Node ID - Session ID - Sequence No	Call Start Time	Call End Time	Contact Disposition	Originator DN (Calling Number)	Destination DN	Called Number	Application Name	CSQ Names	Queue Time	Agent Name	Ring Time	Talk Time	Work Time
1-12000134734-1	9/26/20 11:26:13 AM	9/26/20 11:32:51 AM	2	35171	1306	1306				Rezvaneh Soleimani	00:00:00	00:06:37	00:00:00
12000134959-1	9/26/20 12:12:35 PM	9/26/20 12:14:17 PM	2	7433235834	1306	1306				Rezvaneh Soleimani	00:00:00	00:01:41	00:00:00
12000135120-0	9/26/20 12:55:14 PM	9/26/20 12:57:57 PM	2	1154631912	44285	1010	ServiceDesk	ServiceDesk*	00:00:12	Rezvaneh Soleimani	00:00:05	00:01:55	00:00:00
12000135156-0	9/26/20 1:03:11 PM	9/26/20 1:05:37 PM	2	9191699414	44281	1010	ServiceDesk	CustomerService*	00:00:10	Rezvaneh Soleimani	00:00:03	00:01:34	00:00:00
									00:00:22		**00:00:08**	**00:11:47**	**00:00:00**

Generated on September 26, 2020 2:55:56 PM IRST by CUIC\admin (4 records).

Filter Logged in User: CUIC\admin; Interval [Starting At]: 09/26/2020 00:00:00; Agent Name: Rezvaneh Soleimani; Interval [Ending At]: 09/26/2020 23:59:59;