

# Process Orchestrator: Hot Fix – Oracle Database Does Not Archive Properly

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## Introduction

This document describes Hot Fix #12 for Tidal Enterprise Orchestrator (TEO)/Cisco Process Orchestrator version 2.2.

## Prerequisites

## Components Used

The information in this document is based on TEO/Cisco Process Orchestrator version 2.2.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

## Hot Fix #12

### Problem

In the Oracle process databases, variable and process instances are not archived even after the process instance is completed. Over time, these tables grow in size and never get cleaned up causing additional stress on the TEO server.

**Note:** This problem is not applicable to Microsoft SQL Server process Databases.

### Solution

Install Hot Fix #12 for TEO 2.2. This hot fix can be found here or by contacting Cisco Support.

**Note:** Hot Fix #11 **must** be installed before Hot Fix #12.

### Further Information

This should be a standard hot fix for all customers. Cisco Support can be contacted through standard means.

# Related Information

- **Technical Support & Documentation – Cisco Systems**
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