

Upgrade C series, EX series using WinSCP

Here are the steps to upgrade the C series and Ex series codecs using the WinSCP:

- Make sure the root account is enabled on the codec. If not, login to the admin account and issue this command:
 systemtools rootsettings on
- Use the WinSCP to access the root account using username: root and no password and SFTP protocol.
- On the left hand side, the explorer shows you the files on your computer. On the right hand side, the files are in the root directory of the codec.
- On the right hand side, locate the /upgrade
- Locate the software image file on the left hand side (on your PC) and name it to “pkg” without any extension. Please keep in mind that the ‘pkg’ has to be lower case and without any extension.
- Copy ‘pkg’ file (left hand side) to ‘/upgrade’ directory (right hand side) and wait for the transfer to complete.
- As soon as the transfer is complete, the codec would automatically start extracting the software from the ‘pkg’ file and you should see the codec display or Touch Panel showing you that the upgrade is started.