

Tidal Enterprise Orchestrator: Resolve Get LDAP Path Error 438

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Introduction

Although the activity Get LDAP Path finds the correct LDAP Path, it is still possible that it returns the 438 error message and does not generate an output.

Prerequisites

Requirements

There are no specific requirements for this document.

Components Used

The information in this document is based on the Tidal Enterprise Orchestrator 2.1 or later, Active Directory.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

Symptoms

Although the activity Get LDAP Path finds the correct LDAP Path, it can still return the 438 error and does not generate an output.

Status

A resolution was found. See the Resolution section for more information.

Resolution

The inconsistencies were caused by these DLLs distributed as part of the redistribution package by the AdsDS LDAP Provider:

- Adsl dp.dll
- Adsl dpc.dll
- Adsmsext.dll
- Activeds.dll

Refer to the Microsoft KB Article Run Time Error 438 – Object Doesn't Support this Property of Method for more information.

Cisco recommends that you uninstall and reinstall ASP.net in order to synchronize the inconsistent DLLs and resolve the 438 error.

Related Information

- **Technical Support & Documentation – Cisco Systems**

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