



Community guidelines and tagging

Last updated: July 2018

NSO Developer Hub

Key guidelines for the NSO community

- **Only share public content (everyone are allowed to see!). For example, advice on implementation is normally OK while strategic documentation detailing e.g. financials is NOT OK**
- Check first if something exists before sharing or asking a question
- When sharing or asking a question ensure you have:
 1. Place content in the accurate board, i.e. Discussion board, Blog board, Document board, Event board or Video board
 2. Have a short descriptive title including system version if relevant
 3. Apply appropriate labels and tags (see next slides)
- Ensure link access if sharing a link
- Ensure you Focus on the content, not the spelling
- Be helpful and help keep a kind and positive atmosphere
- **Content rights are managed per content piece and the general community.cisco.com legal disclaimer. Any other agreements signed with Cisco supersede these content rights**

Labels

The better we apply the same labels for the same content, the easier it is to find content on the community.

Always use at least one of the labels* below when you post any type of content on the NSO Developer Hub.

Developer

DevOps

Best practice

Lead developer

Project delivery

Release notes

Solution architect

Publicity

Use case

Project manager

Technical product information

Event content

Tester

* The "NSO" label was used when migrating content from Jive to Lithium. Please consider try to use more specific label going forward.

Taxonomy for tags – Think “PARTS”!

To complement the labels, please consider the below tagging recommendations to increase findability on the community. Note that you can use multiple tags, example: testing, automatic-testing, software-testing, test-lead, lead-developer, example, nso-4.3.2

Process	Activity
sales	qualification poc demo agreement&closing eol
planning	requirement-gathering use-case-discovery project-staffing project-kick-off
analysis&design	environment-definition solution-design service-model-development test-planning requirement-management
testing	performance-testing load-testing automatic-testing software-testing hardware-testing
development	java python netconf xml/xpath yang databases code-review documenting make&build organizational-change
integration&verification	delivery-verification deployment operations-hand-over lessons-learned
operations	agile process-automation deployment licensing scale&performance service-reconciliation provisioning assurance

Roles
Examples: <ul style="list-style-type: none">• account-manager• business-development-manager• customer• delivery-manager• lead-architect• network-consulting-engineer• product-manager• sales-manager• technical-sales-manager• test-lead

Type
Examples: <ul style="list-style-type: none">• blog-post• case-study• customer-reference• data-sheet• example• faq• guidelines• presentation• press-release• terminology• training• webinar• white-paper

System
<ul style="list-style-type: none">• If applicable, state which system version of nso the content is valid for. E.g.. nso-4.3.2• ned• Core function packs (by name, e.g. iwan, vbranch)• Components (by name, e.g. nfvo, pnp, ha, resource-manager)