



思科账户简档管理器中的智能账户选项卡

快速指南

思科账户简档管理器中的智能账户选项卡

智能账户子选项卡

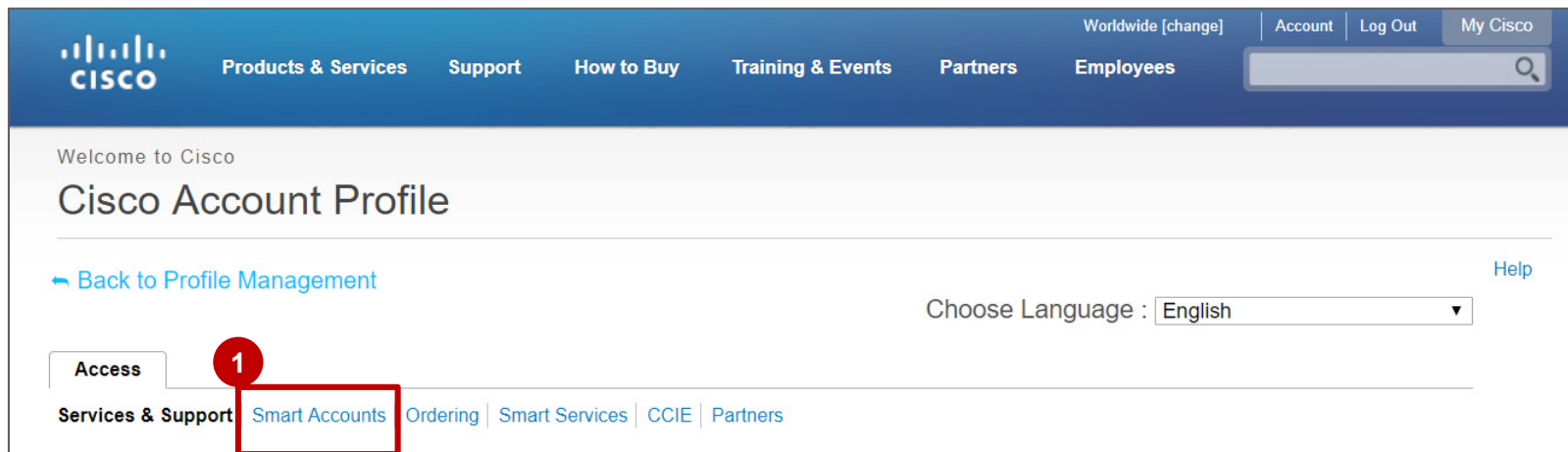
- 现在，思科账户简档管理器中添加了新的智能账户子选项卡。
- 您可以查看现有智能账户的访问权限（所有用户）
- 您可以申请智能账户（所有用户）
- 您可以管理智能账户（智能账户管理员）

申请访问权限

- 您可以申请现有智能账户的访问权限，并查看访问权限申请的状态。
- 您可以向智能账户管理员发送提醒，加快访问权限申请的审批进度。

思科账户简档管理器中的智能账户选项卡

1 现在，您可以在[思科账户简档管理器](#)中访问新的智能账户子选项卡。



注意：默认子选项卡仍为“服务与支持”。

思科账户简档管理器中的智能账户选项卡

- 1 点击智能账户子选项卡后，显示的内容会根据您是否被授予与现有智能账户相关的角色而动态变化。
- 2 如果您已被授予与现有智能账户/虚拟账户相关的角色，页面上会显示智能账户列表，列出您在各个虚拟账户下的虚拟账户及相关角色（SA 管理员、SA 用户、VA 管理员或 VA 用户）。

The screenshot shows the Cisco Account Profile page. The navigation bar includes links for Products & Services, Support, How to Buy, Training & Events, Partners, and Employees. The main content area is titled "Cisco Account Profile" and includes a "Back to Profile Management" link and a language selector set to "English".

The "Smart Accounts" tab is highlighted with a red box and a red circle labeled "1". Below it, the "Existing Smart Account Access" section is highlighted with a red box and a red circle labeled "2". This section contains a table with the following data:

Smart Account	Virtual Account	Role
alhouseoftacos.com	Default	VA Admin
kfc.com	Americas	VA User

Below the table, there are links for "View Your Access Requests", "Request a Smart Account", "Request Access to an Existing Smart Account", and "Learn about Smart Accounts". The footer contains links for "Contacts", "Feedback", "Help", "Site Map", "Terms & Conditions", "Privacy Statement", "Cookie Policy", and "Trademarks".

思科账户简档管理器中的智能账户选项卡

1 在智能账户子选项卡中，点击查看访问权限申请，可以查看智能账户申请的状态。

The screenshot shows the Cisco Account Profile page. The top navigation bar includes the Cisco logo, 'Products & Services', 'Support', 'How to Buy', 'Training & Events', 'Partners', and 'Employees'. There are also links for 'Worldwide [change]', 'Account', 'Log Out', and 'My Cisco'. The main content area is titled 'Welcome to Cisco' and 'Cisco Account Profile'. Below this, there is a 'Back to Profile Management' link and a 'Choose Language' dropdown menu set to 'English'. The 'Access' tab is selected, and the page shows 'Existing Smart Account Access' with a table containing one entry: 'visa.com' with 'VISA EUROPE' as the Smart Account Name and 'AccountAdmin' as the Role. A red box highlights the 'View Your Access Requests' link at the bottom left of the page.

Smart Account Domain	Smart Account Name	Virtual Account	Role
visa.com	VISA EUROPE		AccountAdmin

思科账户简档管理器中的智能账户选项卡

1 在页面底部，您可以：

- 申请智能账户
- 申请现有智能账户的访问权限
- 深入了解智能账户

The screenshot shows the Cisco Account Profile page. The top navigation bar includes the Cisco logo, 'Products & Services', 'Support', 'How to Buy', 'Training & Events', 'Partners', 'Employees', and user options like 'Worldwide [change]', 'Account', 'Log Out', and 'My Cisco'. The main content area is titled 'Cisco Account Profile' and includes a 'Back to Profile Management' link and a language selector set to 'English'. Below this is the 'Access' tab, which contains a breadcrumb trail: 'Services & Support | Smart Accounts | Ordering | Smart Services | CCIE | Partners | PICA Users'. A table titled 'Existing Smart Account Access' lists accounts with columns for 'Smart Account', 'Virtual Account', and 'Role'. The table contains two entries: 'alshouseoftacos.com' with 'Default' virtual account and 'VA Admin' role, and 'kfc.com' with 'Americas' virtual account and 'VA User' role. At the bottom, a red box highlights three links: 'View Your Access Requests', 'Request a Smart Account' (with subtext 'Get a Smart Account for your organization or initiate it for someone else'), 'Request Access to an Existing Smart Account' (with subtext 'Submit a request for access to a Smart Account.'), and 'Learn about Smart Accounts' (with subtext 'Access documentation and training.'). The footer contains 'Contacts | Feedback | Help | Site Map | Terms & Conditions | Privacy Statement | Cookie Policy | Trademarks'.

Smart Account	Virtual Account	Role
alshouseoftacos.com	Default	VA Admin
kfc.com	Americas	VA User

思科账户简档管理器中的智能账户选项卡

- 1 如果您是一个或多个智能账户的智能账户管理员或虚拟账户管理员，您还可以看到管理智能账户选项。

Welcome to Cisco

Cisco Account Profile

[← Back to Profile Management](#) [Help](#)

Choose Language :

Access

[Services & Support](#) | [Smart Accounts](#) | [Ordering](#) | [Smart Services](#) | [CCIE](#) | [Partners](#)

Existing Smart Account Access

Smart Account Domain	Smart Account Name	Virtual Account	Role
visa.com	VISA EUROPE		AccountAdmin

[View Your Access Requests](#)

[Request a Smart Account](#)
Get a Smart Account for your organization or initiate it for someone else

[Request Access to an Existing Smart Account](#)
Submit a request for access to a Smart Account

1 [Manage Smart Account](#)
Modify the properties of your Smart Account and associate individual Cisco Smart Accounts with your Smart Account.

[Learn About Smart Accounts](#)
Access documentation and training.

思科账户简档管理器中的智能账户选项卡

1 如果您未被授予任何现有智能账户的相关角色，您只会在智能账户子选项卡中看到以下选项：

- 申请智能账户
- 申请现有智能账户的访问权限
- 深入了解智能账户

The screenshot shows the Cisco Account Profile page. The top navigation bar includes the Cisco logo, 'Products & Services', 'Support', 'How to Buy', 'Training & Events', 'Partners', 'Employees', 'Worldwide [change]', 'Account', 'Log Out', and 'My Cisco'. The main content area is titled 'Cisco Account Profile' and includes a 'Back to Profile Management' link and a 'Choose Language' dropdown set to 'English'. Below this is a navigation bar with tabs: 'Access', 'Smart Accounts', 'Ordering', 'Smart Services', 'CCIE', 'Partners', and 'PICA Users'. The 'Smart Accounts' tab is highlighted with a red box. A red circle with the number '1' is positioned to the left of the Smart Accounts content area, which contains the following links and text:

- [Request a Smart Account](#)
Get a Smart Account for your organization or initiate it for someone else
- [Request Access to an Existing Smart Account](#)
Submit a request for access to a Smart Account.
- [Learn about Smart Accounts](#)
Access documentation and training.

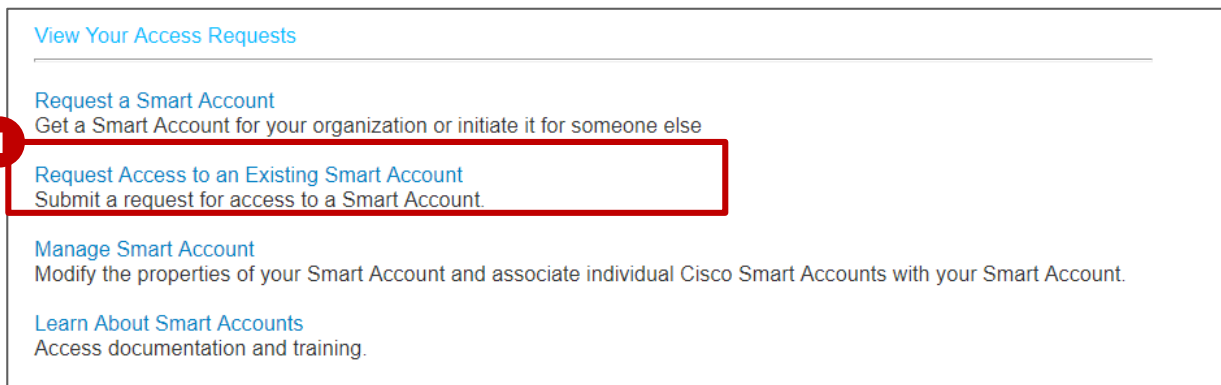
At the bottom of the page, there is a footer with links for 'Contacts', 'Feedback', 'Help', 'Site Map', 'Terms & Conditions', 'Privacy Statement', 'Cookie Policy', and 'Trademarks'.

思科账户简档管理器中的智能账户选项卡

点击[申请智能账户](#)会跳转至[思科软件中心](#)的相应页面。

点击[管理智能账户](#)也会跳转至[思科软件中心](#)的相应页面。

- 1 申请现有智能账户的访问权限是思科账户简档管理器本地新增的页面，不过，其外观与思科软件中心上的“申请现有智能账户的访问权限”页面完全相同。



思科账户简档管理器中的智能账户选项卡

点击申请现有智能账户的访问权限后，您将跳转至思科账户简档管理器中的相应页面。

- 2 在将您的申请发送至智能账户管理员以供审查时，您的 Cisco.com 简档信息将被用于验证您的身份。如有需要，您可以更新您的简档。
- 3 输入您想要申请访问权限的智能账户的账户域标识符。
- 4 点击提交。

Welcome to Cisco

Cisco Account Profile

[← Back to Profile Management](#) [Help](#)

Choose Language:

Access

[Services & Support](#) | [Smart Accounts](#) | [Ordering](#) | [Smart Services](#) | [CCIE](#) | [Partners](#)

Request Access to an Existing Smart Account

Use this page to request access to a Smart Account or Holding Account that has already been established by your company or associates. You will need to know the specific Domain Identifier that represents the Smart Account to request access.

Your Profile

Your Cisco.com profile will be included with the access request to the Account Administrators. It is very important that it is accurate before proceeding. If you need to [update your profile](#), do it now.

Company / Organization Name:

Full Name:

Email Address:

Cisco ID:

Phone:

Smart Account Domain Identifier

Confirm the Smart or Holding Account Domain Identifier you are requesting access to, by entering it below:

* Account Domain Identifier:

思科账户简档管理器中的智能账户选项卡

您可以输入域标识符来验证智能账户是否存在，如果存在，您即可申请现有智能账户的访问权限。

5 如果您输入的域标识符有误，系统会显示错误消息：

找不到匹配的账户。

Request Access to an Existing Smart Account

Use this page to request access to a Smart Account or Holding Account that has already been established by your company or associates. You will need to know the specific Domain Identifier that represents the Smart Account to request access.

Your Profile

Your Cisco.com profile will be included with the access request to the Account Administrators. It is very important that it is accurate before proceeding. If you need to [update your profile](#), do it now.

Company / Organization Name:	
Full Name:	samtadmin bidadmin
Email Address:	sambidadmin004@yopmail.com
Cisco ID:	sambidadmin004
Phone:	

Smart Account Domain Identifier

Confirm the Smart or Holding Account Domain Identifier you are requesting access to, by entering it below:

* Account Domain Identifier:	<input type="text" value="wrong.com"/>	<input type="button" value="Submit"/>
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No matching accounts found.

思科账户简档管理器中的智能账户选项卡

- 6 如果输入的域标识符正确无误，系统会显示对应的智能账户。您会看到与您提供的账户域标识符对应的**现有智能账户/暂持账户**。
- 7 选择所需的**智能账户**，然后点击**确定**。系统会将您的访问权限申请发送给智能账户管理员。

Smart Account Domain Identifier

Confirm the Smart or Holding Account Domain Identifier you are requesting access to, by entering it below:

* Account Domain Identifier:

Domain	Smart Account Name	Account Type
<input checked="" type="radio"/> cisco.com	Cloud Services Cisco Internal1234	Customer
<input type="radio"/> cisco.com	1548212782000-SA	HOLDING

思科账户简档管理器中的智能账户选项卡

8 接下来，系统会提示您说明申请原因（例如：*我的职位是...*，*我需要...*）

9 点击发送申请确认发送。

Smart Account Domain Identifier

Confirm the Smart or Holding Account Domain Identifier you are requesting access to, by entering it below:

* Account Domain Identifier:

Account Name: Cloud Services Cisco Internal1234
Account Type: Customer

8
* Reason For Request:
10 character minimum 983 remaining

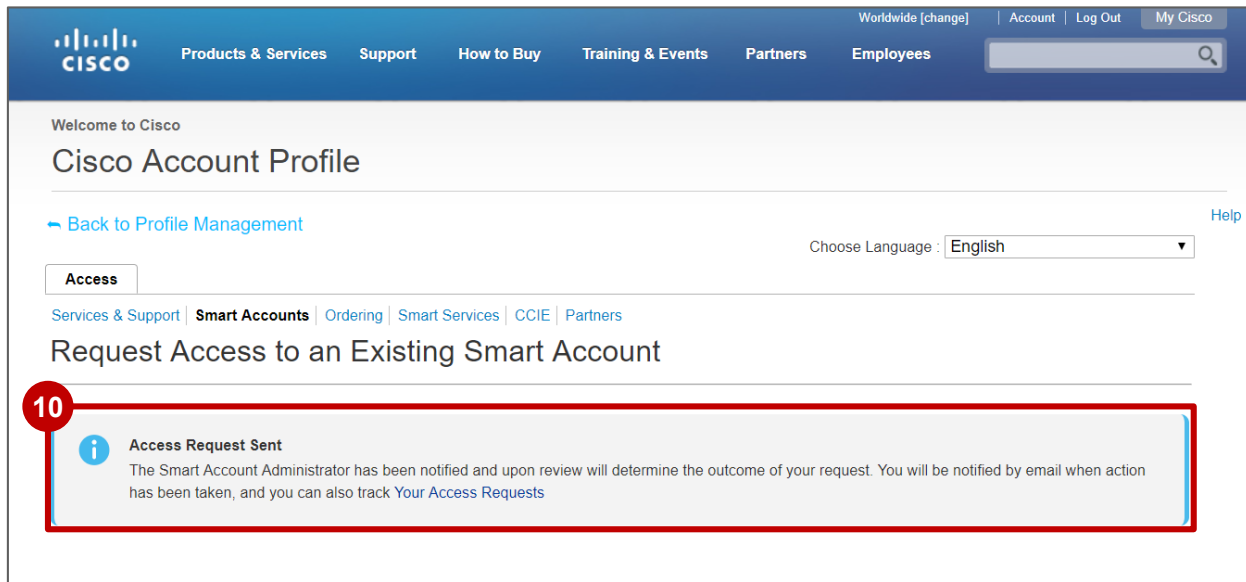
9

When submitted, the request will be sent to the Smart Account Administrator, who will review and determine the outcome of your request.

思科账户简档管理器中的智能账户选项卡

10 您会收到一条确认消息：访问权限申请发送成功。

您可以在访问权限申请子选项卡中查看申请的状态。



The screenshot displays the Cisco Account Profile page. At the top, there is a navigation bar with the Cisco logo and links for Products & Services, Support, How to Buy, Training & Events, Partners, and Employees. A search bar is located on the right. Below the navigation bar, the page title is "Cisco Account Profile". A "Back to Profile Management" link is on the left, and a "Choose Language" dropdown menu is on the right, set to "English". The main content area is titled "Request Access to an Existing Smart Account". A red box highlights a confirmation message: "10 Access Request Sent. The Smart Account Administrator has been notified and upon review will determine the outcome of your request. You will be notified by email when action has been taken, and you can also track Your Access Requests".

思科账户简档管理器中的智能账户选项卡

1 在智能账户子选项卡中，点击查看访问权限申请，可以查看智能账户申请的状态。

The screenshot displays the Cisco Account Profile page. The top navigation bar includes the Cisco logo, 'Products & Services', 'Support', 'How to Buy', 'Training & Events', 'Partners', and 'Employees'. A search bar is located on the right. Below the navigation bar, the page title is 'Welcome to Cisco Cisco Account Profile'. There is a 'Back to Profile Management' link and a 'Choose Language' dropdown set to 'English'. A 'Help' link is also present. The 'Access' tab is selected, and the 'Smart Accounts' sub-tab is active. Below this, there is a table titled 'Existing Smart Account Access' with columns for 'Smart Account Domain', 'Smart Account Name', 'Virtual Account', and 'Role'. The table contains one entry: 'visa.com', 'VISA EUROPE', and 'AccountAdmin'. At the bottom left, a red box highlights the 'View Your Access Requests' link, with a red circle containing the number '1' next to it.

Smart Account Domain	Smart Account Name	Virtual Account	Role
visa.com	VISA EUROPE		AccountAdmin

思科账户简档管理器中的智能账户选项卡

- 1 在访问权限申请子选项卡中查看申请的状态。
- 2 您可以查看智能账户访问权限申请的状态是已批准、已拒绝，还是待处理。
- 3 您还可以查看请求或发送提醒（如果状态为“待处理”）。

Access

Services & Support | [Smart Accounts](#) | [Ordering](#) | [Smart Services](#) | [CCIE](#) | [Partners](#)

Do you need additional access to services and support? Associate your Cisco Account with your company service contracts, Bill-to IDs, or product serial numbers for either full support or downloads only access.

[Add Access](#)

Your Current Access | **Your Access Requests**

You may have been granted additional service and support access. See [your current access](#)

[Grant Access for Users From Other Companies](#)

Contract Number/
Bill-to ID/
Serial Number/
Smart Account

Access Types | **Request Date** | **Status** | **Administrators** | **Actions**

Contract Number/ Bill-to ID/ Serial Number/ Smart Account	Access Types	Request Date	Status	Administrators	Actions
Smart Account	Smart Account	Jan 28, 2019 04:27:39	Pending	Smart Account Administrators	View Send Reminder
Cloud Services Cisco Internal1234	Smart Account	Jan 25, 2019 10:29:41	Pending	Smart Account Administrators	View Send Reminder

For Access Issues

[Email](#)

Your Current Access

For covered products, you have full support access:
[Open a Support Case](#)
[Downloads](#)

Contract Management

其他资源

位置	受众	说明
面向客户的思科软件智能账户申请和设置指南	客户	介绍如何申请和设置智能账户。
面向客户的思科软件智能账户管理指南	客户	介绍如何管理智能账户（包括虚拟账户、用户、用户组等功能）。
申请现有智能账户的访问权限快速参考指南	客户	有关如何对现有智能账户申请访问权限的快速参考指南

