

# Tidal Enterprise Orchestrator: Hotfix – Processes always show as running on Oracle DB

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## Introduction

This document provides information about Hot Fix #7 for Tidal Enterprise Orchestrator (TEO) version 2.2.

## Prerequisites

### Requirements

There are no specific requirements for this document.

### Components Used

The information in this document is based on Tidal Enterprise Orchestrator version 2.2.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

### Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

## Hot Fix #7

### Problem

Due to an issue in the grooming script, if you are running an Oracle Process DB, you might see processes that always show as running and never show as completed or failed (even though the activities all show as completed or failed).

## Solution

Install Hot Fix #7 for TEO 2.2. The hot fix can be found here or by contacting Cisco Support.

### Further Information

This hot fix is highly recommended for all customers that run Oracle TEO Process Databases. Cisco Support can be contacted through standard means.

## Related Information

- **Technical Support & Documentation – Cisco Systems**
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