

Tidal Enterprise Orchestrator: LDAP Search Failed

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Introduction

The find LDAP activity fails with this error: LDAP Search Failed, error: -2147217865. This might be due to UAC settings in Windows 2008.

Prerequisites

Requirements

There are no specific requirements for this document.

Components Used

Tidal Enterprise Orchestrator 2.1+, Active Directory, Windows 2008

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

Symptoms

Search LDAP activity fails with the LDAP Search Failed, error: -2147217865 error.

Status

Resolution found.

Resolution

A possible solution to this issue is to disable UAC on the Windows 2008 machine that runs the Tidal Enterprise Orchestrator (TEO) service.

Related Information

- **Technical Support & Documentation – Cisco Systems**
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