



Smart Account and Smart Licensing

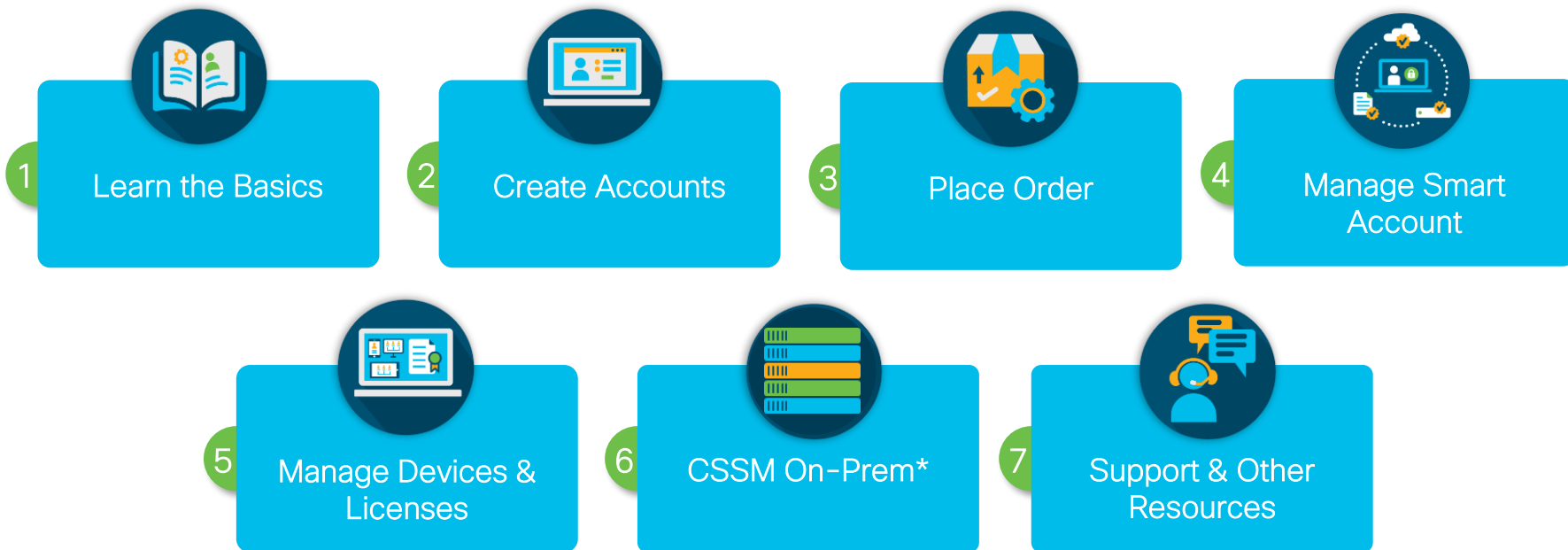
Training Modules

Program Change Management
May 2019



OVERVIEW

One-stop shop for all the useful training documents to help you onboard on Smart Account (SA) and Smart Licensing (SL).





1. Learn the Basics



2. Create Accounts



3. Place Order



4. Manage Smart Account



5. Manage Devices & Licenses



6. CSSM On-Prem



7. Support & Other Resources



1. Learn the Basics

1.1 Smart Account (SA)

1.1.1 [Introduction to Smart Account](#)

1.1.2 [Smart Account Roles](#)

1.2 Smart Licenses (SL)

1.2.1 [Introduction to Smart Software Licensing](#)

1.3 Cisco Smart Software Manager (CSSM) On-Prem

1.3.1 [Introduction to CSSM On-Prem](#)



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2. Create Accounts

2.1 Customer Smart Account (SA)

- 2.1.1 [Create a Customer Smart Account](#)
- 2.1.2 [Customer Smart Account Request ORG](#)
- 2.1.3 [Customer Smart Account Setup ORG](#)

2.2 Virtual Account (VA)

- 2.2.1 [Create a Virtual Account](#)

2.3 Smart Account Structure

- 2.3.1 [Structure a Smart Account - Overview](#)
- 2.3.2 [Best Practices Customer Smart Account Structure](#)
- 2.3.3 [Smart Account Leading Practices - Customers](#)



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3. Place Order

3.1 Order Management

3.1.1 [Assign Smart Account to an Order](#)

3.2 Product Information

3.2.1 [Smart License SKU List](#)

3.2.2 [Smart Licensing Product Roadmap](#)

3.2.3 [Smart Licensing Feature Roadmap Comparison Table](#)



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4. Manage Smart Account

4.1 Overview

- 4.1.1 [Getting Started: Manage SA and SL](#)
- 4.1.2 [Assign a Partner to Manage Smart Account](#)
- 4.1.3 [Cisco Software Smart Account Administration for Customers](#)

4.2 Manage Smart Account

- 4.2.1 [Create User Groups](#)
- 4.2.2 [User Group Across Multiple Smart Accounts](#)
- 4.2.3 [Use Search](#)
- 4.2.4 [Add Users](#)
- 4.2.5 [Tag Virtual Accounts \(VA\)](#)
- 4.2.6 [Best Practices for VA Tagging](#)



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5. Manage Devices & Licenses

5.1 Overview

5.1.1 [How to Manage Smart Licenses](#)

5.2 Manage Licenses

5.2.1 [Convert Classic Licenses to Smart Licenses](#)

5.2.2 [Tag Licenses](#)

5.2.3 [Bulk Operations](#)

5.2.4 [Assign Classic PAK-based License to a Smart Account](#)

5.2.5 [Cisco Software Smart Licensing Management with Smart Accounts](#)

5.2.6 [Cisco Software Classic Licensing Management with Smart Accounts](#)

5.3 Devices

5.3.1 [Register/Deploy a Device \(CLI\)](#)



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6. CSSM On-Prem

6.1 CSSM On-Prem

- 6.1.1 [Download CSSM On-Prem](#)
- 6.1.2 [Quick Start Guide](#)
- 6.1.3 [Installation Guide](#)
- 6.1.4 [User Guide](#)

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7. Support & Other Resources

7.1 Support

7.1.1 Smart Account support –

Email : sa-adoption-support@external.cisco.com

7.1.2 Classic or Smart License support –

Email : licensing@cisco.com (GLO) and include your Cisco.com ID in the email.

7.1.3 CSSM On-Prem support –

Email: cs-ssm-on-prem@cisco.com

7.2 Frequently Asked Questions (FAQ)

7.2.1 [Detailed Smart Licensing and Smart Accounts FAQ](#)

7.3 License Reservation

7.3.1 [Specific License Reservation](#)



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Thank You!