

+ Summary values are calculated for the entire report period.

Traffic Analysis

11/1/2012 7:00:00 AM (+03:00) - 11/12/2012 4:00:00 PM (+03:00)

<u>Date</u>	<u>Total</u>	<u>AvgCalls</u>	<u>PeakCalls</u>	<u>Peak Hour</u>		<u>Call Duration</u>		
	<u>IncomingCalls</u>	<u>(per hour)</u>	<u>(bv hour)</u>	<u>Start</u>	<u>End</u>	<u>Avg</u>	<u>Min</u>	<u>Max</u>
11/1/2012	131	7.71	23	6:00 pm	7:00 pm	0:00:36	0:00:00	0:01:23
11/2/2012	118	4.92	17	11:00 pm	12:00 am	0:00:36	0:00:00	0:01:31
11/3/2012	604	25.17	114	9:00 pm	10:00 pm	0:01:04	0:00:00	0:13:22
11/4/2012	509	21.21	79	9:00 am	10:00 am	0:01:16	0:00:00	0:09:54
11/5/2012	571	23.79	95	9:00 am	10:00 am	0:01:10	0:00:00	0:17:18
11/6/2012	546	22.75	82	11:00 am	12:00 pm	0:01:20	0:00:00	0:09:33
11/7/2012	456	19.00	79	10:00 am	11:00 am	0:01:17	0:00:00	0:09:11
11/8/2012	155	6.46	16	1:00 pm	2:00 pm	0:00:40	0:00:00	0:01:30
11/9/2012	180	7.50	17	3:00 pm	4:00 pm	0:00:38	0:00:00	0:01:49
11/10/2012	612	25.50	90	1:00 pm	2:00 pm	0:01:13	0:00:00	0:12:34
11/11/2012	561	23.38	96	10:00 am	11:00 am	0:01:17	0:00:00	0:09:32
11/12/2012	491	30.69	105	1:00 pm	2:00 pm	0:01:16	0:00:00	0:05:58
Summary+	4934	18.07	114			0:01:10	0:00:00	0:17:18