Tidal Enterprise Orchestrator: How to Turn on Debug Level Logs

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Introduction

This document describes how to enable debug level logs in Tidal Enterprise Orchestrator (TEO) in order to assist support or development in troubleshooting issues.

Prerequisites

Requirements

There are no specific requirements for this document.

Components Used

The information in this document is based on the Tidal Enterprise Orchestrator.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

Procedure

Debug level logs give development and support more information if issues occur in your Tidal Enterprise Orchestrator system.

Note: This procedure sets logging to debug across the entire server (not just the master log file).

Complete these steps in order to turn on debug level logs:

1. Stop the TEO service.
2. Go to the install directory of TEO (by default the TEO directory is Program Files/Cisco/Tidal Enterprise Orchestrator.

3. Edit the Tidal.Automation.Server.Exe.Config.
4. Under the Logging section, and change `Level="Error"` to `Level="Debug"`.
5. Save the file, and restart the TEO service.

Related Information

- **Technical Support & Documentation – Cisco Systems**