Tidal Enterprise Orchestrator: Automation Summaries Do not Display Properly in Firefox

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Introduction

Automation Summaries do not display properly in Mozilla Firefox when viewed through UNC Shares.

Prerequisites

Requirements

There are no specific requirements for this document.

Components Used

The information in this document is based on these software and hardware versions:

- Cisco Tidal Enterpriese Orchestrator 2.1+
- Firefox
- UNC Share

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

Symptoms

Automation Summaries cannot be viewed in Firefox.

Status

A resolution is available for this issue.

Resolution

You can either use an IIS Virtual Directory, or configure Firefox so you can continue to use a UNC Share.

In order to configure Firefox, complete these steps:

- 1. In the Firefox address bar, go to **about:config**, and acknowledge the warning.
- 2. Find the **security.fileuri.strict_orgin_policy**, and double-click it in order to set this to false.

Related Information

• Technical Support & Documentation – Cisco Systems

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