

# Introduction

This document explains how to configure the Wireless LAN controller (WLC) for Extensible Authentication Protocol (EAP) authentication with the use of an external RADIUS server such as ACS 5.2.

## Prerequisites

### Requirements

Ensure that you meet these requirements before you attempt this configuration:

- Have basic knowledge of the WLC and Lightweight Access Points (LAPs).
- Have functional knowledge of the AAA server.
- Have thorough knowledge of wireless networks and wireless security issues.

### Components Used

The information in this document is based on these software and hardware versions:

- Cisco 5508 WLC that runs firmware release 7.0.220.0.
- Cisco 3502 Series LAP.
- Microsoft Windows 7 Native Supplicant with Intel 6300-N Driver Version 14.3.
- Cisco Secure Access Control Server (ACS) that runs version 5.2.
- Cisco 3560 series switch.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

### Conventions

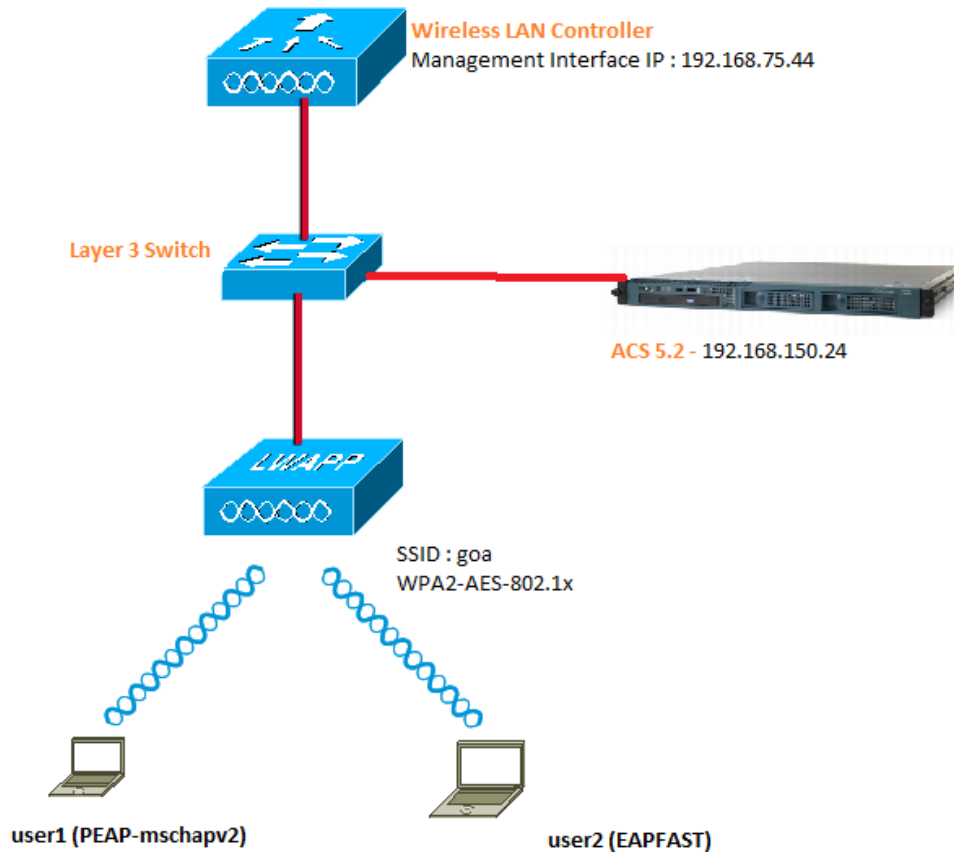
Refer to Cisco Technical Tips Conventions for more information on document conventions.

## Configure

In this section, you are presented with the information to configure the features described in this document.

### Network Diagram

This document uses this network setup:



These are the configuration details of the components used in this diagram:

- The IP address of the ACS (RADIUS) server is 192.168.150.24.
- The Management and AP-manager Interface address of the WLC is 192.168.75.44.
- The DHCP servers address 192.168.150.25.
- VLAN 253 is used throughout this configuration. Both users connect to the same SSID “goa”. However user1 is configured to authenticate using peap-mschapv2 and user2 using EAP-FAST.
- Users will be assigned in vlan 253.

VLAN 253: 192.168.153.x/24. Gateway: 192.168.153.1

VLAN 75: 192.168.75.x/24. Gateway: 192.168.75.1

### Assumptions:

Switches are configured for all Layer 3 vlans.  
DHCP server is assigned a DHCP scope.

Layer 3 connectivity exists between all devices in the network.  
Lightweight AP is already joined to the WLC.  
Each vlan has /24 mask.  
ACS 5.2 has a Self Signed Certificate installed.

## **Configuration Steps**

This configuration is separated into three categories:

1. RADIUS Server Configuration
2. WLC Configuration
3. Wireless Client Utility Configuration

## **RADIUS Server Configuration**

Configuration on Radius server is divided into 4 steps.

- a) Configuring Network Resources.
- b) Configuring Users.
- c) Defining Policy Elements.
- d) Applying Access Policies.

ACS 5.x is a policy-based access control system. i.e ACS 5.x uses a rule-based policy model instead of the group-based model used in the 4.x versions.

The ACS 5.x rule-based policy model provides more powerful and flexible access control compared to the older group-based approach.

In the older group-based model, a group defines policy because it contains and ties together three types of information:

- Identity information—This information can be based on membership in AD or LDAP groups or a static assignment for internal ACS users.
- Other restrictions or conditions—Time restrictions, device restrictions, and so on.
- Permissions—VLANs or Cisco IOS privilege levels.

The ACS 5.x policy model is based on rules of the form:

If condition then result

For example, we use the information described for the group-based model:

If identity-condition, restriction-condition then authorization-profile.

So this gives us flexibility to limit under what conditions the user is allowed to access the network and at the same time what authorization level is allowed when specific conditions are met.

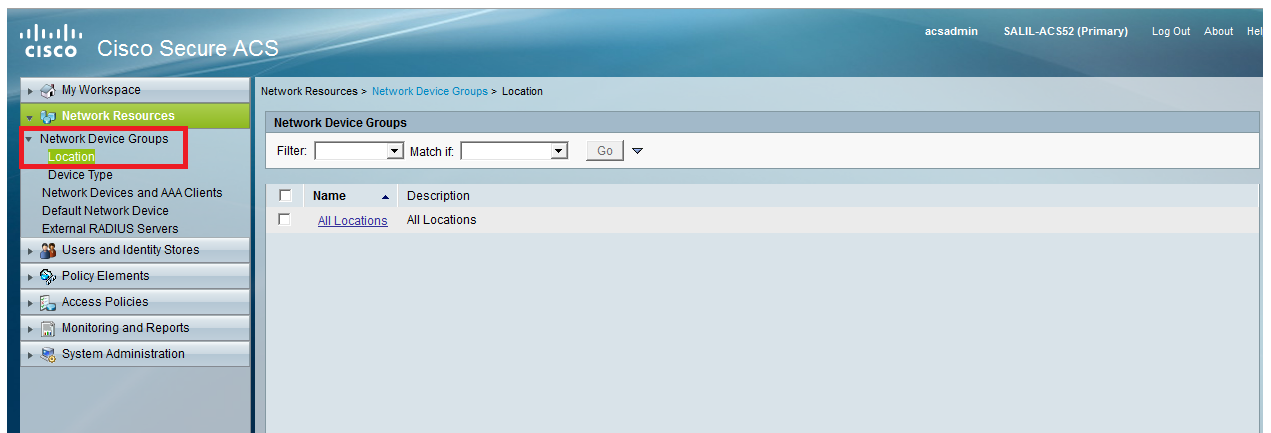
- a) **Configuring Network Resources.**

In this section, we configure the AAA Client for the WLC on the RADIUS Server.

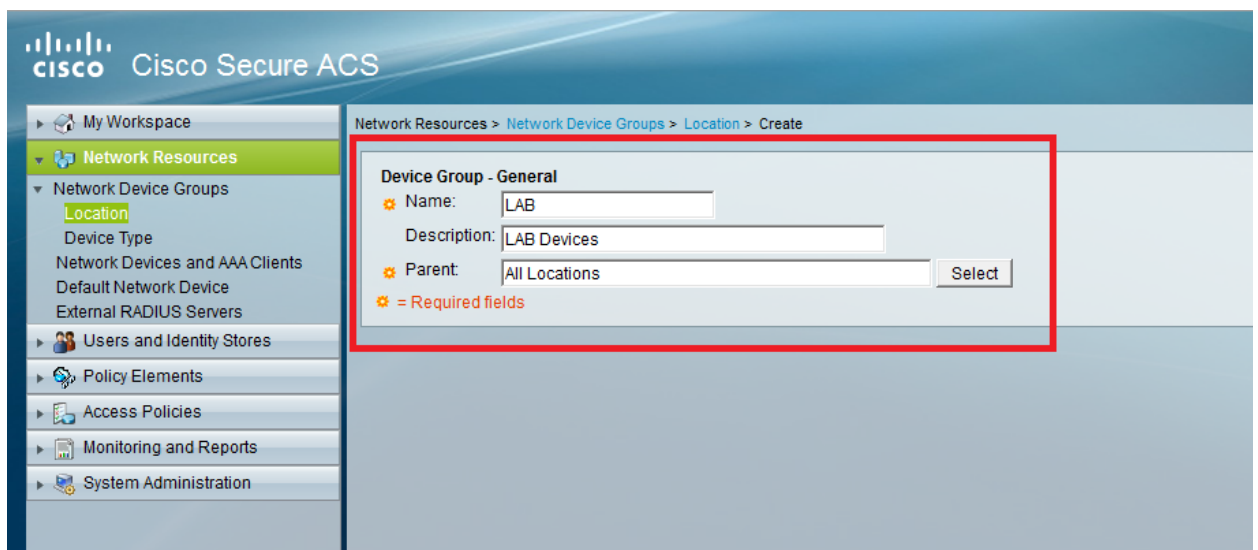
This procedure explains how to add the WLC as a AAA client on the RADIUS server so that the WLC can pass the user credentials to the RADIUS server.

Complete these steps:

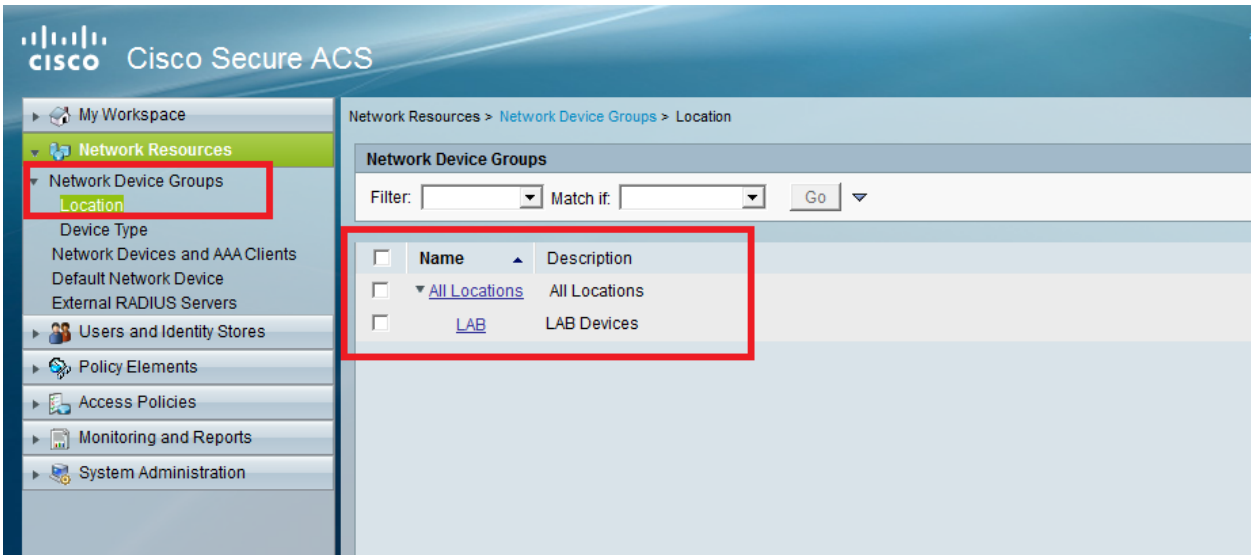
1. From the ACS GUI, click Network Resources.
2. Then Click Network Device Groups.
3. Click Location → Create (at the bottom )



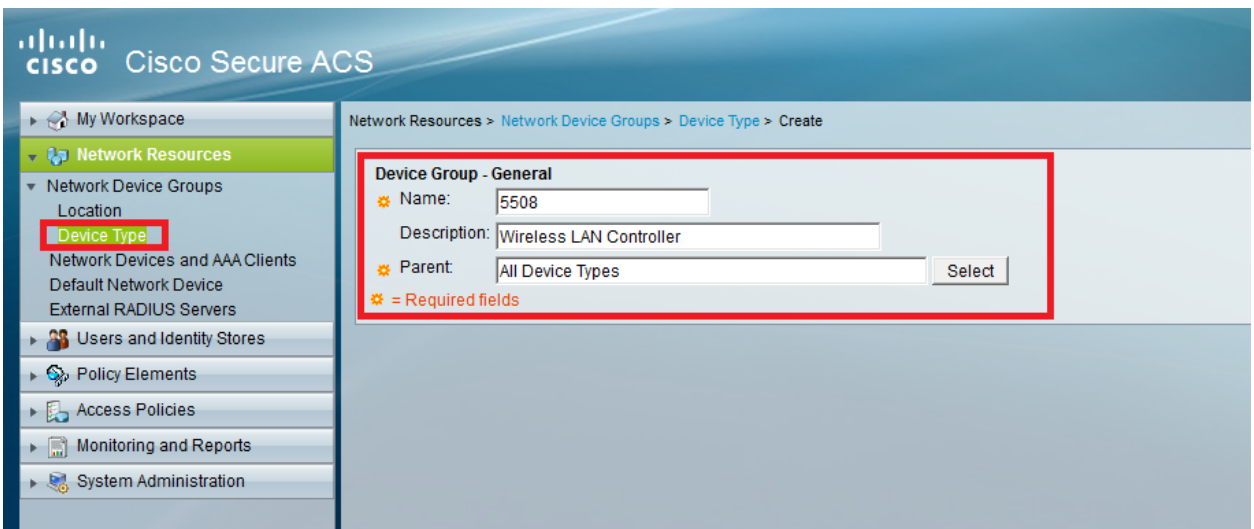
4. Add the required fields and Click submit.



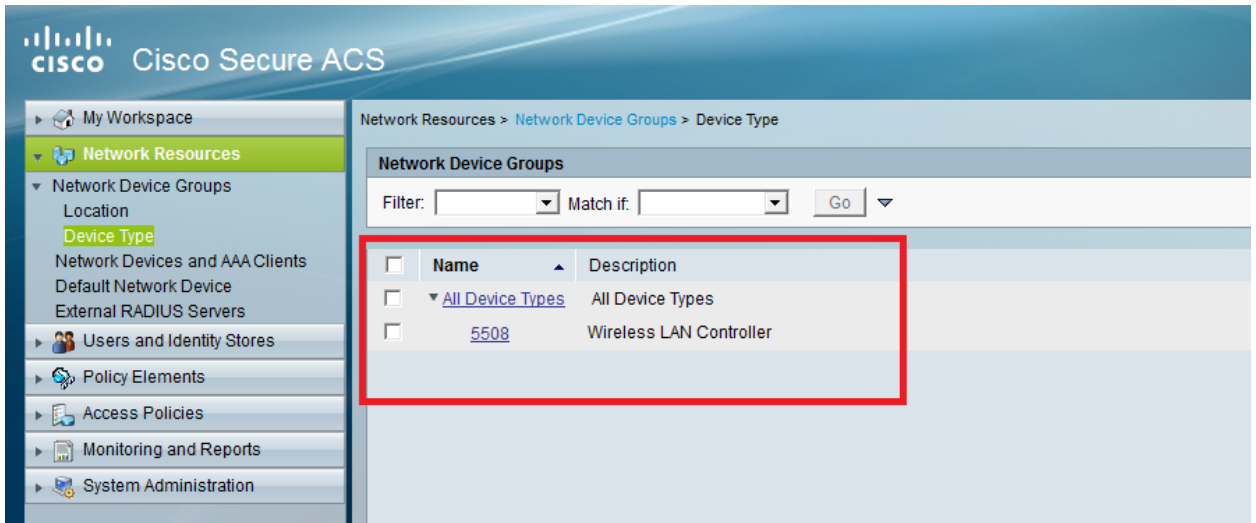
5. It should look like :



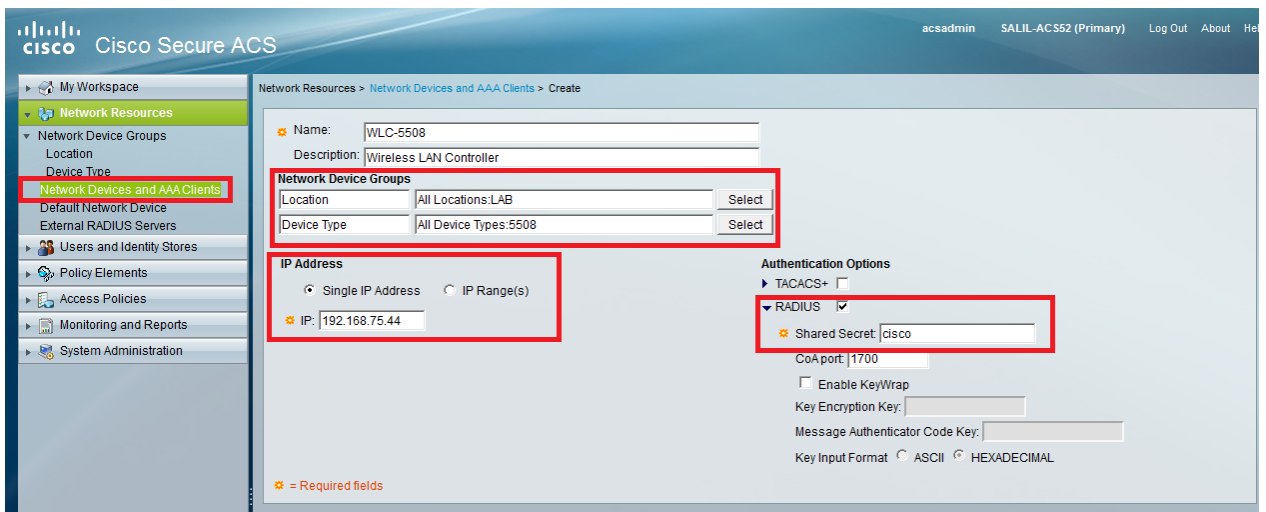
6. Now, Click Device Type -> Create



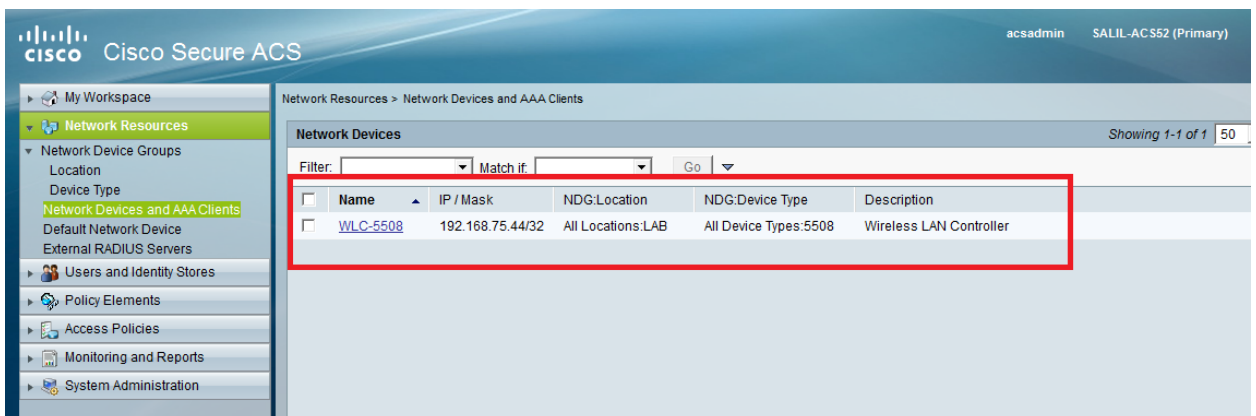
7. Click Submit. Once completed it should look like :



8. Next, Network Resources > Network Devices and AAA Clients.
9. Click Create and fill in the details as below.



10. Click Submit. Page should look like below.



## b) Configuring Users.

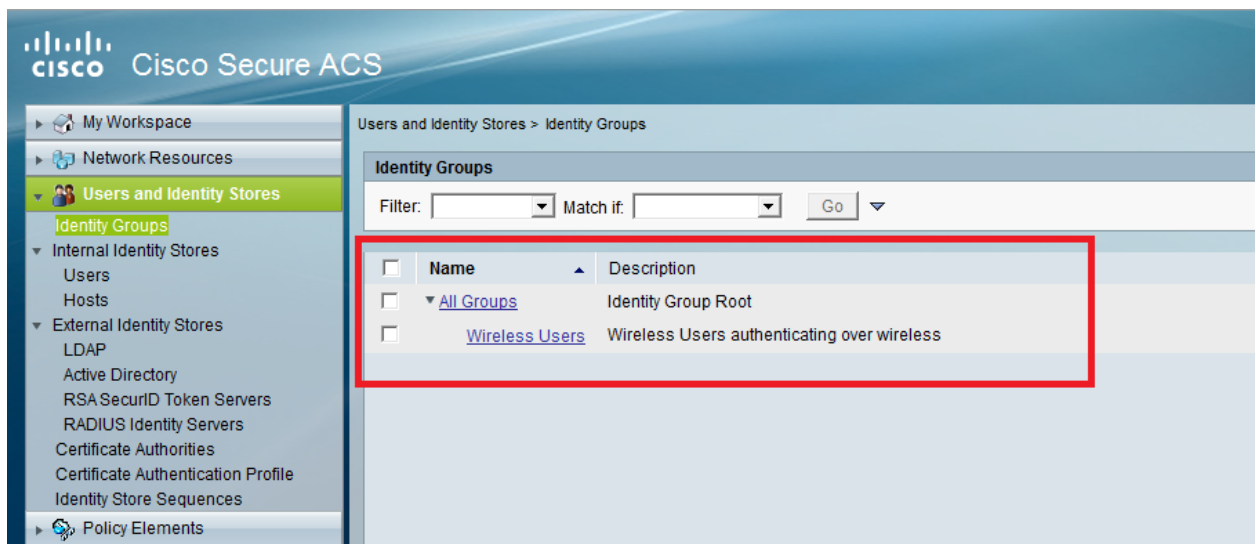
In this section, we will create local users on ACS. i.e user1 and user2. Both users are assigned in group called “Wireless Users”.

1. Click Users and Identity Stores → Identity Groups → Create



The screenshot shows the Cisco Secure ACS web interface. The left sidebar contains a navigation menu with 'Users and Identity Stores' selected, and 'Identity Groups' highlighted. The main content area is titled 'Users and Identity Stores > Identity Groups > Create'. A red box highlights the 'General' form fields: 'Name' (Wireless Users), 'Description' (Wireless Users authenticating over wireless), and 'Parent' (All Groups). A legend indicates that orange asterisks denote required fields.

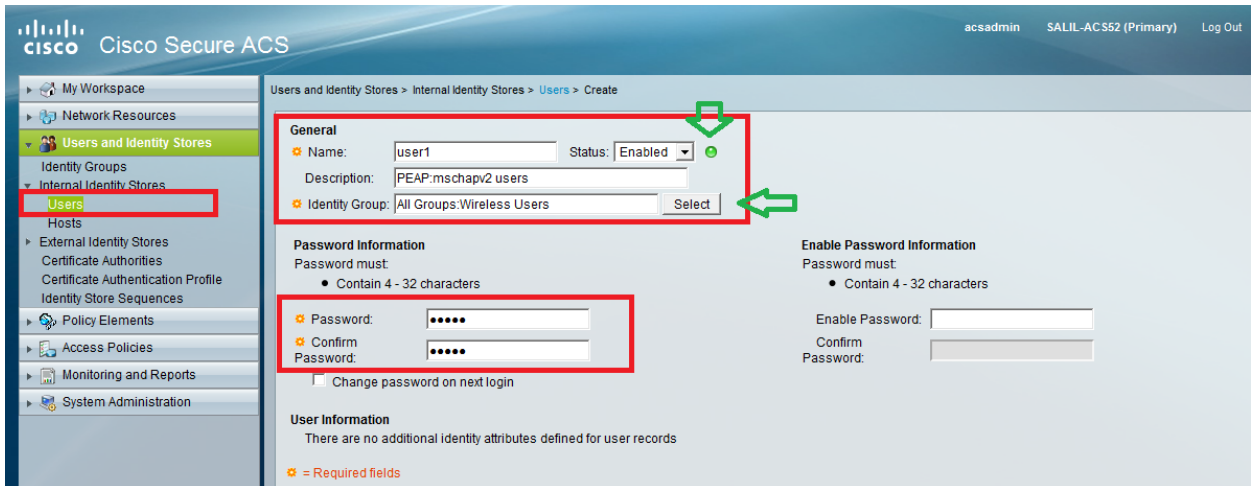
2. Once you click submit the page should look like as :



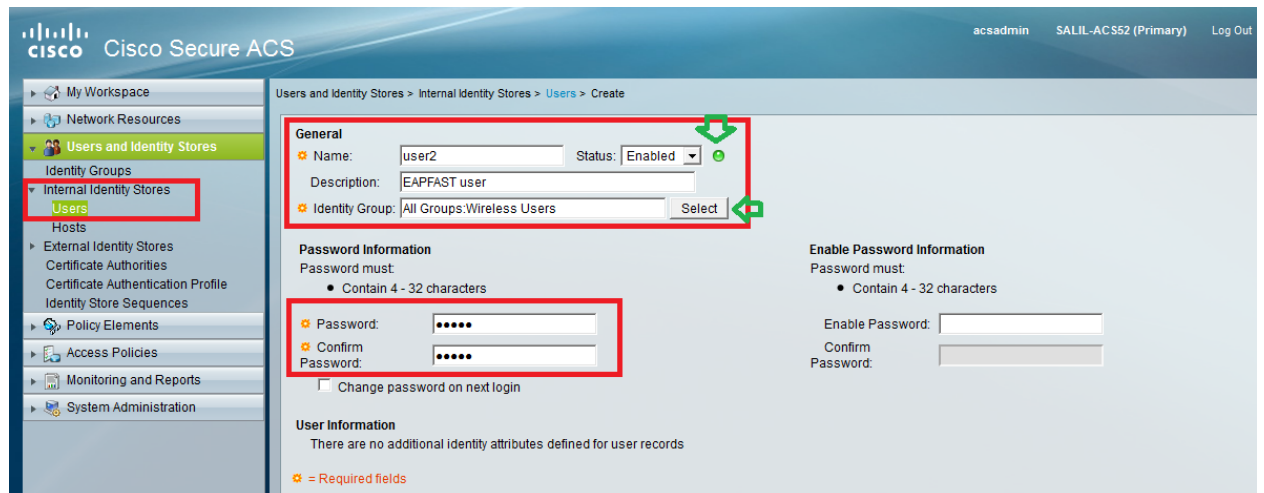
The screenshot shows the Cisco Secure ACS web interface after submission. The left sidebar is the same. The main content area is titled 'Users and Identity Stores > Identity Groups'. A search filter is visible. A red box highlights a table listing the identity groups.

<input type="checkbox"/>	Name	Description
<input type="checkbox"/>	All Groups	Identity Group Root
<input type="checkbox"/>	<a href="#">Wireless Users</a>	Wireless Users authenticating over wireless

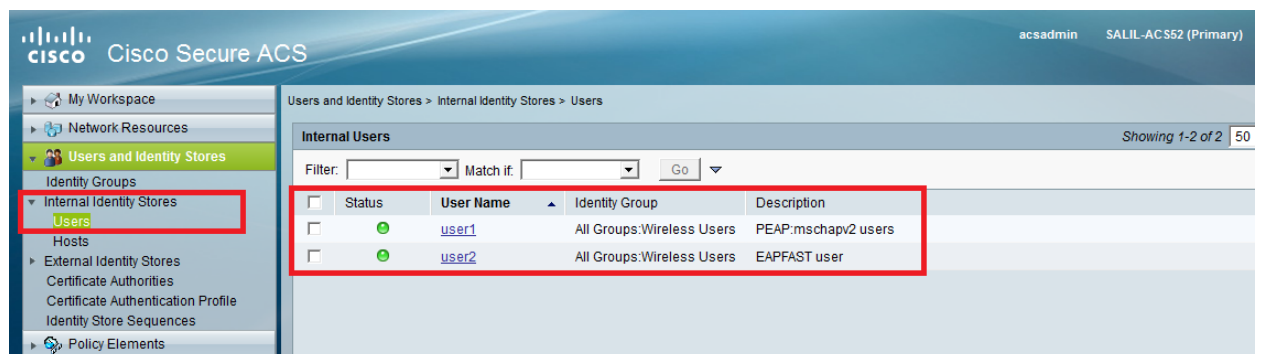
3. Next step is to create users user1 and user2 and assign it to group “Wireless Users”.
4. Click Users and Identity Stores → Identity Groups → Users → Create



5. Similarly Create user2.



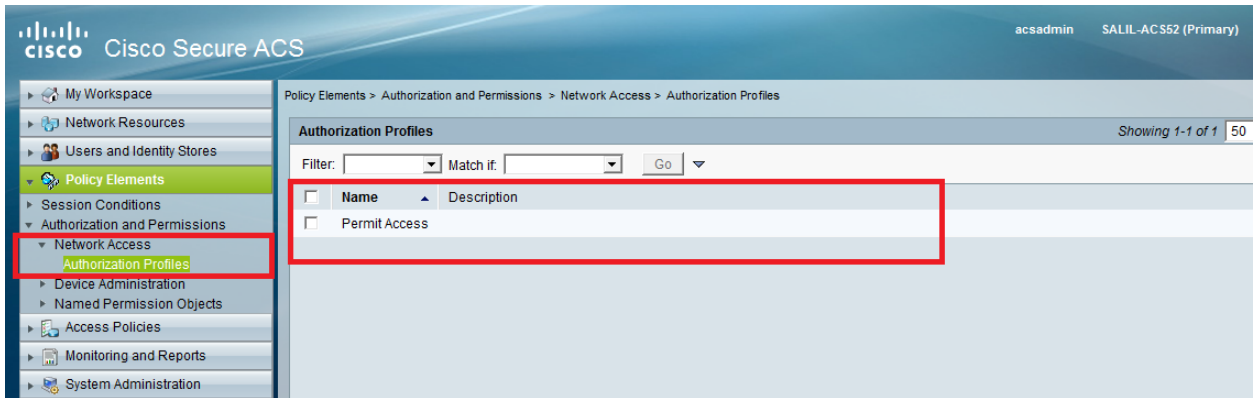
6. Finally, the page should look like :



### c) Defining Policy Elements.

Verify Permit Access is set.

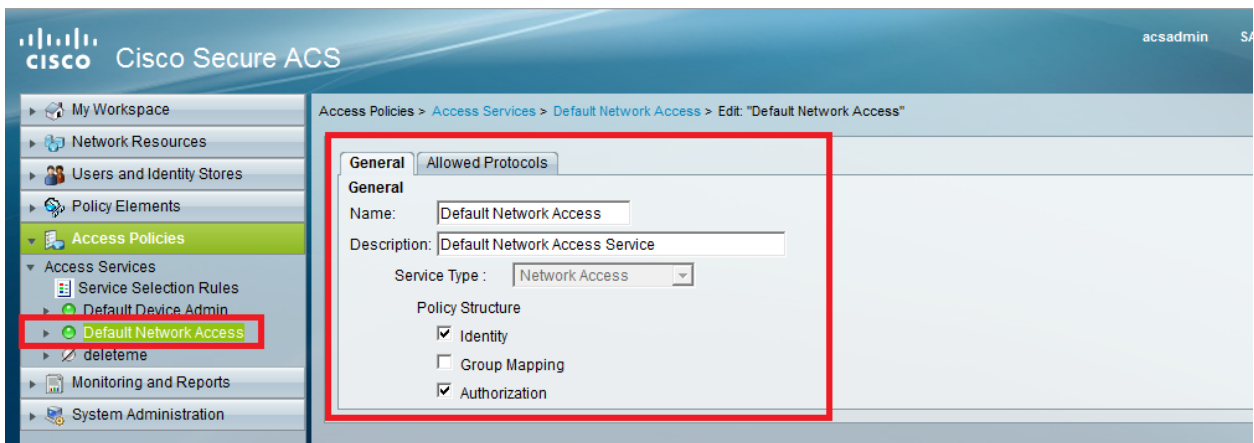




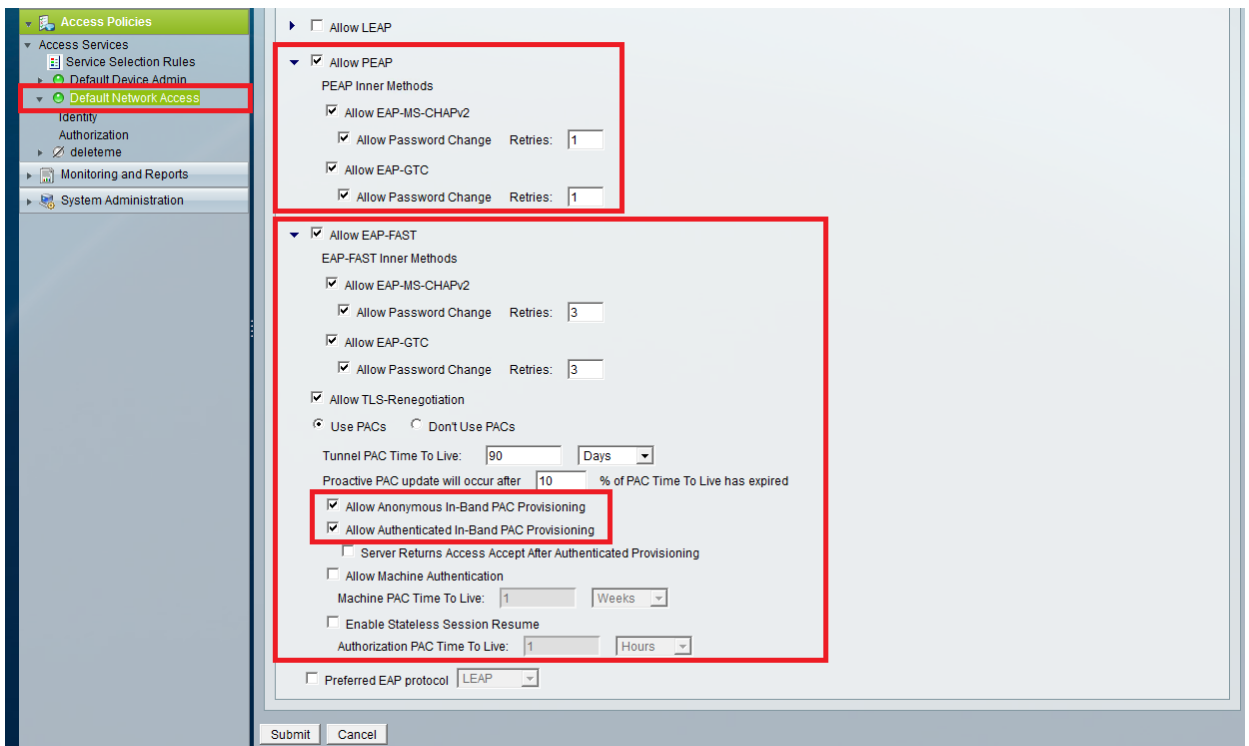
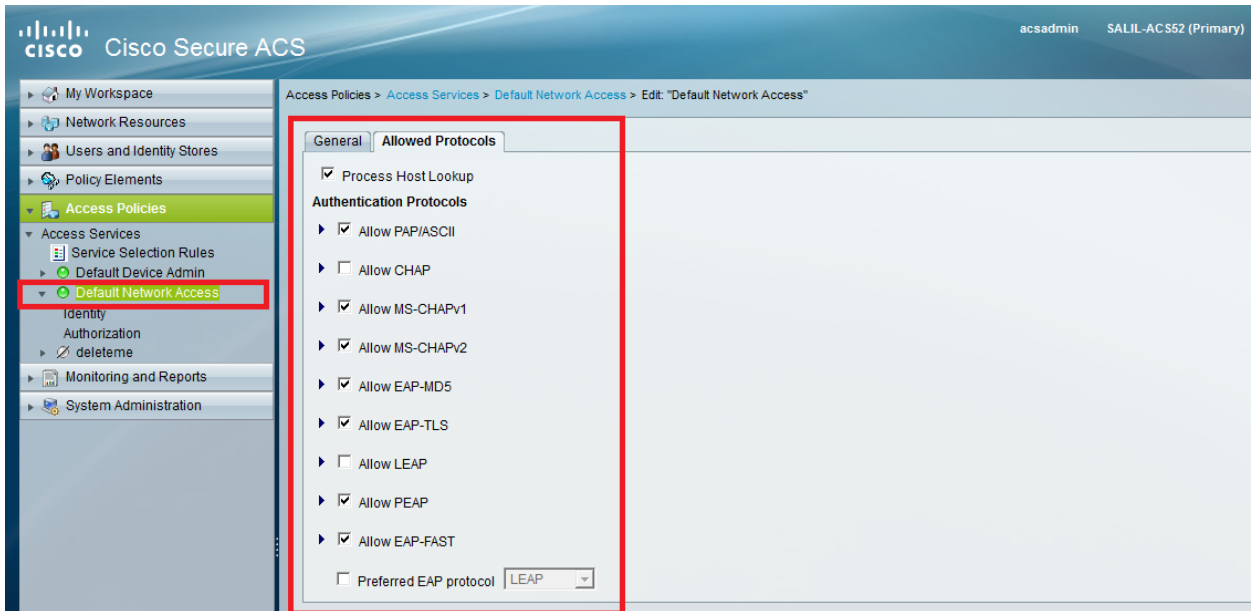
#### d) Applying Access Policies

In this section we will select which Authentication methods are to be used and how the rules are to be configured. We will create rules based of above steps.

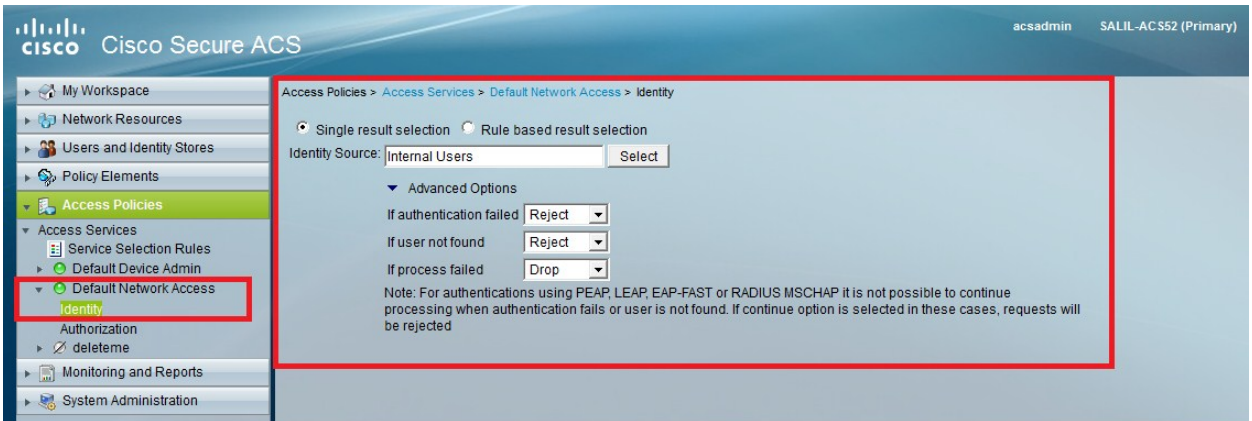
1. Access Policies → Access Services → Default Network Access → Edit: "Default Network Access"



2. You can Select which EAP method you would like wireless Clients to Authenticate. In our example, we will use PEAP-MSCHAP-V2 and EAP-FAST.



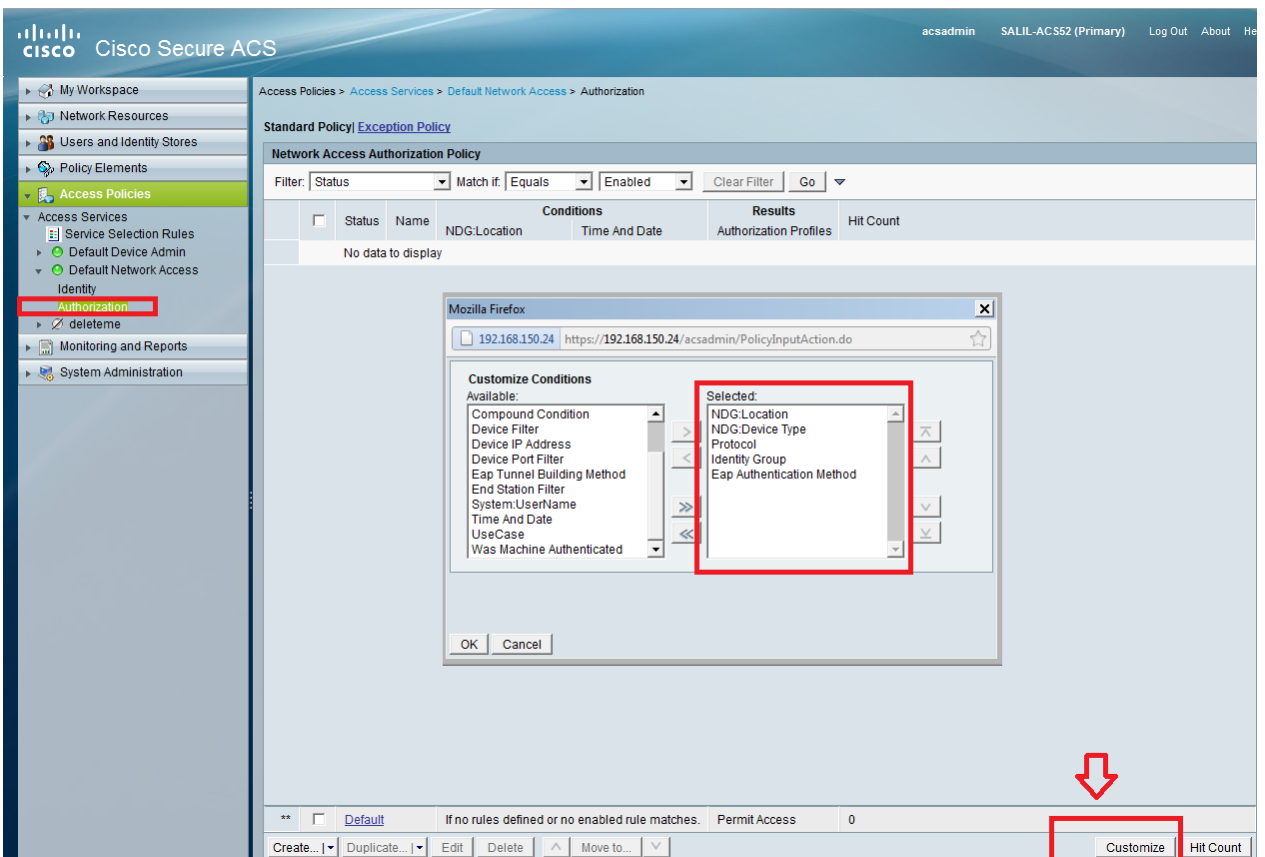
3. Click Submit.
4. Verify Identity group that you have selected. In our case we will use Internal Users which we created on ACS and then save changes.



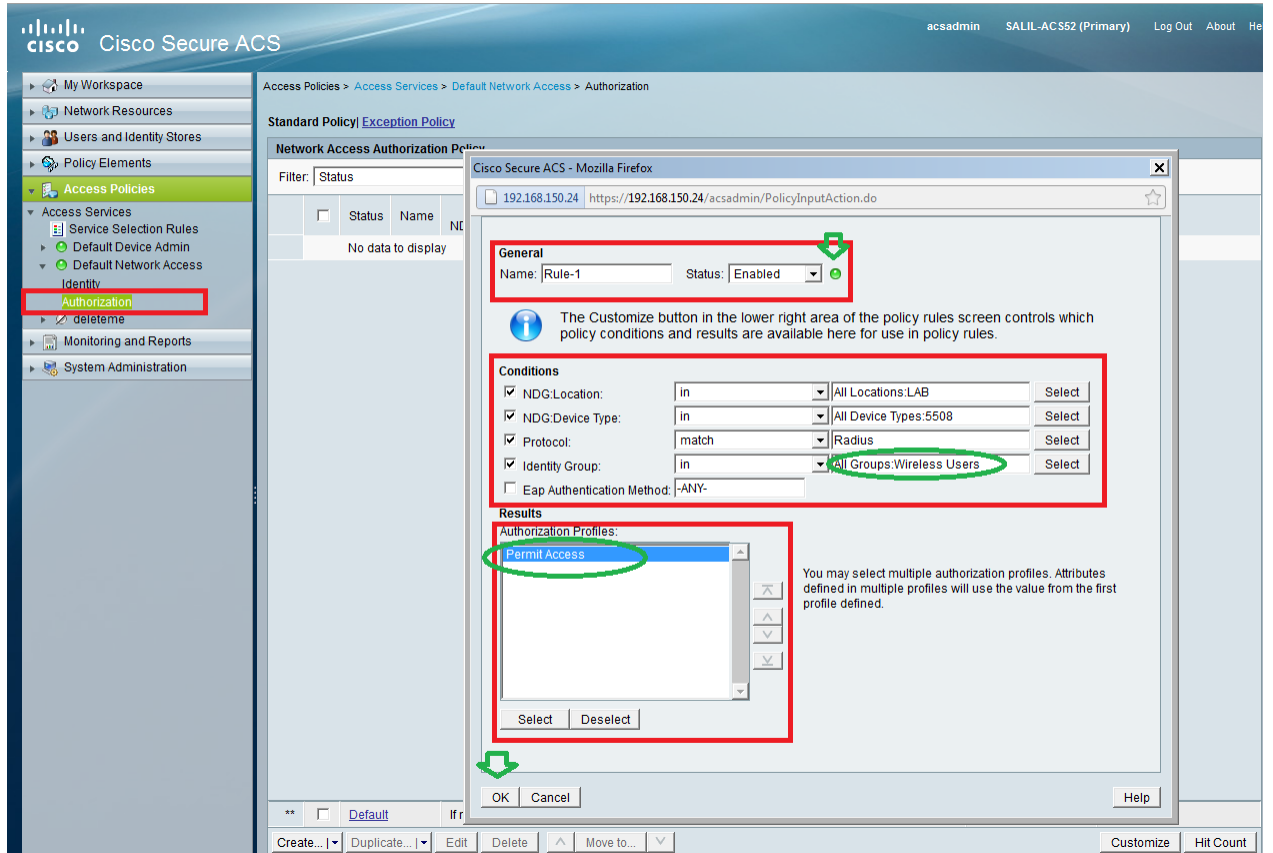
5. Next verify the Authorization Profile under :

Access Policies → Access Services → Default Network Access → Authorization.

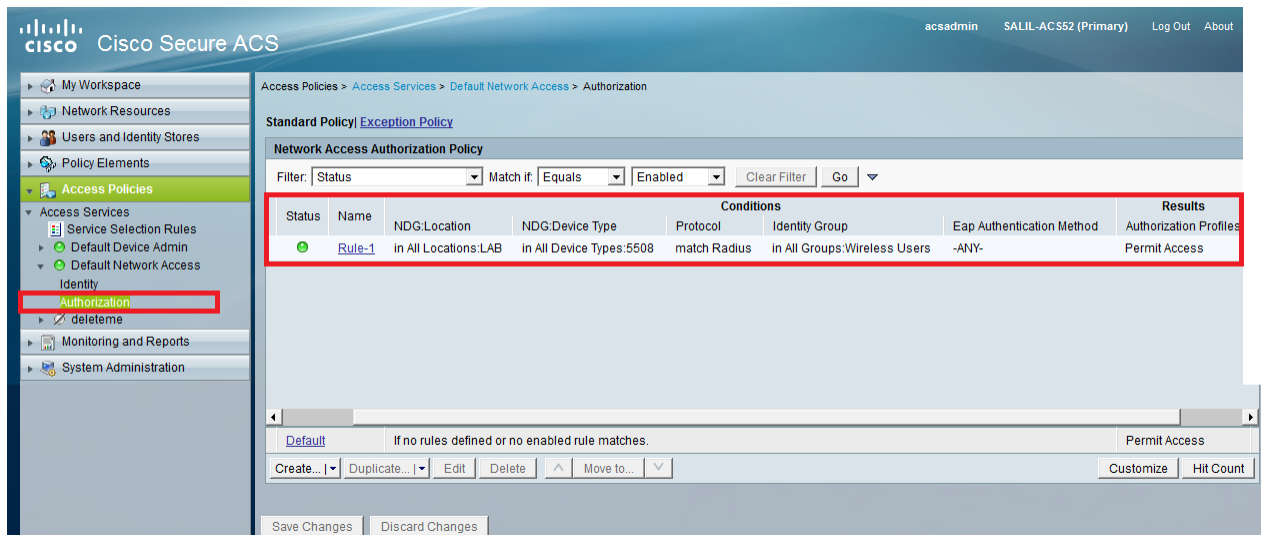
You can customize under what conditions you will allow user access to network and what authorization profile (attributes) you will pass once authenticated. This granularity is only available in ACS5.x . In our example we have selected Location, Device Type, protocol, identity Group, EAP Authentication Method.



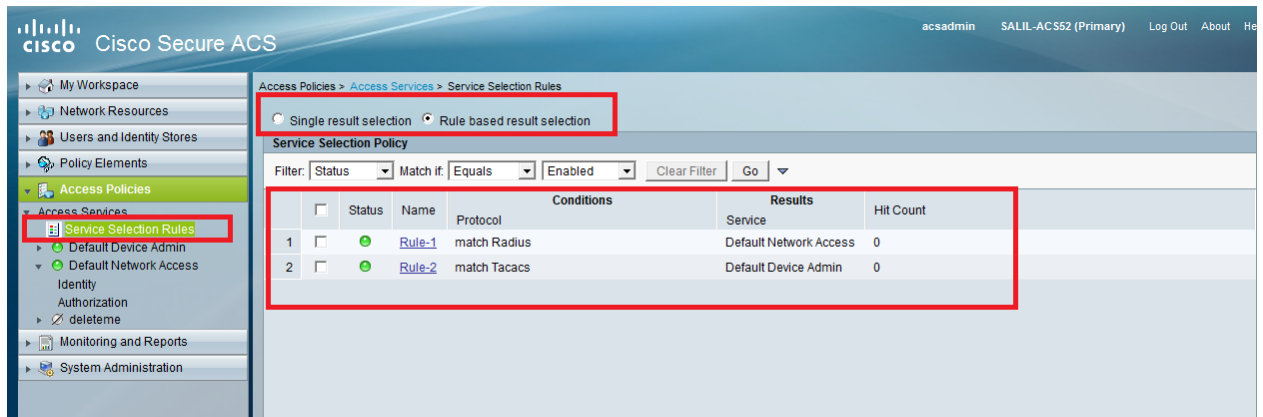
6. Click OK in the window. Save Changes.
7. Next step is to create Rule. If no Rules are defined Client is allowed access without any conditions.
8. Click Create → Rule -1. This Rule is for users in group “Wireless Users”



9. Save changes. The page should look like as below. If you want users not matching the conditions to be denied then edit the default rule to say “deny access”.



10. Last step is to do define Service Selection Rules. Use this page to configure a simple or rule-based policy to determine which service to apply to incoming requests. We will have the following rule based in our example.



## WLC Configuration

This configuration requires these steps:

- Configure the WLC with the Details of the Authentication Server
- Configure the Dynamic Interfaces (VLANs)
- Configure the WLANs (SSID)

### Configure the WLC with the Details of the Authentication Server

It is necessary to configure the WLC so it can communicate with the RADIUS server to authenticate the clients, and also for any other transactions.

Complete these steps:

From the controller GUI, click Security.

1. Enter the IP address of the RADIUS server and the Shared Secret key used between the RADIUS server and the WLC.  
This Shared Secret key should be the same as the one configured in the RADIUS server.

The screenshot shows the Cisco WLC GUI with the 'SECURITY' tab selected. The left sidebar shows the 'Security' menu with 'RADIUS' expanded. The main content area is titled 'RADIUS Authentication Servers > New' and contains the following configuration fields:

Server Index (Priority)	1
Server IP Address	192.168.150.24
Shared Secret Format	ASCII
Shared Secret	*****
Confirm Shared Secret	*****
Key Wrap	<input type="checkbox"/> (Designed for FIPS customers and requires a key wrap compliant RADIUS server)
Port Number	1812
Server Status	Enabled
Support for RFC 3576	Enabled
Server Timeout	2 seconds
Network User	<input checked="" type="checkbox"/> Enable
Management	<input checked="" type="checkbox"/> Enable
IPSec	<input type="checkbox"/> Enable

## Configure the Dynamic Interfaces (VLANs)

This procedure explains how to configure dynamic interfaces on the WLC.

- 1) From the controller GUI, under the Controller > Interfaces window, the dynamic interface is configured.

The screenshot shows the Cisco WLC GUI with the 'CONTROLLER' tab selected. The left sidebar shows the 'Controller' menu with 'Interfaces' expanded. The main content area is titled 'Interfaces > New' and contains the following configuration fields:

Interface Name	vlan253
VLAN Id	253

- 2) Click Apply on this window.
- 3) This takes you to the Edit window of this dynamic interface (VLAN 253 here).
- 4) Enter the IP Address and default Gateway of this dynamic interface.

MONITOR WLANs **CONTROLLER** WIRELESS SECURITY MANAGEMENT COMMANDS HELP FEEDBACK

Controller

General  
Inventory  
Interfaces  
Interface Groups  
Multicast  
Network Routes  
Internal DHCP Server  
Mobility Management  
Ports  
NTP  
CDP  
Advanced

Interfaces > Edit

< Back Apply

**General Information**

Interface Name: vlan253  
MAC Address: 00:24:97:69:63:cf

**Configuration**

Guest Lan:   
Quarantine:   
Quarantine Vlan Id: 0

**Physical Information**

The interface is attached to a LAG.  
Enable Dynamic AP Management:

**Interface Address**

VLAN Identifier: 253  
IP Address: 192.168.153.81  
Netmask: 255.255.255.0  
Gateway: 192.168.153.1

**DHCP Information**

Primary DHCP Server: 192.168.150.25  
Secondary DHCP Server:

**Access Control List**

ACL Name: none

*Note: Changing the Interface parameters causes the WLANs to be temporarily disabled and thus may result in loss of connectivity for some clients.*

- 5) Click Apply.
- 6) Interfaces configured should look like :

MONITOR WLANs **CONTROLLER** WIRELESS SECURITY MANAGEMENT COMMANDS HELP FEEDBACK

Controller

General  
Inventory  
Interfaces  
Interface Groups  
Multicast  
Network Routes  
Internal DHCP Server  
Mobility Management  
Ports  
NTP  
CDP  
Advanced

Interfaces

New...

Interface Name	VLAN Identifier	IP Address	Interface Type	Dynamic AP Management
management	75	192.168.75.44	Static	Enabled
service-port	N/A	0.0.0.0	Static	Not Supported
virtual	N/A	1.1.1.1	Static	Not Supported
vlan253	253	192.168.153.81	Dynamic	Disabled

## Configure the WLANs (SSID)

This procedure explains how to configure the WLANs in the WLC.  
Complete these steps:

1. From the controller GUI, choose WLANs > Create New in order to create a new WLAN. The New WLANs window is displayed.
2. Enter the WLAN ID and WLAN SSID information.

You can enter any name to be the WLAN SSID. This example uses “goa” as the WLAN SSID.

WLANs > New

Type	WLAN
Profile Name	goa
SSID	goa
ID	1

3. Click Apply in order to go to the Edit window of the WLAN goa.

WLANs > Edit 'goa'

General Security QoS Advanced

Profile Name	goa
Type	WLAN
SSID	goa
Status	<input checked="" type="checkbox"/> Enabled
Security Policies	[WPA2][Auth(802.1X + CCKM)] (Modifications done under security tab will appear after applying the changes.)
Radio Policy	All
Interface/Interface Group(G)	vlan253
Multicast Vlan Feature	<input type="checkbox"/> Enabled
Broadcast SSID	<input checked="" type="checkbox"/> Enabled

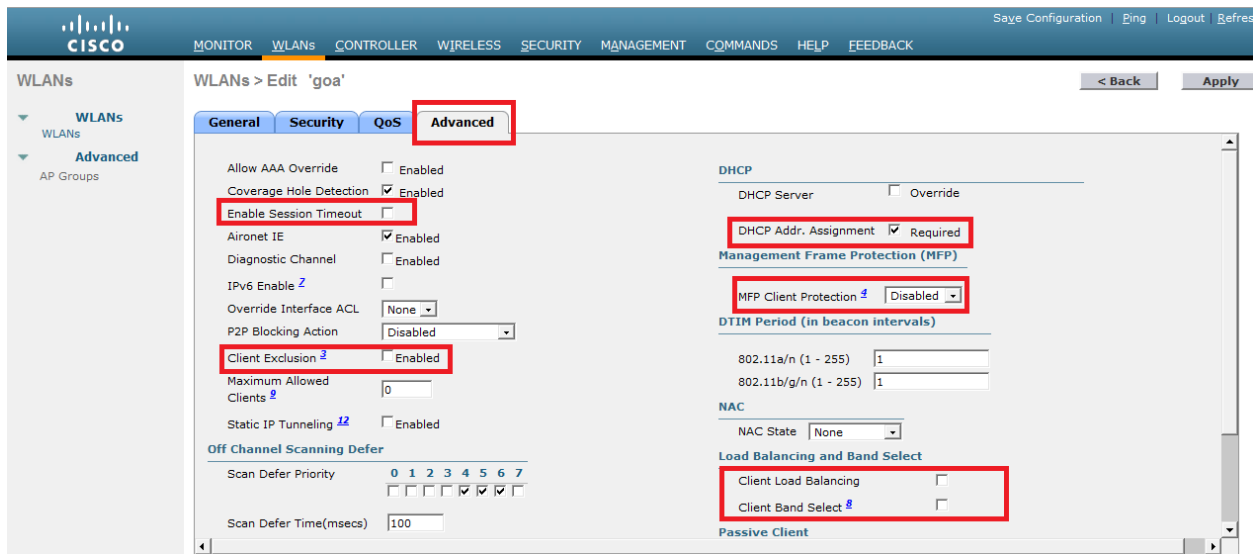
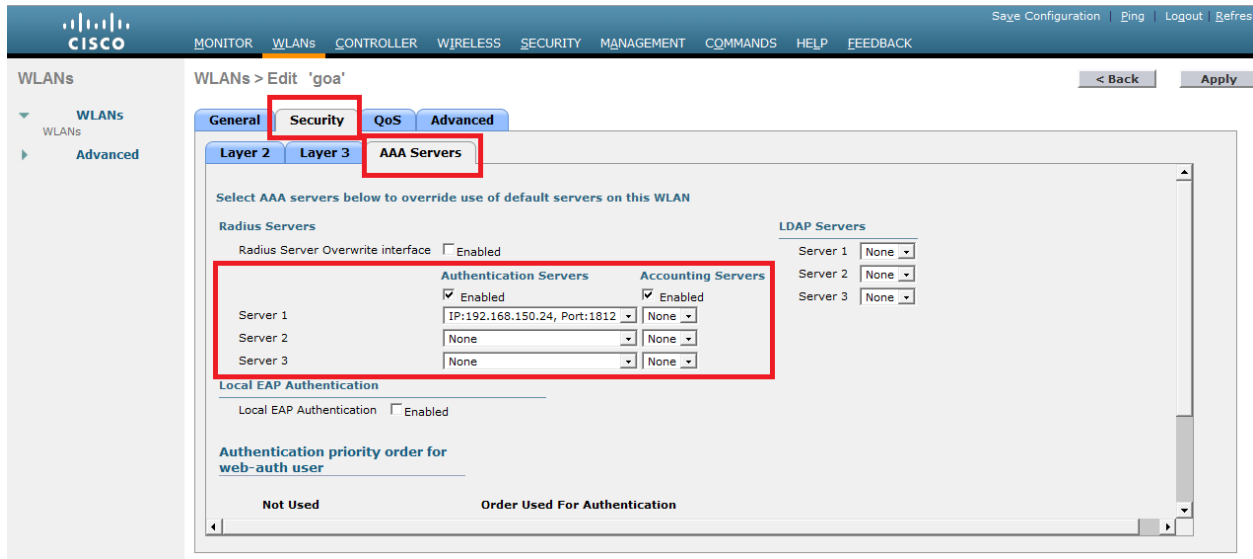
WLANs > Edit 'goa'

General Security QoS Advanced

Layer 2 Layer 3 AAA Servers

Layer 2 Security	WPA+WPA2
MAC Filtering	<input type="checkbox"/>
WPA Policy	<input type="checkbox"/>
WPA2 Policy	<input checked="" type="checkbox"/>
WPA2 Encryption	<input checked="" type="checkbox"/> AES <input type="checkbox"/> TKIP
Auth Key Mgmt	802.1X+CCKM



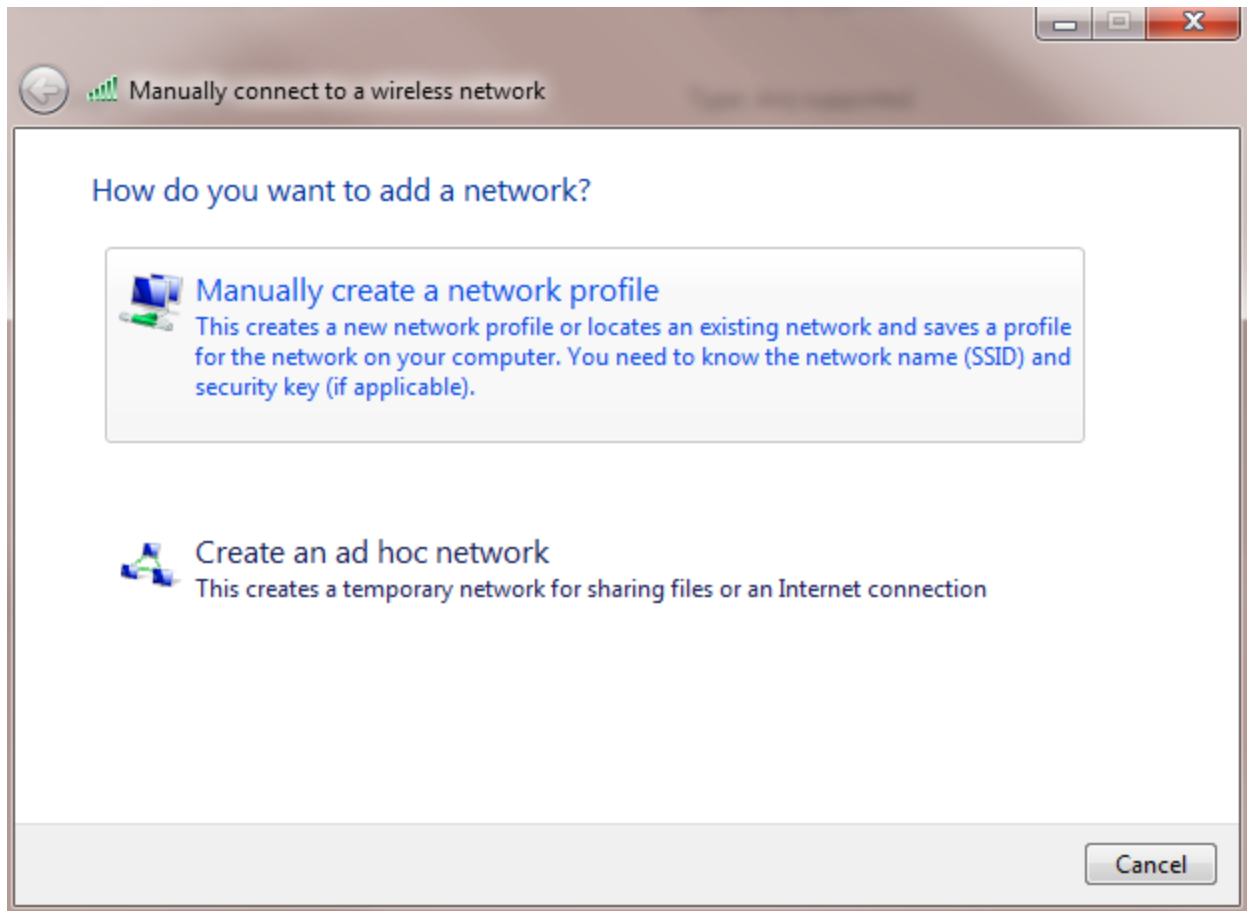


## Wireless Client Utility Configuration – PEAP – mschapv2 (user1)

In our test client we are using Windows 7 Native supplicant with Intel 6300-N card running 14.3 driver version. It is recommended to test using latest drivers from Vendors.

Creating a Profile in WZC – Windows Zero Config:

1. Control Panel → Network and Internet → Manage Wireless Networks.
2. Add
3. Click manually create network Profile.



4. Add the details as configured on the WLC. SSID is case sensitive.
5. Click Next

Manually connect to a wireless network

Enter information for the wireless network you want to add

Network name:

Security type:

Encryption type:

Security Key:   Hide characters

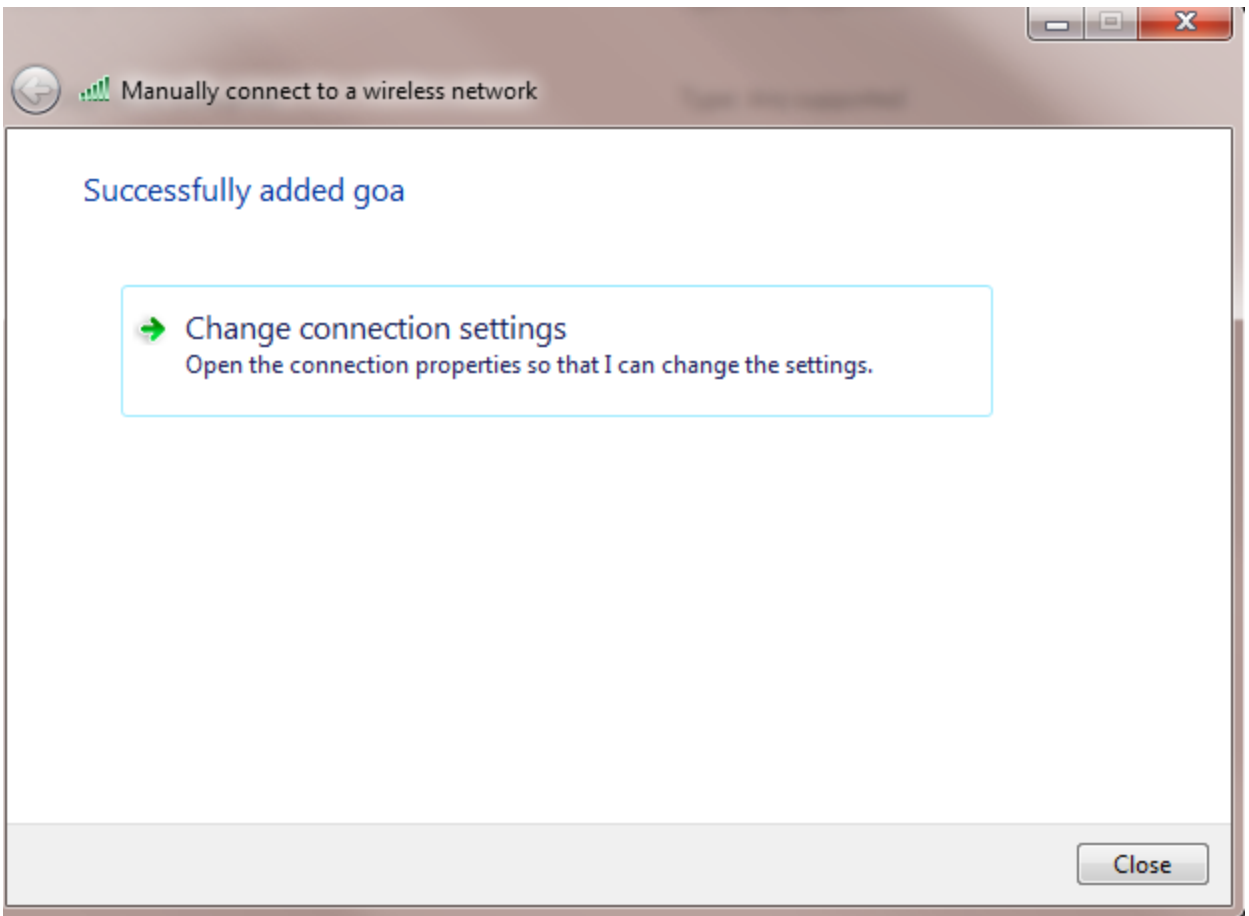
Start this connection automatically

Connect even if the network is not broadcasting

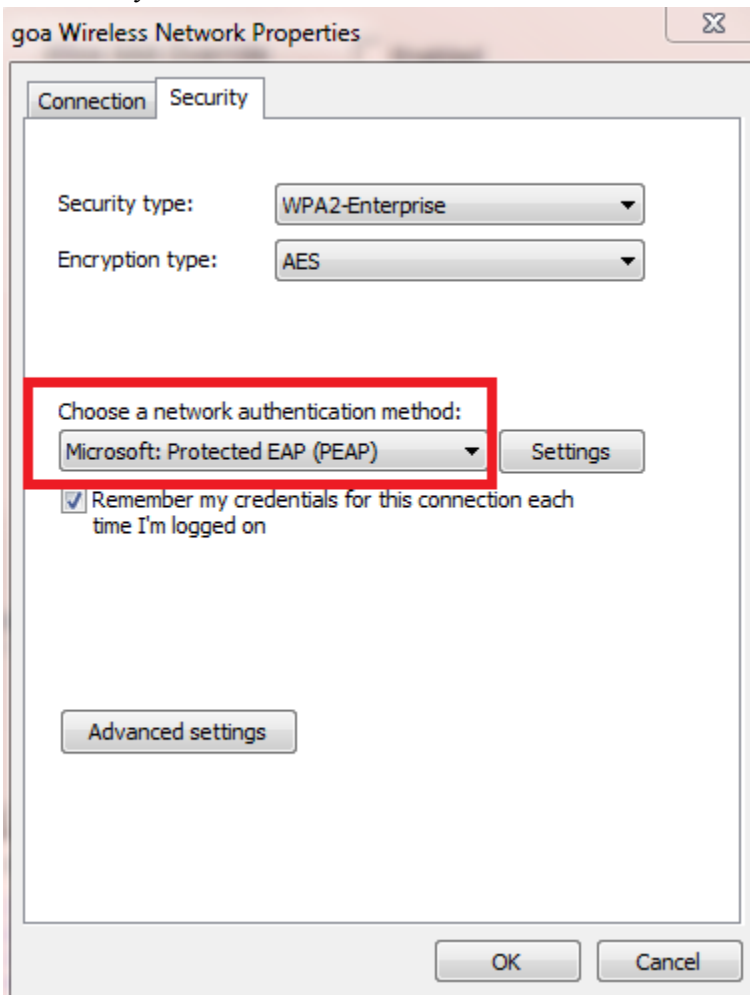
Warning: If you select this option, your computer's privacy might be at risk.

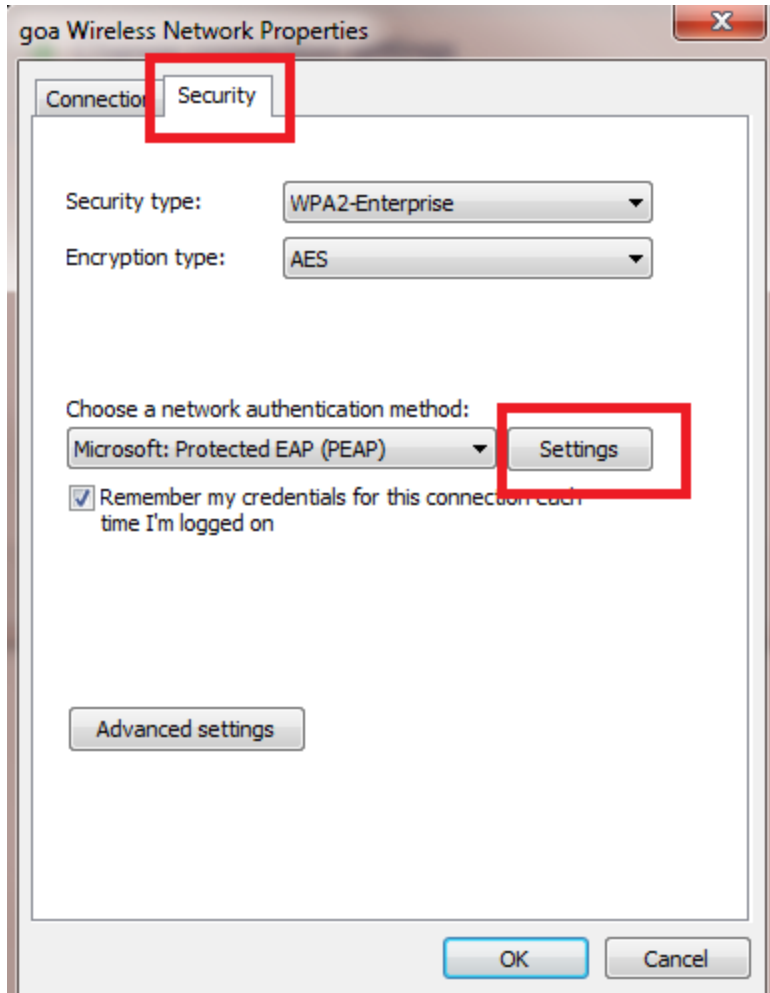
Next Cancel

6. Click Change Connection Settings to double check our settings.

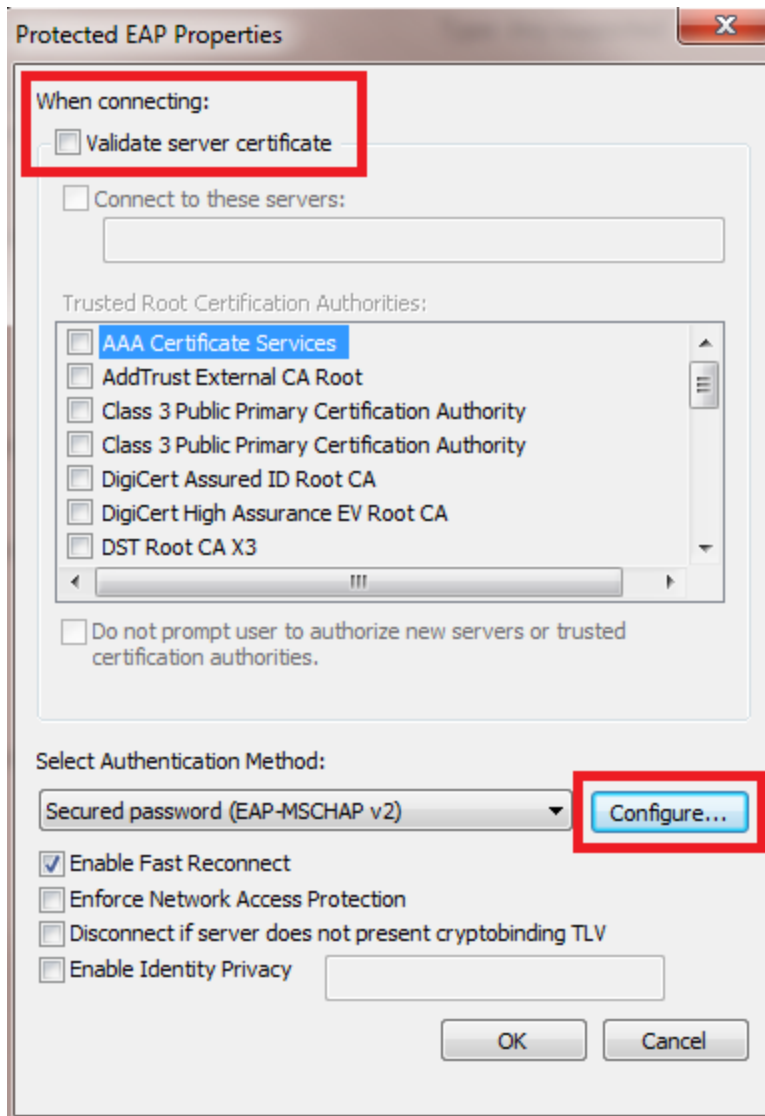


7. Make sure you have PEAP enabled.

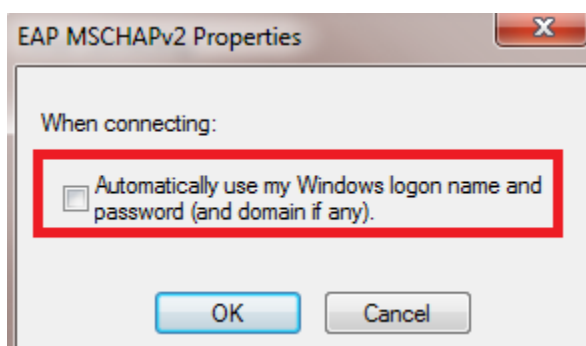




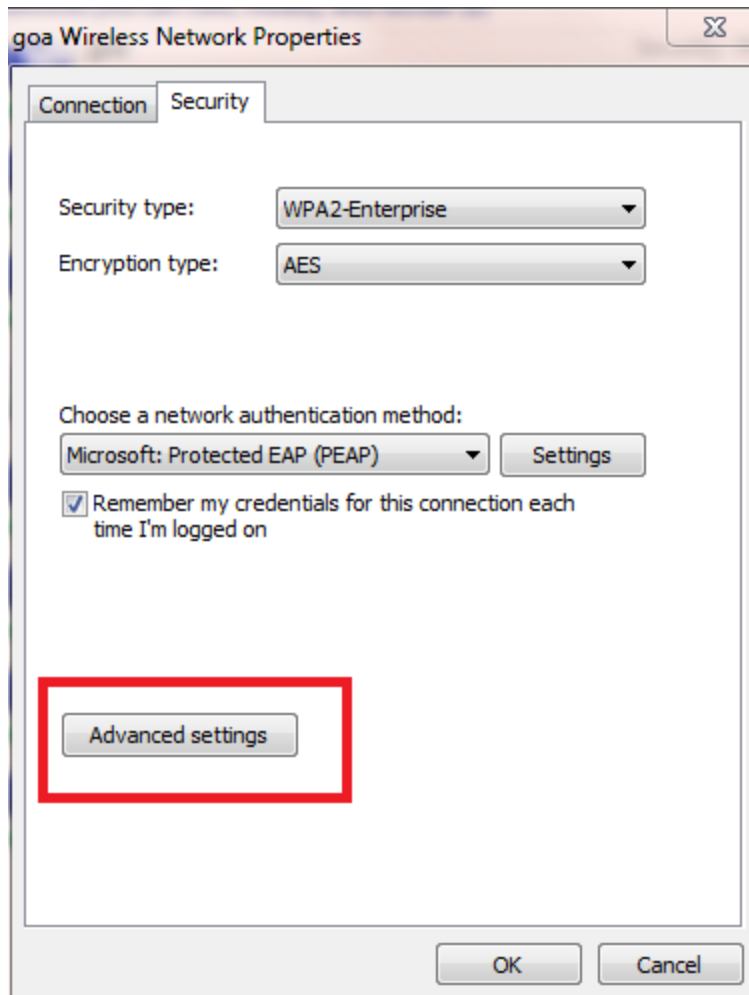
8. In our example, we are not validating Server certificate. If you check this box and are not able to connect, try disabling the feature and test again.



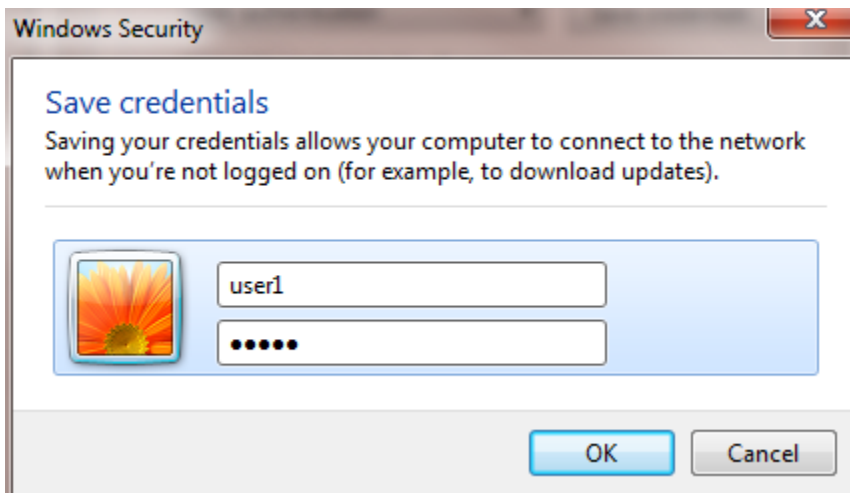
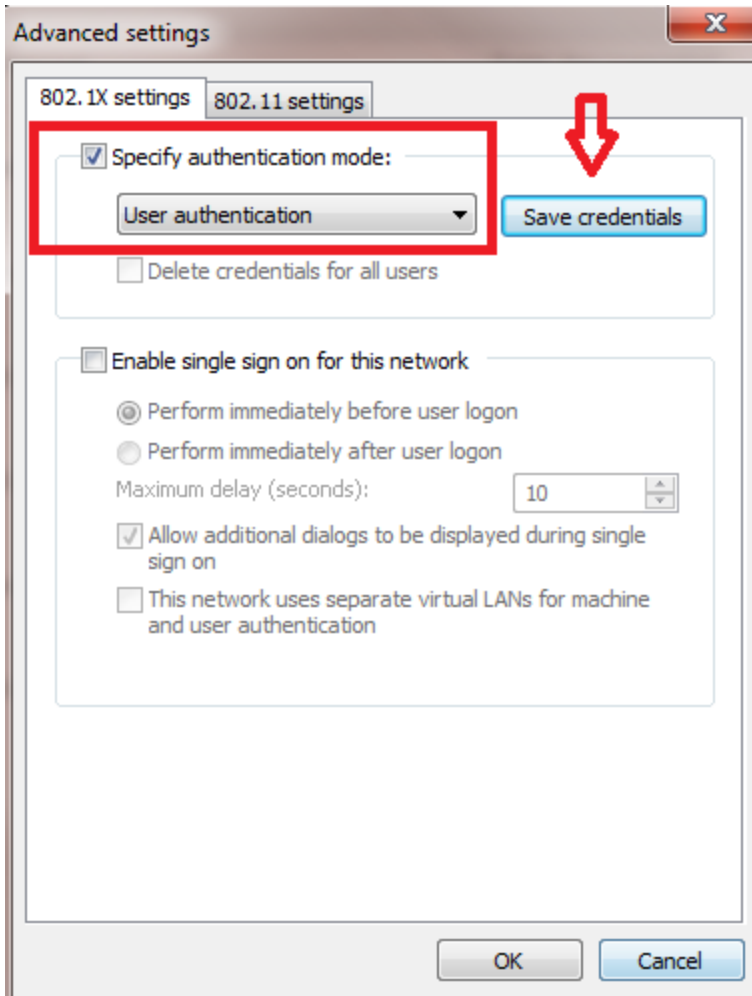
9. Optionally, you can use Windows credentials to login. However in our example we are not going to use that. Click OK.



10. Now Click Advanced settings to configure Username and Password.







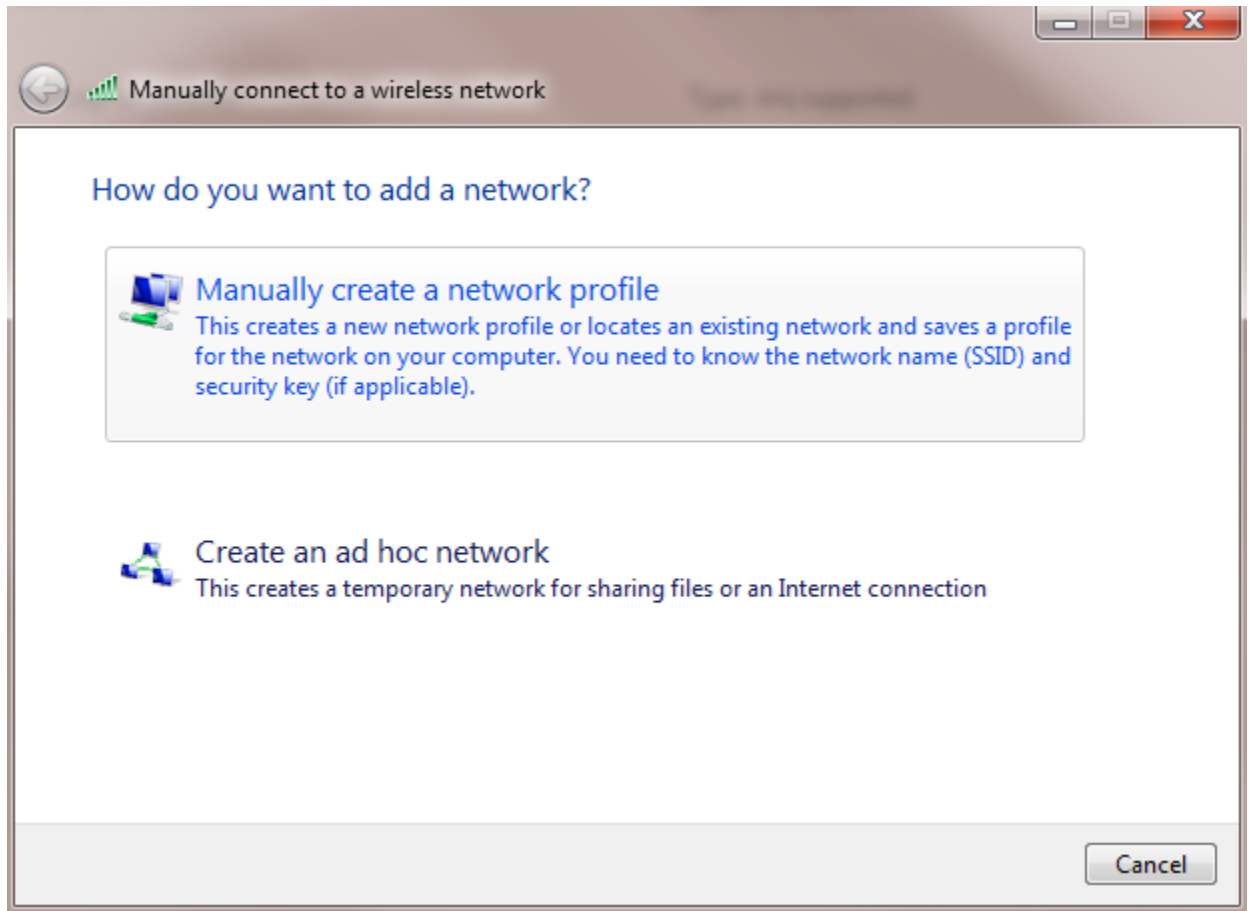
Your Client utility is ready to connect for user1.

## Wireless Client Utility Configuration – EAPFAST (user2)

In our test client we are using Windows 7 Native supplicant with Intel 6300-N card running 14.3 driver version. It is recommended to test using latest drivers from Vendors.

Creating a Profile in WZC – Windows Zero Config:

1. Control Panel → Network and Internet → Manage Wireless Networks.
2. Add
3. Click manually create network Profile.



4. Add the details as configured on the WLC. SSID is case sensitive.
5. Click Next

Manually connect to a wireless network

Enter information for the wireless network you want to add

Network name: goa

Security type: WPA2-Enterprise

Encryption type: AES

Security Key:   Hide characters

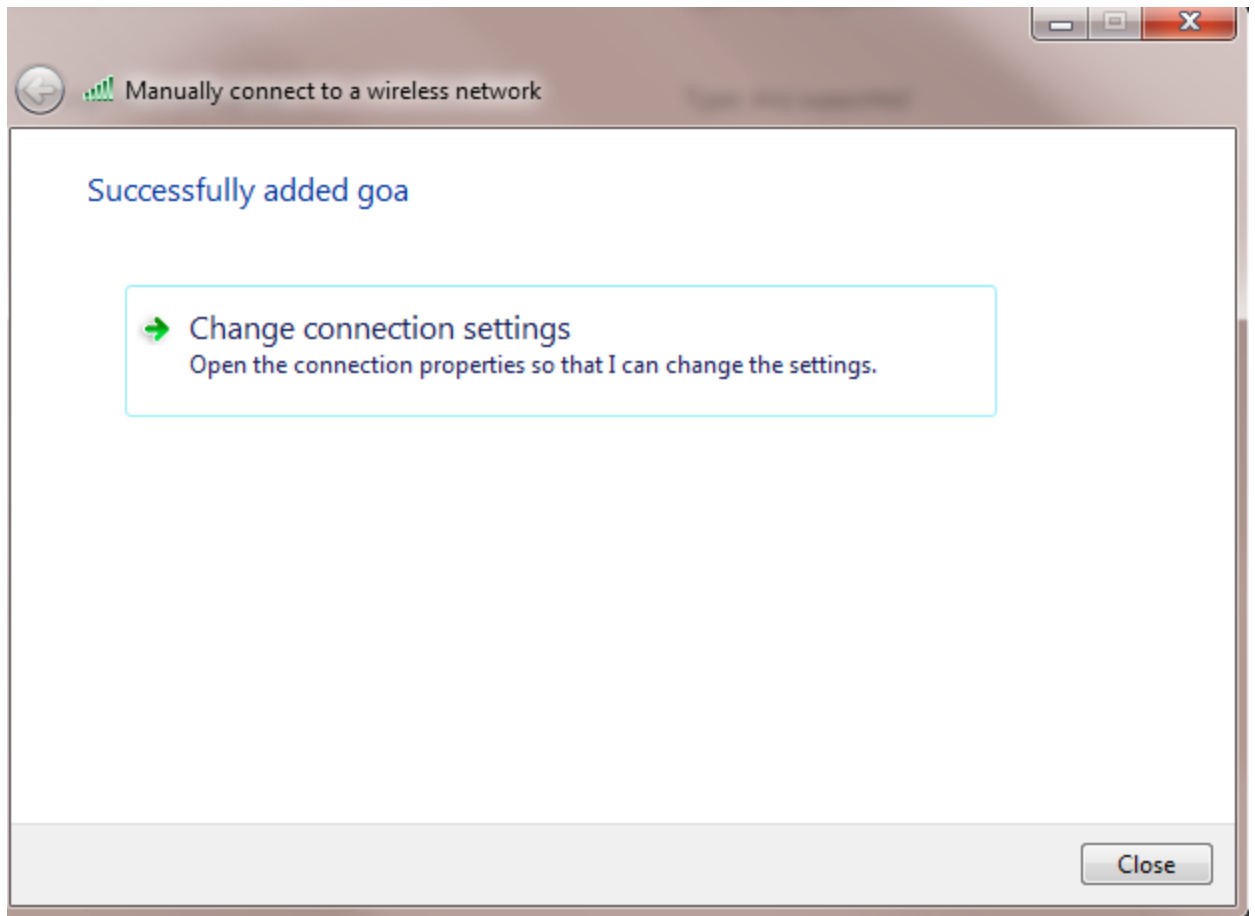
Start this connection automatically

Connect even if the network is not broadcasting

Warning: If you select this option, your computer's privacy might be at risk.

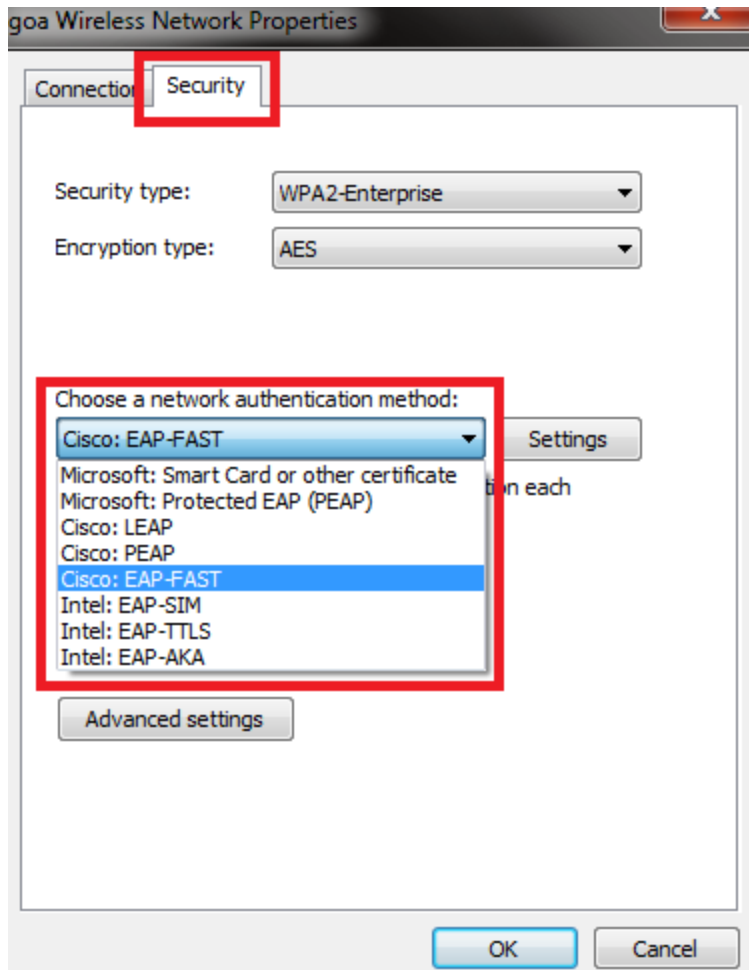
Next Cancel

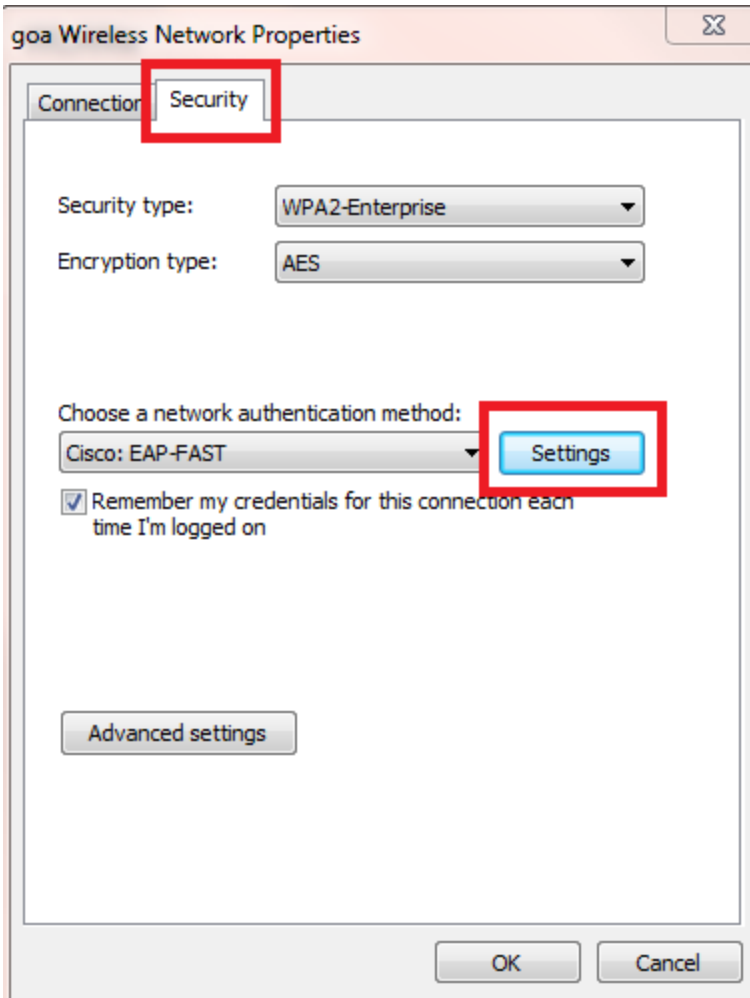
6. Click Change Connection Settings to double check our settings.



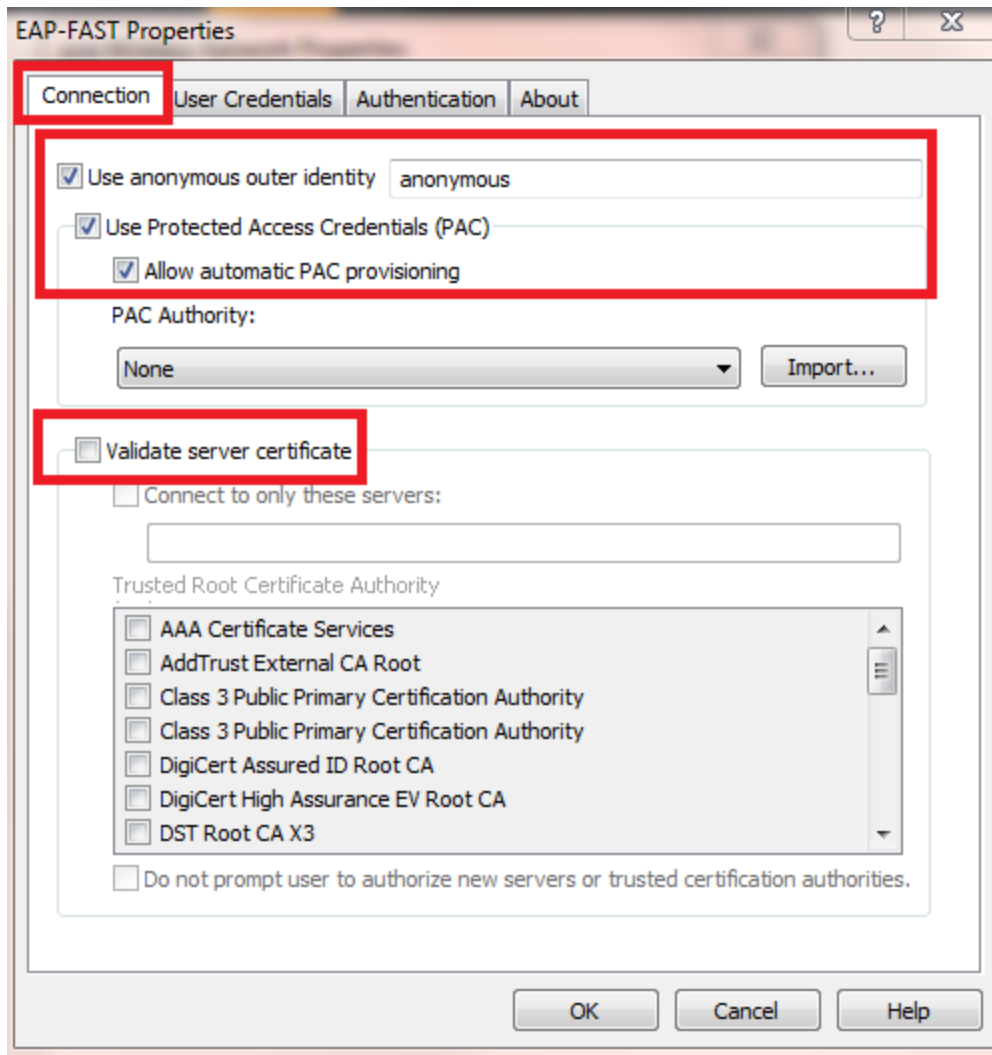
7. Make sure you have EAP-FAST enabled.

Note: By default WZC does not have EAP-FAST as authentication method. You have to download utility from third party vendor. In our case since it is Intel card, we have Intel proset installed on the system.

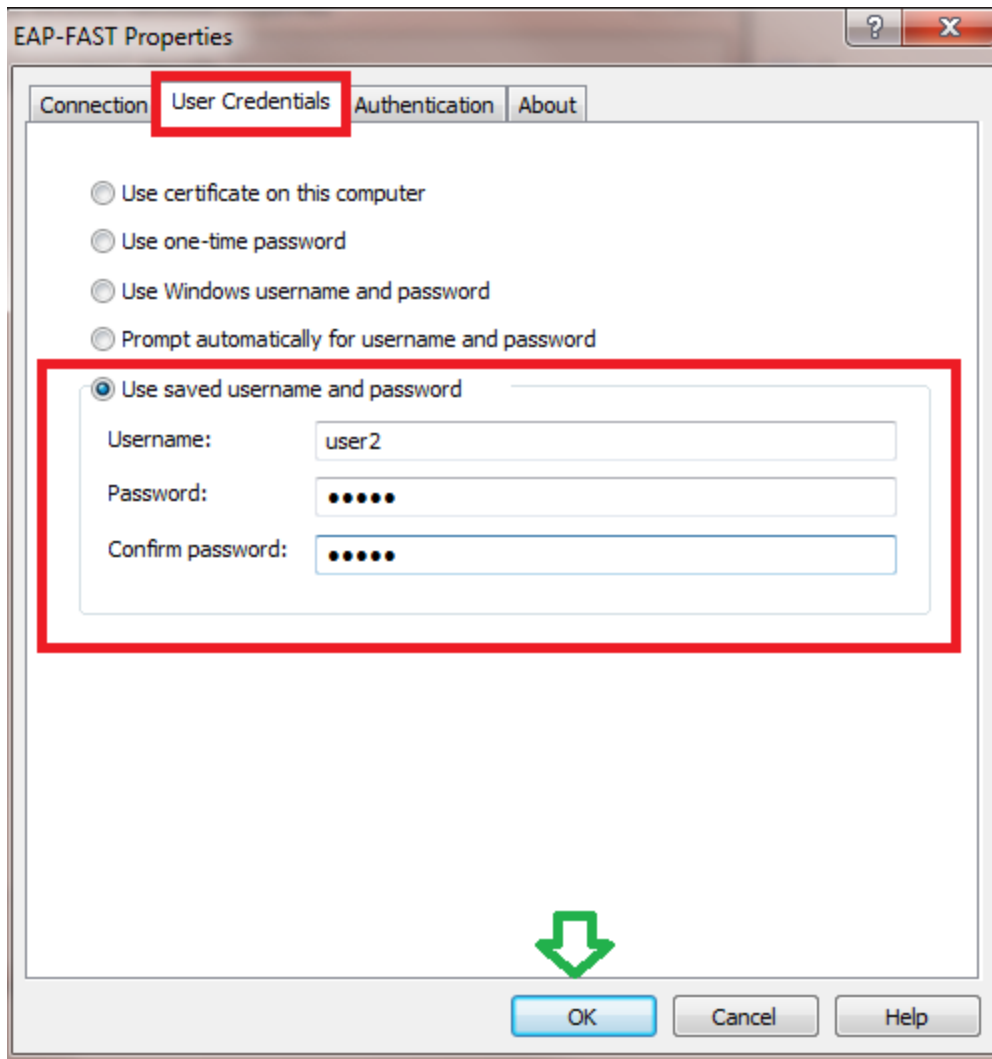




8. Enable "Allow automatic PAC provisioning" and make sure "validate Server certificate is unchecked.

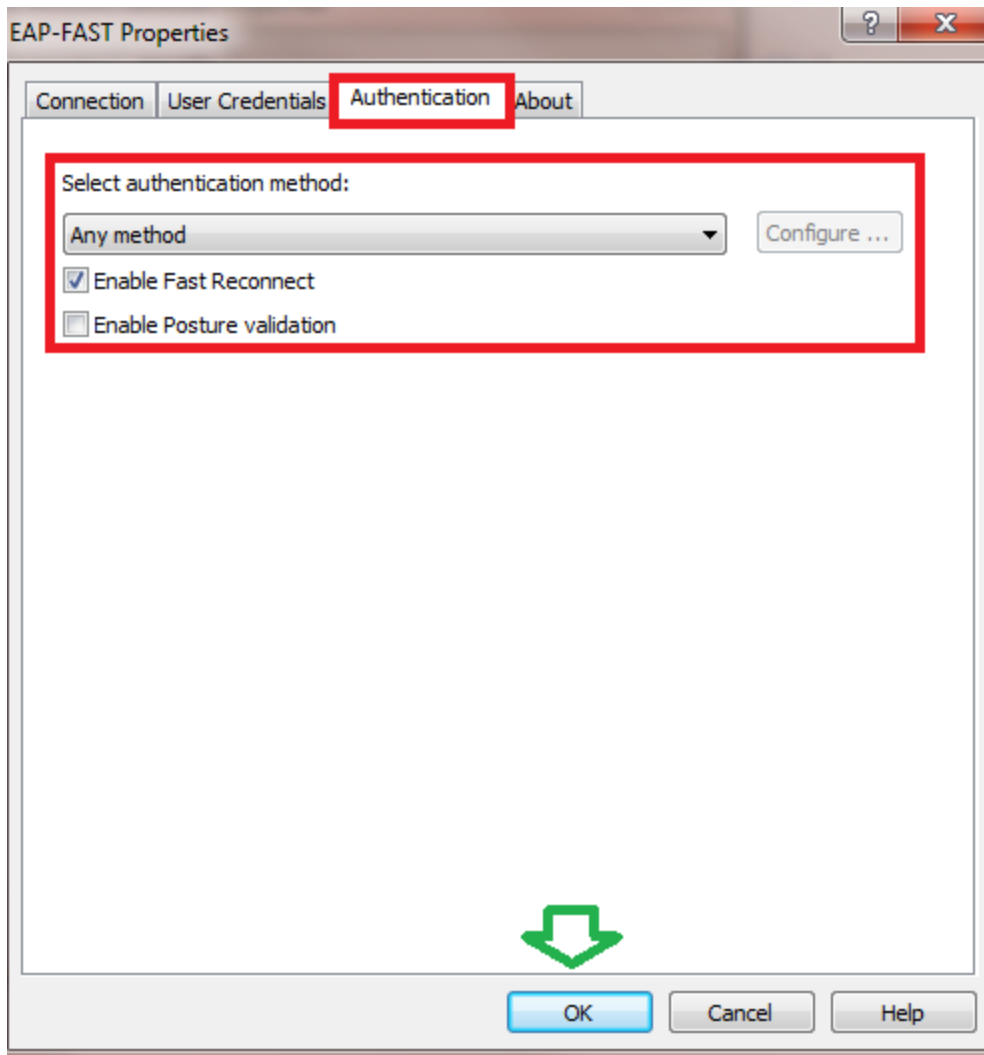


9. Next, Click User credentials. Enter the credentials of user2. Optionally, you can use Windows credentials to log. However in our example we are not going to use that.



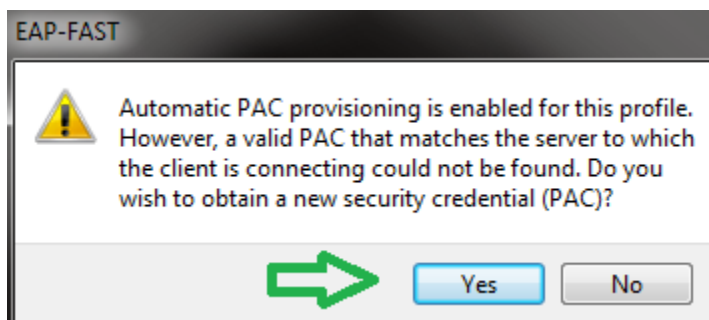
10. Click OK to complete the steps.





Your Client utility is ready to connect for user2.

Note: When user2 is trying to authenticate, radius server is going to send a PAC. Accept the PAC to complete the authentication.



## Verification

### Verify- user1-(peap-mschapv2)

WLC GUI : Monitor → Clients → Select the MAC address.

The screenshot displays the Cisco WLC GUI interface. The top navigation bar includes 'MONITOR', 'WLANS', 'CONTROLLER', 'WIRELESS', 'SECURITY', 'MANAGEMENT', 'COMMANDS', 'HELP', and 'FEEDBACK'. The left sidebar shows a navigation menu with 'Monitor' selected, and sub-items like 'Summary', 'Access Points', 'Cisco CleanAir', 'Statistics', 'CDP', 'Rogues', 'Clients', and 'Multicast'. The main content area is titled 'Clients > Detail' and contains three sections: 'Client Properties', 'AP Properties', and 'Security Information'. Red boxes highlight specific fields in each section.

Client Properties	
MAC Address	00:24:d7:ae:f1:98
IP Address	192.168.153.107
Client Type	Regular
User Name	user1
Port Number	13
Interface	vlan253
VLAN ID	253
CCX Version	CCXv4
E2E Version	E2Ev1
Mobility Role	Local
Mobility Peer IP Address	N/A
Policy Manager State	RUN
Management Frame Protection	No
UpTime (Sec)	12
Power Save Mode	OFF
Current TxRateSet	
Data RateSet	6,0,9,0,12,0,18,0,24,0,36,0,48,0,54,0

AP Properties	
AP Address	2c:3f:38:c1:3c:f0
AP Name	3502e
AP Type	802.11an
WLAN Profile	goa
Status	Associated
Association ID	1
802.11 Authentication	Open System
Reason Code	1
Status Code	0
CF Pollable	Not Implemented
CF Poll Request	Not Implemented
Short Preamble	Not Implemented
PBCC	Not Implemented
Channel Agility	Not Implemented
Re-authentication timeout	86365
Remaining Re-authentication timeout	0
WEP State	WEP Enable

Security Information	
Security Policy Completed	Yes
Policy Type	RSN (WPA2)
Encryption Cipher	CCMP (AES)
EAP Type	PEAP
SNMP NAC State	Access
Radius NAC State	RUN

### WLC Radius Stats:

(Cisco Controller) >show radius auth statistics

Authentication Servers:

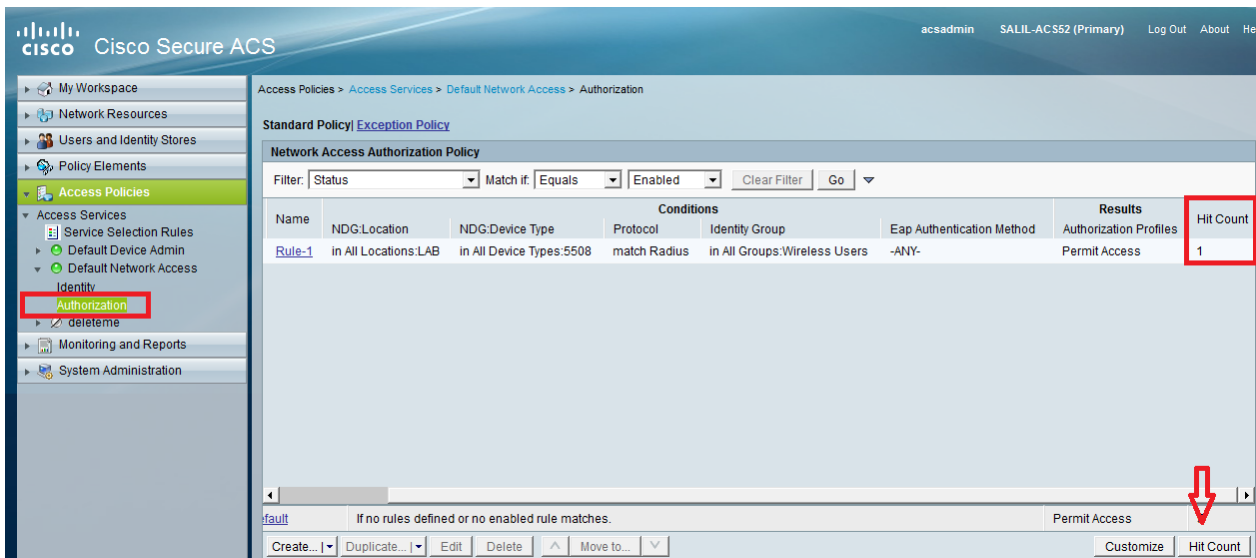
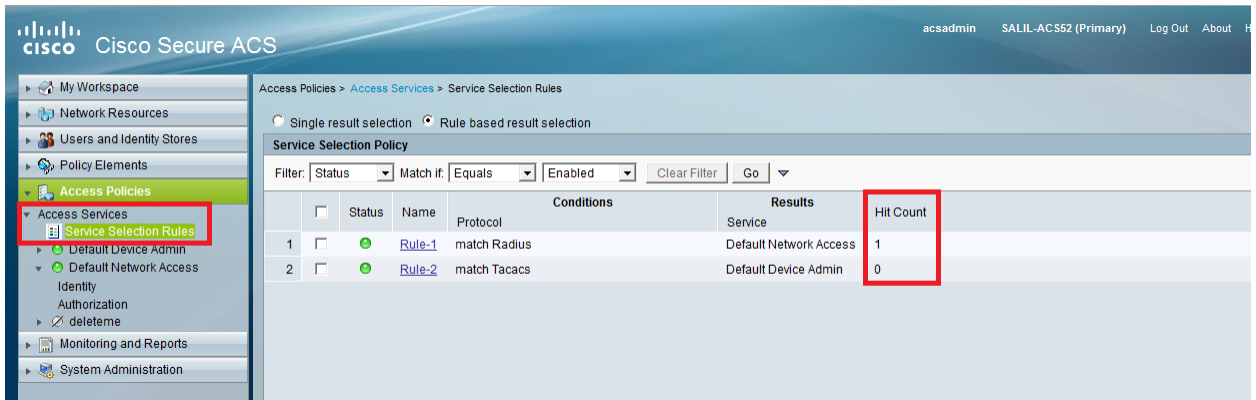
```
Server Index..... 1
Server Address..... 192.168.150.24
Msg Round Trip Time..... 1 (msec)
First Requests..... 8
Retry Requests..... 0
Accept Responses..... 1
Reject Responses..... 0
Challenge Responses..... 7
Malformed Msgs..... 0
```

Bad Authenticator Msgs..... 0  
 Pending Requests..... 0  
 Timeout Requests..... 0  
 Unknowntype Msgs..... 0  
 Other Drops..... 0

**ACS Logs:**

1) View the Hit counts:

If you are checking logs within 15 minutes of authentication, make sure you refresh the HIT count. On the same page, at the bottom you have a tab for “Hit Count”.



2) Monitoring and Reports → New pop up window appears → Authentications –Radius –Today.  
 You can also Click details to verify which Service selection rule was applied.

Showing Page 1 of 1 | First Prev Next Last | Goto Page:  Go Launch Interactive Viewer

**AAA Protocol > RADIUS Authentication**

Authentication Status : Pass or Fail  
 Date : January 29, 2012 05:40 PM - January 29, 2012 06:10 PM ( Last 30 Minutes | [Last Hour](#) | [Last 12 Hours](#) | [Today](#) | [Yesterday](#) | [Last 7 Days](#) | [Last 30 Days](#) )

Generated on January 29, 2012 6:10:42 PM EST

[Reload](#)

✓=Pass   ✗=Fail   🔍=Click for details   🖱=Mouse over item for additional information

Logged At	RADIUS Status	NAS Failure	Details	Username	MAC/IP Address	Access Service	Authentication Method	Network Device	NAS IP Address	NAS Port ID	CTS Security Group	ACS Instance
Jan 29, 12 6:07:37 943 PM	✓			user1	00-24-d7-ae-f1-98	Default Network Access	PEAP (EAP-MSCHAPv2)	WLC-5508	192.168.75.44			SALIL-ACS52

## Verify- user2 (eapfast)

WLC GUI : Monitor → Clients → Select the MAC address.

CISCO Save Configuration | Ping | Logout | Refre

MONITOR | WLANs | CONTROLLER | WIRELESS | SECURITY | MANAGEMENT | COMMANDS | HELP | FEEDBACK

Monitor < Back | Link Test | Remove

Clients > Detail

**Client Properties**

MAC Address	00:24:d7:ae:f1:98
IP Address	192.168.153.111
Client Type	Regular
User Name	user2
Port Number	13
Interface	vlan253
VLAN ID	253
CCX Version	CCXv4
E2E Version	E2Ev1
Mobility Role	Local
Mobility Peer IP Address	N/A
Policy Manager State	RUN
Management Frame Protection	No
UpTime (Sec)	29
Power Save Mode	OFF
Current TxRateSet	m15
Data RateSet	6.0,9.0,12.0,18.0,24.0,36.0,48.0,54.0

**Security Information**

Security Policy Completed	Yes
Policy Type	RSN (WPA2)
Encryption Cipher	CCMP (AES)
EAP Type	EAP-FAST
SNMP NAC State	Access
Radius NAC State	RUN

**AP Properties**

AP Address	2c:3f:38:c1:3c:f0
AP Name	3502e
AP Type	802.11an
WLAN Profile	goa
Status	Associated
Association ID	1
802.11 Authentication	Open System
Reason Code	1
Status Code	0
CF Pollable	Not Implemented
CF Poll Request	Not Implemented
Short Preamble	Not Implemented
PBCC	Not Implemented
Channel Agility	Not Implemented
Re-authentication timeout	86392
Remaining Re-authentication timeout	0
WEP State	WEP Enable

## ACS Logs:

3) View the Hit counts:

If you are checking logs within 15 minutes of authentication, make sure you refresh the HIT count. On the same page, at the bottom you have a tab for "Hit Count".

Access Policies > Access Services > Service Selection Rules

Single result selection Rule based result selection

Service Selection Policy

Filter: Status Match if: Equals Enabled Clear Filter Go

	Status	Name	Protocol	Conditions	Results	Hit Count
1	<input type="checkbox"/>	Rule-1	match Radius		Default Network Access	3
2	<input type="checkbox"/>	Rule-2	match Tacacs		Default Device Admin	0

Access Policies > Access Services > Default Network Access > Authorization

Standard Policy Exception Policy

Network Access Authorization Policy

Filter: Status Match if: Equals Enabled Clear Filter Go

Name	NDG:Location	NDG:Device Type	Protocol	Identity Group	Eap Authentication Method	Authorization Profiles	Hit Count
Rule-1	In All Locations:LAB	In All Device Types:5508	match Radius	In All Groups:Wireless Users	-ANY-	Permit Access	2

fault If no rules defined or no enabled rule matches. Permit Access

Create... Duplicate... Edit Delete Move to... Customize Hit Count

- 4) Monitoring and Reports → New pop up window appears → Authentications –Radius –Today. You can also Click details to verify which Service selection rule was applied.

Showing Page 1 of 1 First Prev Next Last Goto Page: Go

AAA Protocol > RADIUS Authentication

Authentication Status : Pass or Fail

Date : January 29, 2012 05:53 PM - January 29, 2012 06:23 PM ( Last 30 Minutes | Last Hour | Last 12 Hours | Today | Yesterday | Last 7 Days | Last 30 Days )

Generated on January 29, 2012 6:23:17 PM EST

Reload

Pass Fail Click for details Mouse over item for additional information

Logged At	RADIUS Status	NAS Failure	Details	Username	MAC/IP Address	Access Service	Authentication Method	Network Device	NAS IP Address	NAS Port ID	CTS Security Group	ACS Ins
Jan 29, 12 6:19:27.270 PM	✓			user2	00-24-d7-ae-f1-98	Default Network Access	EAP-FAST (EAP-MSCHAPv2)	WLC-5508	192.168.75.44			SALIL-A
Jan 29, 12 6:07:37.943 PM	✓			user1	00-24-d7-ae-f1-98	Default Network Access	PEAP (EAP-MSCHAPv2)	WLC-5508	192.168.75.44			SALIL-A

## Troubleshooting:

- 1) If you run into issues run the following commands on WLC :

```
debug client <mac add of the client>  
debug aaa all enable  
show client detail <mac addr>. Verify the policy manager state.  
show radius auth statistics. Verify the failure reason.
```

```
debug disable-all . To turn off debugs.  
clear stats radius auth all. This command is used to clear radius statistics on the WLC.
```

- 2) Verify the logs in the ACS and see the failure reason.