



Product Returns & Replacements (RMA) Landing Page

English - Worldwide

Product Returns & Replacements (RMA)

RMA

Advanced Options

Create New Service Request

We've simplified the RMA Creation process to save you time! Click [here](#) to learn more.

Draft

Collapse

RMA	Service Request Number	Products	Status
No items			

Recent

Collapse

RMA	Service Request Number	Customer	Product Name	Status
No items				

Logistic Support Center

Contact the Logistics Support Center with questions about your RMAs.

[Contact Logistic Support Center](#)

Asset Recovery Contacts

Contact Asset Recovery for questions or concerns regarding RMA returns.

[Contact Asset Recovery](#)

Cisco Worldwide Contacts

Contact one of our Technical Assistance Centers around the globe.

[Contact Technical Assistance Center](#)

Product Information

Review product specifications before you place your return order.

[Look Up Products](#)

Help with Order Tools

Get technical assistance with a variety of service ordering tools.

[Feedback Tool](#)

Product Warranties

View how long a product is covered, who is entitled to warranties, and other information.

[Learn About Product Warranties](#)

Arrange a Pickup

Print shipping labels and schedule a time for a carrier to pickup the return equipment.

[Go to Product Online Web Returns](#)

Packaging Guidelines

Packaging instructions and considerations for products, batteries, and chemicals.

[See Packaging Guidelines](#)

Customer Service Central

Manage customer service cases for help with new product orders, quotes, returns, deal support, service contracts and more.

[Manage Customer Service Case](#)

Cisco's Data Removal Policy

Cisco's general practices for handling products as part of Cisco's return, repair, and disposal processes. Guidelines for customer removal of data before returning products.

[See Cisco's policy and instructions regarding the removal of data](#)

Cisco Commerce Returns

Track the progress of your unused equipment returned for credit or replacement, and trade-ins.

[Go to Cisco Commerce Returns](#)

Service and Support Descriptions

Services may be purchased directly from Cisco or through authorized channels of resale.

[See List of Service Contract Types](#)

Other Return Program

[Technology Migration Program](#)

[Exceptional Pick-up Program](#)

[Take Back And Recycle Program](#)