

# Best in Class Managed Services with Cisco OnPlus & Autotask

**WEBINAR: Thursday, April 26, 2012 11:00 AM (US ET)**

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PRESENTED BY:



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Are you looking to streamline the remote monitoring, management and assessment of your clients' networks and network devices for both Cisco and third party with proactive management of issue alerts and service tickets?

Autotask and Cisco have a solution!

Cisco OnPlus is a great plug in for any solution provider currently using an RMM tool and it integrates with Autotask's Service Desk module to alert partners about ongoing issues happening on their clients' networks. OnPlus automatically opens service tickets based on occurring events, assigns them to a dedicated queue in Autotask, and notifies the pre-determined resource.

To learn how this can provide enhanced value in your managed services practice, join this webinar for an introductory overview of Autotask's IT business management software, the Cisco OnPlus Service, and a brief walk-through of the integration.

Featured speakers include: **Len DiCostanzo**, Autotask, SVP of Community & Business Development and **Marc Besniker**, Cisco, Sr. Product Manager.