

CSQ Name	CSQ ID	Agent Name	Extension	Calls Handled	Talk Time		Work Time		Total Ring Time	Calls On Hold	Hold Time		Ring No Answer
					Avg	Total	Avg	Total			Avg	Total	
CustomerService	21	Rezvaneh Soleimani	1306	1	00:01:34	00:01:34	00:00:00	00:00:00	00:00:03	0	00:00:00		0
ServiceDesk	13	Rezvaneh Soleimani	1306	1	00:01:55	00:01:55	00:00:00	00:00:00	00:00:05	0	00:00:00		0

Generated on September 26, 2020 2:58:16 PM IRST by CUIC\admin (21 records).

Filter Logged in User: CUIC\admin; Interval [Starting At]: 09/26/2020 00:00:00; Interval [Ending At]: 09/26/2020 23:59:59;

