

Tidal Enterprise Orchestrator: ASP.NET Web Services Show as Unknown

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Introduction

This tech note provides help when the TEO pre-requisite checker shows the ASP.NET 2.0 Web Service Extensions as Unknown .

Prerequisites

Requirements

There are no specific requirements for this document.

Components Used

The information in this document is based on these software and hardware versions:

- TEO
- ASP.NET 2.0
- Microsoft Windows 2008/2003 64 bit

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

Symptoms

When you look at pre-requisite checker, ASP.NET 2.0 Web Extensions show as Unknown even though IIS and ASP.NET are installed.

Status

There is a resolution for this issue.

Resolution

In some cases, IIS does not pick up the ASP.NET settings, and you need to reboot the server. When a reboot is unsuccessful, restart or reinstall IIS in order to resolve the issue.

Related Information

- [Technical Support & Documentation – Cisco Systems](#)

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