

Tidal Enterprise Orchestrator: Script Activity Times Out on Windows 2008

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Introduction

When running a script activity in Tidal Enterprise Orchestrator (TEO) against a Windows 2008 machine, the activity times out. Windows 2008 has a security feature that has a pop up warning when a remote script is performed. Because the pop up is in the background, nothing happens and the activity times out.

Prerequisites

Requirements

There are no specific requirements for this document.

Components Used

Tidal Enterprise Orchestrator 2.1+, Windows 2008, Windows Activities

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

Symptoms

Activities targeted at Windows 2008 machines time out.

Status

Resolution found.

Resolution

Configure these steps in order to resolve and disable this security warning:

1. Bring up **Local Group Policy Editor** (run gpedit.msc).
2. Navigate to **User Configuration > Administrative Templates > Windows Components > Attachment Manager**.
3. From the right pane, enable **Default risk level for file attachments**.
4. Enable **Inclusion list** for low file types and specify ***.vbs, *.bat** in the low risk extensions box.

Related Information

- **Technical Support & Documentation – Cisco Systems**
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