

Process Orchestrator: Cannot Connect UCS Manager with Domain Credentials

Document ID: 113400

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Introduction

This document describes how to set up a Unified Computing System (UCS) Manager run-time user when the UCS Manager is in a domain.

Prerequisites

Components Used

The information in this document is based on the Cisco Process Orchestrator 2.2 and later.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Problem

When attempting to use local or domain users when the UCS Manager is in a domain, the run-time user (if not properly configured) will receive an authentication error.

Solution

On the username of the run-time user, the domain or local must be listed in the configuration preceded by "ucs-". For example, if the username was "bob", the local run-time user would be "ucs-local\bob". For a domain user, it would be "ucs-domainname\bob". Once these run-time users are set up properly, a connection should occur.

Related Information

- [Technical Support & Documentation – Cisco Systems](#)
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