

Tidal Enterprise Orchestrator: Hotfix – Console Does Not Connect when Service Is Running

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Introduction

This document describes Hotfix #6 for Tidal Enterprise Orchestrator (TEO) version 2.2.

Prerequisites

Components Used

The information in this document is based on TEO version 2.2.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Hotfix #6

Problem

In cases where lots of activity is inbound to TEO, Remote Master UI connections can be left open too long and not allow for further connections to be made.

Solution

Install Hotfix #6 for TEO 2.2. The hotfix can be found [here](#) or by contacting Cisco Support.

Further Information

This hotfix is recommended for all customers with larger user bases. Cisco Support can be contacted through standard means.

Related Information

- **Technical Support & Documentation – Cisco Systems**

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