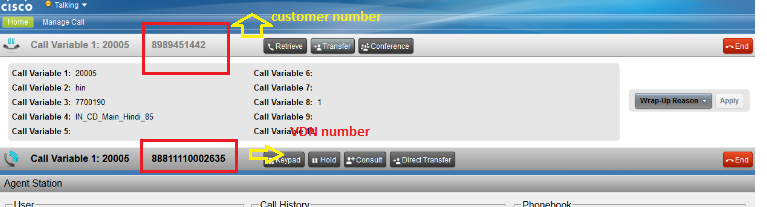
call are transferred to 7700044 VDN number but it is showing 14 digit number.

1. Agent name mohammed got call from 8989451442 which is customer number . latter call has transfer  to  the VDN NUMBER 7700044 . but in cisco instead of 7700044 it is showing 88811110002635.



1. When we run a query in business analyser for that particular call nice is showing same VDN and customer details which is showing in cisco end. Please find the screen shot.

cid:image004.png@01D146EE.5B22E7B0

