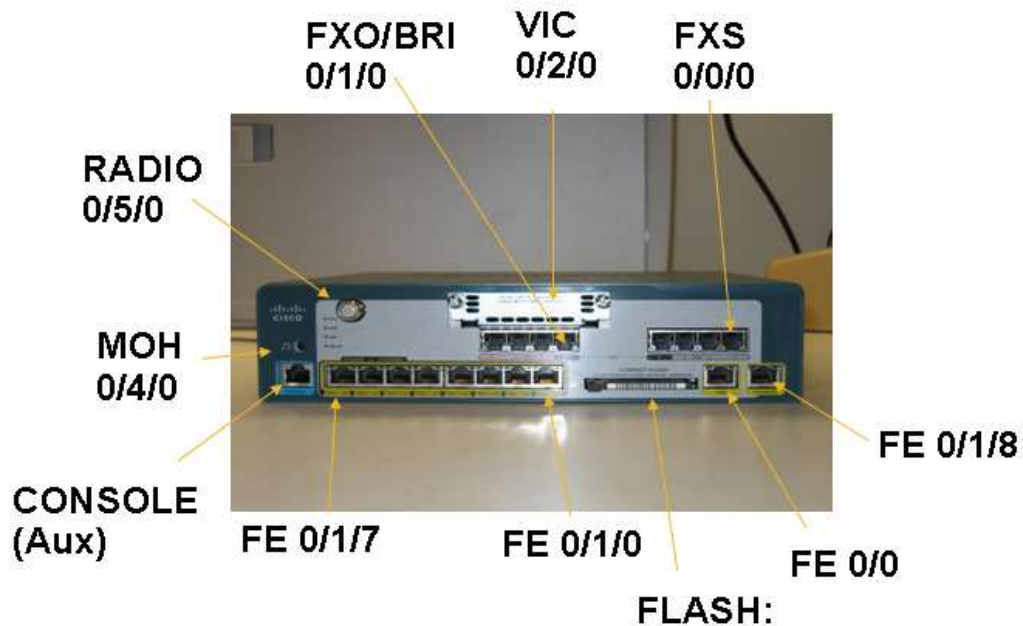


Smart Business Communication System (SBCS) upgrade with Cisco Configuration Assistant

Copy the SW Bundle ZIP to your PC from CCO.	2
Connect this PC to any of the LAN switchports FE 0/1/0 – FE 0/1/7 on the UC520.....	2
Confirm the PC receives and IP address in the Data VLAN (192.168.10.x):	2
Start CCA and navigate to Maintenance: SW Upgrade.....	3
Select the UC520 and then click the Upgrade setting button.	3
Select the SW Upgrade for all components option and select the .zip file on your PC.....	3
You will be alerted when completed and should confirm by clicking Yes.	5

Copy the SW Bundle ZIP to your PC from CCO.

Connect this PC to any of the LAN switchports FE 0/1/0 – FE 0/1/7 on the UC520.



Confirm the PC receives and IP address in the Data VLAN (192.168.10.x):

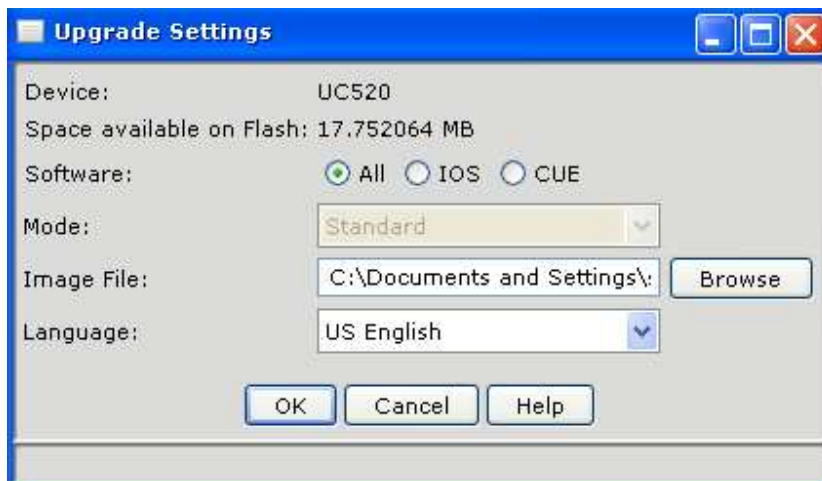
Ethernet adapter Local Area Connection:

```
Connection-specific DNS Suffix . : cisco.com
Description . . . . . : Broadcom NetXtreme Gigabit Ethernet
Physical Address. . . . . : 00-01-6C-CB-B8-32
Dhcp Enabled. . . . . : No
IP Address. . . . . : 192.168.10.15 ← any address in this network is valid
Subnet Mask . . . . . : 255.255.255.0
Default Gateway . . . . . : 192.168.10.1
DNS Servers . . . . . : 64.102.6.247 ← dns will vary based on ISP
```

Start CCA and navigate to Maintenance: SW Upgrade

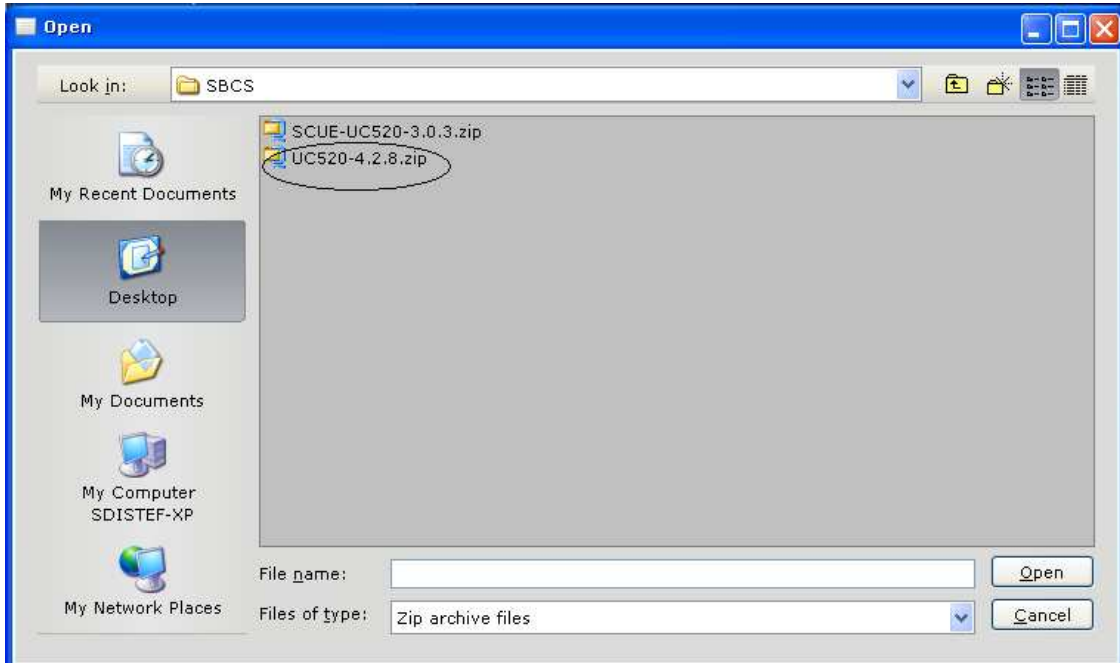


Select the UC520 and then click the Upgrade setting button.



Select the SW Upgrade for all components option and select the .zip file on your PC.

That is what you use for this option (the actual zip file).



This will upgrade IOS, CME files and CUE. In addition, it will place all the required configuration files to operate SBCS on the flash drive.

Click Upgrade. You will see a Pop Up giving you estimated time for this operation, which you need to confirm (depending on current version, can be up to 40 minutes).

You will then see a CCA Pop Up screen giving you status and instructing you of the following warning:

WARNING:

While the device is being upgraded with new software, the following activities should be avoided since they are harmful and could leave the device in an unpredictable state:

- Manually access the device CUE module
- Activate a new feature from the left panel
- Cancel software upgrade operation prematurely

CCA will upgrade IOS first, which is fairly fast (about 5 minutes) followed by CME files (phone loads and support files (about 6 minutes)), followed by CUE whereby CCA will perform a backup of the data and configuration, upgrade the image, and then restore the data subsequently.

You will be alerted when completed and should confirm by clicking Yes.



In about 2 minutes all the phones will power cycle as the UC520 resets itself and you will hear the internal Fans around the time this happens.

CCA will refresh its status once the reload is completed and reflect the upgrade in the same GUI:

