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**CAE UCS 1.4.1  
Show techsupport  
enhancements**



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# 1 Introduction

This White Paper will guide the user through the configuration of enhancements to the end user GUI. These are not new features, but enhancements to existing features and allow using the GUI to create show tech reports. The GUI enhancements allow for downloading the show tech files, and cores using the GUI interface to the local PC browser.

## 1.1 What Cisco Provides

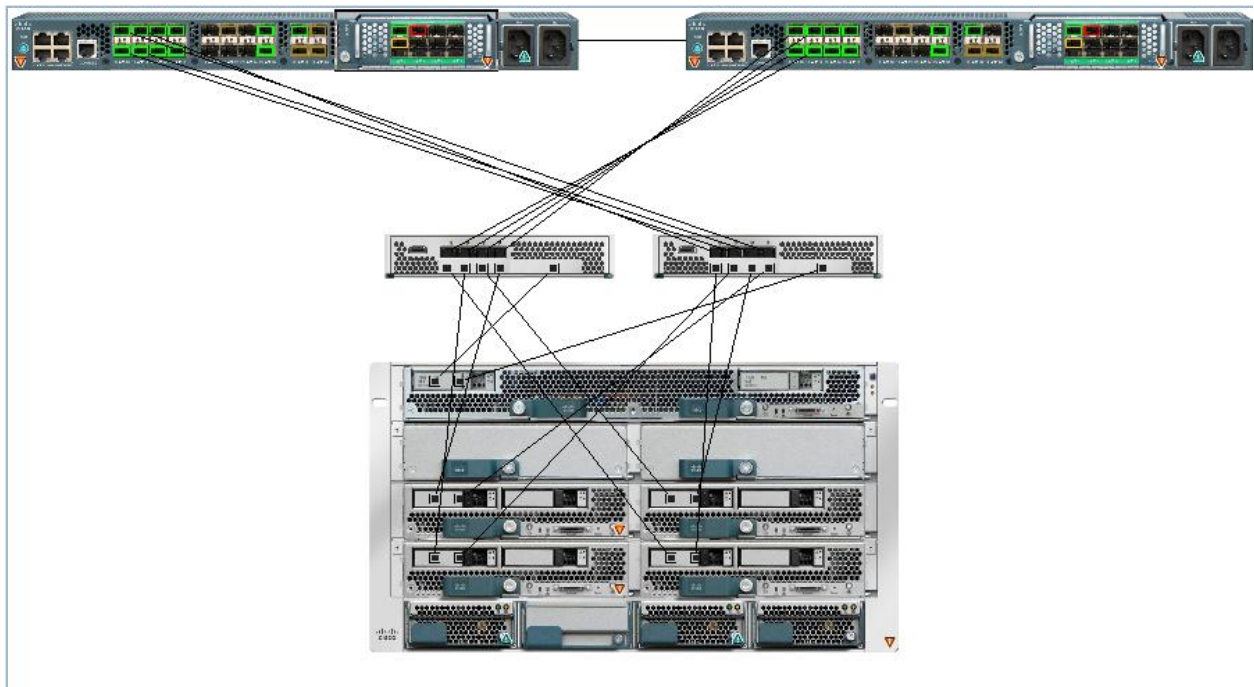
- Software
  - UCS 1.4.1 Image

## 1.2 What the Field Site Must Provide

- Hardware Requirements
  - UCS system

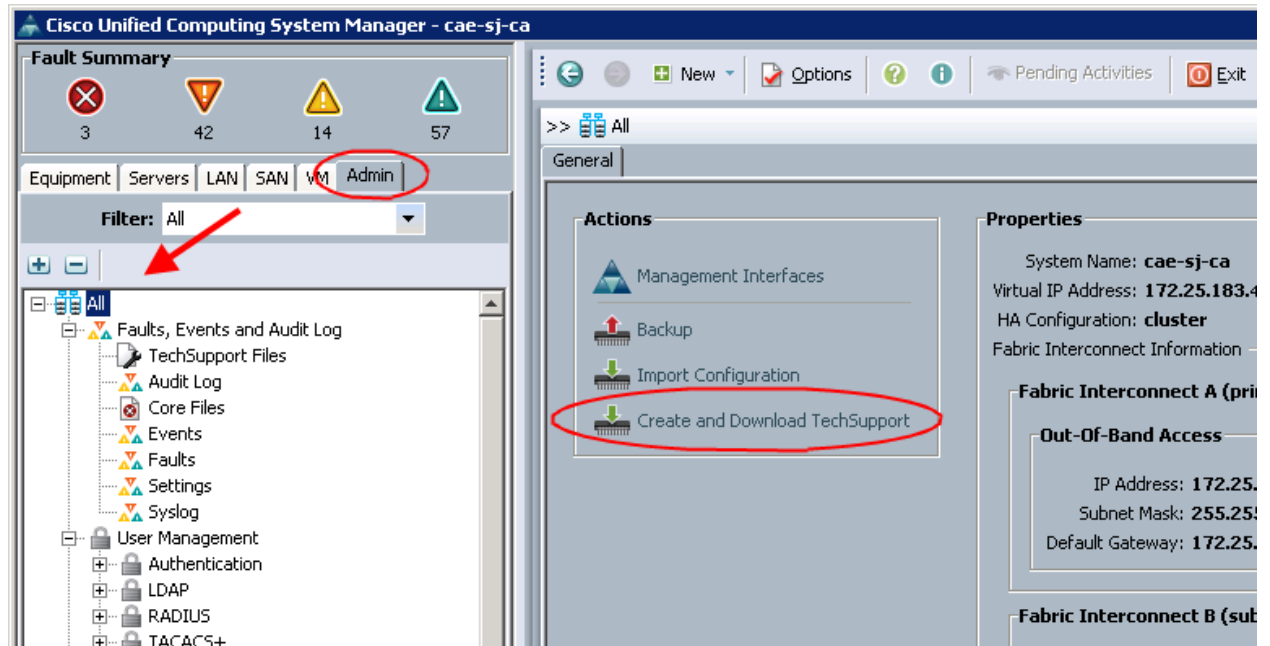
## 1.3 Topology Used for this White Paper

Below is the topology used for creation of this document.

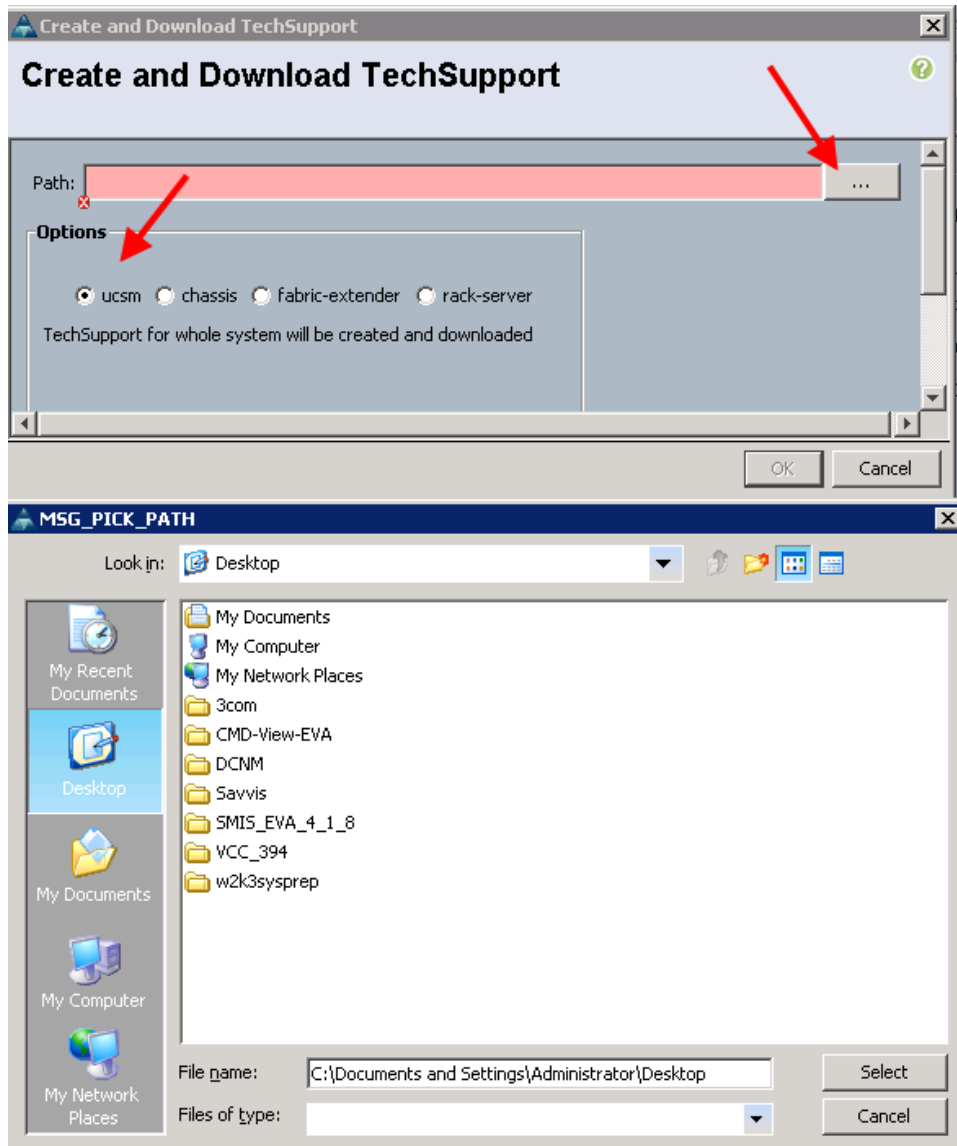


## 1.4 UCS core files and show tech-support capture and download

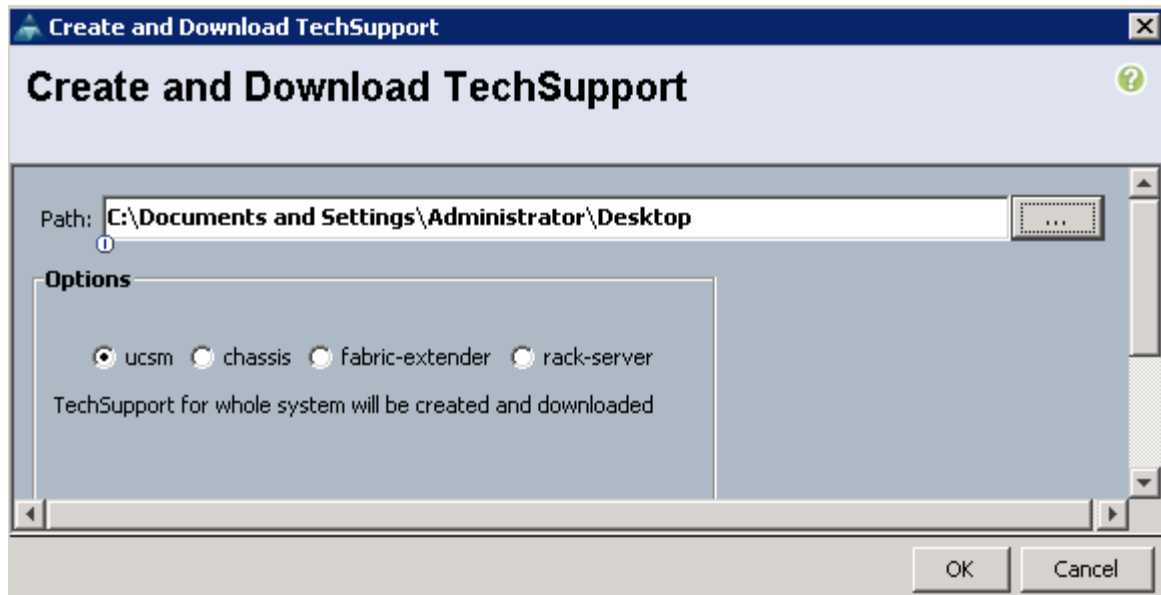
- 1) These features provide capturing and downloading files using the GUI.
- 2) Under the Admin tab, select All to access the TechSupport action



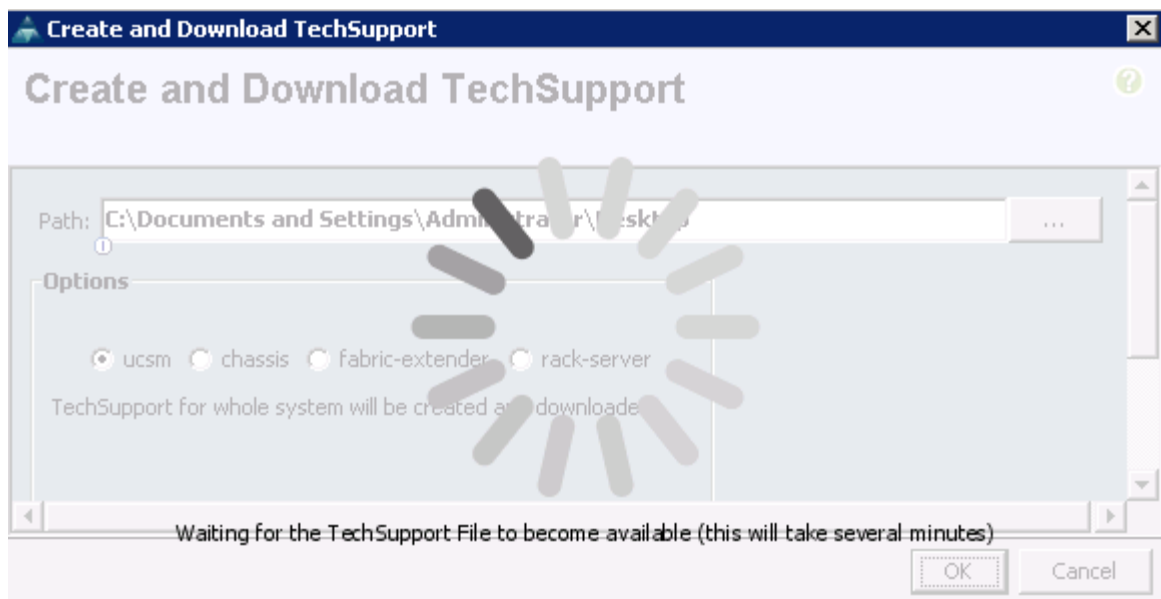
- 3) Select the scope of the tech-support (UCSM, Chassis, IOM, RackServer) and location to download the file.



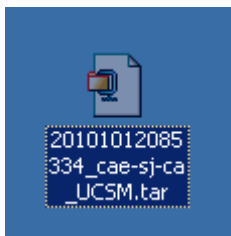
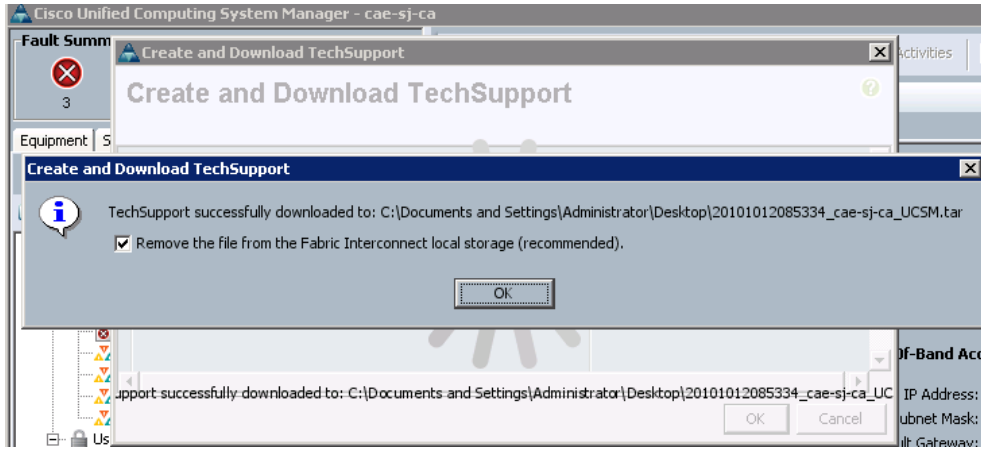
4) Begin the creation of the techsupport file



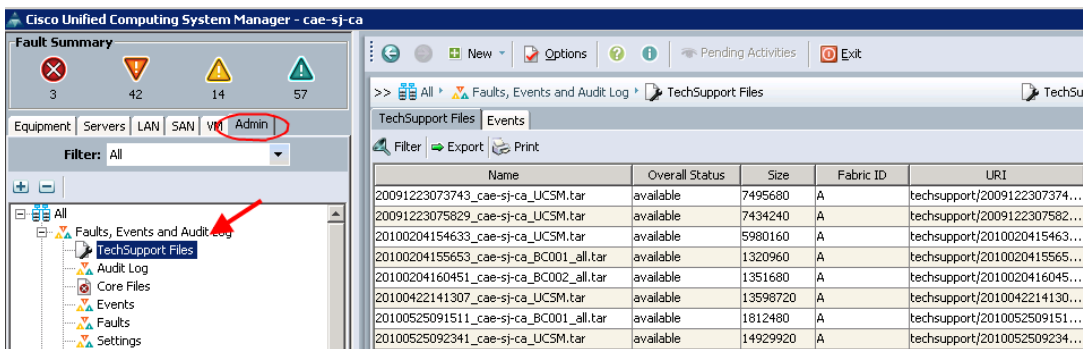
5) In process screen

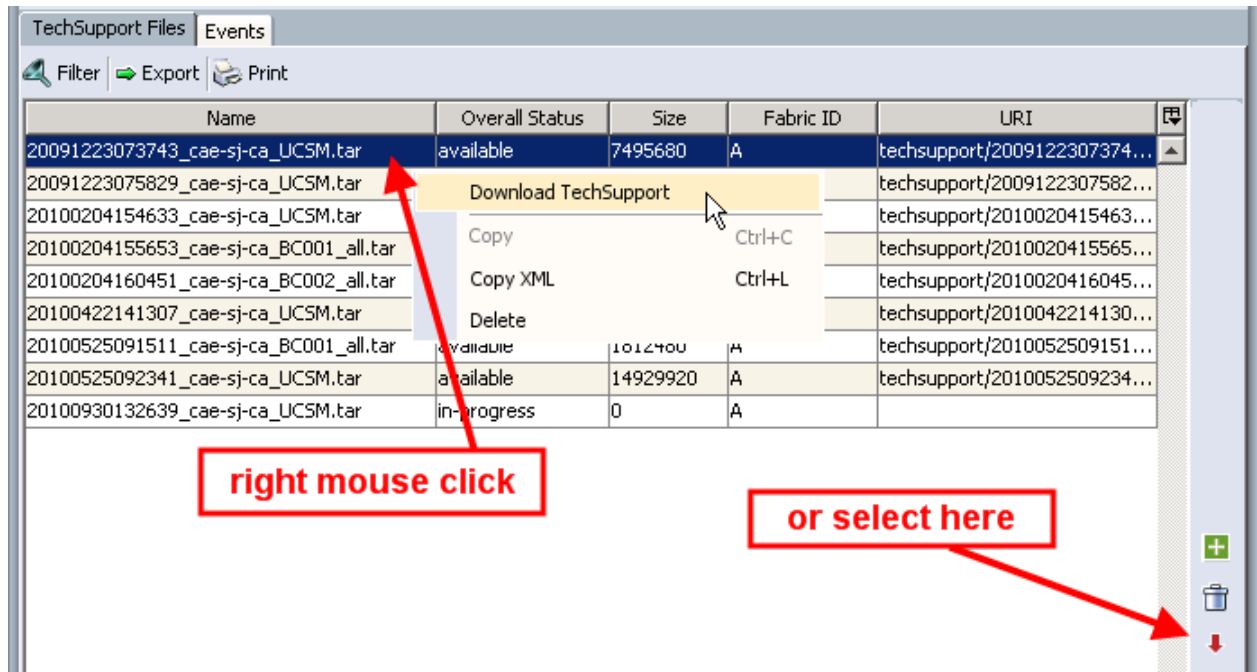


6) Complete

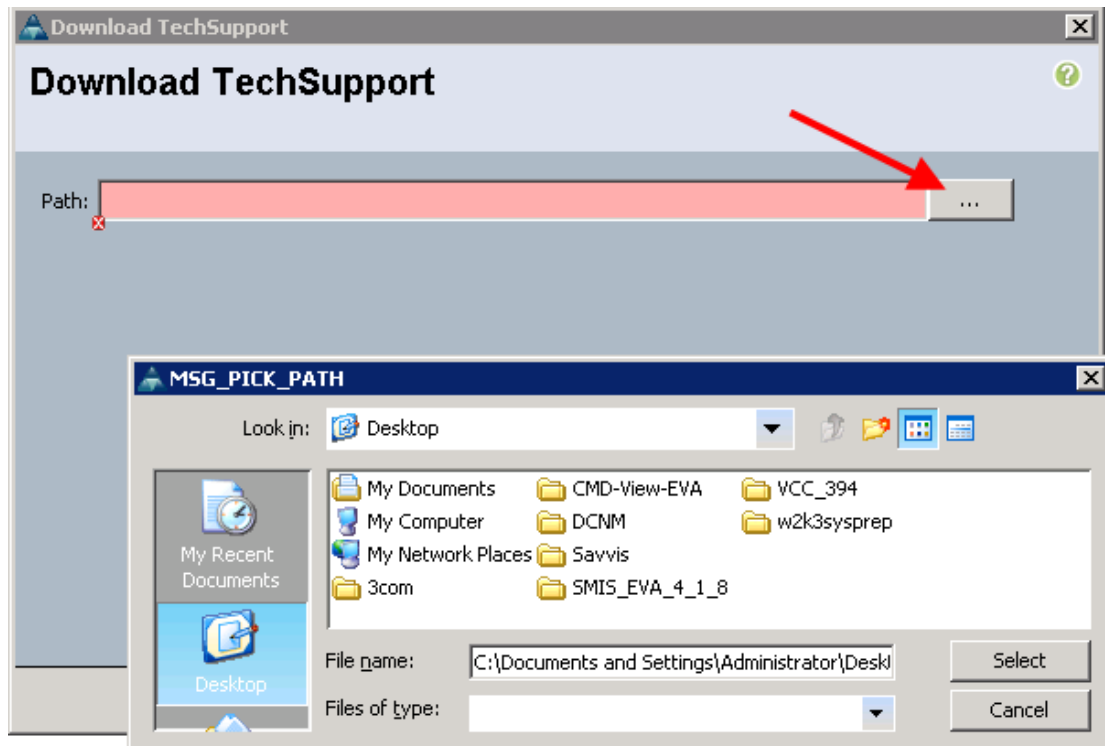


- 7) A show tech-support created in the GUI will be deleted from the Fabric interconnect after successful download
- 8) For show tech-supports that were created in the CLI. They may be downloaded using the GUI



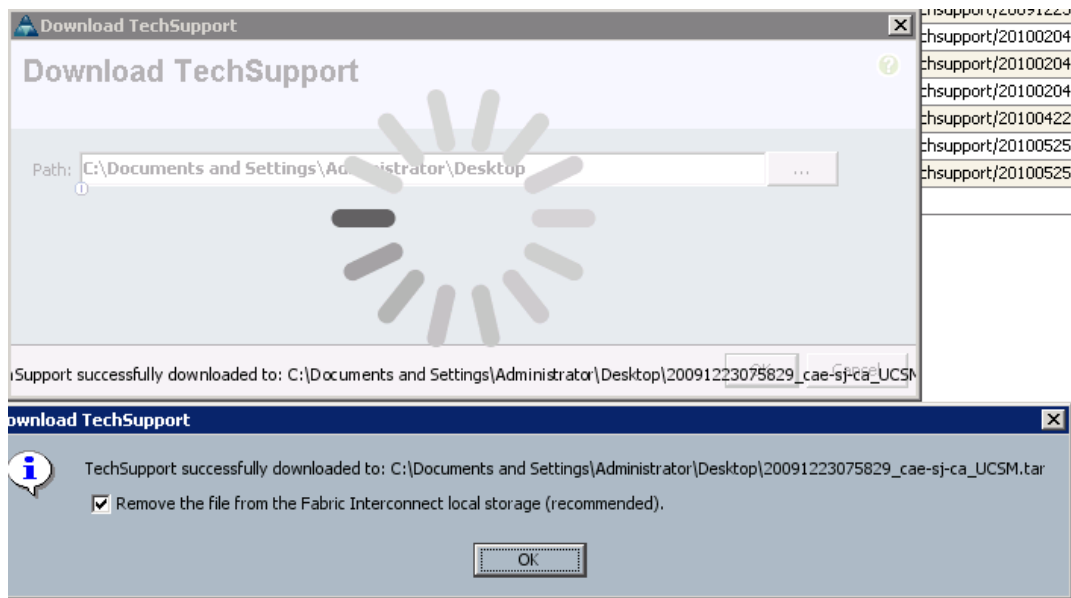


9) Select a download location on the local system



10) Begin the download, complete





11) The GUI download feature also works with core files

