

Tidal Enterprise Orchestrator: Help File Pages Show Navigation Cancelled

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Contents

Introduction

Prerequisites

Components Used

Conventions

Problem

Solution

Related Information

Introduction

This document describes how to resolve the Navigation to the webpage has been cancelled - Retype the address error message when attempting to view the online help or view help via fly-outs.

Prerequisites

Components Used

- Tidal Enterprise Orchestrator 2.1+

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

Problem

When attempting to view the online help or view help via fly-outs, the user receives the Navigation to the webpage has been cancelled - Retype the address error message.

Solution

Perform these steps in order to resolve this issue:

1. Go to the TEO install directory (typically, C:\Program Files (x86)\Cisco\Tidal Enterprise Orchestrator).
2. Look for all the *.CHM files (help files).
3. Right-click and choose **Properties** for each one.
4. Click **Unblock** if that option exists on the **General** tab, then click **Apply**.

5. Double-click the help file you just edited. If there is a pop-up window, uncheck the option to prompt each time it is opened.
6. Repeat steps 3 through 5 for every .CHM file.
7. Restart the TEO Master Console.
8. If the issue still persists, refer to this MSDN forum post .

Related Information

- **Technical Support & Documentation – Cisco Systems**
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