

# Security FAQ for students and faculty



## Q. Is Webex secure?

**A.** The Webex platform has end to end encryption and meets school security standards so is safe for students and faculty to use.

## Q. Can anyone join my class or meeting?

**A.** Virtual class or meeting hosts can lock your virtual meeting room so no one can enter and disturb.

Locking the virtual meeting room is recommended for confidential conversations between students and faculty, so that others don't accidentally join the meeting.

## Q. Will other students see my mobile number?

**A.** Your personal information is not shared in Webex, only your institution email address.

## Q. How will I know when there is a member in a Space not from our school?

**A.** Spaces with external members will display this icon.



## Q. Will classes or meetings be recorded?

**A.** Sessions may be recorded by your professor or meeting host. There will be an icon confirming recording.

## Q. Where will my recordings be stored and who has access?

**A.** Your class recordings are stored on your class Webex site and anyone in your class can view them. If you record a non-class meeting, the recording will post in a Webex Teams Space.

## Q. Can people outside of the Space see our messages?

**A.** No one can see messages in a Space, unless they are added to the Space- except your school's security officer.

## Q. Can deleted messages be retrieved?

**A.** Deleted messages can only be accessed by the school security, so no message is ever lost, in the case of a school sanctioned investigation.

## Q. Can you remove someone from a Space?

**A.** Yes, you can be removed or remove yourself.

## Other concerns or questions?

Please contact the Webex administration team or your IT helpdesk.