



DOWNLOADING AND LICENSING STEALTHWATCH® PRODUCTS

Beginning with StealthWatch System v6.3.0, you must license all StealthWatch products. For some products, such as virtual appliances and software updates, you must download the software for the product and install it before you can license it. This guide provides procedures for downloading and licensing your StealthWatch products.

Audience

The intended audience for this document includes personnel responsible for installing, configuring, and licensing StealthWatch products.

Trial Licenses

All StealthWatch physical appliances come with a 30-day trial license, which begins the moment the appliance is started. When 30 days have passed, the trial license expires, and you will not be able to use it until you have activated a new license.

CAUTION: You must activate new licenses for physical appliances before the 30-day trial period expires. Otherwise, the appliance will stop functioning and you will be unable to use it.

Trial licenses are not available for StealthWatch virtual appliances. You must activate the license after installing a virtual appliance before you can use the appliance.

To obtain a new or update an existing license, do one of the following:

- Contact your local Lancope representative.
- Send an email to sales@lancope.com.
- Call +1 888-419-1462.

Download and License Center

Lancope's Download and License Center (<https://lancope.flexnetoperations.com>) is an online software delivery service that helps you manage your account and stay current with your StealthWatch products. Beginning with StealthWatch System v6.3.0, you will obtain all of your software update (SWU) files, new virtual appliance software, and licensing information from this site.

Recommendation

The simplest and fastest method for licensing StealthWatch products is over the Internet (i.e., online) through the StealthWatch System Setup Tool with all of your appliances being managed by (i.e., communicating directly with) the SMC. To use this method, you must ensure the following:

1. The SMC appliance has Internet access.
2. The Internet proxy server (if applicable to your network) and the DNS server are configured on the SMC appliance.
3. If using StealthWatch FlowSensors, the FlowSensors and the SMC appliance have a clear communication path between them via HTTPS over port 443 so that the SMC can manage the FlowSensors.

If the HTTPS communication path between the SMC and the FlowSensors is not available, you must license each FlowSensor individually as a "standalone" appliance. Any StealthWatch appliance that is not managed by the SMC is considered to be a standalone appliance. The FlowSensor can be a managed or a standalone appliance. The StealthWatch FlowReplicator is always a standalone appliance.

Process Overview

The process for downloading and licensing a StealthWatch product involves answering the following questions and performing the associated procedures:

1. [Access the Download and License Center](#) (see page 3).
2. Did you receive any license tokens for your product(s)?
 - If yes, [add each token to your account](#) (see page 8). Then, go to the next step.
 - If no, go to the next step.
3. Did you purchase a StealthWatch virtual appliance, such as a StealthWatch FlowSensor Virtual Edition (VE)?
 - If yes, do the following:
 - a. [Download the software](#) (see page 10).
 - b. Install and configure the VE appliance according to the applicable *StealthWatch System Virtual Edition Installation and Configuration Guide*.
 - c. Record the appliance serial number shown on the Appliance Administration interface Home page. Be sure to record everything after "Serial No." on the Home page. Then, go to step 5.
 - If no, go to the next step.
4. Did you receive a license token for a physical (hardware) appliance, such as the StealthWatch Management Console 1000?

- If yes, do the following:
 - a. Install and configure the appliance according to the *StealthWatch System Hardware Installation Guide* and *StealthWatch System Hardware Configuration Guide*.
 - b. Record the appliance serial number shown on the Appliance Administration interface Home page. Be sure to record everything after “Serial No.” on the Home page. Then, go to the next step.
 - If no, go to step 7.
5. [Register your product](#) in the Download and License Center (see page 11).
 6. [Add the product feature\(s\)](#) (see page 13).
 7. [License your product\(s\)](#) (see page 14).

If you have difficulties with any of these procedures, please contact [Customer Support](#).

Accessing the Download and License Center

After your account is set up in the Download and License Center, you will receive a Welcome email with more information about the site. If you have received this email, you can access the site any time by going to <https://lancope.flexnetoperations.com> and logging in.

Note: To define your password for the first time, or if you have forgotten your login ID or password, simply click the **Password Finder** link on the Login page.

Depending on how you purchased your StealthWatch products, you may have received license tokens. If you received license tokens and have never logged in to the Download and License Center, go to “Setting Up Your Account” next in this guide.

Otherwise, log in and proceed to the next procedure as shown in the following table:

| If you... | Then, go to... | On page... |
|--|-------------------------------------|------------|
| Did not receive any license tokens | “Licensing StealthWatch Products” | 14 |
| Did not receive any license tokens, but purchased a StealthWatch virtual appliance | “Downloading StealthWatch Software” | 10 |
| Received additional license tokens that you have not yet registered | “ | 8 |

| If you... | Then, go to... | On page... |
|-----------|--|------------|
| | Adding License Tokens to Your Account™ | |

Setting Up Your Account

If you received license tokens and have never logged in to the Download and License Center, complete the following steps to set up your account:

1. Go to <https://lancope.flexnetoperations.com>. The Download and License Center Login page opens.

Download and License Center

Welcome to Lancope's Download and License Center!

If you have a license token and this is your first time visiting this site, click [Register License Token](#) to set up your account. After setting up your account, log out and click [Password Finder](#) to define your password.

Current Customers and New Customers without License Tokens can email Support@lancope.com for registration assistance.

If you already have an account, please log in below.

Login ID:

Password:

Remember my password until I logout

If you have forgotten your login ID or password, or are not sure whether you have an account, click [Password Finder](#). For other assistance, click [Support](#).

2. Click the **Register License Token** link. The License Token Registration page opens.

Download and License Center

License Token Registration

Please enter your License Token (* denotes required field):

License Token:

3. Enter any of your license tokens in the License Token field, and then click **Submit License Token**. The License Token Registration page refreshes with fields to enter your contact information.

Download and License Center

License Token Registration
Please enter your License Token (* denotes required field):

Registration for License Token: D5990-6F418-75868-45C4D

First Name: * Last Name: *
 Email: * Company: *
 Job Title: Phone:
 Address Line 1: * Address Line 2:
 City: * State/Province: * --Please choose one--
 Postal Code: * Country: * --Please choose one--

4. Enter your contact information in the appropriate fields, and then click **Submit My Registration Information**. The Product Information page opens showing the product(s) associated with the token you registered as shown in the following example.

Download and License Center

Product Information
StealthWatch

Select a version.

Current Versions

| Version | Description | Date Available |
|---------|---|------------------------------|
| | FlowCollector for NetFlow Virtual Edition | Download Log |

In addition, you will receive a Welcome email within 5 minutes with more information about the Download and License Center.

5. Click **Logout**. The Login page opens.

Download and License Center

Welcome to Lancope's Download and License Center!

If you have a license token and this is your first time visiting this site, click [Register License Token](#) to set up your account. After setting up your account, log out and click [Password Finder](#) to define your password.

Current Customers and New Customers without License Tokens can email Support@lancope.com for registration assistance.

If you already have an account, please log in below.

Login ID

Password

Remember my password until I logout

If you have forgotten your login ID or password, or are not sure whether you have an account, click [Password Finder](#) for other assistance, click [Support](#).

6. After you receive the Welcome email, click the **Password Finder** link on the Download and License Center Login page. The Password Finder page opens.

Download and License Center

Password Finder

If you have already signed up as a member for Download and License Center but have forgotten your password, enter your email address below and click the "Submit" button.

For security reasons, we will not display your User Name and Password on the screen. We will send the necessary information to the email address you enter below.

Email Address:

7. Enter your email address, and then click **Submit**. Within 5 minutes, you will receive an email with a link allowing you to define your password. After you define your password, you will be given the opportunity to log back in to your account.

Important: This link is valid for only 10 minutes after it is sent to you. If you do not define your password before this 10-minute period expires, you will need to use the Password Finder again to request a new link.

8. Do you have more license tokens to register?

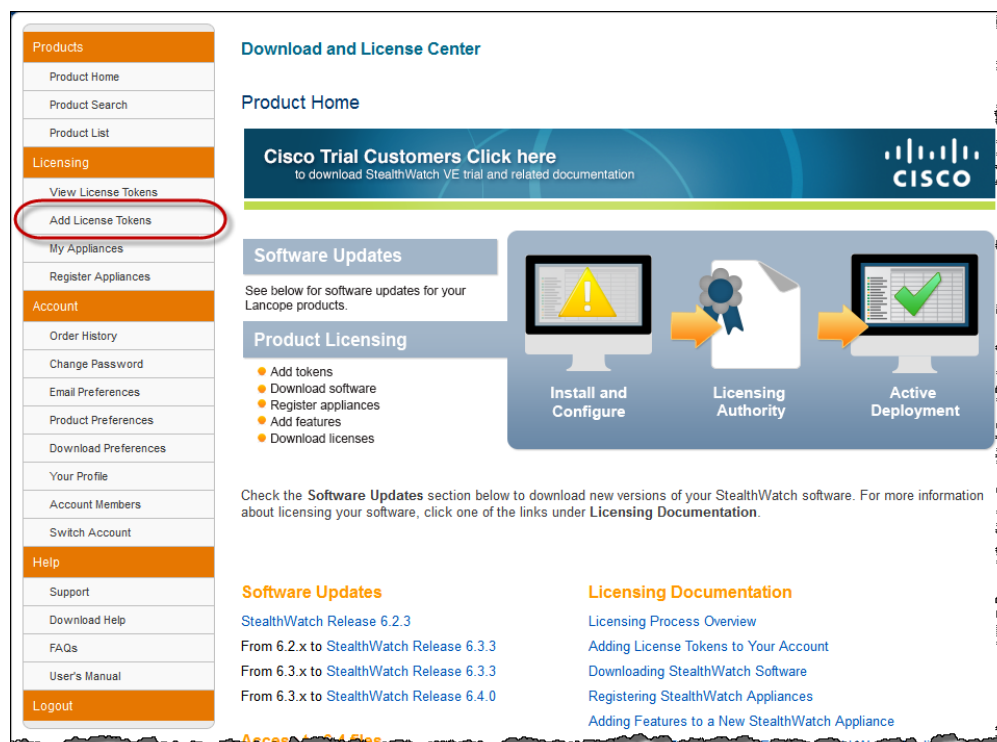
If yes, go to “

- Adding License Tokens to Your Account” next in this guide.
 - If no, go to the next step.
9. Did you purchase a StealthWatch virtual appliance, such as a StealthWatch FlowSensor VE?
- If yes, go to “Downloading StealthWatch Software” on page 10.
 - If no, go to the next step.
10. Did you receive a license token for a physical (hardware) appliance, such as the StealthWatch Management Console 1000?
- If yes, do the following:
 - a. Install and configure the appliance according to the *StealthWatch System Hardware Installation Guide* and *StealthWatch System Hardware Configuration Guide*.
 - b. Record the appliance serial number shown on the Appliance Administration interface Home page. Be sure to record everything after “Serial No.” on the Home page.
 - c. Go to “Registering StealthWatch Appliances” on page 11.
 - If no, go to “Licensing StealthWatch Products” on page 14.

Adding License Tokens to Your Account

Perform this procedure if you received any license tokens for your StealthWatch products. You must add each token to your account before you can license the corresponding product(s).

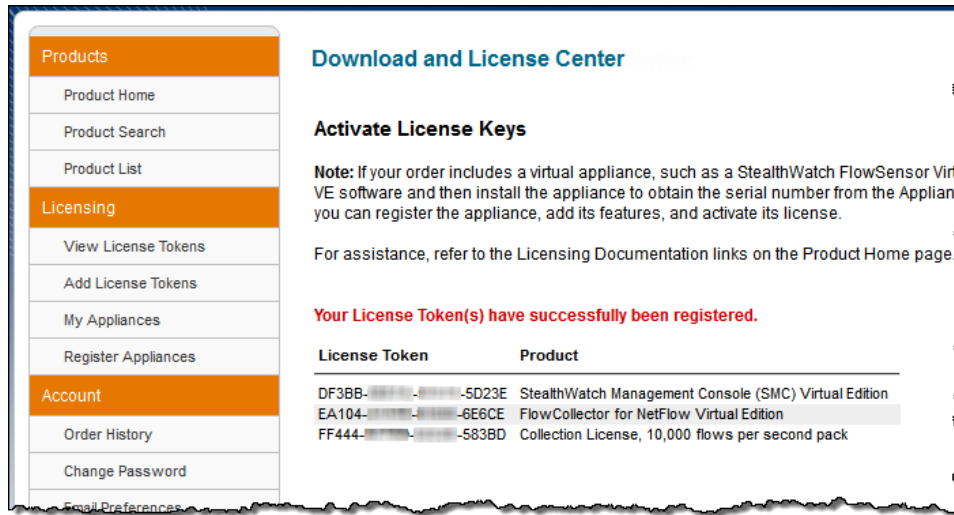
1. Log in to the Download and License Center (<https://lancope.flexnetoperations.com>). The Product Home page opens.



2. On the left menu, click **Add License Tokens**. The Register Additional License Tokens page opens.



3. Enter up to five license tokens in the fields provided, and then click **Register**. The page updates to show that you have successfully registered the token(s).



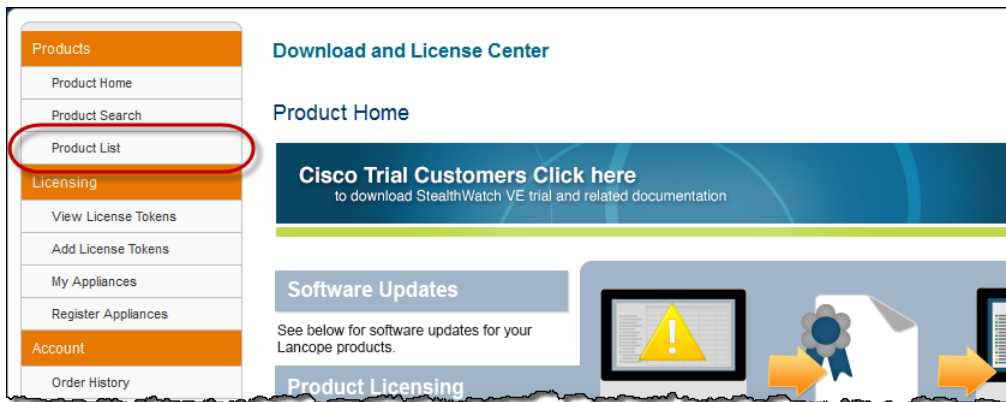
4. Do you have more license tokens to register?
 - If yes, repeat this procedure until you have registered all of your tokens.
 - If no, go to the next step.
5. Did you purchase a StealthWatch virtual appliance, such as a StealthWatch FlowSensor VE?
 - If yes, go to “Downloading StealthWatch Software” next in this guide.
 - If no, go to the next step.
6. Did you receive a license token for a physical (hardware) appliance, such as the StealthWatch Management Console 1000?
 - If yes, do the following:
 - a. Install and configure the appliance according to the *StealthWatch System Hardware Installation Guide* and *StealthWatch System Hardware Configuration Guide*.
 - b. Record the appliance serial number shown on the Appliance Administration interface Home page. Be sure to record everything after “Serial No.” on the Home page.
 - c. Go to “Registering StealthWatch Appliances” on page 11.
 - If no, go to “Licensing StealthWatch Products” on page 14.

Downloading StealthWatch Software

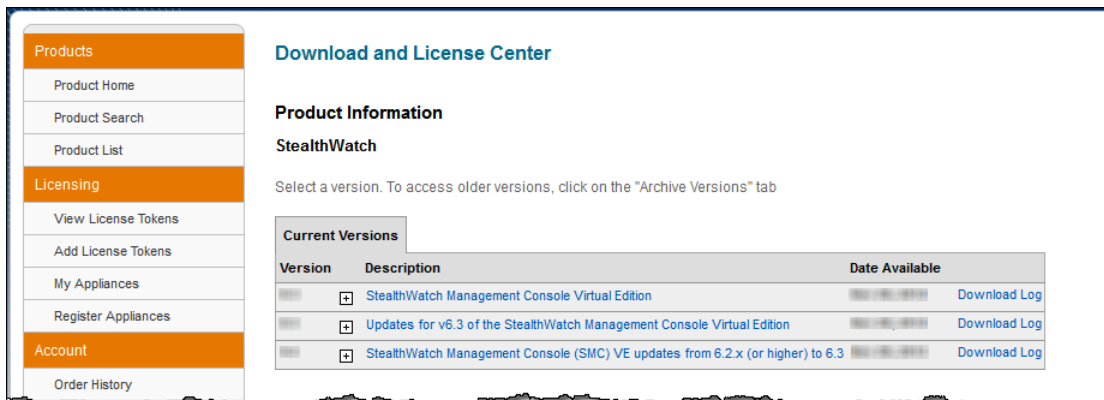
Perform this procedure if you purchased a StealthWatch virtual appliance, such as a StealthWatch FlowSensor VE, or if you need to update an existing StealthWatch product.

Note: If you received a license token for this appliance, you must first add the token to your account as described in “Adding License Tokens to Your Account” on page 8 before you can perform this procedure.

1. Log in to the Download and License Center (<https://lancope.flexnetoperations.com>). The Product Home page opens.



2. On the left menu, click **Product List**. The Product Information page opens with a list of software (including updates to any existing software) that you are entitled to download.



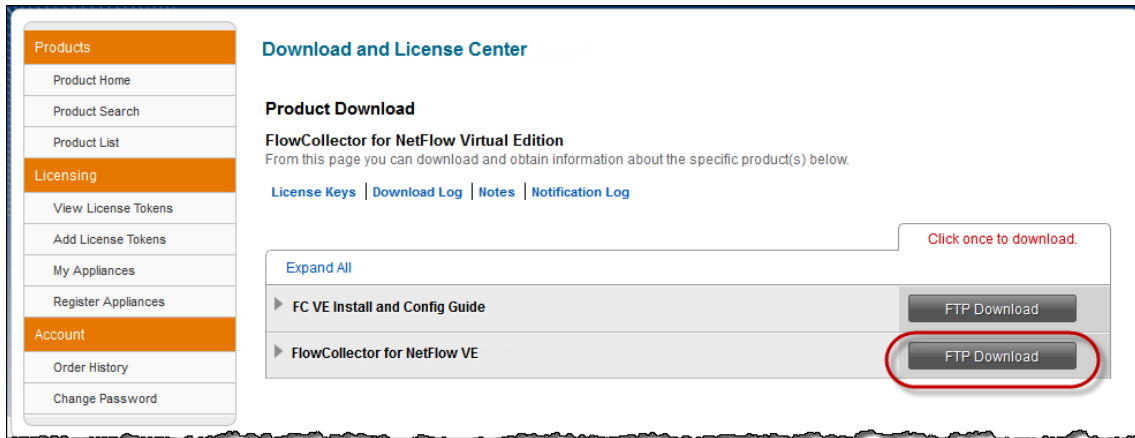
3. Locate and click the link for the software you need to download.

Note:

- For new virtual appliances, you will select an OVF file.
- For updates, you will select a SWU file.

The Export Compliance or a license agreement page opens.

4. Click **I Agree**. If any other compliance pages or license agreements open, agree to them as well. The Product Download page opens for the file you selected. You may also see links to download any associated documentation.



Tip: You can see more details about the software by clicking the arrow to the left of each item.

5. Click **FTP Download** for the corresponding software.
6. Save the file to the desired location.
7. Install and configure the VE appliance according to the applicable *StealthWatch System Virtual Edition Installation and Configuration Guide*.

Note: If this is an update file, install the update according to the applicable *StealthWatch Update Guide*.

8. Record the VE appliance serial number shown on the Appliance Administration interface Home page. Be sure to record everything after “Serial No.” on the Home page.
9. Go to “Registering StealthWatch Appliances” next in this guide.

Registering StealthWatch Appliances

Perform this procedure if you received any tokens or if you purchased a new StealthWatch virtual appliance, such as a StealthWatch FlowSensor VE.

Note:

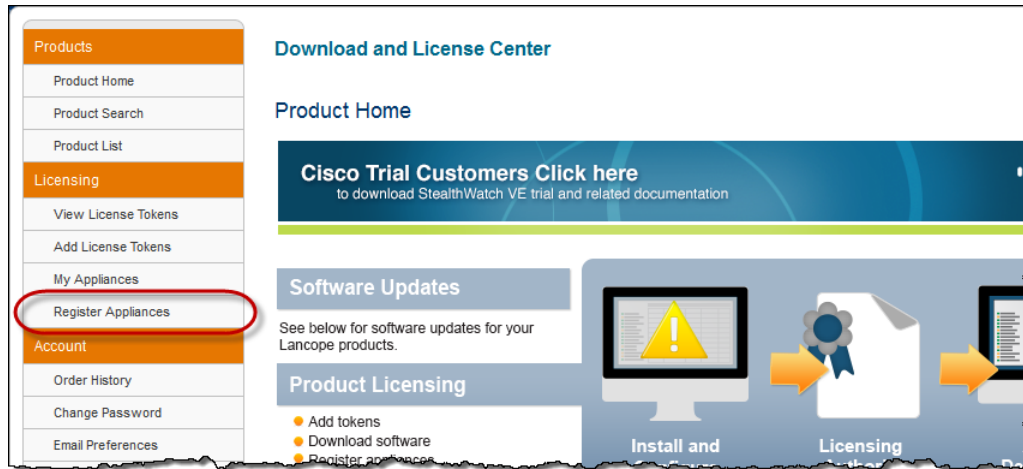
- If you received a license token for this appliance, you must first add the token to your account as described in “Adding License Tokens to Your Account” on page 8 before you can perform this procedure.
- If this is a virtual appliance, you must also download the appliance software as described in “Downloading StealthWatch Software” on page 10.

1. Install and configure the appliance(s) according to the applicable installation and configuration guide(s).

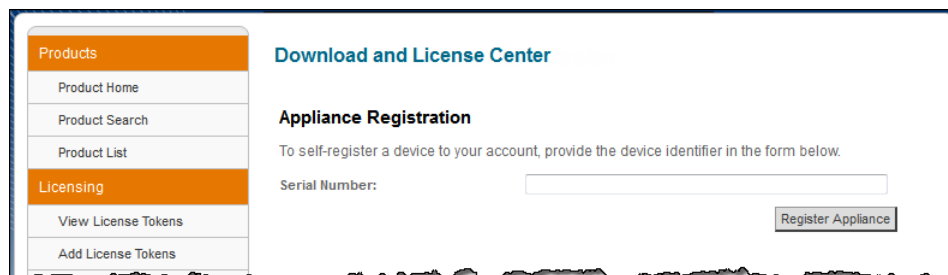
- Record the appliance serial number(s) shown on the StealthWatch Appliance Administration interface Home page. Be sure to record everything after “Serial No.” on the Home page.

Tip: If you copy and paste the serial number into a file, use a text editor, such as Notepad. Do not use a word processing program, because it may introduce odd characters that will cause the serial number to be rejected when you try to register it.

- Log in to the Download and License Center (<https://lancope.flexnetoperations.com>). The Product Home page opens.



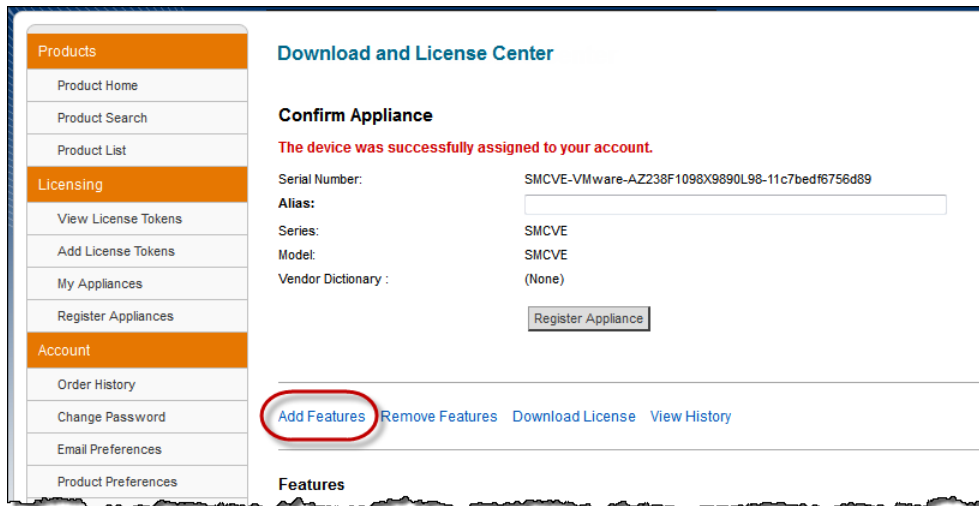
- On the left menu, click **Register Appliances**. The Appliance Registration page opens.



- In the Serial Number field, enter the serial number for the appliance you want to register, and then click **Register Appliance**. The Appliance Registration page updates with the serial number and any other related information, such as the appliance model.
- If desired, type a descriptive name in the Alias field (e.g., NOC SMC), and then click **Register Appliance**.

Tip: An alias may make an appliance easier to identify if you need to search through many appliances.

The Confirm Appliance page opens indicating that the appliance was successfully assigned to your account.

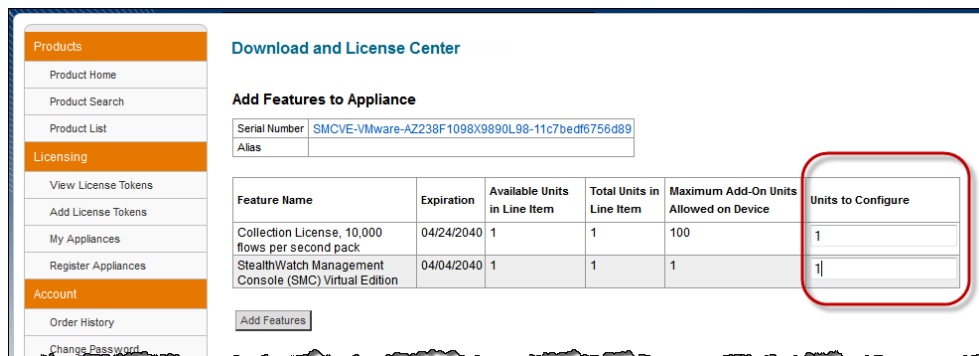


7. Go to “Adding Features to a StealthWatch Appliance” next in this guide.

Adding Features to a StealthWatch Appliance

Perform this procedure only after you register a new appliance as described in the previous section.

1. In the middle of the Confirm Appliance page, toward the left, click the **Add Features** link (refer to the previous illustration). The Add Features to Appliance page opens showing all the features you can add to this appliance.

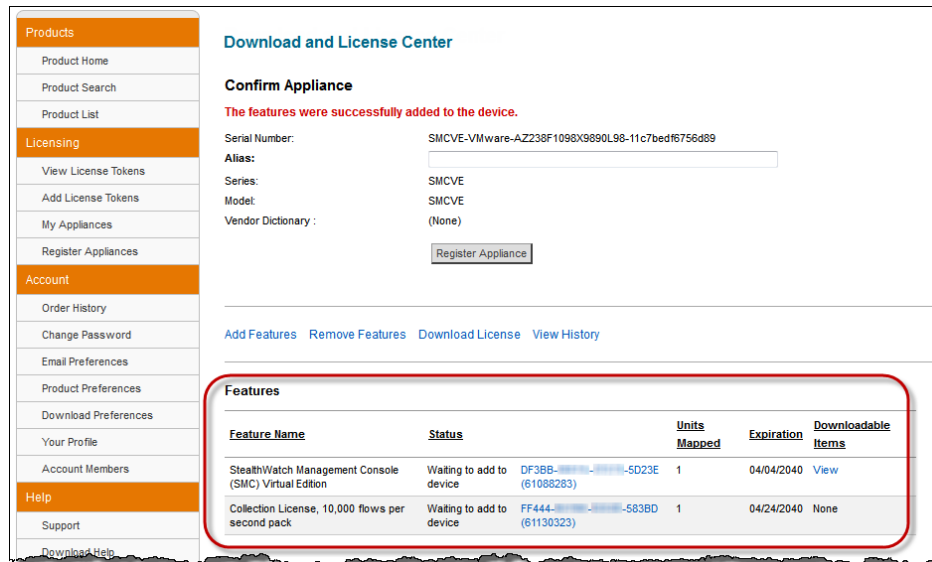


2. In the Units to Configure column, type the quantity for each feature you need to add.

Note: At a minimum:

- You must add the appliance itself as a feature.
- For a StealthWatch Management Console (SMC), you must add the appliance itself, as well as the flows per second pack(s).

3. Click **Add Features**. The Confirm Appliance page opens showing that the features have been added.



4. Does the product you need to license have Internet access?
 - If yes, go to “Licensing StealthWatch Products Online” next in this guide.
 - If no, go to “Licensing StealthWatch Products Offline” on page 20.

Licensing StealthWatch Products Online

Important: You will not be able to use the StealthWatch System or any StealthWatch standalone appliances until you license them.

As recommended on page 2, the simplest and fastest method for licensing StealthWatch products is over the Internet (i.e., online) through the StealthWatch System Setup Tool. However, you can choose to license the products online later. You can license the system as a whole, or license individual standalone appliances. This section describes each of the following methods for licensing StealthWatch products online.

- Licensing the System Online with the System Setup Tool (Recommended) next in this guide
- Licensing the System Online without the System Setup Tool (see page 16)
- Licensing a Standalone Appliance Online (see page 18)

If the SMC or standalone appliance does **not** have Internet access, use the procedures in “Licensing StealthWatch Products Offline” on page 20.

Licensing the System Online with the System Setup Tool (Recommended)

Note: For details on configuring the StealthWatch System, refer to the *StealthWatch System Hardware Configuration Guide* or the *StealthWatch Management Console VE and FlowCollector VE Installation and Configuration Guide*.

Complete the following steps to license the StealthWatch System online using the System Setup Tool:

1. Perform steps 1 through 6 in the “Process Overview” section on page 2.
2. After choosing one of the online access methods (direct or via a proxy server) in the System Setup Tool, the Licensing > Online page opens.



3. Click the **Activate** icon (📶). The system activates the SMC and all associated FlowCollectors and FlowSensors.
4. Continue the configuration process as described in the *StealthWatch System Hardware Configuration Guide* or the *StealthWatch Management Console VE and FlowCollector VE Installation and Configuration Guide*.
5. Do you need to license any standalone appliances, such as a StealthWatch FlowReplicator?
 - If yes, go to the next step.
 - If no, congratulations! You are ready to begin using your StealthWatch System.

6. Does the standalone appliance have Internet access?
 - If yes, go to “Licensing a Standalone Appliance Online” on page 18.
 - If no, go to “Licensing StealthWatch Products Offline” on page 20.

Licensing the System Online without the System Setup Tool

If the SMC appliance has Internet access and you choose not to license the StealthWatch System online with the System Setup Tool during the initial configuration process, complete the following steps to license the system online later:

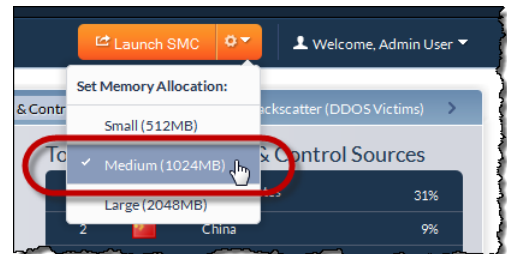
Note: If the SMC does NOT have Internet access, go to “Licensing StealthWatch Products Offline” on page 20.

1. In your browser address field, type **https://** followed by the IP address of the SMC appliance. The Threat Scope Maps page opens.



2. Log in as the **admin** user with the password you defined when you configured the SMC appliance. The Launch SMC button appears in the top right corner of the page.

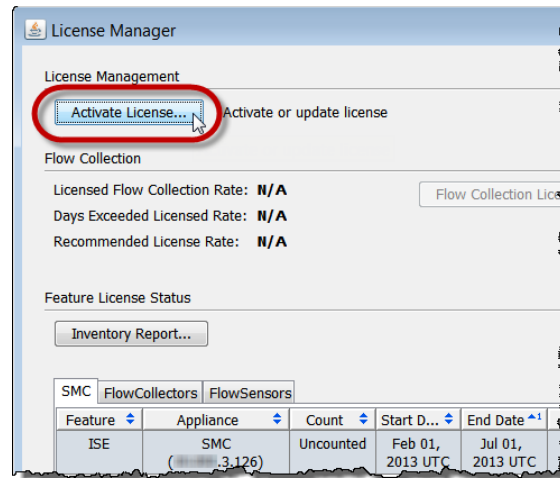
3. Select the drop-down list beside the Launch SMC button and select the proper random access memory (RAM) to allocate on your computer to run the SMC client. Your computer must contain at least twice as much RAM as the memory allocation you select. For example, you can select up to 2048 MB for a computer with 4 GB of RAM.



Note: If you choose 2048 MB, you must have 64-bit Java capability and only one version of Java installed.

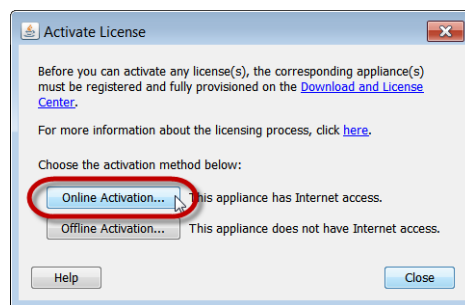
4. Click **Launch SMC**. The client software downloads to your computer, followed by a message advising you that the SMC is not licensed.
5. Click **License Manager**. The License Manager dialog opens.



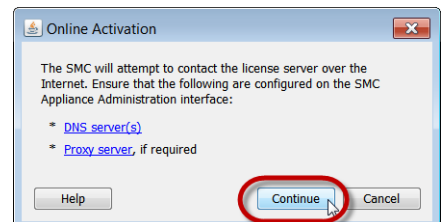


Note: If you need to license new features that you purchase after finishing the initial configuration and licensing process, you can use the License Manager dialog to license the new features. Simply launch the SMC and click **Help > License Management** to open the dialog.

6. Click **Activate License**. The Activate License dialog opens.



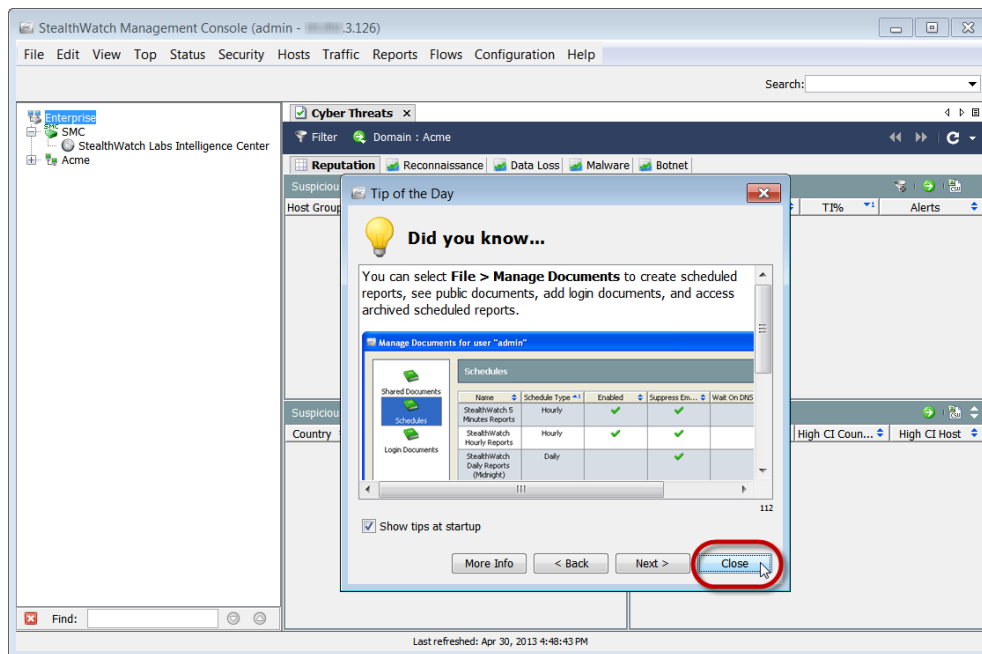
7. Click **Online Activation**. A message appears asking you to ensure that the DNS server(s) and/or Internet proxy server are configured first. If necessary, click the applicable links to configure them.
8. Click **Continue**. The system installs and activates all of the licenses associated with the SMC, including any managed features, such as the StealthWatch Labs Intelligence Center™ (SLIC) threat feed.



Note: If you purchased the SLIC threat feed feature, you also need to enable the feed (after you license the feature) as described in the *StealthWatch System Hardware Configuration Guide* or the *StealthWatch Management Console VE and FlowCollector VE Installation and Configuration Guide*.

9. When the confirmation message appears, click **OK** to dismiss it. The License Manager dialog updates to show which licenses were installed.
10. Click **Close** to close the License Manager dialog.

11. Return to your browser. The Threat Scope Maps page should still be open and you should still be logged in. If not, type **https://** in the address field followed by the IP address of the SMC appliance to open the Threat Scope Maps page.
12. If you are not already logged in, log in as the **admin** user with the applicable password.
13. Click **Launch SMC**. The SMC client interface opens.

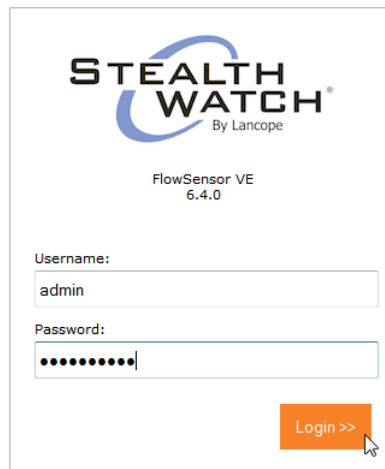


14. Click **Close** to close the Tip of the Day dialog.
15. Continue the configuration process as described in the StealthWatch System Hardware Configuration Guide or the StealthWatch Management Console VE and FlowCollector VE Installation and Configuration Guide.
16. Do you need to license any standalone appliances, such as a StealthWatch FlowReplicator?
 - If yes, go to the next step.
 - If no, congratulations! You are ready to begin using your StealthWatch System.
17. Does the standalone appliance have Internet access?
 - If yes, go to “Licensing a Standalone Appliance Online” next in this section.
 - If no, go to “Licensing StealthWatch Products Offline” on page 20.

Licensing a Standalone Appliance Online

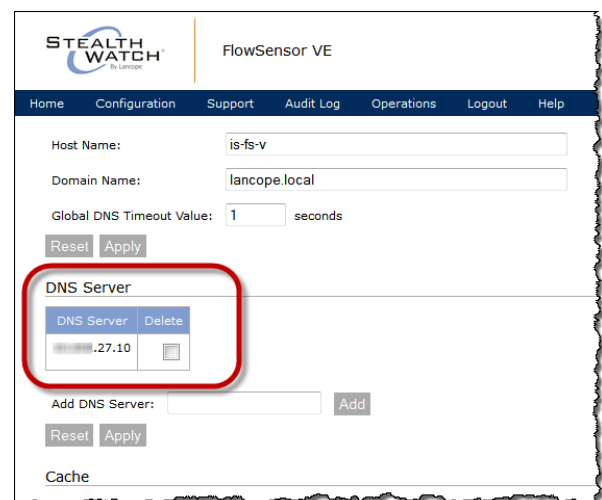
Because standalone StealthWatch appliances are not managed by the SMC, they must be licensed individually. Complete the following steps to license a standalone appliance, such as a FlowSensor or FlowReplicator, **that has Internet access**.

1. In your browser address field, type **https://** followed by the IP address of the appliance. The Appliance Administration interface Login page opens.

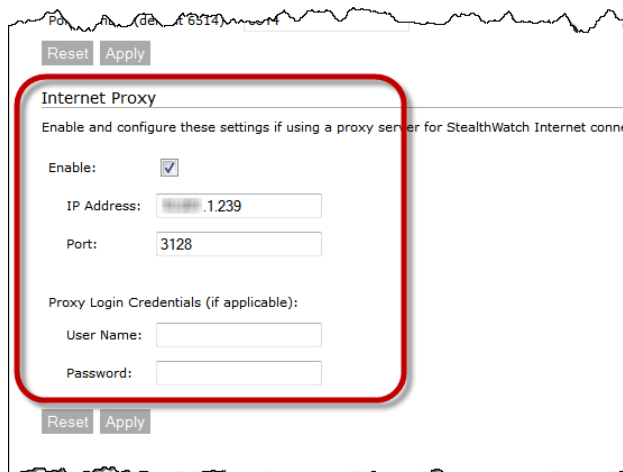


The image shows the login page for the Stealth Watch FlowSensor VE 6.4.0. At the top is the logo "STEALTH WATCH By Lancope". Below it, the text "FlowSensor VE 6.4.0" is displayed. There are two input fields: "Username:" with the value "admin" and "Password:" with a masked password of ten dots. An orange "Login >>" button is located at the bottom right.

2. Log in as the **admin** user with the password you defined when you configured the appliance. The Appliance Administration interface opens.
3. Click **Configuration > Naming and DNS** to confirm that the DNS server(s) are configured.
4. If your system uses an Internet proxy server, click **Configuration > Services** to configure the proxy server settings. You may need to scroll down the page to see the fields.



The image shows the "Configuration - Naming and DNS" page in the Stealth Watch interface. The page title is "FlowSensor VE". The navigation menu includes Home, Configuration, Support, Audit Log, Operations, Logout, and Help. The main content area has the following fields: "Host Name:" (is-fs-v), "Domain Name:" (lancope.local), and "Global DNS Timeout Value:" (1 seconds). There are "Reset" and "Apply" buttons. Below this is a "DNS Server" section with a table containing one entry: "DNS Server" (with a "Delete" button) and ".27.10" (with a checkbox). Below the table is an "Add DNS Server:" field with an "Add" button. At the bottom are "Reset" and "Apply" buttons. A red box highlights the "DNS Server" table.



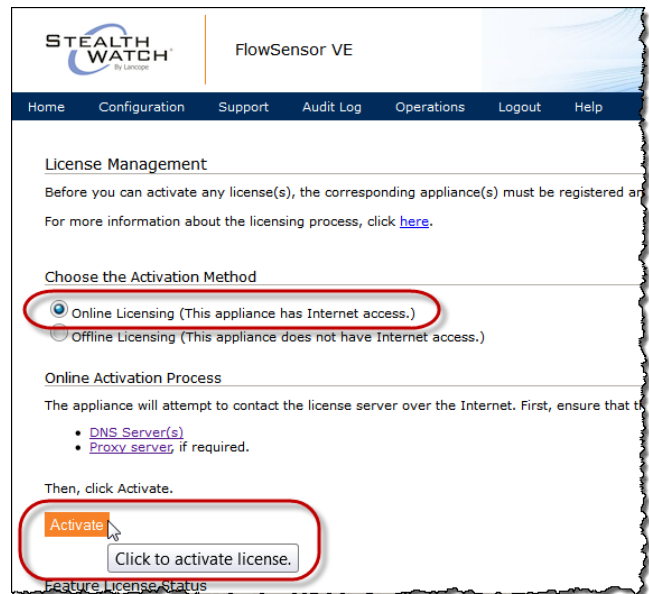
The image shows the "Configuration - Services - Internet Proxy" page in the Stealth Watch interface. The page title is "Internet Proxy". Below the title is the text "Enable and configure these settings if using a proxy server for StealthWatch Internet connections". There are "Reset" and "Apply" buttons. The "Enable:" checkbox is checked. The "IP Address:" field contains ".1239". The "Port:" field contains "3128". Below this is the "Proxy Login Credentials (if applicable):" section with "User Name:" and "Password:" fields. At the bottom are "Reset" and "Apply" buttons. A red box highlights the "Internet Proxy" section.

5. Click **Configuration > Licensing** to open the License Management page and do the following:

- a. Select the **Online Licensing** option.
- b. Click **Activate**.
- c. When the confirmation message appears, click **OK** to dismiss it.

6. Do you have any other standalone appliances to license online?

- If yes, repeat this procedure for the next appliance.
- If no, click **Logout** to exit the Appliance Administration interface.



Licensing StealthWatch Products Offline

Important: You will not be able to use the StealthWatch System or any StealthWatch standalone appliances until you license them.

As recommended on page 2, the simplest and fastest method for licensing StealthWatch products is over the Internet (i.e., online) through the StealthWatch System Setup Tool. Refer to “Licensing StealthWatch Products Online” on page 14 for those procedures.

However, if the SMC or standalone appliance does **not** have Internet access, you must use the following procedures as detailed in this section to license them:

- Downloading Licenses for Offline StealthWatch Products, next in this guide
- Licensing the System Offline (see page 22)
- Licensing a Standalone Appliance Offline (see page 25)

If the SMC or standalone appliance **does** have Internet access, use the procedures in “Licensing StealthWatch Products Online” on page 14.

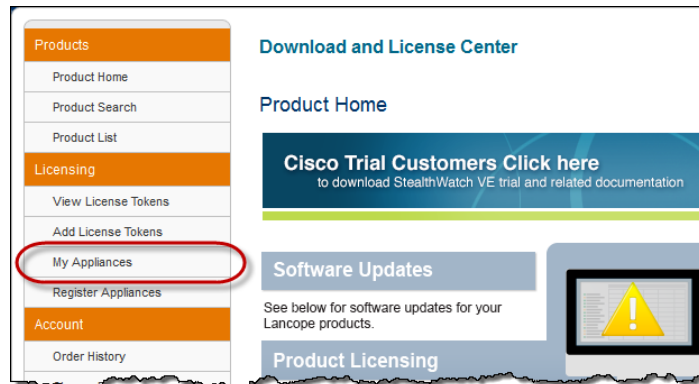
Downloading Licenses for Offline StealthWatch Products

If the SMC managing your system does not have Internet access, or you have standalone appliances that do not have Internet Access, you must first go to a computer that has Internet access and download the applicable licenses from the Download and License Center. Then, you can license the system or standalone appliances offline.

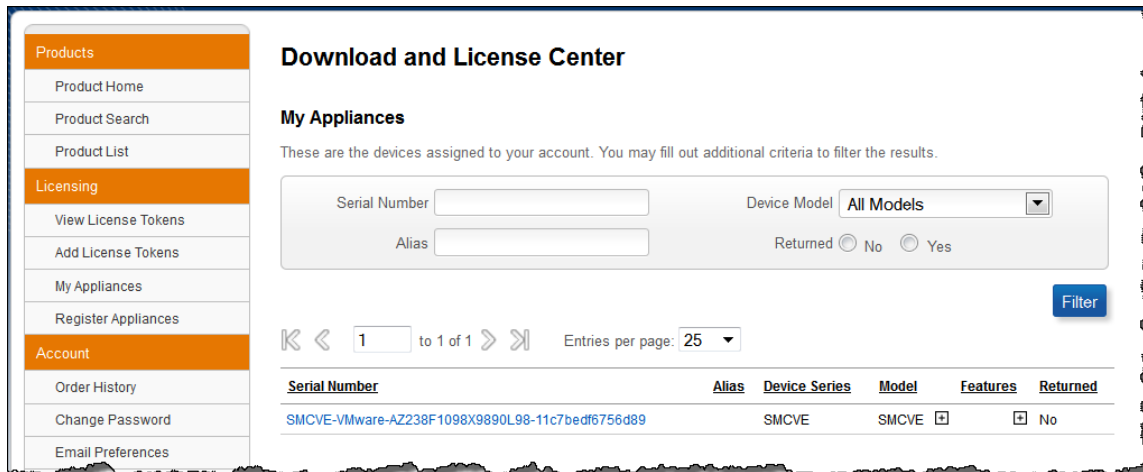
If desired, you can download multiple license (BIN) files into a single directory. You can also ZIP the directory.

Note: You can also use this procedure to download an updated license(s) for an existing offline appliance that is already licensed when you have added more features to it. For example, if you added flows per second to an SMC that does not have Internet access, use this procedure to update the SMC license for the additional flows.

1. Go to a computer that has Internet access and log in to the Download and License Center (<https://lancope.flexnetoperations.com>). The Product Home page opens.



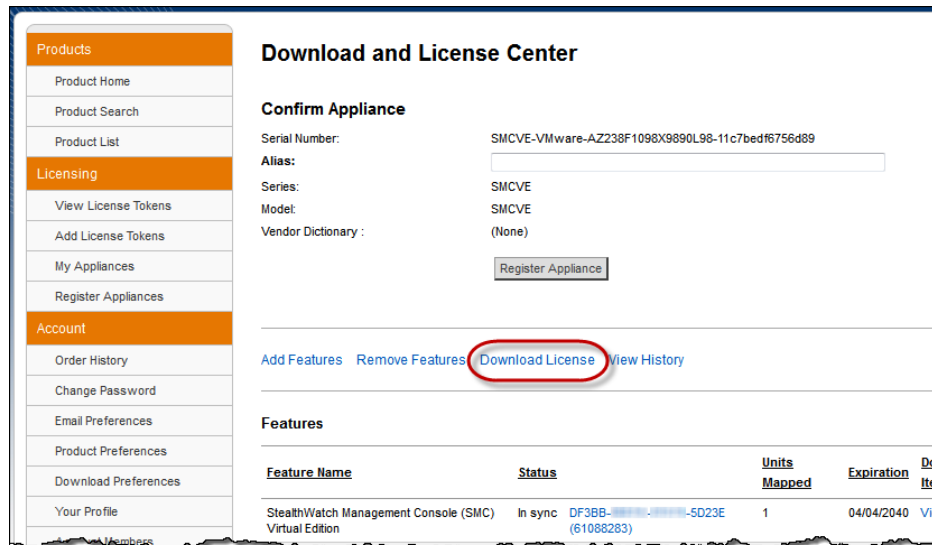
2. In the left navigation pane, click **My Appliances**. The My Appliances page opens with a list of all appliances associated with your account.



3. Locate and click the serial number for the StealthWatch product you need to license.

Tip: Enter the serial number for the appliance in the Serial Number field, and then click **Filter** to locate the appliance in the list quickly.

The Confirm Appliance page opens for the product you selected.



4. In the middle of the page, click **Download License** and save the license (BIN) file to your local hard drive, a network location, or a portable device, such as a flash drive.
5. Rename the BIN file as desired to help you identify it later.
6. Do you need to download another license?
 - If yes, repeat this procedure for the next product.
 - If no, go to the next step.
7. (Optional) If you downloaded multiple licenses, ZIP the directory containing the BIN files for uploading to the SMC and/or appliance(s) later.
8. Do the following as applicable:
 - If this product is an SMC or being managed by an SMC, such as a FlowCollector or flows per second, go to “Licensing the System Offline” next in this guide.
 - If this is a standalone appliance that is not managed by the SMC, go to “Licensing a Standalone Appliance Offline” on page 25.

Licensing the System Offline

If the SMC appliance does **not** have Internet access, download the license files for the SMC and all the products it will manage. Then, complete the following steps to license them:

CAUTION: You must activate the downloaded license (BIN) file on your appliance within 72 hours. After that time limit, the file will not be recognized as valid and cannot be used to activate the appliance. You will have to re-download the BIN file.

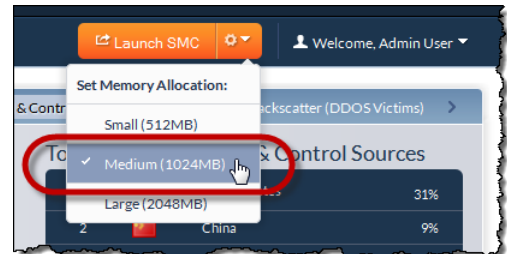
Note: If the SMC **does** have Internet access, use the procedures in “Licensing StealthWatch Products Online” on page 14.

1. Go to a computer that has access to the SMC appliance and open your browser.

- In the browser address field, type **https://** followed by the IP address of the SMC appliance. The login prompt appears.



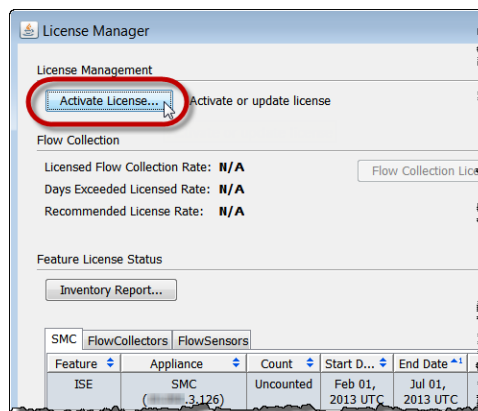
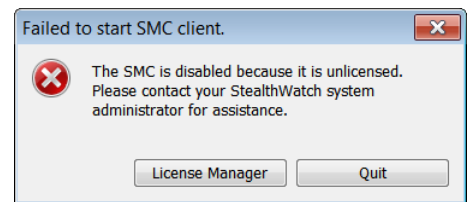
- Log in as the **admin** user with the password you defined when you configured the SMC appliance. The Launch SMC button appears in the top right corner of the page.



- Select the drop-down list beside the Launch SMC button and select the proper random access memory (RAM) to allocate on your computer to run the SMC client. Your computer must contain at least twice as much RAM as the memory allocation you select. For example, you can select up to 2048 MB for a computer with 4 GB of RAM.

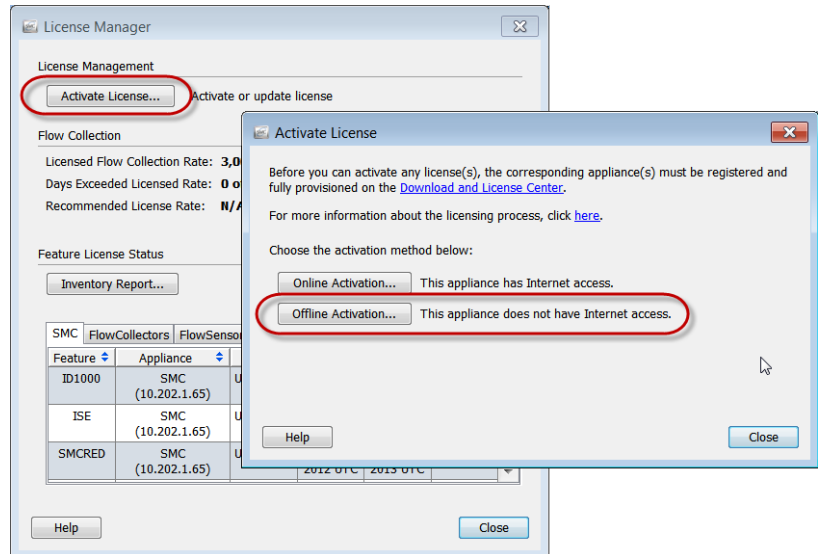
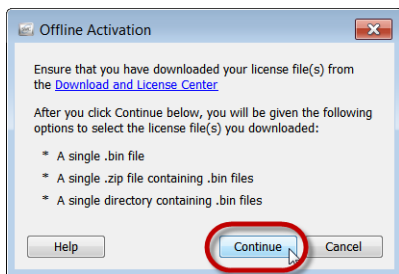
Note: If you choose 2048 MB, you must have 64-bit Java capability and only one version of Java installed.

- Click **Launch SMC**. The client software downloads to your computer, followed by a message advising you that the SMC is not licensed.
- Click **License Manager**. The License Manager dialog opens.



Note: If you need to license new features that you purchase after finishing the initial configuration and licensing process, you can use the License Manager dialog to license the new features. Simply launch the SMC and click **Help > License Management** to open the dialog.

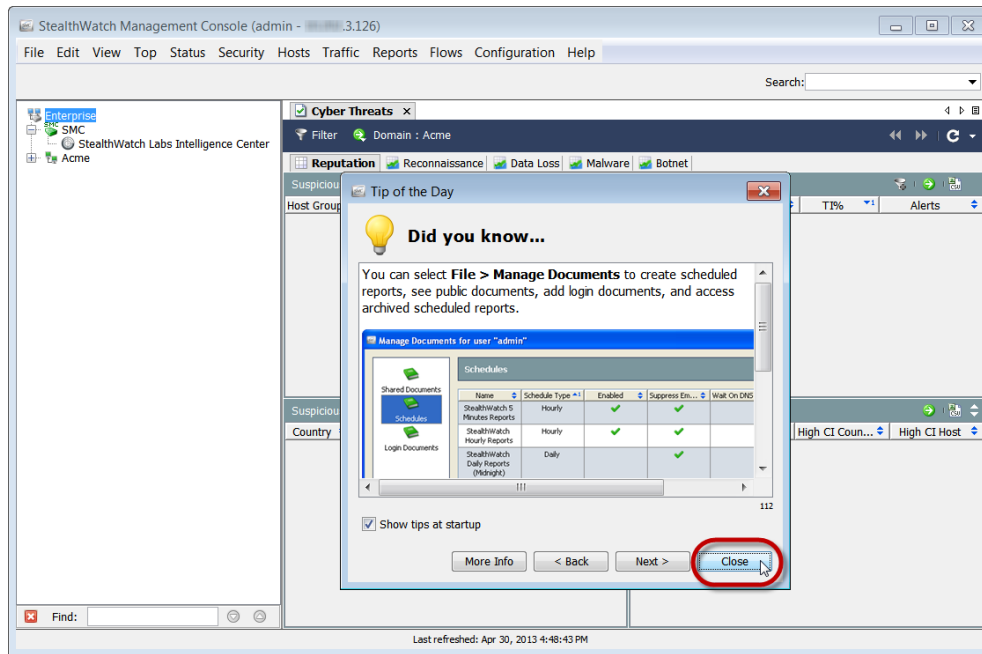
7. Click **Activate License**. The Activate License dialog opens.
8. Click **Offline Activation**. A message appears about the license file options.
9. Click **Continue**. You are given the option to select the license file(s).



10. Select the directory or the ZIP file containing the license files.
11. The system installs and activates all of the licenses associated licenses, including any managed features, such as the SLIC threat feed.

Note: If you purchased the SLIC threat feed feature, you also need to enable the feed (after you license the feature) as described in the *StealthWatch System Hardware Configuration Guide* or the *StealthWatch Management Console VE and FlowCollector VE Installation and Configuration Guide*.

12. When the confirmation message appears, click **OK** to dismiss it. The License Manager dialog updates to show which licenses were installed.
13. Click **Close** to close the License Manager dialog.
14. Return to your browser. You should still be logged in. If not, type **https://** in the address field followed by the IP address of the SMC appliance to open the Threat Scope Maps page.
15. If you are not already logged in, log in as the **admin** user with the applicable password.
16. Click **Launch SMC**. The SMC client interface opens.

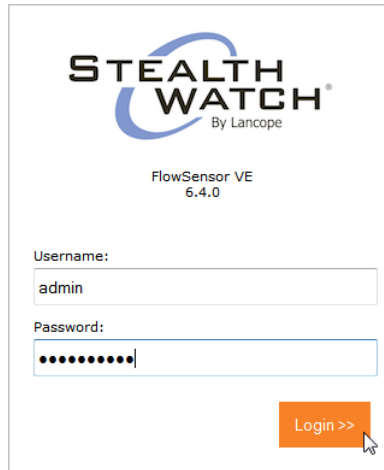


17. Click **Close** to close the Tip of the Day dialog.
18. Continue the configuration process as described in the *StealthWatch System Hardware Configuration Guide* or the *StealthWatch Management Console VE and FlowCollector VE Installation and Configuration Guide*.
19. Do you need to license any standalone appliances, such as a StealthWatch FlowReplicator?
 - If yes, go to the next step.
 - If no, congratulations! You are ready to begin using your StealthWatch System.
20. Does the standalone appliance have Internet access?
 - If yes, go to “Licensing a Standalone Appliance Online” on page 18.
 - If no, go to “Licensing a Standalone Appliance Offline” next in this guide.

Licensing a Standalone Appliance Offline

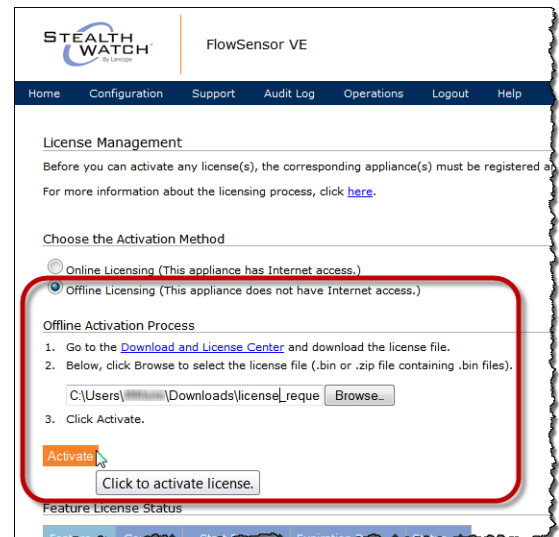
Because standalone StealthWatch appliances are not managed by the SMC, they must be licensed individually. Complete the following steps to license a standalone appliance, such as a FlowSensor or FlowReplicator, which does **not** have Internet access.

1. Go to a computer that has access to the appliance and open your browser.
2. In your browser address field, type **https://** followed by the IP address of the appliance. The Appliance Administration interface Login page opens.



The image shows the login interface for Stealth Watch. At the top, the logo 'STEALTH WATCH By Lancope' is displayed. Below the logo, the text 'FlowSensor VE 6.4.0' is centered. There are two input fields: 'Username:' with the text 'admin' entered, and 'Password:' with a masked password of ten dots. An orange 'Login >>' button is located at the bottom right of the form.

3. Log in as the **admin** user with the password you defined when you configured the appliance. The Appliance Administration interface opens.
4. Click **Configuration > Licensing** to open the License Management page and do the following:
 - a. Select the **Offline Licensing** option.
 - b. Click **Browse** and select the license file or the ZIP file containing the license file for the appliance.
 - c. Click **Activate**. The appliance uploads the license and activates it.
 - d. When the confirmation message appears, click **OK** to dismiss it.
5. Do you have any other standalone appliances to license offline?
 - If yes, repeat this procedure for the next appliance.
 - If no, click **Logout** to exit the Appliance Administration interface.



Contacting Support

For licensing or download questions or problems, contact Download and License Center Support at lancope@flexnetoperations.com or call 1-888-715-4687 (within the US) or 1-408-642-3965 (outside the US).

For StealthWatch product-related questions, contact Lancope Support at support@lancope.com or call +1 800-838-6574.

For additional information about StealthWatch products, please register on Lancope's StealthWatch User Community Web site (<https://community.lancope.com>).

About Lancope, Inc.

Lancope®, Inc. is a leading provider of flow-based monitoring to ensure high-performing and secure networks for global enterprises. Unifying critical network performance and security information for borderless network visibility, Lancope provides actionable insight that reduces the time between problem identification and resolution. Enterprises rely on Lancope to make better network decisions, respond faster to network problem areas and avoid costly outages and downtime — at a fraction of the cost of conventional network monitoring solutions.

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