

Tidal Enterprise Orchestrator: Error with Permissions in web.config

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Introduction

This document describes how to grant users access when there are not adequate permissions in the web.config file or web console folder.

Prerequisites

Requirements

There are no specific requirements for this document.

Components Used

The information in this document is based on the Tidal Enterprise Orchestrator (TEO) and its web console.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

Error when Accessing Web Console

When accessing the web console, the user receives an IIS-based error that refers to no permissions or limited permissions to access the web.config file.

Complete these steps in order to grant the user access:

1. Go to the web console directory, normally found in the install directory for TEO.
2. It is a requirement that the Users group be in the web.config file and web console directory so that the background users can access the file.
3. In order to grant access, right-click on the file and folder, and add the correct security profiles. For more information on Windows security, refer to Microsoft's website .

Related Information

- **Technical Support & Documentation – Cisco Systems**
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