

## Cisco Solutions Plus Orderability Announcement

### Announcement of End of Orderability for Webtext Offer via Solutions Plus

#### Overview of Announcement ID1031768

Cisco announces the end-of-orderability dates for the Webtext offer via Solutions Plus. This includes offers with Top-Level SKU **WBT-APPS**. All the affected products have no replacement. Webtext will no longer be available from the Cisco Pricelist.

The last day to order the affected product(s) is outlined in the tables below. Customers with active service contracts will continue to receive support directly from Webtext as outlined in the tables below.

Table 1 describes the milestones, definitions, and dates for the affected product(s).

Table 2 lists the product part numbers affected by this announcement.

**Table 1. End-of-Orderability Date for Webtext Perpetual Licensing via Solutions Plus**

Milestone	Definition	Date
Webtext End-of-Orderability Date:	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 3, 2023

#### **Product Part Numbers**

**Table 2. Product Part Numbers Affected by This Announcement**

End-of-Sale Product Part Number	Product Description	Replacement	Replacement Product Description
WBT-APPS	Webtext SolutionsPlus Package	No Replacement	No Replacement
<b>Webtext Option Items</b>			
WBT-CCM-UCCX-B	UCCX Basic: 30 agents, set-up, 1 yr fees, Silver support	No Replacement	No Replacement
WBT-CCM-UCCX-E	UCCX Enhanced: 30 agents, set-up, 1 yr fees, Gold support	No Replacement	No Replacement
WBT-CCM-UCCE	UCCE Bundle, 100 agents, set-up, 1 yr fees, Gold support	No Replacement	No Replacement
WBT-CCM-PCCE	PCCE Bundle, 100 agents, set-up, 1 yr fees, Gold support	No Replacement	No Replacement
WBT-DPM	Jabber Bundle, 30 agents, set-up, 1 yr fees, Gold support	No Replacement	No Replacement
WBT-SNA-SUS	Outbound notifications API, 1 YR Gold level support	No Replacement	No Replacement
WBT-CCM-DRC	Dollar rated code for additional agents of WBT-CCM	No Replacement	No Replacement
WBT-DPM-DRC	Dollar rated code for added DID numbers with Jabber bundle	No Replacement	No Replacement

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WBT-SN-DRC	Dollar rated code for added Smart Notifications for outbound	No Replacement	No Replacement
<b>Included Items</b>			
APPS-WBT-S-LC	License certificate for Webtext	No Replacement	No Replacement

For questions or comments please contact: [sales@webtext.com](mailto:sales@webtext.com)