# cisco

Cisco Support Community Presents
Tech-Talk

# Deploying Cisco Secure BYOD

With,

Dhiresh Yadav, Brahadesh Srinivasaraghavan & Gautam Bhagwandas

Engineer-Customer Support, GTC- HTTS

July '2014

# **Agenda**

- BYOD Introduction
- BYOD Flow: Single SSID and Two SSID
- Device Profiling
- WLC Configuration
- ISE Configuration: Authentication, Authorization and AD Integration
- Deploying Certificate Services
  - Root CA Setup
  - Sub CA Setup
  - ISE SCEP CA Profile and certificate Installation
  - Caveat
- Supplicant Provisioning
- Troubleshooting BYOD

# **BYOD Introduction**

- ➤ BYOD or Bring Your Own Device is a concept which allows users to connect, register, and provision their own personal devices onto the corporate network. Devices are evolving so rapidly that it is impractical to pre-approve each and every device by the IT department. It is also somewhat impractical to expect IT organizations to have the same level of support for each and every device that employees may bring to the workplace.
- On-boarding of new devices—should be simple and, ideally, self-service with minimal IT intervention, especially for employee bought devices. This on-boarding does not require any pre-installed software. So this can be used to provide access to guests as well

# **Devices Involved**

- ISE & Backend Servers (directory / CA)
- WLC & Access Points
- Endpoints
  - iOS devices (iPhone/iPad)
  - Android devices
  - Windows laptops
  - Mac OS/X laptops

# **BYOD Onboarding**

With this support for Client devices for secure connection and Mobility, We have two broad subfamilies which exist in this solution:

One SSID, where EAP-TLS and a weaker authentication mechanisms are allowed, users bring their BYOD, connect with the weaker mechanism and their credentials, register their BYOD then switch to TLS on the same WLAN.

Use case is large enterprise authorizing BYODs

➤ 2 SSIDs, where one SSID is open, the other TLS-based. Users bring their BYOD, use webauth to register their device into ISE, then switch to the TLS-based SSID.

User case is guest in a corporate/secure guest network

# Single SSID Wireless BYOD Self Registration

- 1. User associates to CORPORATE SSID using PEAP.
- 2. User enters into the supplicant their EMPLOYEE username and password for PEAP authentication.
- 3. ISE authenticates the user and based on the PEAP method, provides Redirect ACL having Restricted access and the Redirect URL for Device Registration guest page.
- 4. User opens a browser and is redirected to the Device Registration guest page.
- 5. MAC address is pre-populated in the Device Registration guest page for DeviceID and the user enters in a description and accepts the AUP = Acceptable User Policy.
- 6. The Device is identified as IPAD/Android/Windows and Provision Profile.
- 7. User selects accept and begins downloading and installing the supplicant provisioning wizard (SPW).
- 8. Device's supplicant is provisioned and sends CSR to the ISE which in turn forwards it to the CA Server using SCEP and all the Certificates are Provisioned.
- CoA session terminate triggers and device re-associates to the CORP SSID and authenticates via EAP-TLS.

# **Dual SSID Wireless BYOD Self Registration**

There are 2 SSIDs, one that is OPEN for Guest/BYOD and one that is authenticating for CORPORATE access.

- 1. User associates to Guest SSID configured.
- 2. User opens a browser and is redirected to the ISE CWA Guest portal.
- 3. User enters their username and password in the Guest portal.
- 4. ISE authenticates the user and they are directed to the Device Registration guest page.
- 5. MAC address is pre-populated in the Device Registration guest page for DeviceID and the user enters in a description.
- User selects 'Accept Registration".
- 7. Device is identified (IPAD/Windows) and begins downloading and installing the supplicant provisioning wizard (SPW).
- 8. User's device supplicant is provisioned, CSR is generated on the Client and forwarded to the ISE which in turn is forwarded to the CA server and any certificates are provisioned.
- 9. COA session terminate happens.
- 10. User associates to the CORPORATE SSID and authenticates via EAP-TLS.

# **Device Profiling Introduction**

- Profiling means determining a device's type from the information received from the device during its connection to the network..
- A new task (NAC Device Profiler task) has been defined on the WLC which enables it to act as a collector for device profiling and interact with the DHCP thread along with the RADIUS accounting task running on the WLC. WLC acts as a Collector and ISE as an Analyzer.
- The WLC receives a copy of the DHCP\_REQUEST packet sent from the DHCP thread and parses the DHCP packet for two DHCP Options:
  - 1. Option 12 HostName of the client
  - Option 60 The Vendor Class Identifier
- Once this information is obtained from the DHCP\_REQUEST, a message is formed by the WLC with these Option fields and is sent to the RADIUS accounting thread. This is then transmitted to the ISE in the form of an interim accounting message.

# **Packet Flow**

- Client sends a DHCP\_REQUEST packet.
- 2. Packet is intercepted by WLC, and a copy is made & sent to the NAC Device Profiler task in the WLC.
- 3. The WLC acting as the Collector, parses the packets and obtains the following fields from the DHCP packet:
  - HostName of the client (option 12)
  - Vendor Class Identifier (option 60)
- 4. This information is stored on a local database AVL Tree.
- 5. Once the client enters the RUN state on the WLC, the information is sent to the ISE in the form of a RADIUS Accounting message.
- 6. The ISE (Analyzer) uses the RADIUS Accounting message to 'profile' the device.

# WLAN Configuration for OPEN SSID - Dual SSID Setup

#### **WLANs**

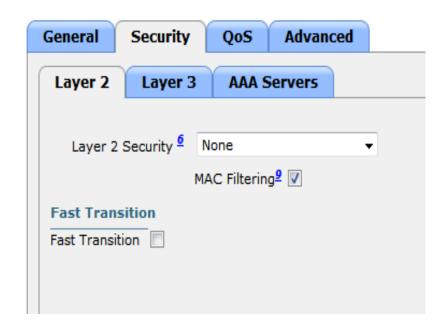
Current Filte	r: None	[Change Filter] [Clear Filter]		Create New ▼	Go	
WLAN ID	Туре	Profile Name	WLAN SSID	Admin Status	Security Policies	
<u>4</u>	WLAN	Onboarding-2	Onboarding-2	Enabled	MAC Filtering	
<b>5</b>	WLAN	MyCorpProvision-2	MyCorpProvision-2	Enabled	[WPA2][Auth(802.1X)]	

# WLAN Configuration-Open SSID

#### WLANs > Edit 'Onboarding-2'

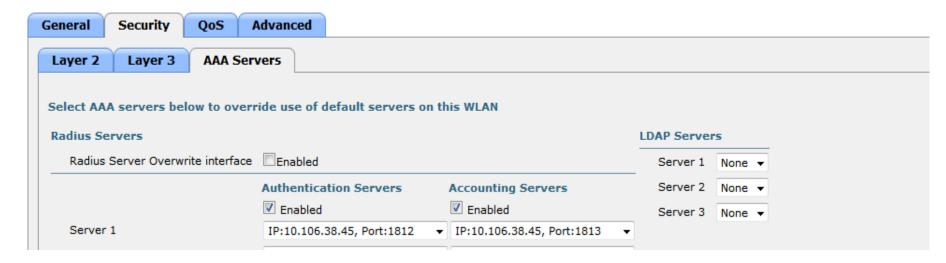


#### WLANs > Edit 'Onboarding-2'



# **WLAN Configuration –AAA**

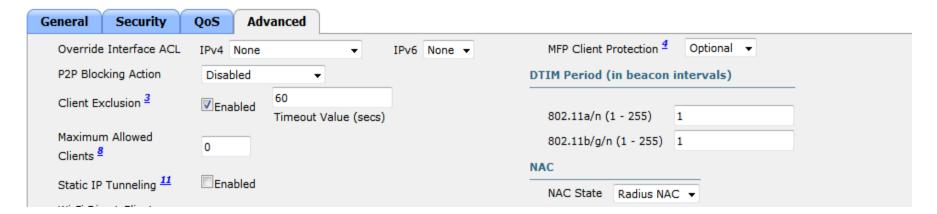
#### WLANs > Edit 'Onboarding-2'



© 2013-2014 Cisco and/or its affiliates. All rights reserved.

# **WLAN Configuration-Radius NAC**

#### WLANs > Edit 'Onboarding-2'



© 2013-2014 Cisco and/or its affiliates. All rights reserved.

# **WLAN Configuration - Profiling**

#### WLANs > Edit 'Onboarding-2'



# **WLAN Configuration-802.1x SSID**

#### WLANs > Edit 'MyCorpProvision-2'



© 2013-2014 Cisco and/or its affiliates. All rights reserved.

### **Radius Authentication Server**

#### RADIUS Authentication Servers > Edit

Server Index	3
Server Address	10.106.38.45
Shared Secret Format	ASCII ▼
Shared Secret	•••
Confirm Shared Secret	•••
Key Wrap	(Designed for FIPS customers and requires a key wrap compliant RADIUS server)
Port Number	1812
Server Status	Enabled ▼
Support for RFC 3576	Enabled ▼
Server Timeout	2 seconds
Network User	☑ Enable
Management	☑ Enable

# **Radius Accounting Server**

#### RADIUS Accounting Servers > Edit

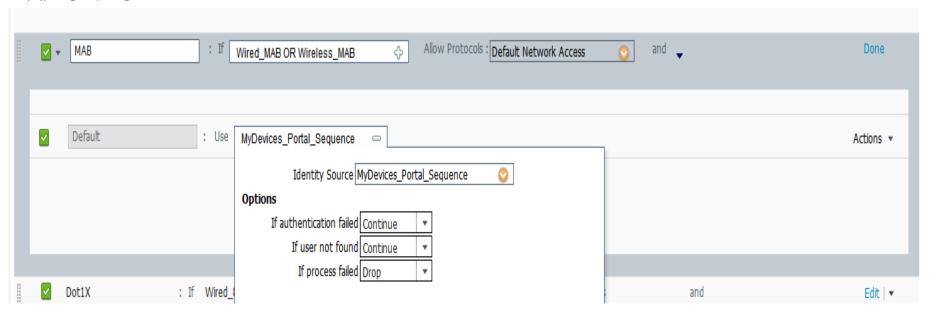
Server Index	3		
Server Address	10.106.38.45		
Shared Secret Format	ASCII ▼		
Shared Secret	•••		
Confirm Shared Secret	•••		
Port Number	1813		
Server Status	Enabled ▼		
Server Timeout	2 seconds		
Network User	Enable		
IPSec	Enable		

# **Two SSID MAB Policy**

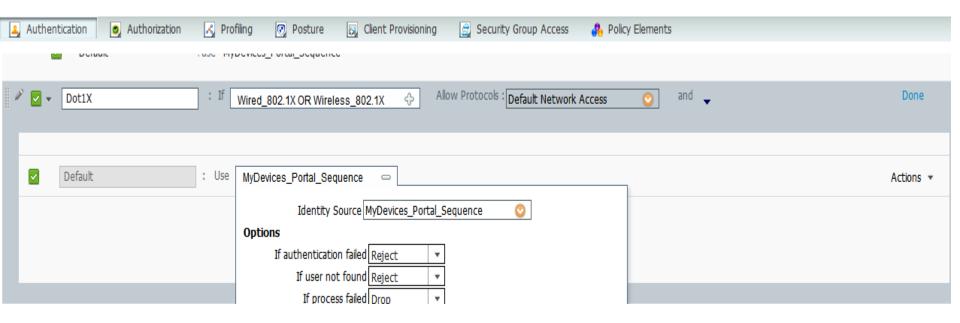
#### **Authentication Policy**

Define the Authentication Policy by selecting the protocols that ISE should use to communicate with the network devices, and the identity sources that it should use for authentication.

Policy Type Simple Rule-Based



# **Single SSID DOT1X Policy**



© 2013-2014 Cisco and/or its affiliates. All rights reserved.

# **Authorization Policy**

#### **Authorization Policy**

Define the Authorization Policy by configuring rules based on identity groups and/or other conditions. Drag and drop rules to change the order.

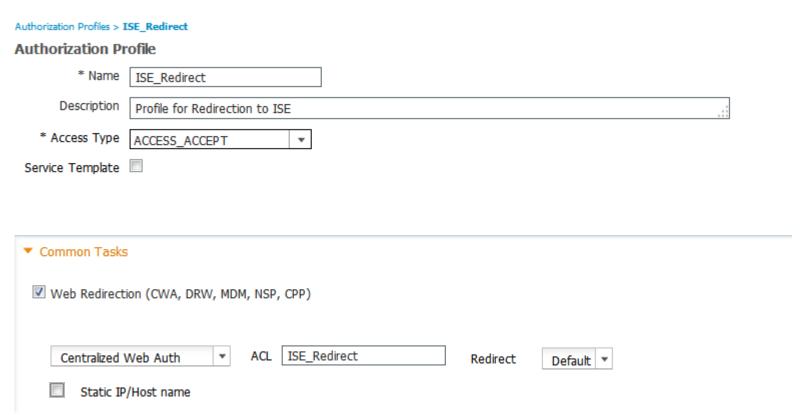


Exceptions (0)

#### Standard

Status	Rule Name	Conditions (identity groups and other conditions)		Permissions	
<u>~</u>	Windows_SingleSSID	if (Wireless_802.1X AND Network Access:AuthenticationMethod EQUALS MSCHAPV2 )	then	ISE_Redirect	Edit   ▼
<u>~</u>	FullAccess	if (Wireless_802.1X AND Network Access:EapAuthentication EQUALS EAP-TLS )	then	FULL-ACCESS	Edit   ▼
<u>~</u>	Windows_two_SSID	if Wireless_MAB	then	ISE_Redirect	Edit   ▼

### **Authorization Profile for ISE Redirect**

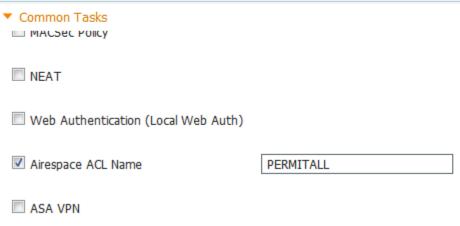


© 2013-2014 Cisco and/or its affiliates. All rights reserved.

### **Authorization Profile for full access**

#### **Authorization Profile**





© 2013-2014 Cisco and/or its affiliates. All rights reserved.

# **AD** Integration

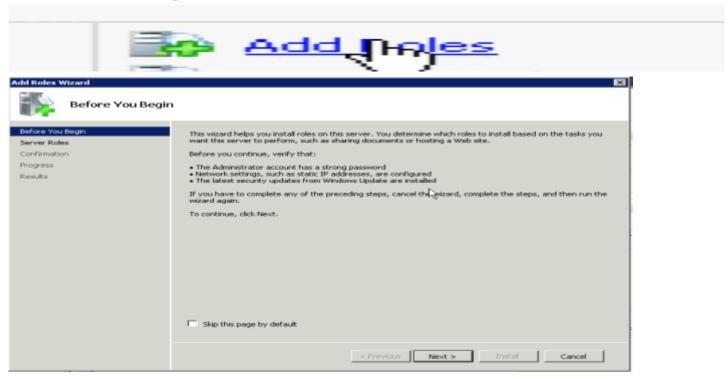
Active Directory > <b>AD1</b> Connection A	dvanced Settings Gro	oups Attributes		
	* Domain Name h			
One or more nodes may be selected for Join or Leave operations. If a node is joined then a leave operation is required before a rejoin. Select one node for Test Connection.				
Join Leave Test	Connection 📴 Refresh			
☐ ISE Node	▲ ISE Node Role	Status		
<ul> <li>ise12training.httsindialab</li> </ul>	olocal STANDALONE	Connected to: lab-ad.httsindialab.local		

# **Deploying Certificate Services**

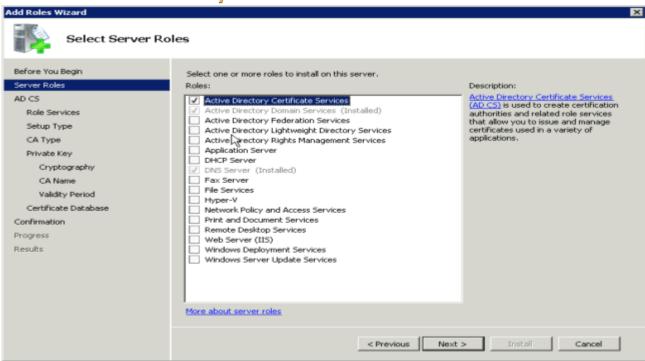
**Root CA Setup** 

# **Root CA - Installation**

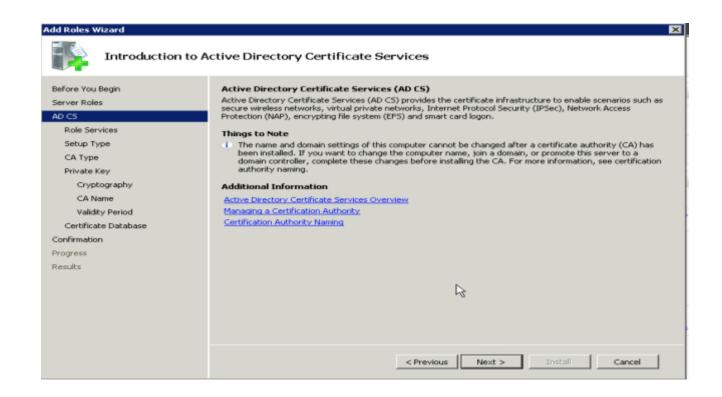
#### Go to Server Manager → Add Roles Wizard



#### **Choose Active Directory Certificate services**

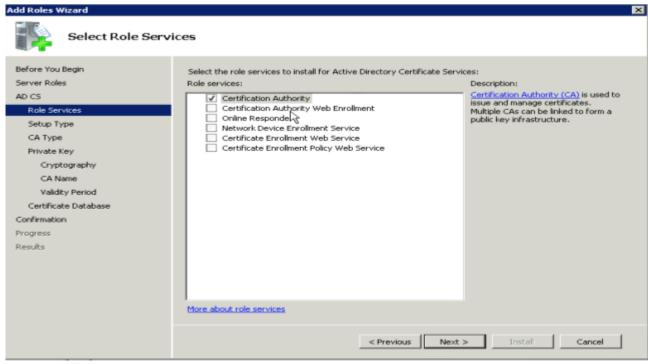


## **Root CA - Installation**

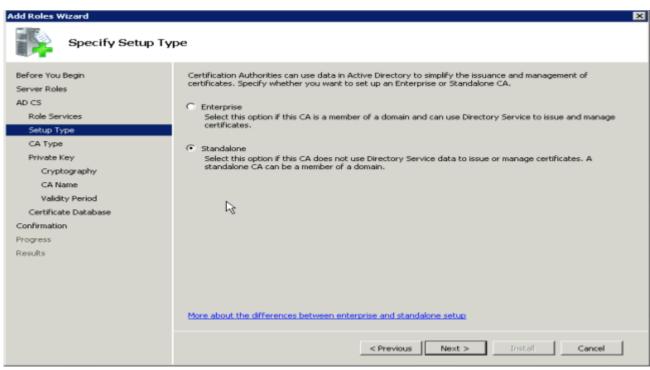


### **Root CA - Installation**

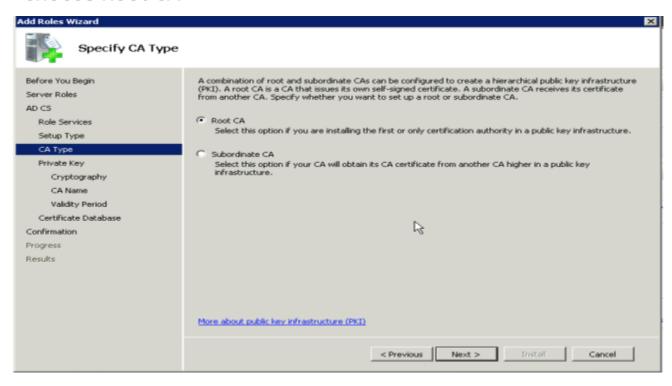
#### **Select the first component – Certificate Authority**



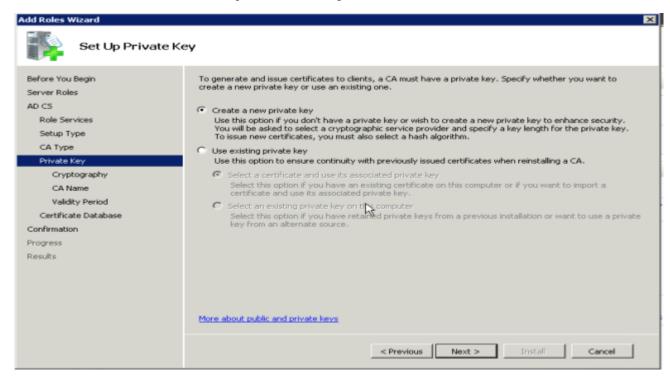
#### **Choose standalone**

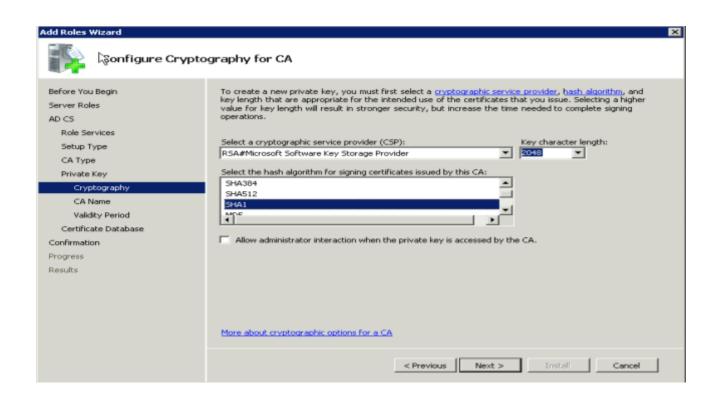


#### **Choose Root CA**

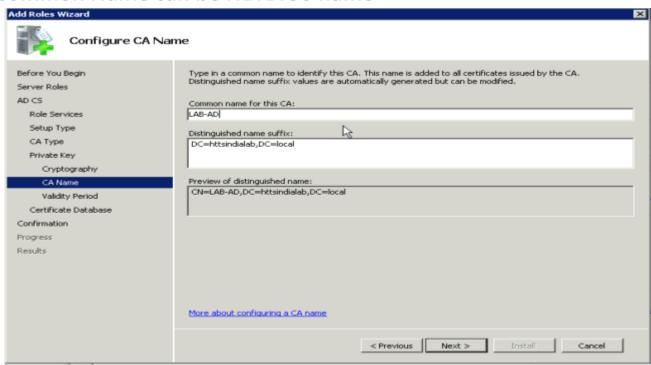


#### **Choose Create a new private key**

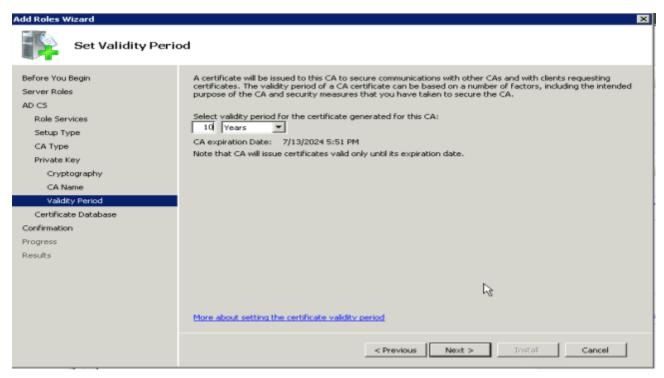


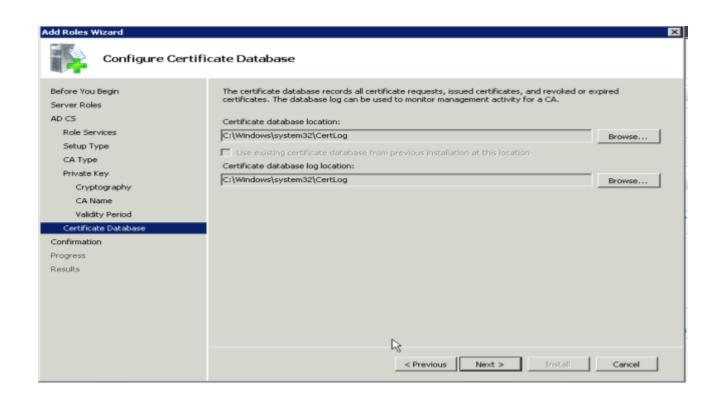


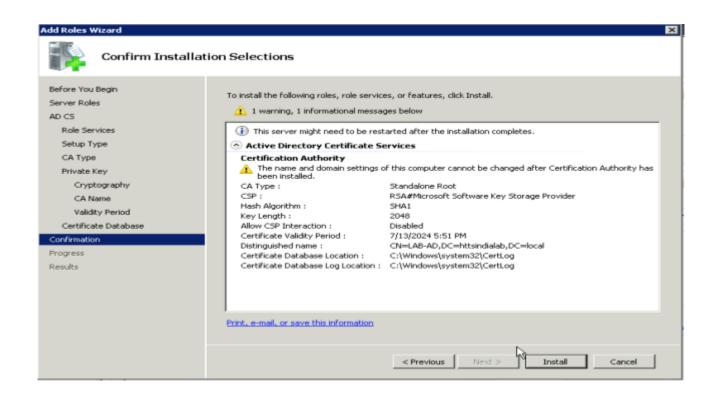
#### Common Name can be NETBIOS name



# CA Lifetime=10 years Ideally CA Lifetime>Sub CA Lifetime>Endpoint certificate lifetime

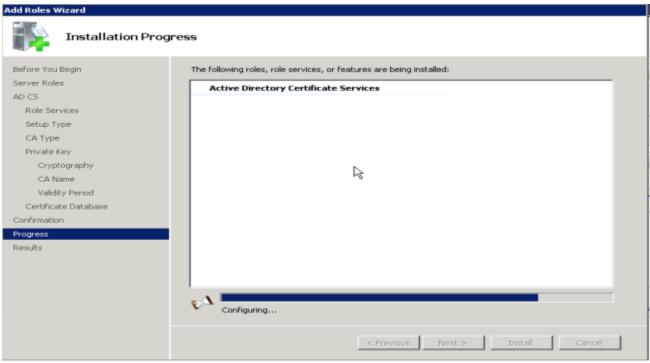




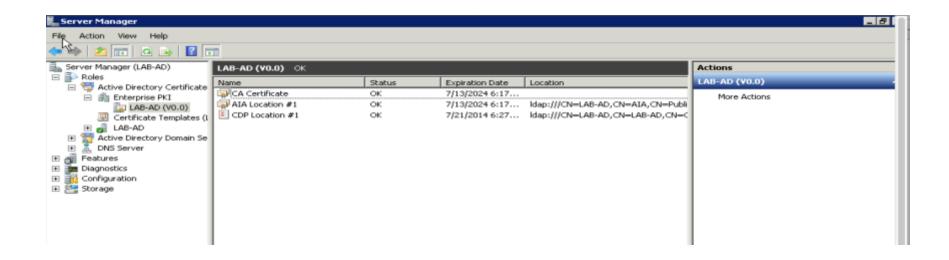


### **Root CA – Installation Contd**

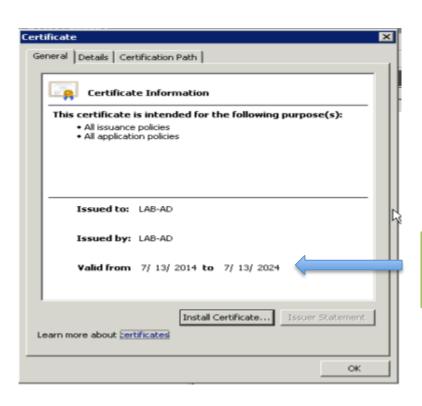
### Last step in setting up Root CA



# **Server Manager – AD CS**



# **Root CA Self-signed Certificate**

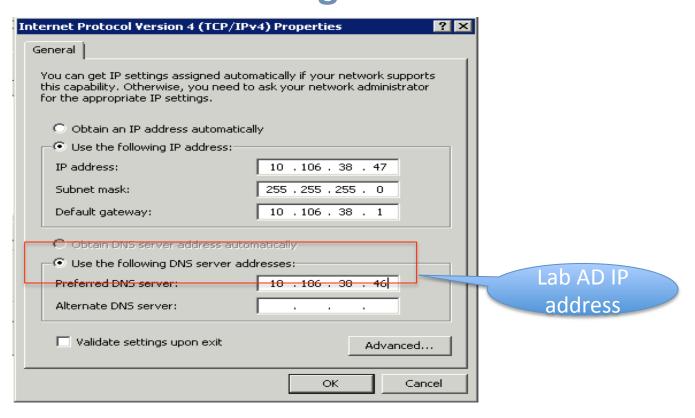


The lifetime for Root CA shows up here

# **Certificate Services**

**Sub CA Setup – Pre-requisites** 

# Prerequisite #1 – Add DNS server to the Network settings

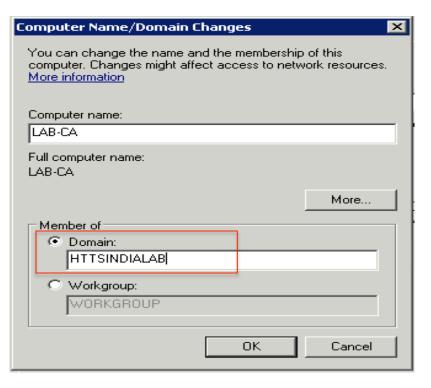


# Prerequisite #2 – Join the intended sub CA to domain as member server

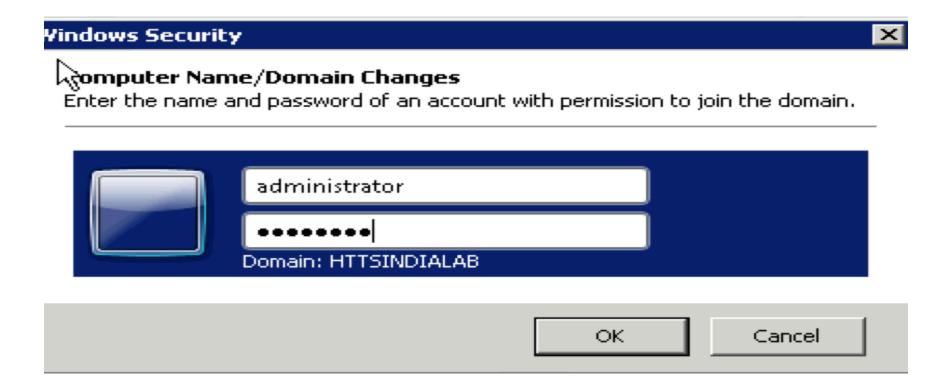
Before Joining to domain, you need to know the domain name that you are joining. The command is **echo %USERDOMAIN%** from the AD server

C:\Users\Administrator>echo %USERDOMAIN% HTTSINDIALAB

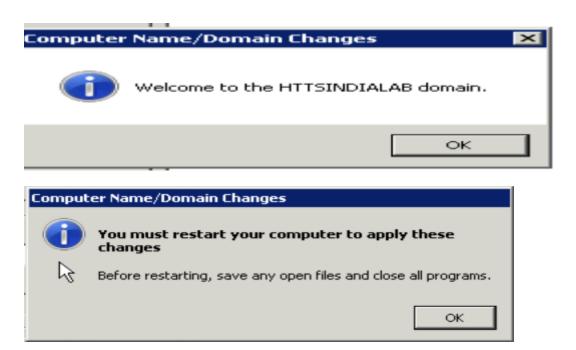
# Prerequisite #2 – Join the intended sub CA to domain as member server Continued



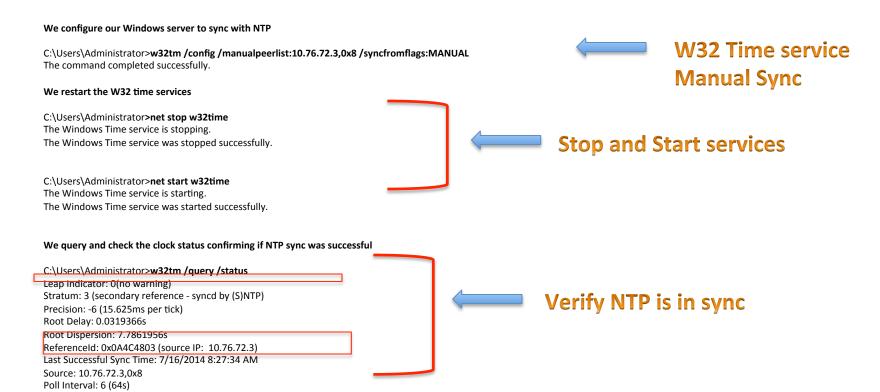
# Prerequisite #2 – Join the intended sub CA to domain as member server Continued



# Prerequisite #2 – Join the intended sub CA to domain as member server Continued

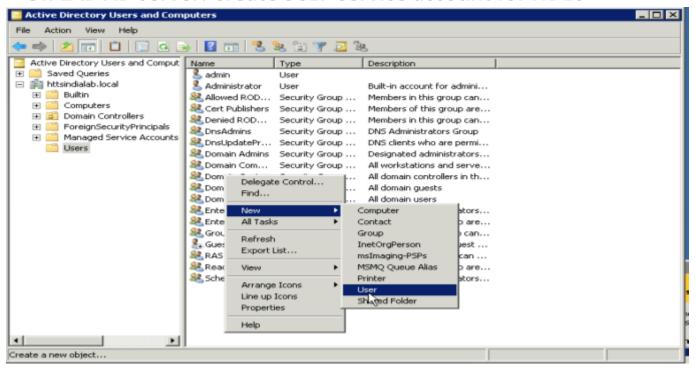


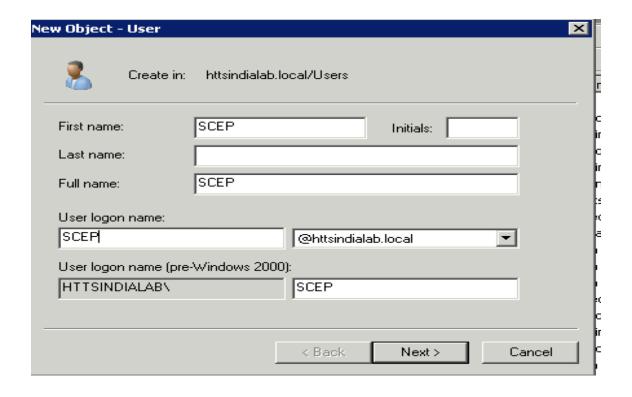
# **Pre-requisite #3: Configure NTP**



# Pre-requisite#4: Add SCEP user

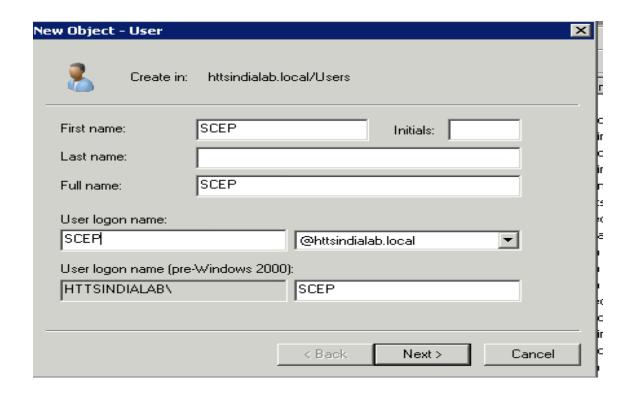
#### On LAB AD server: Create SCEP service account for NDES

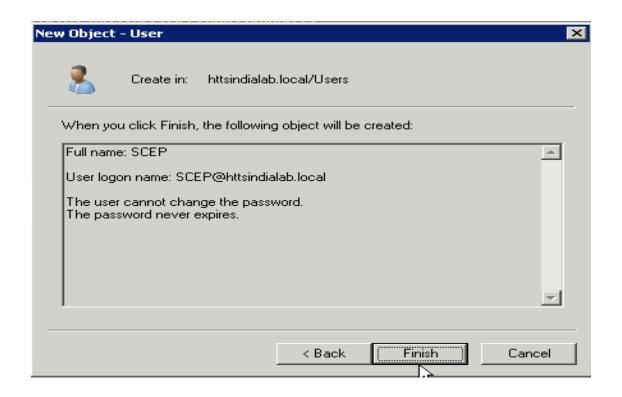




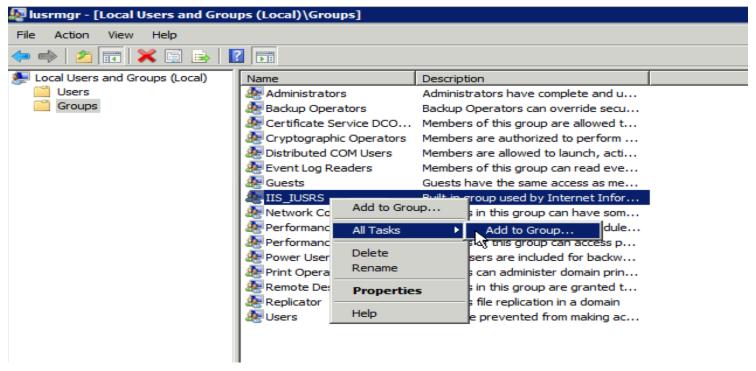


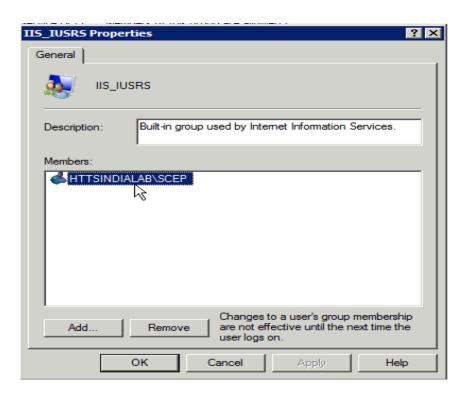
Ensure to select these check boxes





### Local Users and Groups (lusrmgr.msc) → Add SCEP to IIS\_IUSRS groups





# **Pre-requisite 5: Getting Hotfixes**

Before you configure SCEP support for BYOD, ensure that the Windows 2008 R2 NDES server has these Microsoft hotfixes installed:

<u>http://support.microsoft.com/kb/2483564</u> Renewal request for an SCEP certificate fails in Windows Server 2008 R2 if the certificate is managed by using NDES

Download Hotfix from here

Renewal request for a SCEP certificate fails in Windows Server 2008 R2 if the certificate is managed... - This issue occurs because NDES does not support the GetCACaps operation.

**Download Hotfix from MS KB** 



# **Pre-requisite 5: Getting Hotfixes**

CSR Submit failure after Win 2008 R2 server is restarted

http://support.microsoft.com/kb/2633200 - NDES does not submit certificate requests after the enterprise CA is restarted in Windows Server 200... - This message appears in the Event Viewer: "The Network Device Enrollment Service cannot submit the certificate request (0x800706ba). The



motives are included in subsequent service packs that are saler to install inrough Microsoft Update.



This table shows hotfixes for the following platform and language.

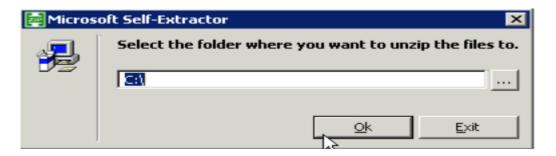
Platform: All Language: All

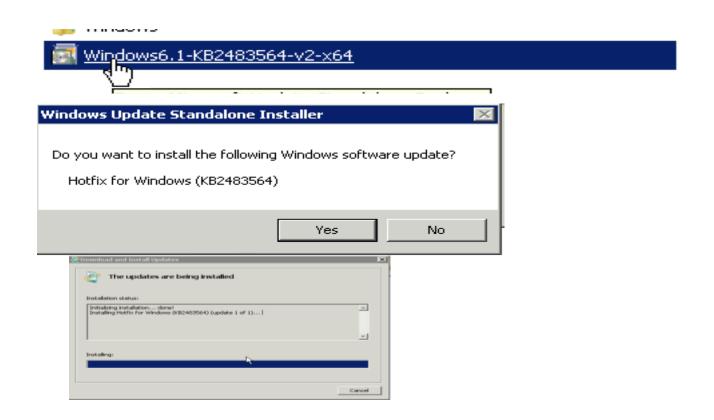
Show hotfixes for the platform and language of your browser (0)

Show additional information

Select	Product	Language	Platform	Fix name
	Windows 7/Windows Server2008 R2 SP1	All (Global)	ia64	Fix385897
	Windows Vista	All (Global)	ia64	Fix475601
	Windows Vista	All (Global)	x64	Fix475601
⋖	Windows 7/Windows Server2008 R2 SP1	All (Global)	x64	Fix385897
	Windows 7/Windows Server2008 R2 SP1	All (Global)	x86	Fix385897
	Windows Vista	All (Global)	x86	Fix475601









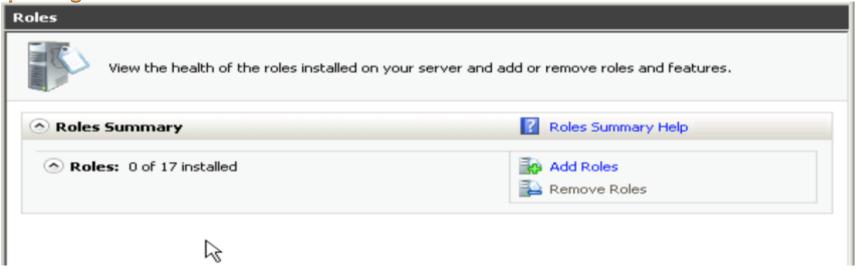
# **Certificate Services**

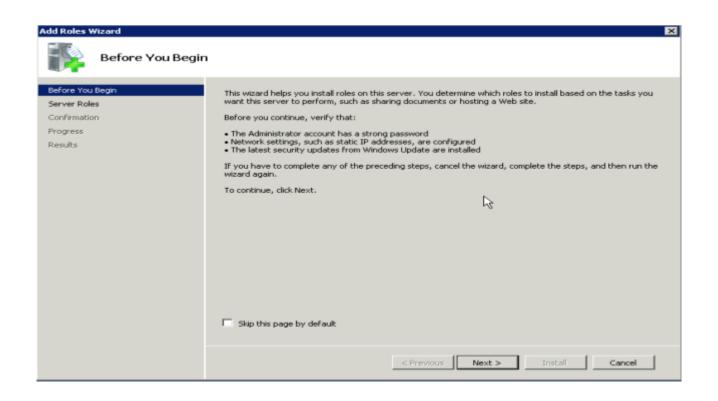
**Sub CA Setup – Installation** 

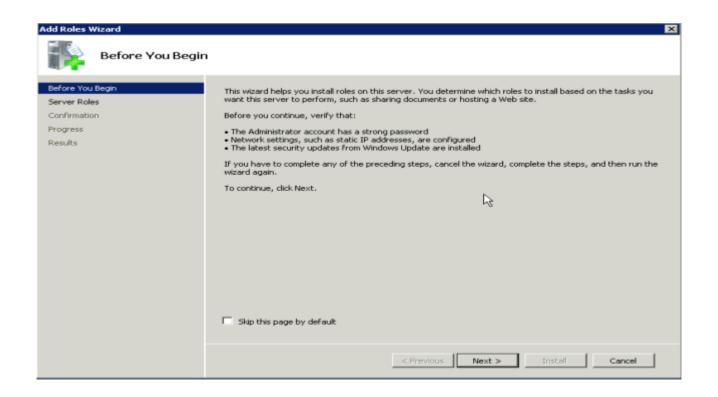
### **Install Subordinate CA**

Similar steps for installing Sub CA like for Root CA – Go to Add Roles Wizard again

Prerequisite before starting install: Login as admin with Domain or Enterprise admin privileges









Before You Begin

Server Roles

#### AD CS

Role Services

Setup Type

CA Type

Private Key

Cryptography

CA Name

Validity Period

Certificate Database

Confirmation

Progress

Results

#### Active Directory Certificate Services (AD CS)

Active Directory Certificate Services (AD CS) provides the certificate infrastructure to enable scenarios such as secure wireless networks, virtual private networks, Internet Protocol Security (IPSec), Network Access Protection (NAP), encrypting file system (EFS) and smart card logon.

#### Things to Note

The name and domain settings of this computer cannot be changed after a certificate authority (CA) has been installed. If you want to change the computer name, join a domain, or promote this server to a domain controller, complete these changes before installing the CA. For more information, see certification authority naming.

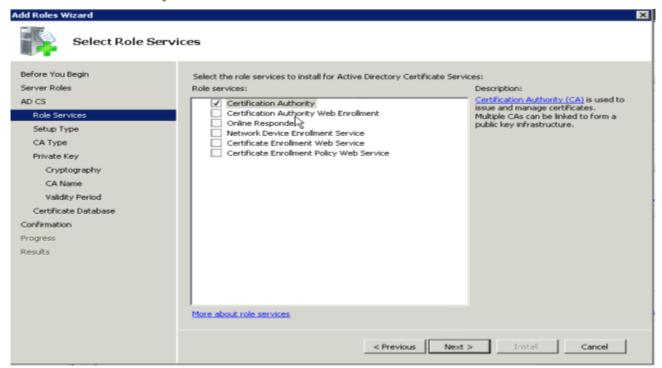
#### **Additional Information**

Active Directory Certificate Services Overview

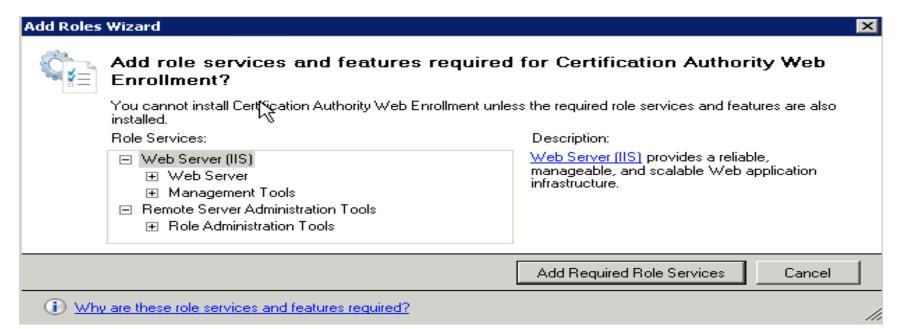
Managing a Certification Authority

Certification Authority Naming

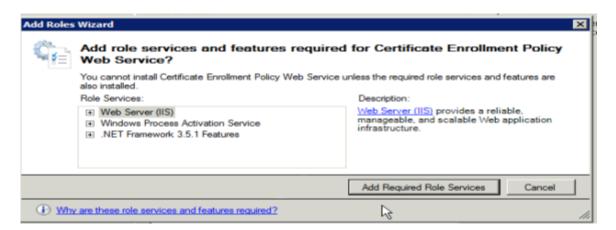
Choose Components 1,2,3 and 6 – Certification Authority, Certificate Authority Web enrollment, Online Responder and Certificate enrollment Policy Web service

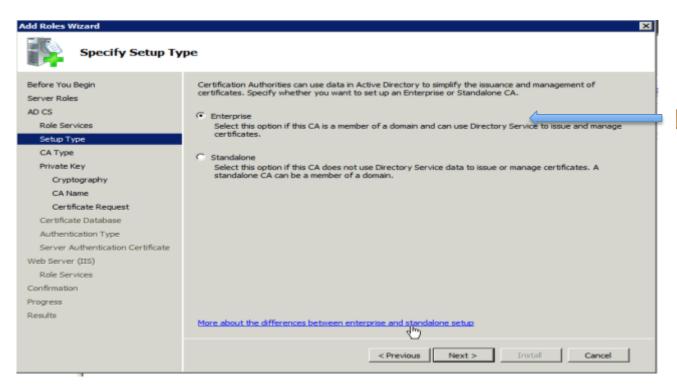


# Install Subordinate CA - Contd Install IIS - prerequisite for CA web enrollment

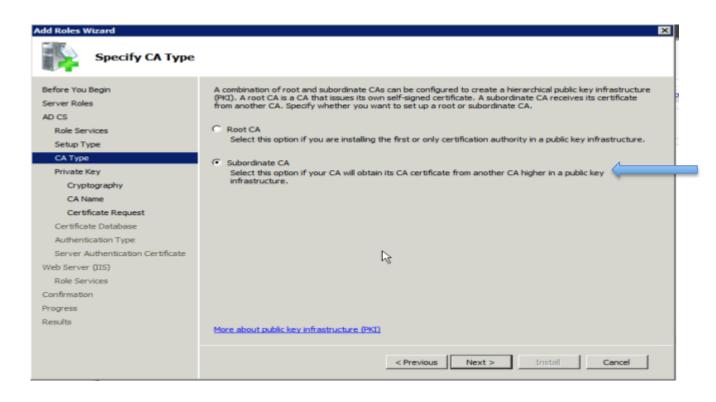


#### Similar prompt for Certificate Enrollment Policy web service

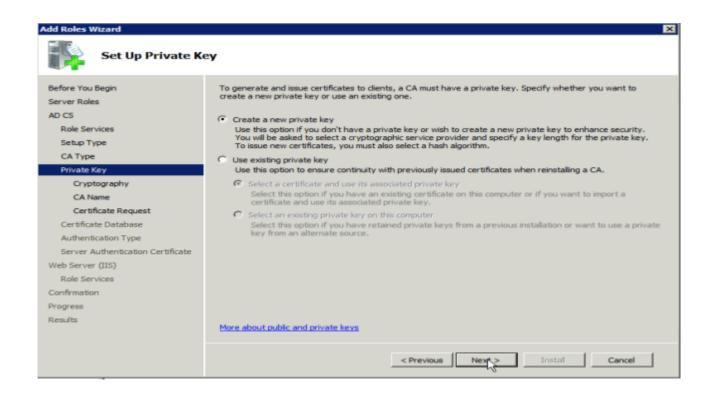


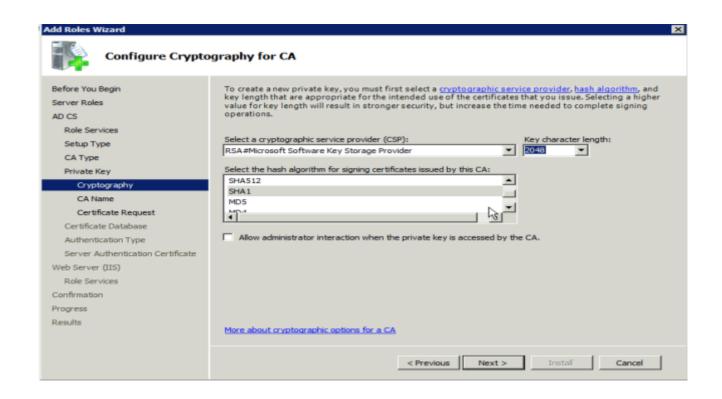


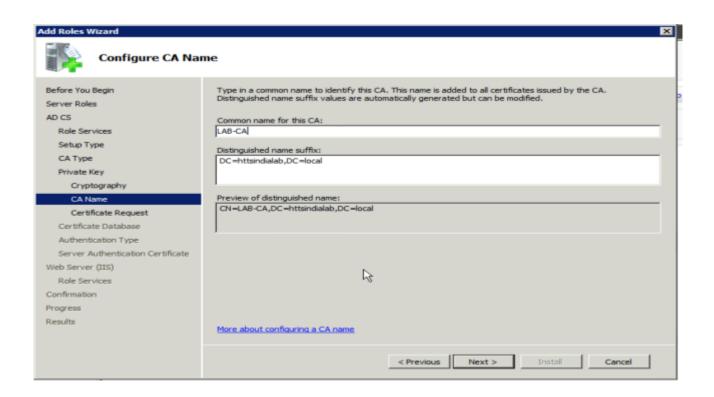
**Enterprise** 



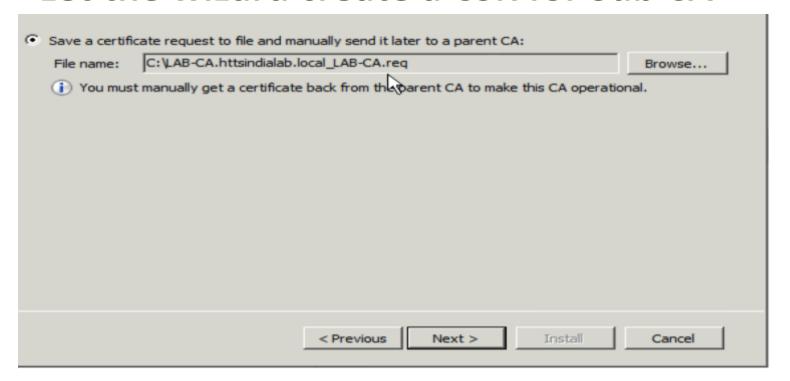
Sub CA

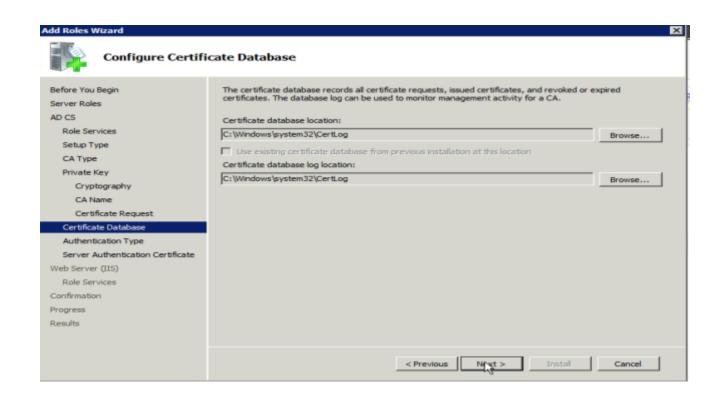


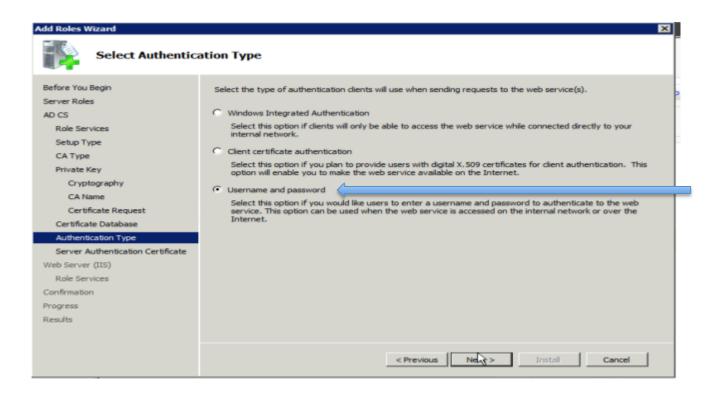




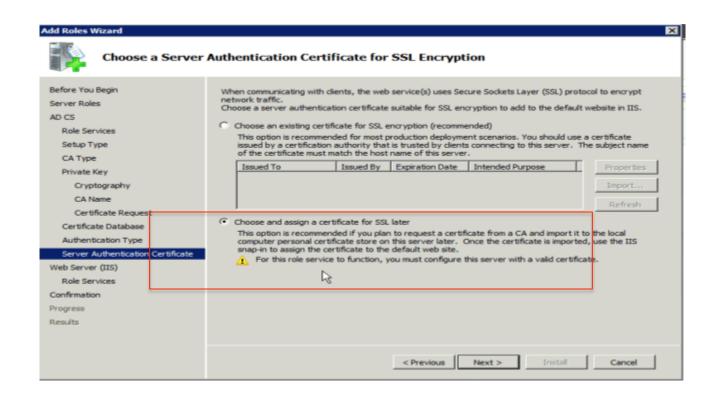
#### Let the wizard create a CSR for Sub CA



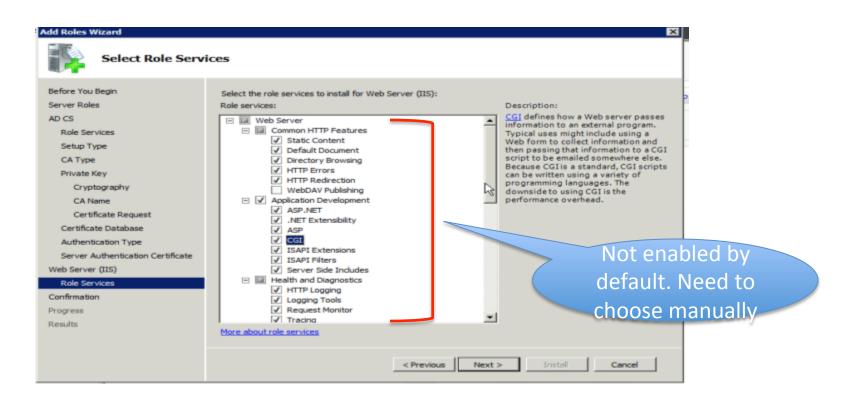


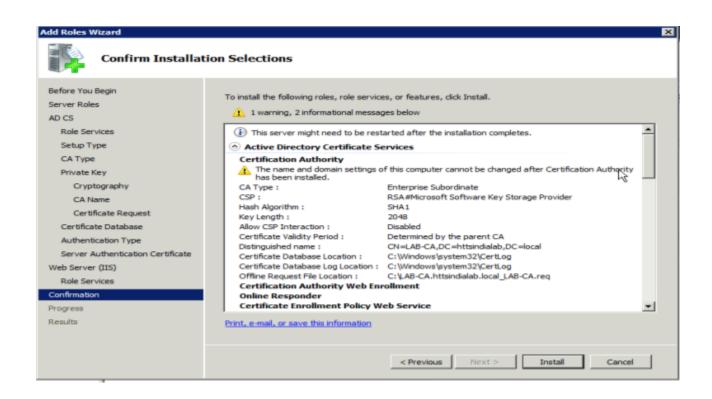


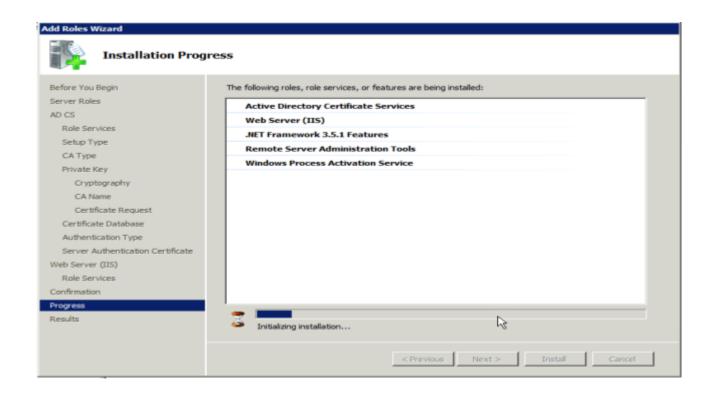
Choose username and password







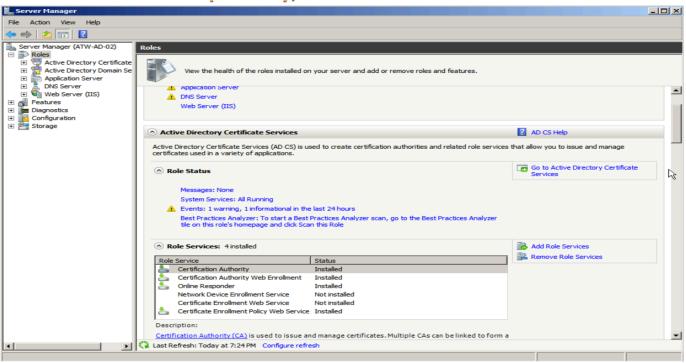




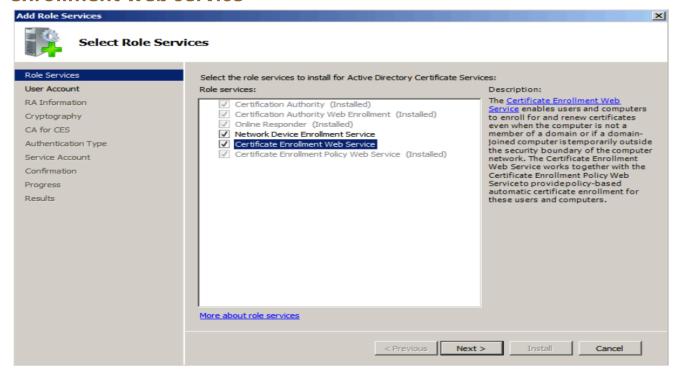
- Sub CA services would not start until you get the certificate from Root CA.
- In the Certificate Services MMC (certsrv.msc) on the Root CA, select the root node (CA Name), right click, then select All Tasks, then Submit new request (choose the .req file generated at the time of install of Sub CA).
- The request will now be pending. Navigate to the **Pending Request** Folder and locate the request. Right click on the request, select **All Tasks**, and then **Issue**.
- Export the issued certificate and install it on certificate on Sub CA using Certificate Authority 
   Action menu, point to All Tasks, and then click Install CA Certificate.

### **Installation of NDES**

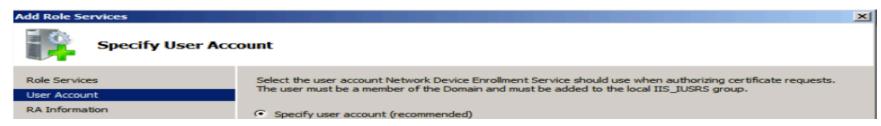
#### NDES installation separately, cannot be with Sub CA



Choose Option 4 and 5 – Network Device Enrollment service and Certificate enrollment web service

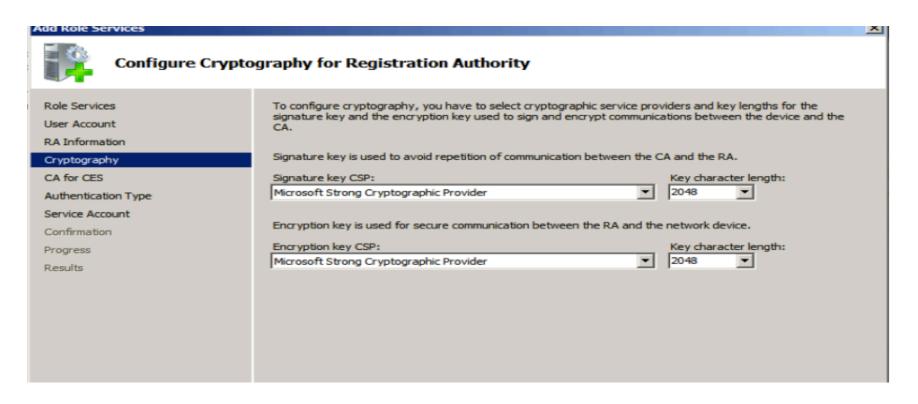


#### Mention the user account as HTTSINDIALAB\SCEP



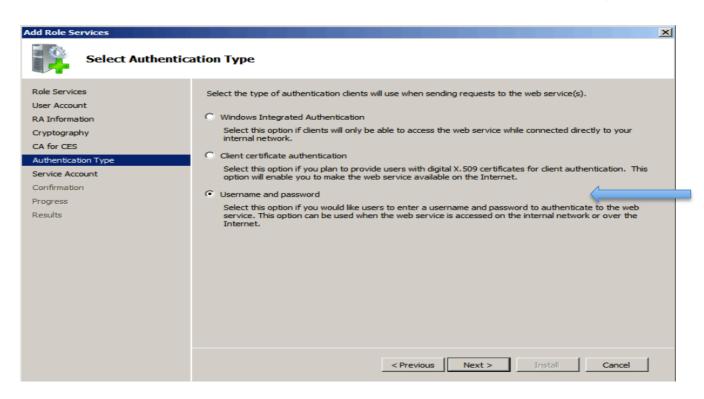


Mention the RA Name as LAB-CA and specify the country



In the Specify CA, specify the CA created viz. LAB-CA





Username and password

#### Specify the SCEP user account that was created



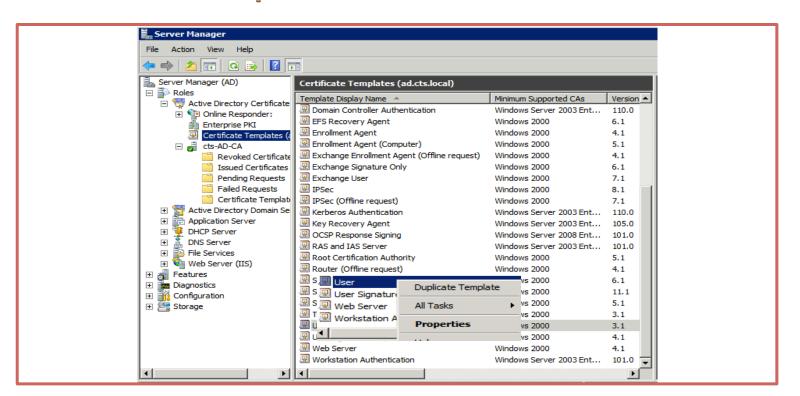
### **Post installation tasks**

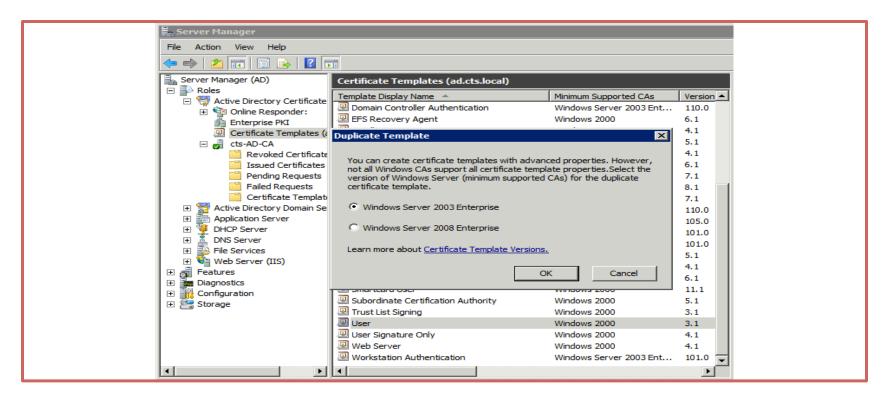
In the post installation tasks, we will cover:

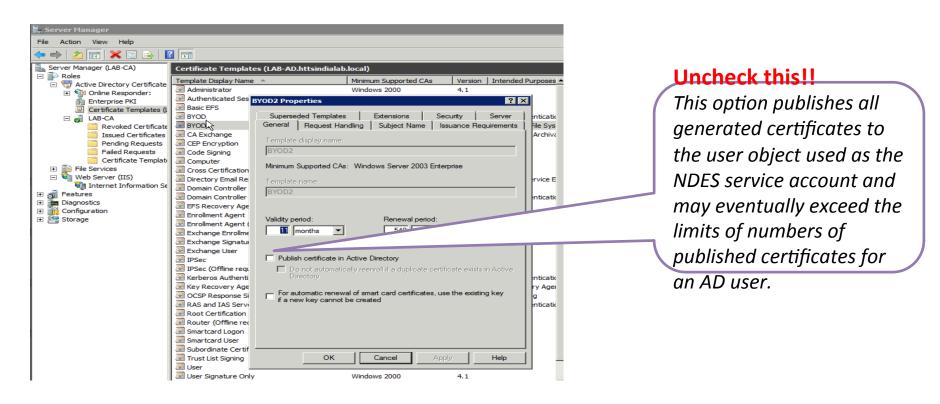
- Certificate template configuration
- Registry changes

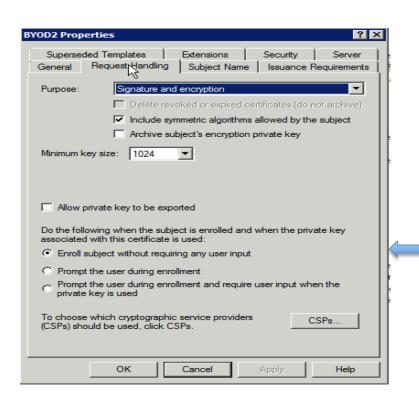
## Certificate template configuration

#### Clone user template on Root CA for user certificate

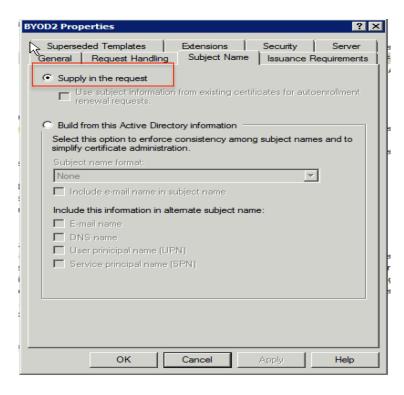


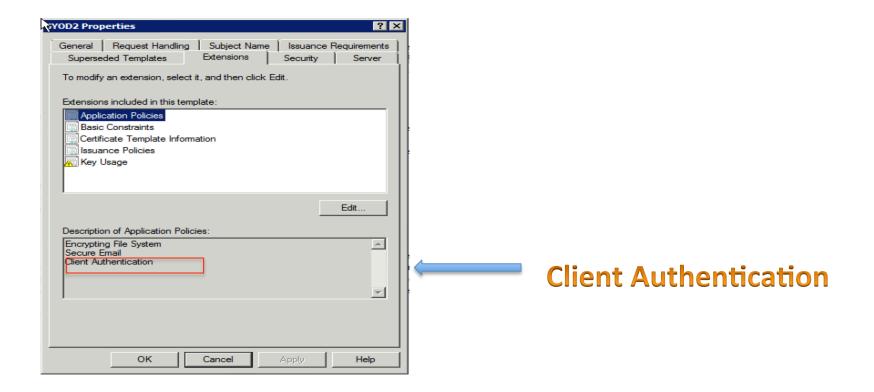


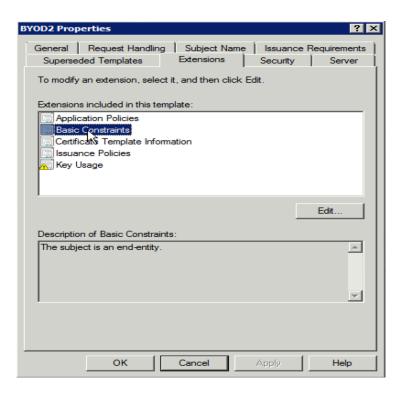




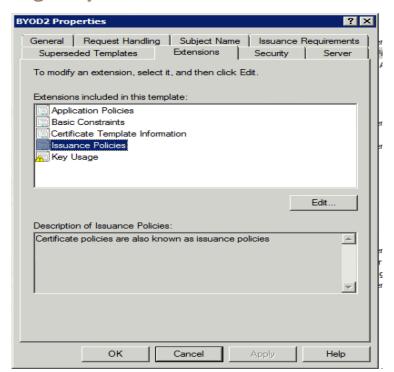
Enroll without user input to make it fully automated

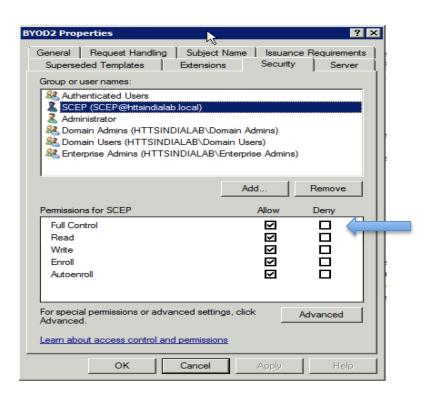






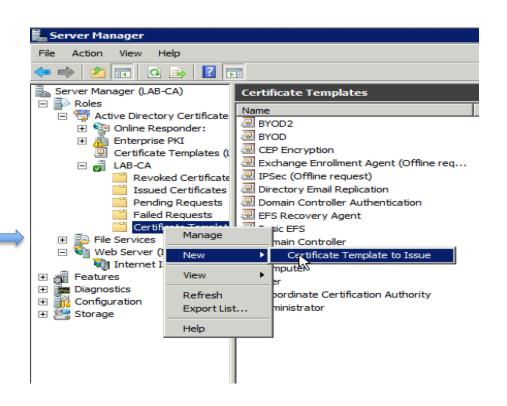
Issuance Policies left at default. If choosing "All Issuance policies", ensure that SubCA is given adequate privileges by Root CA





Full control for SCEP User on Certificate
Template

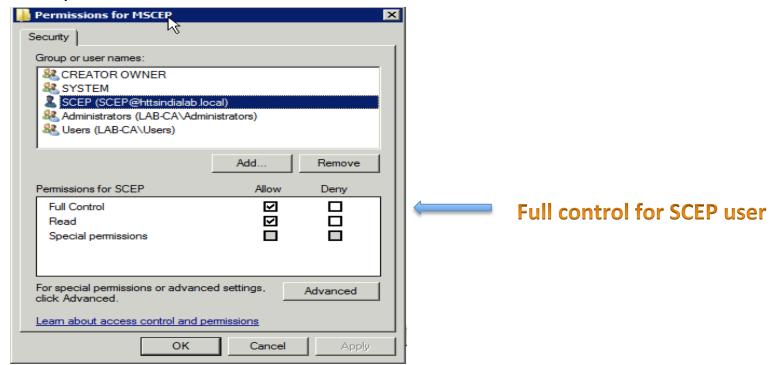
Lab CA→Choose the certificate template cloned earlier (BYOD2)



### Registry changes

Note: Better to backup the registry before making any changes first

HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Cryptography\MSCEP→Right click permissions



### **Registry changes (Contd)**

Modify two more registry values for password to ensure a complete automated cert enrollment

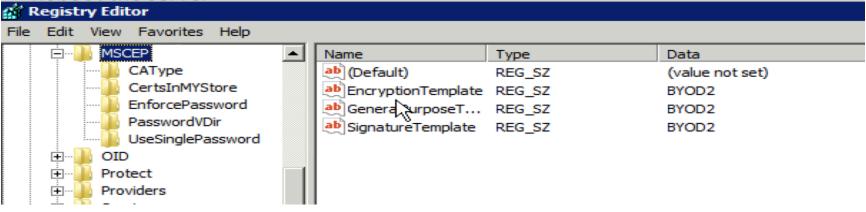
 Set EnforcePassword to 0 under HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft \Cryptography\MSCEP

Set UseSinglePassword to 0 under the same key.

## **MSCEP Certificate template changes in Registry**

HKLM → Software → Microsoft → Cryptography → MSCEP Set 3 Registry Values (Encryption template, General Purpose and Signature template) to name of your newly created template (BYOD2)

Reboot the server



#### **ISE SCEP CA Profile**

# Enable ISE to act as SCEP proxy Administration→System-→Certificates→SCEP RA Profile

SCEP Registration Authority Certificates > SCEP_RA									
Edit Profile									
SCEP Registration	Authority								
	SCEP_RA								
Description									
* URL	http://10.106.38.47/certsrv/mscep	Test Connectivity							
Certificate Request Agent Certificate	LAB-CA-MSCEP-RA								
Save Reset									

### **ISE SCEP CA Profile (Contd)**

Test Connectivity

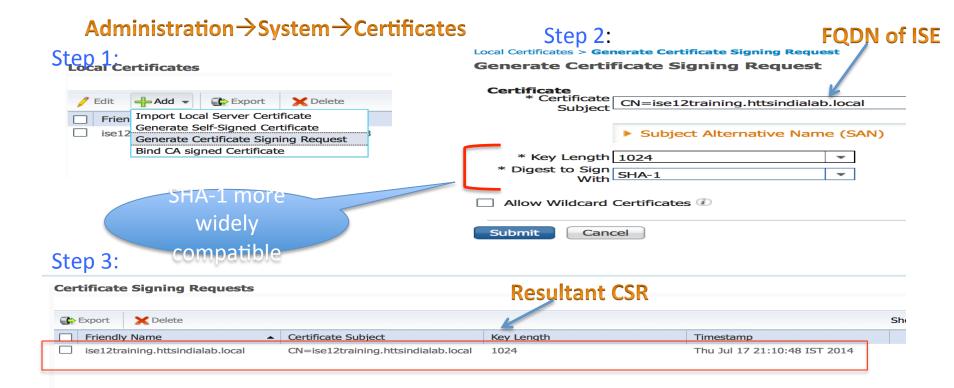
### **ISE SCEP CA Profile (Contd)**

#### Administration → System → Certificates → Certificate Store

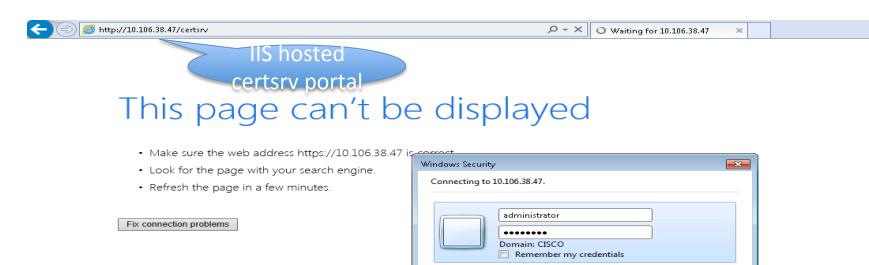
	Certificate Store										
	🥖 E	dit 🕂 Import	Change Status	Export	<b>X</b> Delete			Show			
		Status	Friendly Name		•	Trust For Client Auth	Issued To	Issued By			
		Enabled	Baltimore CyberTrust Root#Baltimore CyberTrust Ro				Baltimore CyberTrust Ro	Baltimore CyberTrust Ro			
		Disabled	Cisco CA Manufacturing				Cisco Manufacturing CA	Cisco Root CA 2048			
		Disabled	Cisco Root CA 2048				Cisco Root CA 2048	Cisco Root CA 2048			
		Enabled	LAB-AD#LAB-AD#00006			<b>✓</b>	LAB-AD	LAB-AD			
		Enabled	LAB-CA#LAB-AD#00005			<b>✓</b>	LAB-CA	LAB-AD			
L		Enabled	LAB-CA-MSCEP-RA#LAB-CA#00004				LAB-CA-MSCEP-RA	LAB-CA			

Two certs (Root CA+Sub CA) + SCEP RA cert issue by Sub CA

### **ISE – CSR Generation**



### **Submit CSR**



OK

Cancel

## **Submit CSR (Contd)**



Use this Web site to request a certificate for your Web browser, e-mail client, or other program. By using a certificate, you can verify your iden encrypt messages, and, depending upon the type of certificate you request, perform other security tasks.

You can also use this Web site to download a certificate authority (CA) certificate, certificate chain, or certificate revocation list (CRL), or to vie

For more information about Active Directory Certificate Services, see Active Directory Certificate Services Documentation.

#### Select a task:

Request a certificate

View the status of a pending certificate request

Download a CA certificate, certificate chain, or CRL

## **Submit CSR (Contd)**



### **Submit CSR (Contd)**

### Request a Certificate

Select the certificate type:

User Certificate

Or, submit ap advanced certificate request

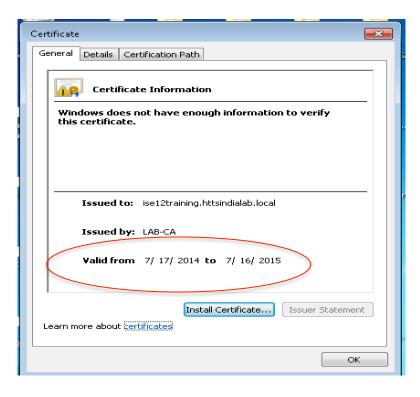
Submit >

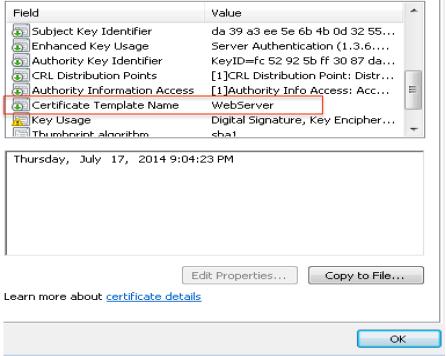
#### Submit a Certificate Request or Renewal Request

To submit a saved request to the CA, paste a base-64-encoded CMC or PKCS:

#### 

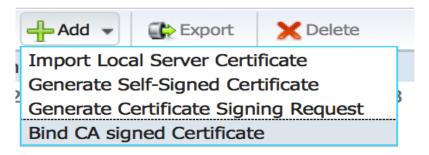
### **ISE Certificate**



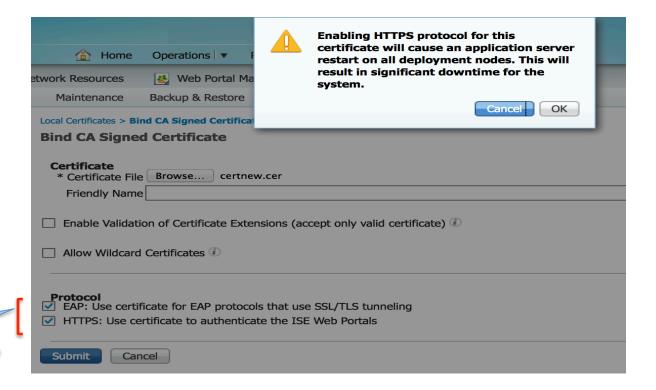


### **Certificate installation**

### Administration → System → Certificates → Local Certificates



## **Certificate installation (Contd)**



Same cert used for HTTPS+EAP

### **Caveats**

1. Use certutil to extend SubCA cert lifetimes
Default Certificate Template lifetime for SubCA: 5
years

Actual Sub CA certificate lifetime: 1 year

Endpoint certificate lifetime: 1 year

Endpoint cert lifetime<Sub CA cert lifetime<Root Cert lifetime

## **Caveats (Contd)**

### 2. Issuance Policies

Default: No "All Issuance policies" permission granted to SubCA. Ensure to keep it disabled for user / cloned user templates.

Note: If enabling "All issuance policies" extension, please ensure that Root CA grants this to Sub CA first

## **Caveats (Contd)**

Ensure that CN on ISE certificate=FQDN of redirect URL

Failing to follow this will lead to:

[Sat Jul 19 11:34:44 2014] Warning - [HTTPConnection] InternetOpen() failed with code: [12038]

[Sat Jul 19 11:34:44 2014] Warning - [HTTPConnection] Abort the HTTP connection due to invalid certificate CN

Error seen in: Windows 7, %TEMP%\spwprofile.log

References: BRKSEC-3045.pdf (Page 20)

Note: Don't use IP address in redirect URL- if using, please ensure to use it in the SAN field of Certificate too

### References

SCEP configuration for BYOD

http://www.cisco.com/c/en/us/support/docs/security/identity-services-engine-software/116068-configure-product-00.html

CCO guides on BYOD

**BYOD: Using Certificates for Differentiated Access** 

http://www.cisco.com/en/US/solutions/collateral/ns340/ns414/ns742/ns744/docs/howto\_60\_byod\_certificates.pdf

**BYOD: On-Boarding and Provisioning** 

http://www.cisco.com/en/US/solutions/collateral/ns340/ns414/ns742/ns744/docs/howto 61 byod provisioning.pdf

# **Supplicant Provisioning**

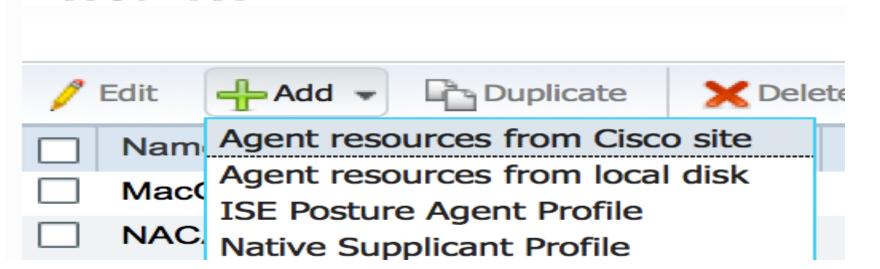
### **Client Provisioning resources**

Download SPWs (Supplicant Provisioning wizards) and all client software from CCO for all OS's except Android

Pre-requisite: ISE needs Internet access either directly or through proxy

Policy→Results→Client Provisioning→Resources

### Resources



# **Client Provisioning resources (Contd)**

### Download yields all clients given below

Name	Туре	Version	Last Update	Description
NACAgent 4.9.0.1013	NACAgent	4.9.0.1013	2014/07/17 10:55:15	NAC Windows Agent (ISE 1.2 rel
MacOsXAgent 4.9.0.1007	MacOsXAgent	4.9.0.1007	2014/07/17 10:56:06	NAC Posture Agent for Mac OS
MacOsXAgent 4.9.0.1006	MacOsXAgent	4.9.0.1006	2014/07/17 10:56:34	NAC Posture Agent for Mac OS
WebAgent 4.9.0.28	WebAgent	4.9.0.28	2014/07/17 10:56:59	NAC WebAgent (ISE 1.1.3 release)
ComplianceModule 3.6.9186.2	ComplianceModule	3.6.9186.2	2014/07/17 10:57:22	NACAgent ComplianceModule v
WebAgent 4.9.0.1005	WebAgent	4.9.0.1005	2014/07/17 10:57:59	NAC WebAgent (ISE 1.2 release)
MacOsXAgent 4.9.0.655	MacOsXAgent	4.9.0.655	2014/07/17 10:58:24	NAC Posture Agent for Mac OS
WebAgent 4.9.0.31	WebAgent	4.9.0.31	2014/07/17 10:58:54	NAC WebAgent (ISE 1.1.3 relea
MacOsXSPWizard 1.0.0.18	MacOsXSPWizard	1.0.0.18	2014/07/17 10:59:20	Supplicant Provisioning Wizard f
WebAgent 4.9.0.24	WebAgent	4.9.0.24	2014/07/17 10:59:32	NAC WebAgent (ISE 1.1.1 or later)
AgentCustomizationPackage 1.1.1.6	AgentCustomizationPackage	1.1.1.6	2014/07/17 10:59:52	This is the NACAgent Customiza
MACComplianceModule 3.6.9186.2	MACComplianceModule	3.6.9186.2	2014/07/17 10:59:57	MACAgent ComplianceModule v
NACAgent 4.9.0.52	NACAgent	4.9.0.52	2014/07/17 11:00:22	NAC Windows Agent (ISE 1.1.3
NACAgent 4.9.0.42	NACAgent	4.9.0.42	2014/07/17 11:01:10	NAC Windows Agent (ISE 1.1.1
NACAgent 4.9.0.1009	NACAgent	4.9.0.1009	2014/07/17 11:01:55	NAC Windows Agent (ISE 1.2 rel
MacOsXAgent 4.9.0.661	MacOsXAgent	4.9.0.661	2014/07/17 11:02:50	NAC Posture Agent for Mac OS
WebAgent 4.9.0.1007	WebAgent	4.9.0.1007	2014/07/17 11:03:19	NAC WebAgent (ISE 1.2 release
NACAgent 4.9.4.3	NACAgent	4.9.4.3	2014/07/17 11:04:22	NAC Windows Agent - ISE 1.2 , I
WebAgent 4.9.4.3	WebAgent	4.9.4.3	2014/07/17 11:05:18	NAC WebAgent - ISE 1.2 , ISE 1
WinSPWizard 1.0.0.33	WinSPWizard	1.0.0.33	2014/07/17 11:05:59	Supplicant Provisioning Wizard f…
MacOsXSPWizard 1.0.0.21	MacOsXSPWizard	1.0.0.21	2014/07/17 11:05:49	Supplicant Provisioning Wizard f…
WinSPWizard 1.0.0.35	WinSPWizard	1.0.0.35	2014/07/17 11:03:53	Supplicant Provisioning Wizard f…

# **NSP (Native Supplicant Profile)**

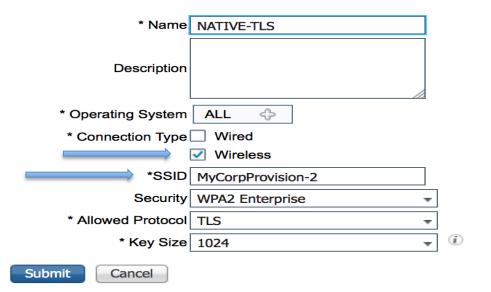
Create supplicant profile that contains the authentication protocol and SSID information



# **Supplicant Profile**

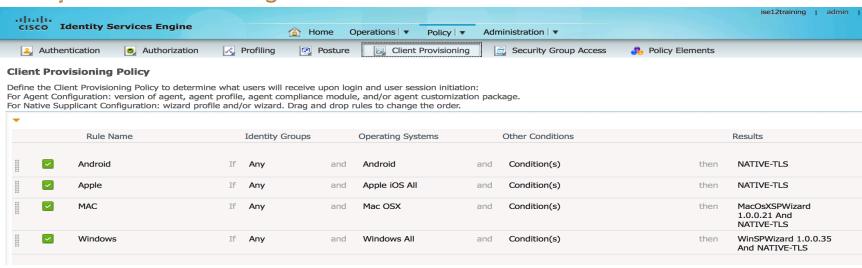
Native Supplicant Profile > New Supplicant Profile

### **Native Supplicant Profile**

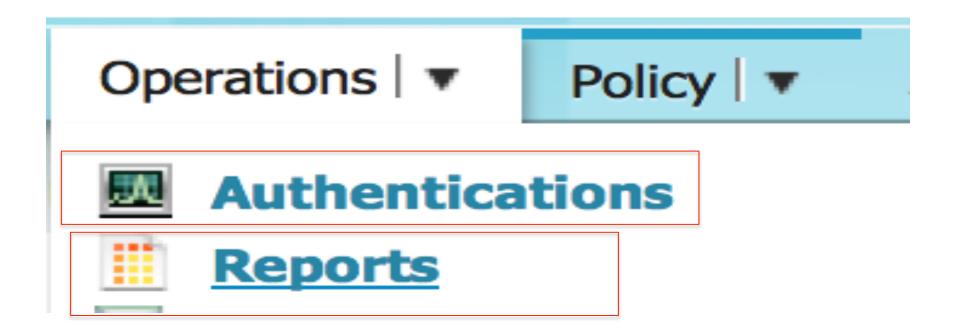


# **CPP (Client Provisioning Policy)**

### **Policy**→**Client Provisioning**



## **Monitoring supplicants**



# **Reports - Supplicant Provisioning**



2014-07-20 18:01:51.407 WinSPWizard1.0.0.35 10.105.98.58 00:21:6A:89:51:CA ise12training NATIVE-TLS byoduser Windows 7 (All) Success 2014-07-20 17:36:57.414 10.105.98.59 ise12training NATIVE-TLS htts 34:51:C9:D6:23:9B iPad Success 2014-07-20 17:26:57.402 NATIVE-TLS htts E0:F8:47:60:1D:7B ise12training iPhone Success 2014-07-20 15:41:32.375 10.105.98.58 00:21:6A:89:51:CA ise12training NATIVE-TLS Windows 7 (All) WinSPWizard1.0.0.35 Failure byoduser

# Reports – Registered Devices

Registered Endpoints				
	Filters 🕳			
* Time Range	Last 30 Days			
	Run			

#### **Registered Endpoints**

#### From 06/28/2014 12:00:00.000 AM to 07/27/2014 11:59:59.999 PM

Logged At	Identity	Endpoint ID	Identity Group	Endpoint Profile	Eı
07-26-2014 05.08.13.791 P	byoduser@httsindialab.local	24:77:03:52:56:80	RegisteredDevices	Windows7-Workstation	fē
07-26-2014 04.01.43.619 P	byoduser@httsindialab.local	00:21:6A:89:51:CA	RegisteredDevices	Windows7-Workstation	fa
07-26-2014 12.22.46.416 P	byoduser@httsindialab.local	CC:C3:EA:14:73:4A	RegisteredDevices	Android	fa
07-20-2014 08.03.05.346 P	htts@httsindialab.local	C8:E0:EB:16:FB:9F	RegisteredDevices	OS_X_MountainLion-Worksta	fā
07-20-2014 05.36.57.422 P	htts@httsindialab.local	34:51:C9:D6:23:9B	RegisteredDevices	Apple-iPad	fa
07-20-2014 05.26.57.410 P	htts@httsindialab.local	E0:F8:47:60:1D:7B	RegisteredDevices	Apple-iPhone	fā

# Registered Endpoints Identity Group

Administration → Identities → Groups → Endpoint Identity Group → Registered Devices.

Endpoint Identity Group List > RegisteredDevices **Endpoint Identity Group** \* Name RegisteredDevices Description | Asset Registered Endpoints Identity Group Parent Group Save Reset **Identity Group Endpoints** ★ Remove ▼ MAC Address Static Group Assignment **EndPoint Profile** 00:21:6A:89:51:CA Windows7-Workstation true 00:21:CC:BA:53:B7 Windows7-Workstation true 00:27:13:65:31:F6 true Windows7-Workstation 24:77:03:52:56:80 Windows7-Workstation true 34:51:C9:D6:23:9B true Apple-iPad C8:E0:EB:16:FB:9F OS X MountainLion-Workstation true CC:C3:EA:14:73:4A **Android** true E0:F8:47:60:1D:7B Apple-iPhone true

# ISE – Debug log configuration

_	CISCO IIIIC	1141 -	Debug Flor dutubuse decess logging
•	client	DEBUG	Client Provisioning admin server debug messages
•	provisioning	DEBUG	Client Provisioning client debug messages
•	scep	DEBUG	JSCEP log messages

Administration → Logging → Debug Log configuration

## **Supplicant Logs**

**Windows** - %TEMP%\spwProfileLog.txt

MAC OS X – Console logs

**iPhone** – iPhone configuration utility

### **Troubleshooting BYOD - WLC**

- Symptom = Wireless connectivity and performance issues while using Apple iOS devices.
  - Check if = Captive portal bypass for <u>www.apple.com</u> is allowed by using:
     config network web-auth captive-bypass enable
- Symptom = Configured ACL appears to not allow user to connect to ISE.
  - Check if = Permit ICMP, UDP, DNS and DHCP traffic has been configured.
  - Check if = Permit traffic to ISE has been configured.
- Symptom = WLC is unable to find a valid Authentication / Accounting server.
  - Check if = The WLC has the ISE as both the Authentication and Accounting Server.
  - Check if = The Radius server is configured for RFC 3576 which ISE uses for ISE.
  - Check if = The WLC has enable 'AAA override' enabled WLAN > Advanced.

## **CLI – Debug Commands**

Suggested WLC debug commands when troubleshooting BYOD:

```
debug client <mac address>
debug mac addr <mac-address>
debug profiling
debug aaa all
debug aaa detail
debug aaa events
debug web-auth redirect enable mac <mac address>
```

### **Device Profiling Debug Command**

 To debug Device Profiling on the controller: debug profiling

```
Dot1x_NW_MsgTask_3: Apr 11 16:05:53.306: 40:5f:be:a4:82:c3 Sending DHCP option hostname BLACKBERRY

Dot1x_NW_MsgTask_3: Apr 11 16:05:53.306: 40:5f:be:a4:82:c3 Sending DHCP option classId BlackBerry 10

Dot1x_NW_MsgTask_3: Apr 11 16:05:53.306: Sending Accounting request (1) for station 40:5f:be:a4:82:c3 and deleting client

Dot1x_NW_MsgTask_3: Apr 11 16:05:53.306: 40:5f:be:a4:82:c3 Profiling entry deleted.

aaaQueueReader: Apr 11 16:05:53.306: Adding the DHCP option Hostname to AVP BLACKBERRY

aaaQueueReader: Apr 11 16:05:53.306: Adding the DHCP option ClassID to AVP BlackBerry

DHCP Socket Task: Apr 11 16:05:53.314: 40:5f:be:a4:82:c3 Sending message to the profiler Client Profiler queue

Radius Client Profiler Task: Apr 11 16:05:53.314: Received message from Client Profiler queue

Radius Client Profiler Task: Apr 11 16:05:53.314: 40:5f:be:a4:82:c3 Func: radiusClProfilerPktRecv Line: 355 Sending information to create client entry

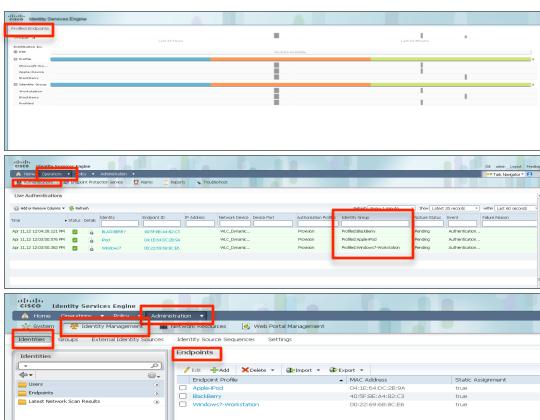
Radius Client Profiler Task: Apr 11 16:05:53.314: Func: apfProfilerCreateClient Line: 144 The key is 40:5f:be:a4:82:c3 hostname BlackBerry- HostLen 15 vendorName BlackBerry- vendorLen 10
```

### Viewing Profiled Devices in ISE

 From the Home page, locate the Profiled Devices dashlet.

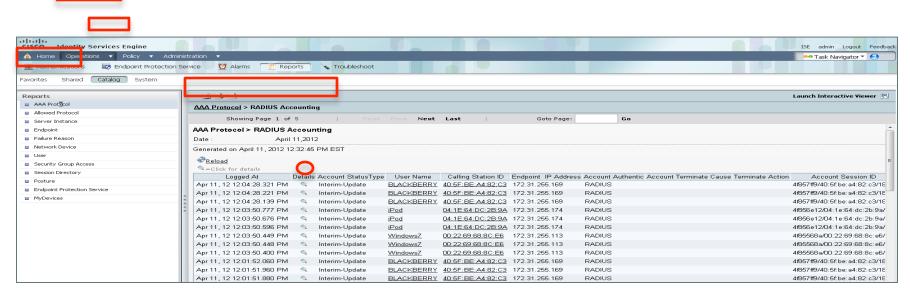
For detailed analysis
 Operations > Authentications

 From Administration > Identity Management > Identities > Endpoints.



### **Troubleshooting Profiled Devices in ISE**

- To see a Accounting details for a particular device, navigate to: Operations > Catalog > AAA
   Protocol > RADIUS Accounting
- Click on the magnifying glass to see client specific details.



Thank you.

