



# Cisco Video Surveillance Manager Clean Upgrade, Release 7.0

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The document covers how to perform a clean installation of Cisco VSM 7.0 on an existing VSM 6.x MSP server.



## Caution

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This is a destructive upgrade. All video content and configuration information will be lost.

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## Procedure

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- Step 1** Download the VSM 7.0 for SLES10 SP1 software.
- Step 2** Use a VSM 6.3.x recovery media to reinstall the operating system using the factory option to return the server to its original configuration.
- Step 3** After the server is re-installed set the network configuration using YaST to allow for remote access to the server to complete the remaining steps. See the *Video Surveillance Manager Getting Started Guide* “Performing the Initial Configuration of the Multi Services Platform” section to re-setup the server.
- Step 4** Log in to the server command-line and uninstall the VSM 6.3 software with the command:
- ```
Linux:~ # rpm -qa | grep -I cisco | xargs rpm -e
```
- Step 5** Upload the VSM 7.0 software to the server, extract the contents of the downloaded .zip file to a directory, and then change to the directory where files were extracted.
- Step 6** Run the SLES10\_migrate\_dirs.sh script included with the VSM 7.0 software
- ```
Linux:~ # sh SLES10_migrate_dirs.sh
```
- Step 7** Install the VSM 7.0 RPM files
- ```
Linux:~ # rpm -ivh Cisco*.rpm
```
- Step 8** Start the VSM 7.0 services. Run the command:
- ```
Linux:~ # /etc/init.d/cisco restart
```
- Step 9** Wait for the Cisco VSM software will start up.



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**Step 10** After the services start log in to the Management Console on the server to perform the normal initial setup; refer to the [Cisco Video Surveillance Management Console Administration Guide](#).

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