



Smart Account de uso limitado para clientes de pequeñas y medianas empresas


Crear una Smart Account cuando utilice una dirección de correo electrónico de dominio público



¡Lea antes de continuar!

¿Quién puede crear una Smart Account de uso limitado?

 Solo los clientes que no tienen una ID de dominio de correo electrónico de empresa y utilizan un dominio de correo electrónico público, como gmail.com, para sus operaciones comerciales diarias pueden crear una Smart Account de uso limitado.

 Si tiene una ID de dominio de correo electrónico de empresa, **NO** cree una Smart Account de uso limitado. Debe crear una Smart Account estándar. [Obtenga más información.](#)

¿En qué se diferencia la Smart Account de uso limitado de la Smart Account estándar?



La Smart Account de uso limitado tiene **funciones restringidas**, como un número limitado de usuarios y cuentas virtuales, sin grupos de usuarios ni etiquetado personalizado

Esta guía de usuario va dirigida a las pequeñas empresas que no tienen un dominio de correo electrónico de empresa y que utilizan un dominio de correo electrónico público

Smart Account de uso limitado para pequeñas empresas

Cómo crear una Smart Account cuando utilice una dirección de correo electrónico de dominio público

Destinatarios: pequeñas empresas

Esta guía de usuario va dirigida a los clientes de pequeñas empresas que no tienen un dominio de correo electrónico de empresa y que utilizan un dominio de correo electrónico público (como gmail.com o yahoo.com).

Una Smart Account de uso limitado es una Smart Account simplificada con las suficientes funciones para satisfacer las necesidades de los clientes de pequeñas y medianas empresas.

Solicitud de Smart Account

Si un cliente de una pequeña empresa utiliza un dominio de correo electrónico público y no tiene un dominio de correo electrónico de empresa, debe hacer lo siguiente al crear una Smart Account:

En el formulario de solicitud de Smart Account, introduzca la dirección de correo electrónico del creador de la Smart Account (por ejemplo, john.doe@gmail.com)

Indique/confirme el nombre de la cuenta (deberá ser el nombre de la empresa del cliente)

Información adicional

El cliente ha de tener configurado un perfil de Cisco.com. Además, la dirección de correo electrónico principal de dicho perfil ha de ser una ID de dominio de correo electrónico público. El perfil del cliente ha de incluir el nombre de la empresa y la dirección de la empresa.

Si un cliente tiene un dominio de correo electrónico de empresa, deberá actualizar su dirección de correo electrónico principal en su perfil de Cisco.com y, a continuación, crear una Smart Account utilizando su dominio de correo electrónico de empresa.

Smart Account de uso limitado para pequeñas empresas

¿Cuáles son las ventajas de una Smart Account de uso limitado?

- ✓ Puede activar fácilmente sus productos habilitados para Smart License aunque no tenga un dominio corporativo
- ✓ Solo un clic para crear la Smart Account de uso limitado, dos pasos más para obtener el **token** y registrar/activar los productos habilitados para Smart License
- ✓ Es una tarea que se realiza solo una vez: no es necesario saber cómo navegar por nuestros portales o cómo realizar tareas de gestión de licencias y usuarios en SSM; solo tiene que usar el token para registrar todos los dispositivos
- ✓ Obtiene todas las funciones que necesita para hacer negocios con Cisco

Smart Account de uso limitado para pequeñas empresas

Diferencias entre la Smart Account estándar y la Smart Account de uso limitado

Smart Account estándar

Acceso a todos los portales de software

Usuarios y grupos de usuarios ilimitados

Cuentas virtuales ilimitadas

Etiquetado personalizado

Smart Account de uso limitado

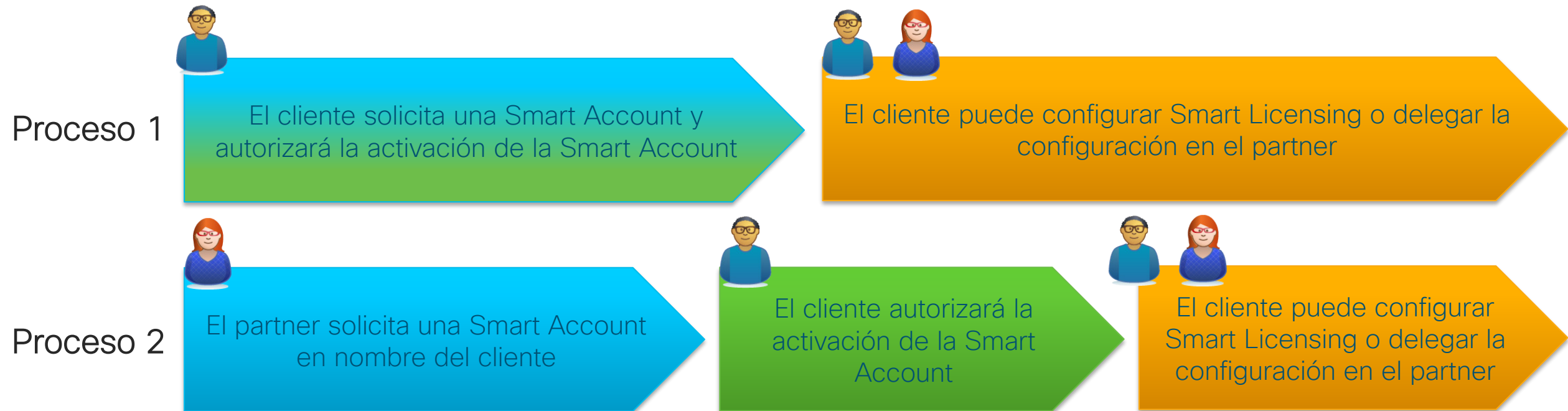
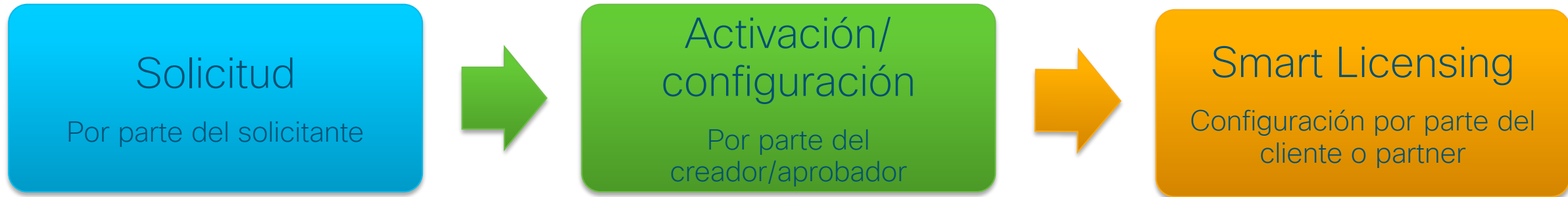
Acceso limitado a LRP, SSM, PnP, MCE

Tres usuarios como máximo, sin grupos de usuarios

Tres cuentas virtuales como máximo

Sin etiquetado personalizado

Solicitud y activación de Smart Accounts y configuración de Smart Licensing



Solicitud de Smart Account

Vaya a Cisco Software Central: software.cisco.com

The screenshot displays the Cisco Software Central interface for a demo customer. The top right corner shows the user's name: "Cisco Demo Customer Smart Account". The interface is divided into five main sections:

- Download & Upgrade:** Includes links for Software Download, eDelivery, Product Upgrade Tool (PUT), and Upgradeable Products.
- Network Plug and Play:** Includes links for Plug and Play Connect and Learn about Network Plug and Play.
- License:** Includes links for Traditional Licensing, Smart Software Licensing, Enterprise Agreements, and View My Consumption.
- Order:** Includes links for Buy Directly from Cisco and End User License and SAAS Terms.
- Administration:** Includes a section for "All Users" with a red box highlighting the "Request a Smart Account" link. Other links include Request Access to an Existing Smart Account and Manage Smart Account.

A red circle with the number "1" is placed next to the "Request a Smart Account" link. A blue callout box with white text points to this link, containing the instruction: "Haga clic en Solicitar una Smart Account en la pestaña Administración".

Solicitud y configuración de la Smart Account

El cliente solicita una Smart Account y configura/activa la Smart Account

Solicitud y configuración de la Smart Account

Crear una Smart Account

Cisco Software Central > Create Smart Accounts

Create Smart Accounts

You can create a new Smart Account for your company or organization, or request an account on behalf of someone else.

Account Creator

Are you authorized to create the Smart Account?

I have the authority to create the account on behalf of my company or organization

The account will be associated to your Cisco.com profile.
Please confirm that it is up to date. If necessary, [update your profile](#)

Full Name: Mohammad Zabetian Riahi
Email Address: m.zabetianr@gmail.com
Cisco ID: m_zabetian
Phone: +1 (618) 234-2120 x2765
Company / Organization Name: st elizabeth hospital

Someone else will authorize the creation of the account

Account Settings

Please provide the name and the domain identifier for the Smart Account.

* Account Name:

1

Seleccione la primera opción:

1. Tengo autorización para crear la cuenta en nombre de mi empresa u organización

- El cliente ha de tener su perfil de Cisco.com configurado con el nombre de la empresa y la dirección de la empresa correctos.
- Puede actualizar su perfil de Cisco.com desde aquí, si es necesario, incluida su dirección de correo electrónico.

2

Confirme el nombre de la cuenta que se define automáticamente como el nombre de la empresa según su perfil de Cisco.com. Si es necesario, puede modificar el nombre de la cuenta.

Normalmente, el nombre de la Smart Account deberá ser el nombre de la empresa.

3

Haga clic en **Crear cuenta**.

Solicitud y configuración de la Smart Account

Smart Account activada

4



The Smart Account "Customer Company Name" has been created.

Next Steps

Now that you have a Smart Account, you can use [Smart Licensing](#) to activate the features on your Cisco devices. Are you going to set it up, or is someone else going to do it for you?

[I want to set up Smart Licensing](#)

Choose this if you are going to configure the Cisco devices yourself

[I want someone else to do it](#)

Choose this if another person is going to configure the devices on this account

Other Options for your New Account

[Manage your Account](#)

Change the account settings, control who has account access, and add virtual accounts.

[Smart Software Licensing](#)

Once you've set up Smart Licensing, you can manage your devices and licenses here.

[Software Central](#)

Access software downloads, manage your software licenses, and order products.

[Done](#)

4

Recibirá un mensaje de confirmación:

Se ha creado correctamente la Smart Account.




Account created successfully

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Solicitud y configuración de la Smart Account

Smart Account activada: notificación por correo electrónico



Cisco Smart Account Activated

Account: Test Account 183

A new Cisco Smart Account has been activated for your organization. This account can be used to organize your devices, licenses and subscriptions, and to control who has access to them.

5 Go here to [get started with your new account.](#)

Everything you need to take full advantage of your account can be found at [Cisco Software Central](#).

Smart Account Information

Smart Account Name: Test Account 183
Account Domain ID: tmondw.smb
Account Type: Customer Smart Account
Company Information: CISCO SYSTEMS
TESTING DR
SANJOSE, CA, 95134, UNITED STATES
Account Requested By: Pooja Gulati PoojaGulati@gmail.com
Account Activation Approver: stock user stkuser_954@gmail.com
Account Administrators: stock user (stkuser_954@gmail.com)
Account Approvers: -

Additional Resources

[Cisco Software Central](#)
[Cisco Smart Licensing](#)
[Cisco Software Community](#)
[Cisco Blogs](#)

El creador/aprobador de la Smart Account (de la empresa del cliente) y los demás usuarios de la Smart Account recibirán una notificación por correo electrónico para confirmar la activación de la Smart Account.

5

Haga clic en dar los primeros pasos con la nueva cuenta.

Configuración de Smart Licensing

El usuario del cliente puede configurar Smart Licensing fácilmente

Configuración de Smart Licensing

Configurar Smart Licensing

✓ The Smart Account "Customer Company Name" has been created.

Next Steps

Now that you have a Smart Account, you can use [Smart Licensing](#) to activate the features on your Cisco devices. Are you going to set it up, or is someone else going to do it for you?

1 [I want to set up Smart Licensing](#)
Choose this if you are going to configure the Cisco devices yourself

[I want someone else to do it](#)
Choose this if another person is going to configure the devices on this account

Other Options for your New Account

[Manage your Account](#)
Change the account settings, control who has account access, and add virtual accounts.

[Smart Software Licensing](#)
Once you've set up Smart Licensing, you can manage your devices and licenses here.

[Software Central](#)
Access software downloads, manage your software licenses, and order products.

✓ Account created successfully

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1

Si va a configurar los dispositivos de Cisco usted mismo, haga clic en Quiero configurar Smart Licensing

Siempre puede ir a Smart Software Manager para generar tokens de registro adicionales posteriormente.

Configuración de Smart Licensing

Crear un token de Smart Licensing

2

Después de hacer clic en Quiero configurar Smart Licensing, se le redirigirá a esta página, donde puede:

Cree un token de Smart Licensing que se solicitará para el registro del producto (dispositivo).

*Tenga en cuenta que al hacer clic en **Crear un token de Smart Licensing**, también acepta las condiciones del acuerdo de Smart Licensing. Puede ver y leer el acuerdo de Smart Licensing en esta página (haga clic en **Acuerdo de Smart Licensing** y se abrirá una nueva ventana).*

Cisco Software Central > Create Smart Accounts

Create Smart Accounts

How to Set Up Smart Licensing

In order to activate the features installed on your Cisco devices, you must register the devices to your Smart Account. To register the devices, you create a Smart Licensing token, then go to the Smart Licensing configuration on your devices and enter the token.

Step 1 - Create a Smart Licensing Token

Click the button below to create a Smart Licensing token for your account

2

Create a Smart Licensing Token

By clicking you agree to the terms of the
Smart Licensing Agreement

Step 2 - Copy the Smart Licensing Token

Copy the token to the clipboard or download it to a file.

Copy the Smart Licensing Token

SMART LICENSING AGREEMENT V5.0

SMART LICENSING is a Cisco software license management system that allows you to easily track license status and software usage trends. This document describes how Smart Licensing works and includes the terms that govern your use. Please make sure you are authorized by your organization before accepting these terms or using Smart Licensing.

What is Smart Licensing?

- Smart Licensing enables you to activate and manage Cisco software licenses. It also allows Cisco to send and receive periodic messages about license usage and entitlement of Cisco devices and software ("Smart Licensing Messages"). These Smart Licensing Messages will be displayed in Smart Software Manager, which is the web portal that shows your organization's license entitlement information.
- If you choose not to enable Smart Licensing directly over the internet, you can select another method for collecting Smart Licensing Messages, like Smart Software Manager satellite. This must be hosted in your network environment that meets minimum requirements specified by Cisco.
- If the Smart Software Manager or the satellite stops receiving periodic updates for more than 90 days, Cisco assumes the device is no longer functioning properly and those unused licenses will automatically return to your license pool. If after 90 days the device is back in use, it will reacquire the license immediately upon sending its periodic update.
- Smart Call Home is an automated support capability within Smart Licensing that monitors Cisco devices on your network. It flags issues and initiates resolution before your business operations are affected. Smart Call Home is an optional capability that your organization can choose to enable that is included with Smart License enabled products.

Information Collected by Cisco

- Smart Licensing collects software license usage information with associated product identification numbers, serial numbers, unique virtual device identifier, equipment models, license or hardware versions, and host names (host names are sent to aid in troubleshooting unless you disable them).

Configuración de Smart Licensing

Copiar/descargar un token de Smart Licensing

The screenshot shows a web interface for Smart Licensing. At the top, there is a button labeled "Create a Smart Licensing Token" with the text "By clicking you agree to the terms of the Smart Licensing Agreement" below it. Below this, the interface is divided into three steps:

- Step 2 - Copy the Smart Licensing Token**
Copy the token to the clipboard or download it to a file.
- Step 3 - Use the Token to Register your Devices for Smart Licensing**
Go to the Smart Licensing area of your device configuration and enter the token, to register the device to this Smart Account. Refer to your product configuration guide for more information about registering your device for Smart Licensing. Once the device is registered, you can go to [Smart Software Licensing](#) to manage your licenses and devices.

A red box highlights two buttons: "Copy the Smart Licensing Token" and "Download the Smart Licensing Token". A red circle with the number "3" is positioned to the left of these buttons, indicating the current step in the process.

Puede copiar el token en el portapapeles o descargarlo en un archivo:

- Copiar el token de Smart Licensing
- Descargar el token de Smart Licensing

Utilice el token de Smart Licensing para registrar las instancias de producto en la Smart Account/cuenta virtual (vaya al área de Smart Licensing de la configuración del dispositivo e introduzca el token).

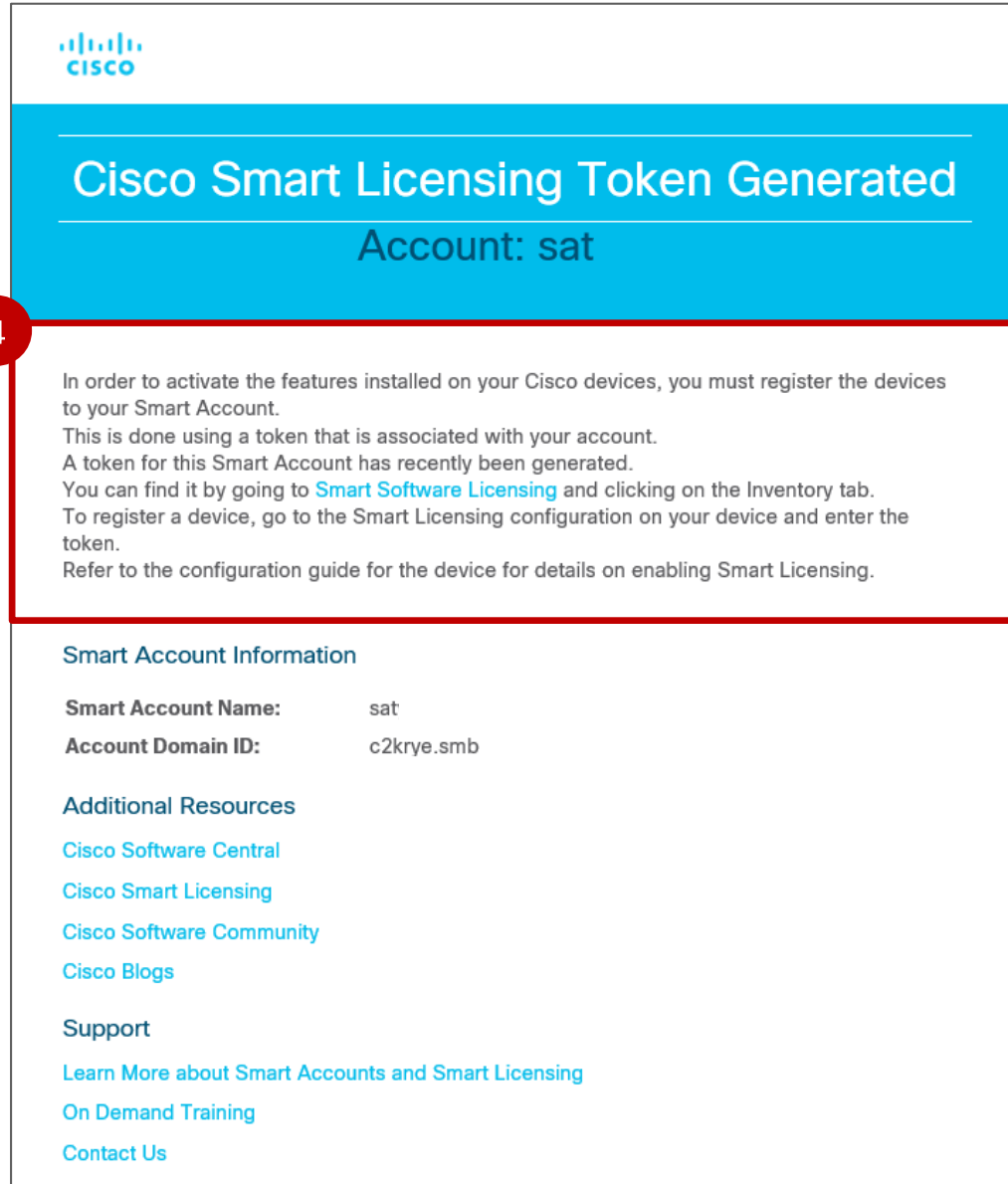
Este token se puede usar varias veces (número ilimitado de usos) y su validez es de 365 días.

Puede generar más tokens en [Smart Software Manager](#)

Una vez que el dispositivo esté registrado, puede ir a [Smart Software Manager](#) para administrar sus licencias y dispositivos.


Configuración de Smart Licensing

Token de Smart Licensing generado: notificación por correo electrónico



The screenshot shows an email notification from Cisco. At the top left is the Cisco logo. Below it, a blue header bar contains the text "Cisco Smart Licensing Token Generated" and "Account: sat". The main body of the email contains instructions on how to activate features on Cisco devices using a generated token. At the bottom, there are sections for "Smart Account Information" (listing account name and domain ID), "Additional Resources" (with links to Cisco Software Central, Smart Licensing, Software Community, and Blogs), and "Support" (with links to learn more, on-demand training, and contact us).

4



Cisco Smart Licensing Token Generated

Account: sat

In order to activate the features installed on your Cisco devices, you must register the devices to your Smart Account.
This is done using a token that is associated with your account.
A token for this Smart Account has recently been generated.
You can find it by going to [Smart Software Licensing](#) and clicking on the Inventory tab.
To register a device, go to the Smart Licensing configuration on your device and enter the token.
Refer to the configuration guide for the device for details on enabling Smart Licensing.

Smart Account Information

Smart Account Name: sat
Account Domain ID: c2krye.smb

Additional Resources

- [Cisco Software Central](#)
- [Cisco Smart Licensing](#)
- [Cisco Software Community](#)
- [Cisco Blogs](#)

Support

- [Learn More about Smart Accounts and Smart Licensing](#)
- [On Demand Training](#)
- [Contact Us](#)

4

Todos los usuarios de la Smart Account recibirán una notificación por correo electrónico: **Token de Smart Licensing de Cisco** generado.


Configuración de Smart Licensing

El cliente puede delegar la configuración de Smart Licensing en otro usuario (por ejemplo, un partner)

Configuración de Smart Licensing

Configurar Smart Licensing (Quiero que lo haga otra persona)

1a (opcional): siga estos pasos solo si desea que otra persona (p. ej., su partner) configure Smart Licensing para su empresa

 The Smart Account "Customer Company Name" has been created.

Next Steps

Now that you have a Smart Account, you can use [Smart Licensing](#) to activate the features on your Cisco devices. Are you going to set it up, or is someone else going to do it for you?

[I want to set up Smart Licensing](#)
Choose this if you are going to configure the Cisco devices yourself

[I want someone else to do it](#)
Choose this if another person is going to configure the devices on this account


Other Options for your New Account

[Manage your Account](#)
Change the account settings, control who has account access, and add virtual accounts.

[Smart Software Licensing](#)
Once you've set up Smart Licensing, you can manage your devices and licenses here.

[Software Central](#)
Access software downloads, manage your software licenses, and order products.

[Done](#)

 Account created successfully

[Contacts](#) | [Feedback](#) | [Help](#) | [Site Map](#) | [Terms & Conditions](#) | [Privacy Statement](#) | [Cookie Policy](#) | [Trademarks](#)

1a

1a

Si otra persona, como su partner, va a configurar los dispositivos de esta cuenta, haga clic en Quiero que lo haga otra persona.

Siempre puede ir a Smart Software Manager para generar tokens de registro adicionales posteriormente.

Configuración de Smart Licensing

Configurar Smart Licensing (Quiero que lo haga otra persona)

Cisco Software Central > Create Smart Accounts

Create Smart Accounts

Add Users to Your Smart Account

Use this option if you want someone else to set up Smart licensing for you. Choose the role you want to give them, then provide the email addresses of the people you want to add to your account.

User Email Addresses:

Up to 2, comma separated

Message to Added Users:

OK Cancel

By clicking above, you agree to the terms of the [Smart Licensing Agreement](#), and you acknowledge that you can allow users with a Cisco.com ID to access the information in your Smart Account. By providing access, you agree that any users you add are acting on your behalf, that you are responsible for their actions, and that you grant them access to your information.

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2a

Después de hacer clic en Quiero que lo haga otra persona, puede agregar usuarios (las direcciones de correo electrónico de los usuarios) a su Smart Account (los usuarios que configurarán Smart Licensing por usted).

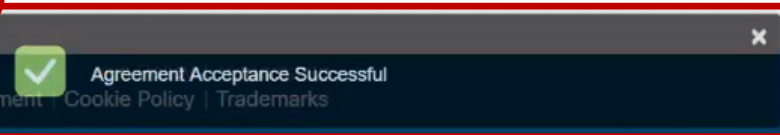
Tenga en cuenta que la Smart Account de uso limitado puede tener un máximo de 3 usuarios

3a

Cuando confirme haciendo clic en **Aceptar**, el acuerdo de Smart Licensing se aceptará automáticamente.

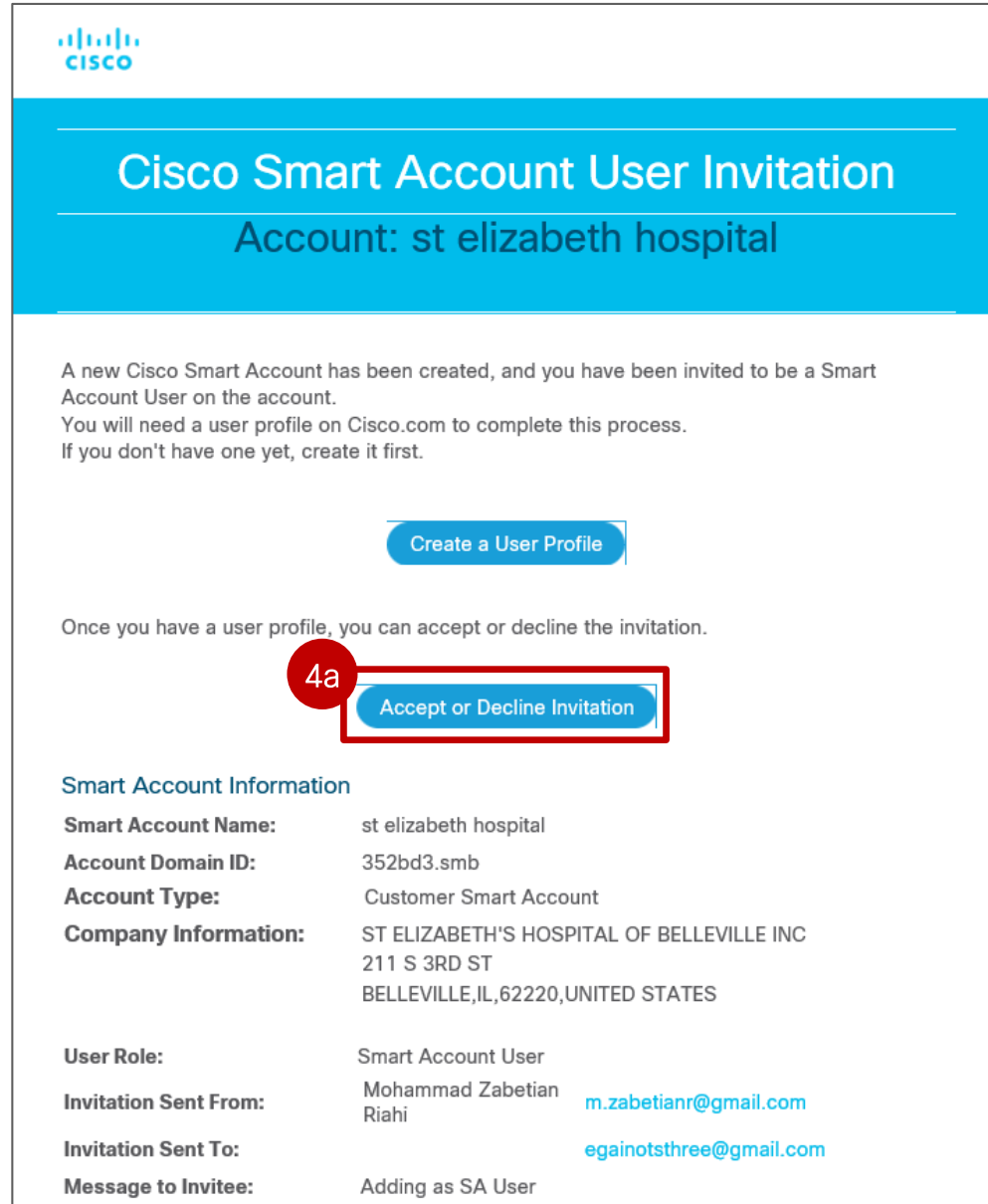
El acuerdo de Smart Licensing solo puede ser aceptado por el cliente, no por el partner.

3a



Configuración de Smart Licensing

Configurar Smart Licensing (Quiero que lo haga otra persona): notificación por correo electrónico



Cisco Smart Account User Invitation
Account: st elizabeth hospital

A new Cisco Smart Account has been created, and you have been invited to be a Smart Account User on the account.
You will need a user profile on Cisco.com to complete this process.
If you don't have one yet, create it first.

[Create a User Profile](#)

Once you have a user profile, you can accept or decline the invitation.

4a [Accept or Decline Invitation](#)

Smart Account Information

Smart Account Name:	st elizabeth hospital
Account Domain ID:	352bd3.smb
Account Type:	Customer Smart Account
Company Information:	ST ELIZABETH'S HOSPITAL OF BELLEVILLE INC 211 S 3RD ST BELLEVILLE,IL,62220,UNITED STATES

User Role: Smart Account User

Invitation Sent From:	Mohammad Zabetian Riahi	m.zabetianr@gmail.com
Invitation Sent To:		egainotsthree@gmail.com

Message to Invitee: Adding as SA User

4a

El nuevo usuario recibirá una invitación de usuario de Smart Account, que puede aceptar o rechazar.

Configuración de Smart Licensing

Configurar Smart Licensing (Quiero que lo haga otra persona): el nuevo usuario acepta o rechaza la invitación

Cisco Software Central

Cisco Software Central > Create Smart Accounts

Create Smart Accounts

5a **Add User to Smart Account**

You have been invited to be a user on the Smart Account "guna cisco"

Do you want to accept this invitation?

Yes, make me as a user on this account

No, do not make me a user on this account

Message to Sender of Invitation:

6a

5a Para aceptar la invitación, haga clic en Sí, quiero hacerme usuario de esta cuenta.
*se le otorgará la función de usuario de la Smart Account.

6a Haga clic en Aceptar.

Configuración de Smart Licensing

Configurar Smart Licensing

Cisco Software Central > Create Smart Accounts

Create Smart Accounts

You have been added as a user on the Smart Account "guna cisco"

Next Steps

Now that you have a Smart Account, you can use [Smart Licensing](#) to activate the features on your Cisco devices. Are you going to set it up, or is someone else going to do it for you?

7a [I want to set up Smart Licensing](#)
Choose this if you are going to configure the Cisco devices yourself

Other Options for your New Account

[Manage your Account](#)
Change the account settings, control who has account access, and add virtual accounts.

[Smart Software Licensing](#)
Once you've set up Smart Licensing, you can manage your devices and licenses here.

7a Una vez que se le haya agregado a la Smart Account del cliente, haga clic en Quiero configurar Smart Licensing.

Configuración de Smart Licensing

Crear un token de Smart Licensing

8a

Después de hacer clic en Quiero configurar Smart Licensing, se le redirigirá a esta página, donde puede:

Crear un token de Smart Licensing que se solicitará para el registro del producto (dispositivo).

*Tenga en cuenta que al hacer clic en **Crear un token de Smart Licensing**, también acepta las condiciones del acuerdo de Smart Licensing. Puede ver y leer el acuerdo de Smart Licensing en esta página (haga clic en **Acuerdo de Smart Licensing** y se abrirá una nueva ventana).*

Cisco Software Central > Create Smart Accounts

Create Smart Accounts

How to Set Up Smart Licensing

In order to activate the features installed on your Cisco devices, you must register the devices to your Smart Account. To register the devices, you create a Smart Licensing token, then go to the Smart Licensing configuration on your devices and enter the token.

Step 1 - Create a Smart Licensing Token

Click the button below to create a Smart Licensing token for your account

8a

Create a Smart Licensing Token

By clicking you agree to the terms of the
Smart Licensing Agreement

Step 2 - Copy the Smart Licensing Token

Copy the token to the clipboard or download it to a file.

Copy the Smart Licensing Token

SMART LICENSING AGREEMENT V5.0

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- If you choose not to enable Smart Licensing directly over the internet, you can select another method for collecting Smart Licensing Messages, like Smart Software Manager satellite. This must be hosted in your network environment that meets minimum requirements specified by Cisco.
- If the Smart Software Manager or the satellite stops receiving periodic updates for more than 90 days, Cisco assumes the device is no longer functioning properly and those unused licenses will automatically return to your license pool. If after 90 days the device is back in use, it will reacquire the license immediately upon sending its periodic update.
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Information Collected by Cisco

- Smart Licensing collects software license usage information with associated product identification numbers, serial numbers, unique virtual device identifier, equipment models, license or hardware versions, and host names (host names are sent to aid in troubleshooting unless you disable them).

Configuración de Smart Licensing

Copiar/descargar un token de Smart Licensing

The screenshot shows a web interface for creating a Smart Licensing token. At the top, there is a button labeled "Create a Smart Licensing Token" with the text "By clicking you agree to the terms of the Smart Licensing Agreement" below it. Below this, the interface is divided into three steps:

- Step 2 - Copy the Smart Licensing Token**
Copy the token to the clipboard or download it to a file.
- Step 3 - Use the Token to Register your Devices for Smart Licensing**
Go to the Smart Licensing area of your device configuration and enter the token, to register the device to this Smart Account. Refer to your product configuration guide for more information about registering your device for Smart Licensing. Once the device is registered, you can go to [Smart Software Licensing](#) to manage your licenses and devices.

A red box highlights two buttons: "Copy the Smart Licensing Token" and "Download the Smart Licensing Token". A red circle with the text "9a" is positioned to the left of this box. Another red circle with "9a" is located in the bottom left corner of the overall image.

9a

Puede copiar el token en el portapapeles o descargarlo en un archivo:

- Copiar el token de Smart Licensing
- Descargar el token de Smart Licensing

Utilice el token de Smart Licensing para registrar las instancias de producto en la Smart Account/cuenta virtual (vaya al área de Smart Licensing de la configuración del dispositivo e introduzca el token).

Este token se puede usar varias veces (número ilimitado de usos) y su validez es de 365 días.

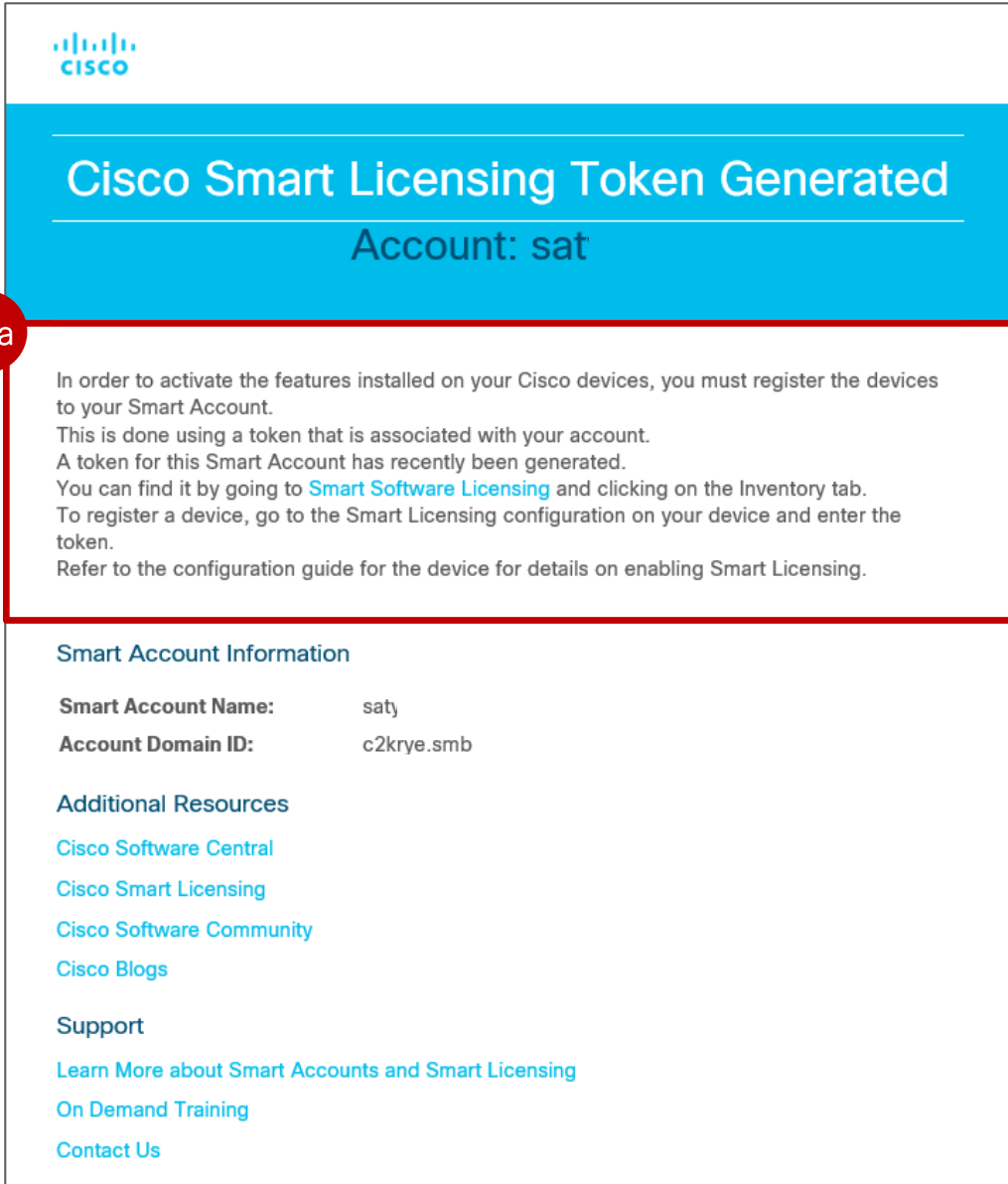
Puede generar más tokens en [Smart Software Manager](#)

Una vez que el dispositivo esté registrado, puede ir a [Smart Software Manager](#) para administrar sus licencias y dispositivos.

Configuración de Smart Licensing

Token de Smart Licensing generado: notificación por correo electrónico

10a



The screenshot shows an email notification from Cisco. At the top left is the Cisco logo. Below it, a blue header bar contains the text "Cisco Smart Licensing Token Generated" and "Account: sat". The main body of the email contains instructions on how to activate features on Cisco devices by registering them to a Smart Account. It includes a red box around the main text and a section for "Smart Account Information" with details like "Smart Account Name: saty" and "Account Domain ID: c2krye.smb". There are also links for "Additional Resources" and "Support".

Cisco Smart Licensing Token Generated
Account: sat

In order to activate the features installed on your Cisco devices, you must register the devices to your Smart Account.
This is done using a token that is associated with your account.
A token for this Smart Account has recently been generated.
You can find it by going to [Smart Software Licensing](#) and clicking on the Inventory tab.
To register a device, go to the Smart Licensing configuration on your device and enter the token.
Refer to the configuration guide for the device for details on enabling Smart Licensing.

Smart Account Information

Smart Account Name: saty
Account Domain ID: c2krye.smb

Additional Resources

- [Cisco Software Central](#)
- [Cisco Smart Licensing](#)
- [Cisco Software Community](#)
- [Cisco Blogs](#)

Support

- [Learn More about Smart Accounts and Smart Licensing](#)
- [On Demand Training](#)
- [Contact Us](#)

10a

Todos los usuarios de la Smart Account recibirán una notificación por correo electrónico: Token de Smart Licensing de Cisco generado.

Solicitud de Smart Account

El partner solicita una Smart Account en nombre de su cliente o un usuario del cliente nombra a otra persona de la empresa para autorizar la activación de la Smart Account

Solicitud de Smart Account

Indique los datos de contacto de la persona que autorizará la activación de la Smart Account

Cisco Software Central > Create Smart Accounts

Create Smart Accounts

You can create a new Smart Account for your company or organization, or request an account on behalf of someone else.

Account Creator

Are you authorized to create the Smart Account?

I have the authority to create the account on behalf of my company or organization
The account will be associated to your Cisco.com profile.
Please confirm that it is up to date. If necessary, [update your profile](#)

Full Name: Anna Skocka
Email Address: askocka@cisco.com
Cisco ID: askocka
Phone: +48 22 572 2775
Company / Organization Name: Cisco Systems, Inc.

Someone else will authorize the creation of the account

Account Settings

Please provide the name and the domain identifier for the Smart Account.

* Account Name:

* Account Domain Identifier: cisco.com [Edit](#)
The Account Domain Identifier will be used to uniquely identify the account. The default Account Domain Identifier is based on the email address of the person specified to authorize activation of the account.
[Learn More](#)

• El cliente ha de tener su perfil de Cisco.com configurado con el nombre de la empresa y la dirección de la empresa correctos.
• Puede actualizar su perfil de Cisco.com desde aquí, si es necesario, incluida su dirección de correo electrónico.

1

1

Seleccione una de las dos opciones siguientes:

1. Tengo autorización para crear la cuenta en nombre de mi empresa u organización
2. Otra persona autorizará la creación de la cuenta

La opción n.º 2 se mostrará en las siguientes diapositivas.

Solicitud de Smart Account

Introduzca la información necesaria para solicitar la Smart Account

Cisco Software Central > Create Smart Accounts

Create Smart Accounts

You can create a new Smart Account for your company or organization, or request an account on behalf of someone else.

Account Creator

Are you authorized to create the Smart Account?

I have the authority to create the account on behalf of my company or organization

Someone else will authorize the creation of the account

2

* Email Address:

Special Message:


Account Settings

Please provide the name and the domain identifier for the Smart Account.

3

* Account Name:

4

- 
- 2**
- Introduzca la dirección de correo electrónico de la persona que autorizará la activación de la Smart Account.
 - De manera opcional, puede incluir un mensaje.

- En este ejemplo, la persona que autorizará la activación de la Smart Account tiene una dirección de correo electrónico de dominio público (gmail.com)

- 3**
- Introduzca el Nombre de la cuenta.
Normalmente, deberá ser el nombre de la empresa.

La ID de dominio de la cuenta se creará en el back-end para el cliente. Esta será una ID de dominio de 6 dígitos.

- 4**
- Haga clic en Continuar

Solicitud de Smart Account

Acceso de usuario de Smart Account (opcional)

Cisco Software Central > Create Smart Accounts

Create Smart Accounts

Add Users to the Smart Account (optional)

Provide the email addresses of the people who should have access to this account.

I want access to this account

User Email Addresses:
guradha@cisco.com, m_zabetlan@gmail.com
Up to 2, comma separated.

Message to Added Users:

5

De manera opcional, puede solicitar acceso de usuario de Smart Account a la Smart Account del cliente.

- Introduzca las ID de correo electrónico de los usuarios separadas por comas para designarlas para el acceso de usuario.
- Seleccione la opción Quiero acceder a esta cuenta para asignarse la función de usuario de la Smart Account.
- Tenga en cuenta que la Smart Account de uso limitado puede tener un máximo de 3 usuarios.

5

6

6

Haga clic en Crear cuenta

Solicitud de Smart Account

La solicitud de Smart Account se envía al creador/aprobador de la cuenta

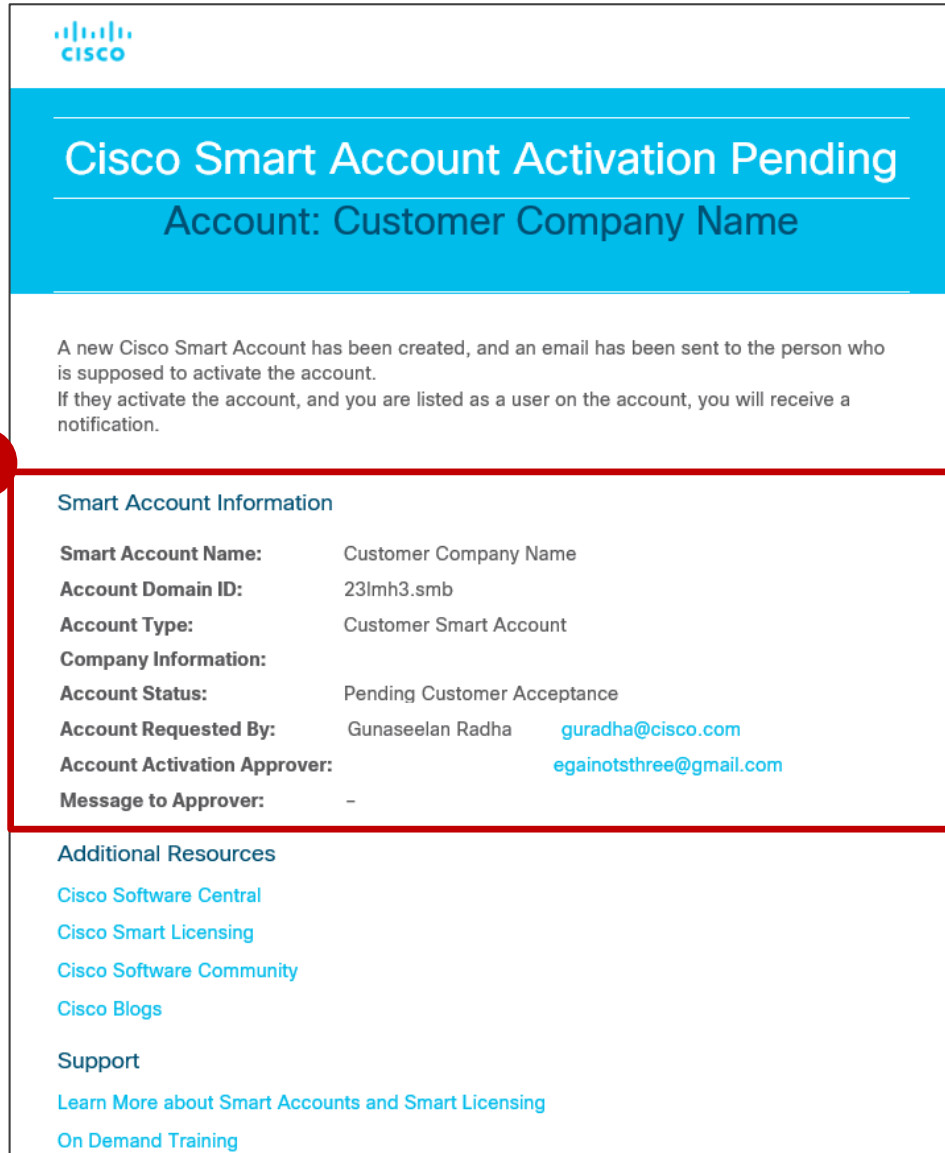
The screenshot displays the 'Create Smart Accounts' page in Cisco Software Central. At the top, the breadcrumb 'Cisco Software Central > Create Smart Accounts' is visible. Below it, the page title 'Create Smart Accounts' is shown. A red circle with the number '7' highlights a confirmation message box. This box contains a green checkmark icon, the text 'Email Sent', and a detailed message: 'The request to activate the Smart Account has been sent to "egainotsthree@gmail.com". You will receive an email when the request is approved or denied.' A second red circle with the number '7' points to a blue callout box on the right side of the page, which contains the text: 'La solicitud de Smart Account se envía a la persona que autorizará la activación de la Smart Account (creador/aprobador de la Smart Account)'. At the bottom of the page, a dark blue footer contains navigation links: 'Contacts | Feedback | Help | Site Map | Terms & Conditions | Privacy Statement | Cookie Policy | Trademarks'. A dark grey notification box at the bottom center shows a green checkmark icon and the text 'Account created successfully'.

Configuración de la Smart Account (activación)

El usuario del cliente designado activa la Smart Account

Configuración de la Smart Account (activación)

Notificación pendiente de activación de la Smart Account para el solicitante de la Smart Account



The screenshot shows an email notification from Cisco. At the top left is the Cisco logo. Below it is a blue header with the text "Cisco Smart Account Activation Pending" and "Account: Customer Company Name". The main body of the email contains a paragraph explaining that a new Smart Account has been created and an email has been sent to the person who is supposed to activate the account. Below this is a section titled "Smart Account Information" which lists details such as Smart Account Name, Account Domain ID, Account Type, Company Information, Account Status, Account Requested By, Account Activation Approver, and Message to Approver. At the bottom, there are links for "Additional Resources" and "Support".

Cisco

Cisco Smart Account Activation Pending

Account: Customer Company Name

A new Cisco Smart Account has been created, and an email has been sent to the person who is supposed to activate the account. If they activate the account, and you are listed as a user on the account, you will receive a notification.

Smart Account Information

Smart Account Name:	Customer Company Name
Account Domain ID:	23lmh3.smb
Account Type:	Customer Smart Account
Company Information:	
Account Status:	Pending Customer Acceptance
Account Requested By:	Gunaseelan Radha guradha@cisco.com
Account Activation Approver:	egainotsthree@gmail.com
Message to Approver:	-

Additional Resources

- [Cisco Software Central](#)
- [Cisco Smart Licensing](#)
- [Cisco Software Community](#)
- [Cisco Blogs](#)

Support

- [Learn More about Smart Accounts and Smart Licensing](#)
- [On Demand Training](#)

1

El solicitante (partner o cliente) recibirá una notificación por correo electrónico: **Activación pendiente de la Smart Account de Cisco**.

En esta notificación, puede ver toda la información de la Smart Account, incluida la ID de dominio de cuenta de 6 dígitos.

Configuración de la Smart Account (activación)

Notificación de activación requerida de la Smart Account para el aprobador de la Smart Account

The screenshot shows an email notification from Cisco. At the top left is the Cisco logo. The main heading is "Cisco Smart Account Activation Required" in white text on a blue background, with "Account: Customer Company Name" below it. The body of the email contains the following text: "A new Cisco Smart Account has been created for your organization, and you have been identified as the person to activate the account. You will need a user profile on Cisco.com to complete this process. If you don't have one yet, create it first." Below this is a red circle with the number "1" and a blue button labeled "Create a User Profile". The next paragraph says: "Once you have a user profile, you can approve or deny the activation of the account. You will also have the option to forward this request to someone else." Below this is a red circle with the number "2" and a blue button labeled "Approve or Deny Account Activation". At the bottom, there is a red-bordered box containing "Smart Account Information" with the following details: Smart Account Name: Customer Company Name; Account Domain ID: 23lmh3.smb; Account Type: Customer Smart Account; Account Requested By: Gunaseelan Radha, guradha@cisco.com; Account Activation Approver: egainotsthree@gmail.com; Message to Approver: -; and an "Additional Resources" link.

Cisco Smart Account Activation Required
Account: Customer Company Name

A new Cisco Smart Account has been created for your organization, and you have been identified as the person to activate the account. You will need a user profile on Cisco.com to complete this process. If you don't have one yet, create it first.

1 Create a User Profile

Once you have a user profile, you can approve or deny the activation of the account. You will also have the option to forward this request to someone else.

2 Approve or Deny Account Activation

Smart Account Information

Smart Account Name:	Customer Company Name
Account Domain ID:	23lmh3.smb
Account Type:	Customer Smart Account
Account Requested By:	Gunaseelan Radha guradha@cisco.com
Account Activation Approver:	egainotsthree@gmail.com
Message to Approver:	-

[Additional Resources](#)

El creador/aprobador designado de la Smart Account (de la empresa del cliente) recibirá una notificación por correo electrónico: **Activación requerida de la Smart Account de Cisco.**

En esta notificación, se solicitará al usuario del cliente que active la Smart Account. Puede ver toda la información de la Smart Account, incluida la ID de dominio de cuenta de 6 dígitos.

1

Si aún no tiene un perfil de Cisco.com, tendrá que crear un perfil de usuario.

2

Una vez que tenga el perfil de Cisco.com, puede aprobar o rechazar la activación de la cuenta.

Configuración de la Smart Account (activación)

Notificación de activación pendiente de la Smart Account para el aprobador de la Smart Account

Cisco Software Central > Create Smart Accounts

Create Smart Accounts

[Show Pending Orders](#)

You can create a new Smart Account for your company or organization, or request an account on behalf of someone else.

Account Creator

Are you authorized to create the Smart Account?

I have the authority to create the account on behalf of my company or organization

The account will be associated to your Cisco.com profile.
Please confirm that it is up to date. If necessary, [update your profile](#)

Full Name:

Email Address:

Cisco ID:

Phone:

Company / Org.:

I want to forward this request to someone else

* Email Address:

I don't know who this request should be forwarded to

I want this account deleted

Account Settings

Please provide the name for the Smart Account.

* Account Name:

3

Confirme si está autorizado a crear/activar la Smart Account. Seleccione una de las siguientes opciones:

1. Tengo autorización para crear la Smart Account en nombre de mi empresa u organización
2. Quiero reenviar esta solicitud a otra persona
3. No sé a quién se ha de reenviar esta solicitud
4. Quiero eliminar esta cuenta

Configuración de la Smart Account (activación)

Account Settings

Please provide the name for the Smart Account.

* Account Name:

Account Users

Allow these people to have access to this account

User	Email	Role
Gunaseelan Radha	guradha@cisco.com	Account User
--	m_zabetian@gmail.com	Account User

Message to Invited Users:

By clicking Create Account you agree that the users you are adding to your account are acting on your behalf, that you are responsible for the users' actions, and that you grant them access to the information contained in your account.

4

4

Si tiene autorización para activar la Smart Account, aún puede editar el nombre de la cuenta y permitir o denegar el acceso al solicitante de la Smart Account.

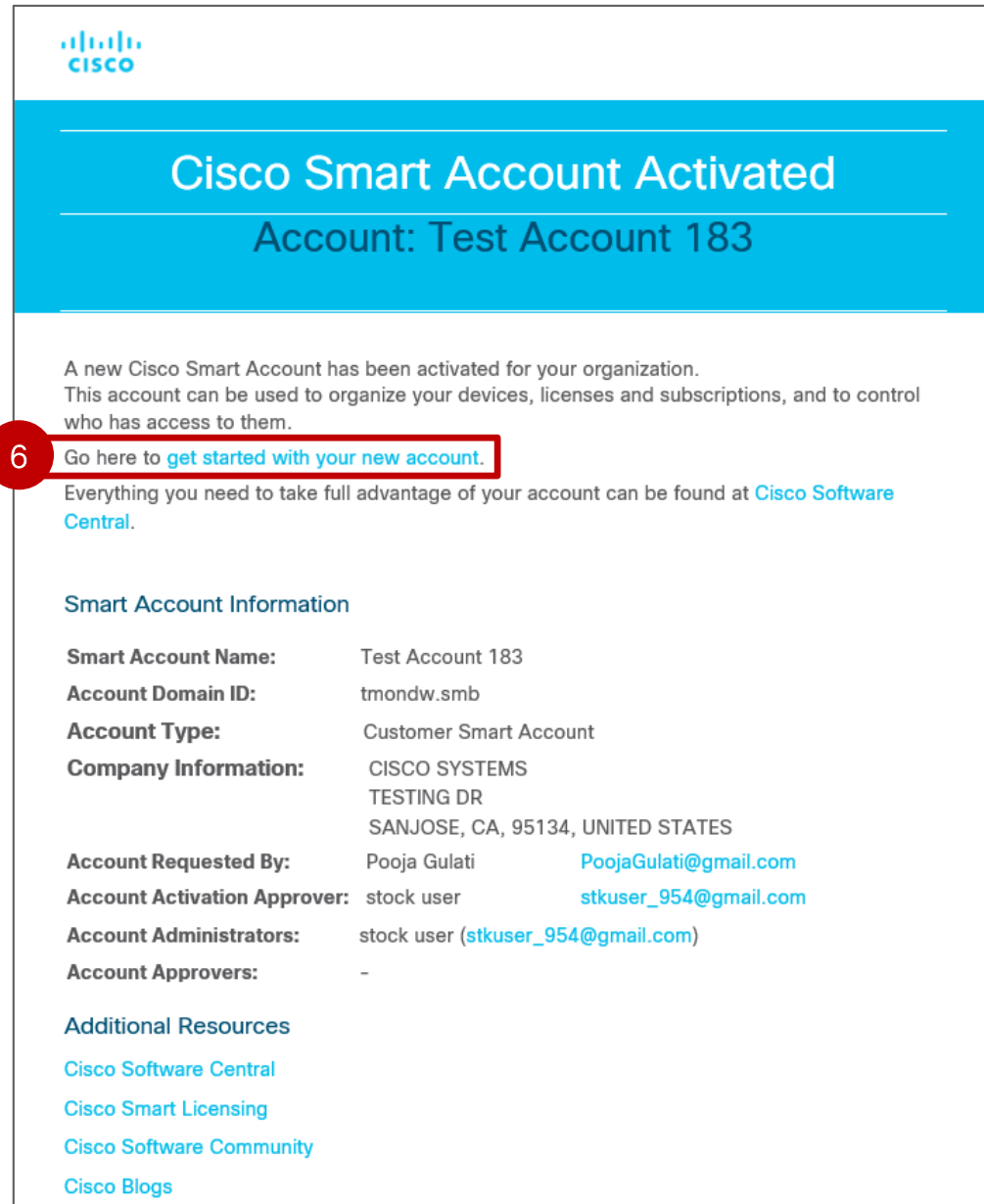
Si permite el acceso a la Smart Account, estos usuarios tendrán asignada la función de usuario de la Smart Account. Tenga en cuenta que puede tener un máximo de 3 usuarios en la Smart Account de uso limitado.


5

Haga clic en Crear cuenta

5

Configuración de la Smart Account (activación)





Cisco Smart Account Activated

Account: Test Account 183

A new Cisco Smart Account has been activated for your organization. This account can be used to organize your devices, licenses and subscriptions, and to control who has access to them.

6 Go here to [get started with your new account.](#)

Everything you need to take full advantage of your account can be found at [Cisco Software Central](#).

Smart Account Information

Smart Account Name:	Test Account 183
Account Domain ID:	tmondw.smb
Account Type:	Customer Smart Account
Company Information:	CISCO SYSTEMS TESTING DR SANJOSE, CA, 95134, UNITED STATES
Account Requested By:	Pooja Gulati PoojaGulati@gmail.com
Account Activation Approver:	stock user stkuser_954@gmail.com
Account Administrators:	stock user (stkuser_954@gmail.com)
Account Approvers:	-

Additional Resources

- [Cisco Software Central](#)
- [Cisco Smart Licensing](#)
- [Cisco Software Community](#)
- [Cisco Blogs](#)

El creador/aprobador de la Smart Account (de la empresa del cliente) y los demás usuarios de la Smart Account recibirán una notificación por correo electrónico para confirmar la activación de la Smart Account.

6

Haga clic en dar los primeros pasos con la nueva cuenta.

Configuración de Smart Licensing – [Haga clic aquí](#)

El usuario del cliente puede configurar Smart Licensing fácilmente o delegar esta tarea en otro usuario (por ejemplo, un partner)

[Vuelva a la sección a partir de la diapositiva n.º 13](#)

Cómo actualizar una Smart Account de uso limitado a una Smart Account de cliente estándar

El administrador de la Smart Account de uso limitado puede solicitar la actualización de una Smart Account de cliente estándar

Actualización de una Smart Account de uso limitado a una Smart Account de cliente estándar

- El administrador de la Smart Account de uso limitado para pequeñas o medianas empresas ahora puede solicitar su actualización a una Smart Account de cliente estándar.
- La actualización/migración a una Smart Account de cliente estándar permitirá que el cliente se beneficie de las características y funcionalidades completas de la Smart Account de cliente estándar.

- La actualización/migración a una Smart Account de cliente estándar se puede solicitar en Cisco Software Central → Administrar Smart Account → Propiedades de la cuenta.
- Para optar a la actualización a una Smart Account de cliente estándar, el cliente tendrá que actualizar su perfil de Cisco.com para incluir el dominio de correo electrónico de su empresa.

Actualización de una Smart Account de uso limitado a una Smart Account de cliente estándar

SMB 2.0 Demo1

Download & Upgrade

[Software Download](#)
Download new software or updates to your current software

[eDelivery](#)
Get fast electronic fulfillment of software, licenses, and documentation

[Product Upgrade Tool \(PUT\)](#)
Order major upgrades to software such as Unified Communications

[Upgradeable Products](#)
Browse a list of all available software updates.

Network Plug and Play

[Plug and Play Connect](#)
Device management through Plug and Play Connect portal

[Learn about Network Plug and Play](#)
Training, documentation and videos

License

[Traditional Licensing](#)
Generate and manage PAK-based and other device licenses, including demo licenses

[Smart Software Licensing](#)
Track and manage Smart Software Licenses.

[Enterprise Agreements](#)
Generate and manage licenses from Enterprise Agreements.

[View My Consumption](#)
View all my customers based on smart accounts

Order

[Buy Directly from Cisco](#)
Configure, price, and order Cisco products, software, and services. Available to partners and to customers with a direct purchasing agreement.

[End User License and SAAS Terms](#)
Cisco software is not sold, but is licensed to the registered end user. The terms and conditions provided govern your use of that software. Read them here.

Administration

[Request a Smart Account](#)
Get a Smart Account for your organization or initiate it for someone else

[Request Access to an Existing Smart Account](#)
Submit a request for access to a Smart Account

[Manage Smart Account](#)
Modify the properties of your Smart Accounts and associate individual Cisco Accounts with Smart Accounts.

[Learn about Smart Accounts](#)
Access documentation and training.

1 Para solicitar la actualización a una Smart Account estándar, vaya a: **Cisco Software Central** → sección **Administración** y, a continuación, haga clic en **Administrar Smart Account**.

1 **Manage Smart Account**
Modify the properties of your Smart Accounts and associate individual Cisco Accounts with Smart Accounts.

Actualización de una Smart Account de uso limitado a una Smart Account de cliente estándar: actualizar el perfil de Cisco.com

Cisco Software Central > Manage Smart Account SMB 2.0 Demo1 ▾

Account Properties | Virtual Accounts | Users | User Groups | Custom Tags | Requests | Account Agreements ¹ | Event Log

Account Information

1 i The features of this account are being **limited**, because the email address that was used to create the account was a personal account, like 'me@gmail.com', rather than a company or organization account, like 'me@google.com'.
If you want to remove these limitations, you can [upgrade to a standard Smart Account](#)

Account Status:	ACTIVE
Account Features:	Limited
Account Domain Identifier:	xsk58m.smb
Name:	<input type="text" value="SMB 2.0 Demo1"/>
Smart Account Search using member Email ID: i	<input checked="" type="radio"/> Allowed <input type="radio"/> Not Allowed
Account Creator:	egainotstwo cisco(egainotstest3@gmail.com)
Account Requested By:	egainotstwo cisco(egainotstest3@gmail.com)
Account Request Date:	February 7, 2020
Account Activation Date:	February 7, 2020
Current Headquarters:	CISCO SYSTEMS INC (52428) 170 W TASMAN DR, SAN JOSE, CA, 95134, UNITED STATES
Lock my Smart Account to prevent Cisco from granting user access: i	<input type="checkbox"/>

1 En la pestaña Propiedades de la cuenta, puede actualizar la cuenta a una Smart Account estándar.

Si no tiene la ID de dominio de correo electrónico de la empresa en su perfil de Cisco.com, no podrá actualizarla a una Smart Account de cliente estándar.

Se le pedirá que actualice su perfil de Cisco.com y que cambie su ID de dominio de correo electrónico público a la ID de dominio de correo electrónico de empresa.

Actualización de una Smart Account de uso limitado a una Smart Account de cliente estándar: actualizar el perfil de Cisco.com

Cisco Software Central > Upgrade Smart Account

Upgrade Smart Account

Upgrade your Smart Account

The features of this account are being **limited**, because the email address that was used to create the account was a personal account, like 'me@gmail.com', rather than a company or organization account, like 'me@google.com'.

Step 1 - Update your Cisco.com Profile

You must change the email address in your Cisco.com profile from a personal account to a company or organization account. You must also provide the name and address of the company or organization.

Your Profile

Full Name:	egainotstwo cisco
Email Address:	egainotstest3@gmail.com
Cisco ID:	egainotsthree
Phone:	+91 41822119
Company / Organization Name:	cisco

2 [Update your Profile](#)

Step 2 - Identify the Account Name and Domain Identifier

After you update your Cisco.com profile, return to this page to complete the account upgrade.

La dirección de correo electrónico que se haya usado para crear la Smart Account de uso limitado es una ID de dominio personal/público (como gmail.com, yahoo.com, etc.), por lo que las características de la Smart Account son limitadas.

Para actualizar la Smart Account, tiene que cambiar la dirección de correo electrónico en su perfil de Cisco.com de una cuenta personal a una cuenta de empresa u organización. También debe indicar el nombre y la dirección de su empresa u organización.

2

Haga clic en Actualice su perfil.

Actualización de una Smart Account de uso limitado a una Smart Account de cliente estándar: actualizar el perfil de Cisco.com

The screenshot shows the Cisco.com profile update interface. At the top, there are navigation tabs: Home, Personal, Security, Settings, and Access Management. Below the navigation, it shows the last login time: "Last login: Thu, Feb 6, 2020, 03:23 PM GMT+1".

The page is divided into two main sections: "Your Personal Details" and "Your Company Details".

Your Personal Details:

- First Name: egainotstwo
- Last Name: cisco
- Preferred First Name: (empty)
- Email Address (Work email recommended): egainotstest3@gmail.com (with an "Edit Email" link)
- Username: egainotsthree

Your Company Details:

- Country or Region: United States
- Company: cisco
- Site Address: (empty)
- Company Phone Number: (empty)
- Job Role: Select job role
- Job Level: Select job level
- Job Title: Enter your job title

At the bottom, there are two buttons: "Cancel" and "Update".

Numbered callouts on the image:

- 3:** Points to the email address field in the "Your Personal Details" section.
- 4:** Points to the "Company" field in the "Your Company Details" section.
- 5:** Points to the "Update" button at the bottom of the form.

3 Cambie la dirección de correo electrónico en su perfil de Cisco.com de una cuenta personal a una cuenta de empresa u organización (la ID de correo electrónico de empresa).

4 Indique el nombre y la dirección de su empresa u organización.

5 Haga clic en Actualizar.

Actualización de una Smart Account de uso limitado a una Smart Account de cliente estándar

Cisco Software Central > Manage Smart Account SMB 2.0 Demo1 ▾

[Account Properties](#) | [Virtual Accounts](#) | [Users](#) | [User Groups](#) | [Custom Tags](#) | [Requests](#) | [Account Agreements](#) ¹ | [Event Log](#)

Account Information

1 i The features of this account are being **limited**, because the email address that was used to create the account was a personal account, like 'me@gmail.com', rather than a company or organization account, like 'me@google.com'.
If you want to remove these limitations, you can upgrade to a standard Smart Account

Account Status:	ACTIVE
Account Features:	Limited
Account Domain Identifier:	xsk58m.smb
Name:	<input type="text" value="SMB 2.0 Demo1"/>
Smart Account Search using member Email ID: i	<input checked="" type="radio"/> Allowed <input type="radio"/> Not Allowed
Account Creator:	egainotstwo cisco(egainotstest3@gmail.com)
Account Requested By:	egainotstwo cisco(egainotstest3@gmail.com)
Account Request Date:	February 7, 2020
Account Activation Date:	February 7, 2020
Current Headquarters:	CISCO SYSTEMS INC (52428) 170 W TASMAN DR, SAN JOSE, CA, 95134, UNITED STATES
Lock my Smart Account to prevent Cisco from granting user access: i	<input type="checkbox"/>

1 Tras actualizar su perfil de Cisco.com con su cuenta de empresa u organización (la ID de correo electrónico de empresa) y con el nombre y la dirección de su empresa u organización, puede continuar con la actualización de la cuenta a una Smart Account de cliente estándar.

En Cisco Software Central, vaya a Administración → Administrar Smart Account.

En la pestaña Propiedades de la cuenta, puede actualizar la cuenta a una Smart Account estándar.

Actualización de una Smart Account de uso limitado a una Smart Account de cliente estándar

Cisco Software Central > Upgrade Smart Account

Upgrade Smart Account

Upgrade your Smart Account

The features of this account are being **limited**, because the email address that was used to create the account was a personal account, like 'me@gmail.com', rather than a company or organization account, like 'me@google.com'.

2 **Step 1 - Your Cisco.com Profile has been Updated**

Your Profile

Full Name:	Felipe Assis
Email Address:	felipe.assis@br.promonlogicalis.com
Cisco ID:	felipe.assis
Phone:	0
Company / Organization Name:	0

Step 2 - Confirm the Account Name and Domain Identifier

The Account Domain Identifier is used to uniquely identify the account. It is based on your email address. [Learn More](#)

3 * Smart Account Name:

* Account Domain Identifier:

4

2

Si su perfil de Cisco.com ya se ha actualizado con una ID de dominio de correo electrónico de empresa, puede continuar y actualizar la cuenta a una Smart Account de cliente estándar.

3

Tiene que confirmar el nombre de la cuenta y el identificador de dominio de la Smart Account. Puede cambiar el nombre de la Smart Account.

Puede editar la ID de dominio, pero tenga en cuenta que esto requerirá un tiempo de aprobación adicional por parte de Cisco.

4

Haga clic en **Actualizar cuenta**.

Actualización de una Smart Account de uso limitado a una Smart Account de cliente estándar

Cisco Software Central > Upgrade Smart Account

Upgrade Smart Account

5 Email Verification is sent

Upgrade your Smart Account

The features of this account are being [limited](#), because the email address that was used to create the account was a personal account, like 'me@gmail.com', rather than a company or organization account, like 'me@google.com'.

Step 1 - Your Cisco.com Profile has been Updated

Your Profile

Full Name:	Felipe Assis
Email Address:	felipe.assis@br.promonlogicalis.com
Cisco ID:	felipe.assis
Phone:	0
Company / Organization Name:	0

Step 2 - Confirm the Account Name and Domain Identifier

The Account Domain Identifier is used to uniquely identify the account. It is based on your email address. [Learn More](#)

* Smart Account Name:

* Account Domain Identifier: br.promonlogicalis.com

5 Se enviará una verificación por correo electrónico para confirmar la actualización de la Smart Account, que recibirá en su bandeja de entrada.

Actualización de una Smart Account de uso limitado a una Smart Account de cliente estándar



The screenshot shows an email from Cisco with the following content:

Upgrade Request for New Cisco Smart Account
– Account Name SMB 2.0 Business
Demo(Pending Verification): Action Required

Smart Account Upgrade has been approved for 0. This account is current in a Pending/Provisional State. Please review the Account Information below and click the 'Complete Smart Account Setup' link to continue [Complete Smart Account Verification](#).

Smart Account Information

Account Name:	SMB 2.0 Business Demo
Previous Limited use Smart Account Domain:	r7u311.smb
Upgraded Smart Account Domain:	br.promonlogicalis.com
Company Address:	170 W TASMAN DR , SAN JOSE, CA, UNITED STATES
Account Upgrade Requested By:	Felipe Assis (felipe.assis@br.promonlogicalis.com)
Account Upgrade Requested Date:	03-Feb-2020

Thank you.
Cisco Systems

6

6

Una vez que reciba el correo electrónico de verificación, haga clic en **Completar verificación de la Smart Account**.

Actualización de una Smart Account de uso limitado a una Smart Account de cliente estándar

Cisco Software Central > Upgrade Smart Account Verification English [Change] Hello, Felipe Assis

7 Verify Upgrade Smart Account

Review the information below to ensure it is correct before activating the Smart Account.

Account Information

Current Domain of Smart Account:	r7u311.smb
Requested Domain of Smart Account:	br.promonlogicalis.com
Primary Email ID of SA Admin Requestor:	felipe.assis@br.promonlogicalis.com
Company Name:	0
Company Address:	170 W TASMAN DR,null,SAN JOSE,CA,UNITED STATES,95134
Account Requested By:	Felipe Assis
Account Requested Date:	03-Feb-2020

8 [Activate Smart Account](#)

7

Se le redirigirá a Cisco Software Central, a la página de verificación de la actualización de la Smart Account.

Vuelva a comprobar que la información de la cuenta sea correcta.

8

Para completar la actualización, haga clic en **Activar Smart Account**.

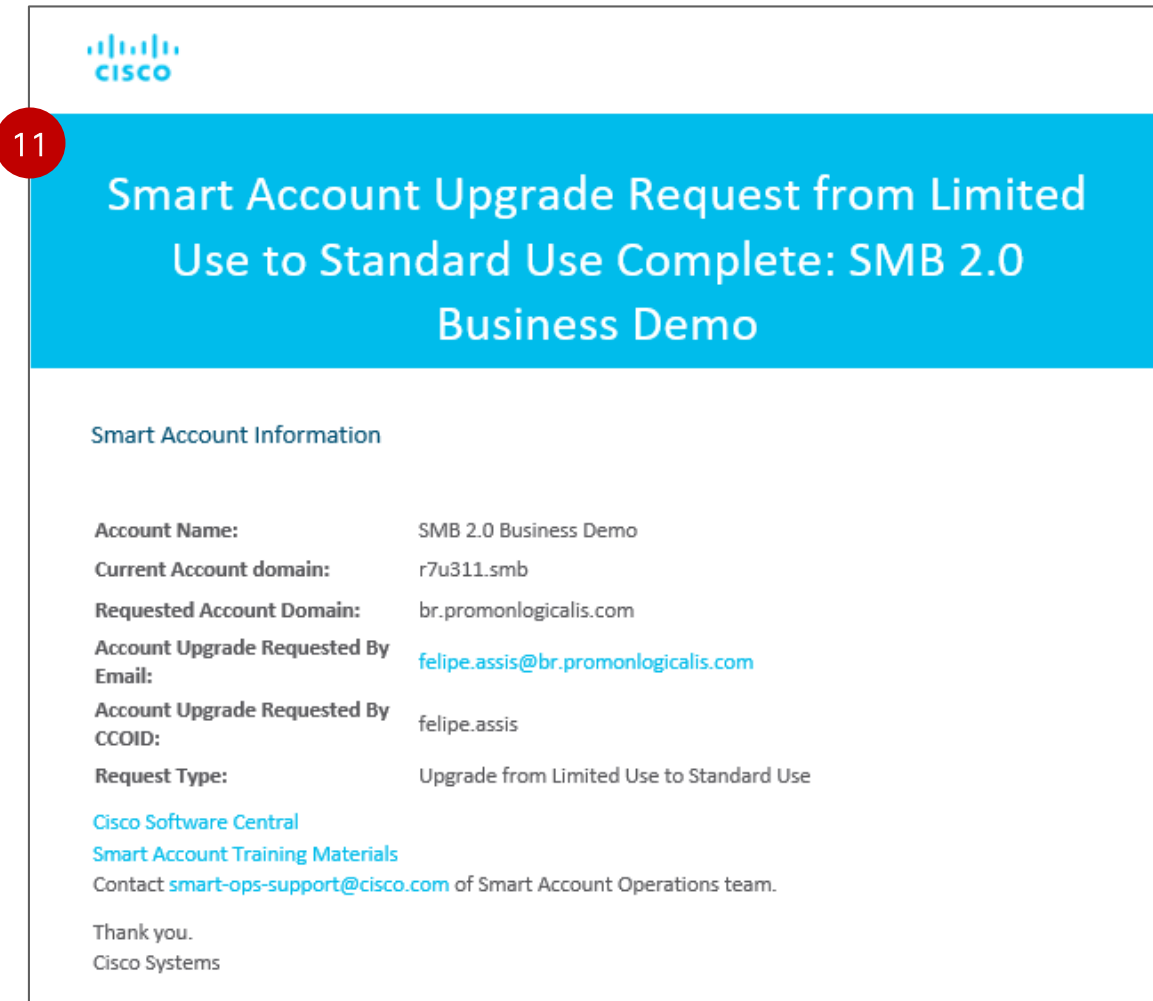
Actualización de una Smart Account de uso limitado a una Smart Account de cliente estándar

The screenshot displays the 'Account Properties' page for a Smart Account. At the top, there is a navigation bar with links: Account Properties, Virtual Accounts, Users, User Groups, Custom Tags, Requests, Account Agreements (with a notification icon), and Event Log. Below this is the 'Account Information' section. A red box labeled '9' highlights a green confirmation message: 'This Account has been successfully upgraded.' Below the message, the 'Account Status' is shown as 'ACTIVE'. A red box labeled '10' highlights the 'Account Domain Identifier' field, which contains the value 'sr.prononlogicalis.com'. Other fields include 'Name' (SMB 2.0 Business Demo), 'Smart Account Search using member Email ID' (Allowed), 'Account Creator' (egainotstwo cisco(egainotstest3@gmail.com)), 'Account Requested By' (egainotstwo cisco(egainotstest3@gmail.com)), 'Account Request Date' (February 3, 2020), 'Account Activation Date' (February 3, 2020), 'Current Headquarters' (CISCO SYSTEMS INC (52428) 170 W TASMAN DR, SAN JOSE, CA, 95134, UNITED STATES), and a checkbox for 'Lock my Smart Account to prevent Cisco from granting user access' which is currently unchecked.

Se le redirigirá a la pestaña Propiedades de la cuenta de su Smart Account y recibirá un mensaje de confirmación: **Esta cuenta se ha actualizado correctamente.**

El identificador de dominio de la cuenta será la ID de dominio de correo electrónico de empresa.

Actualización de una Smart Account de uso limitado a una Smart Account de cliente estándar



The screenshot shows an email from Cisco with the following content:

Smart Account Information

Account Name:	SMB 2.0 Business Demo
Current Account domain:	r7u311.smb
Requested Account Domain:	br.promonlogicalis.com
Account Upgrade Requested By Email:	felipe.assis@br.promonlogicalis.com
Account Upgrade Requested By CCOID:	felipe.assis
Request Type:	Upgrade from Limited Use to Standard Use

[Cisco Software Central](#)
[Smart Account Training Materials](#)
Contact smart-ops-support@cisco.com of Smart Account Operations team.

Thank you.
Cisco Systems

También recibirá un correo electrónico de confirmación: su Smart Account se ha actualizado a una Smart Account estándar.

Actualización de una Smart Account de uso limitado a una Smart Account de cliente estándar: **editar dominio**

Cisco Software Central > Upgrade Smart Account

Upgrade Smart Account

Upgrade your Smart Account

The features of this account are being **limited**, because the email address that was used to create the account was a personal account, like 'me@gmail.com', rather than a company or organization account, like 'me@google.com'.

✔ Step 1 - Your Cisco.com Profile has been Updated

Your Profile

Full Name:	Felipe Assis
Email Address:	felipe.assis@br.promonlogicalis.com
Cisco ID:	felipe.assis
Phone:	0
Company / Organization Name:	0

Step 2 - Confirm the Account Name and Domain Identifier

The Account Domain Identifier is used to uniquely identify the account. It is based on your email address. [Learn More](#)

* Smart Account Name:

* Account Domain Identifier: [Edit](#)

1

Al solicitar la actualización de la cuenta a una Smart Account de cliente estándar, puede **editar la ID de dominio de la cuenta**.

Tenga en cuenta que, si edita el identificador de dominio de la cuenta, la actualización de la Smart Account requerirá una aprobación adicional por parte de Cisco (se requiere la aprobación porque, una vez que edite la ID de dominio de la cuenta, esta será diferente de la ID de dominio de correo electrónico de empresa del solicitante de la Smart Account).

Actualización de una Smart Account de uso limitado a una Smart Account de cliente estándar: **editar dominio**

Edit the default Account Domain Identifier ×

The Account Domain Identifier is based on the top-level domain name and will be used to **uniquely identify the account**. The default Account Domain Identifier is based on the email address of the person specified to authorize activation of the account. The company/organization that is the administrator of the Smart Account must have the right to use the top-level domain name used in the Account Domain Identifier.

The default account domain identifier below can be changed in two ways:

- Modification of the top-level domain name
- Addition of a prefix to the top-level domain name

If you wish to edit the default Account Domain Identifier below, please note the following:

In order to complete account activation, the person specified as authorized to activate the account must use a Cisco.com ID that has a primary email address that matches the top-level domain in the Account Domain Identifier. If this is not possible, the Account Domain Identifier will require review and approval by Cisco for activation.

If you wish to add a prefix to the top-level domain to be included in the Account Domain Identifier, the modified Account Domain Identifier will require review and approval by Cisco for activation.

2 · ✎
Enter Prefix(Optional) Top-level Domain Name

3 * Justification for modifying domain identifier

10 character minimum 974 remaining

* Your Phone Number

4

2 En el cuadro de diálogo Editar el identificador de la cuenta, cambie el identificador de dominio (edite el dominio de nivel superior o agregue un prefijo).

3 Indique una justificación para modificar el identificador de dominio y proporcione su número de teléfono.

4 Haga clic en Aceptar.


Actualización de una Smart Account de uso limitado a una Smart Account de cliente estándar: **editar dominio**

Cisco Software Central > Upgrade Smart Account

Upgrade Smart Account

Upgrade your Smart Account

The features of this account are being [limited](#), because the email address that was used to create the account was a personal account, like 'me@gmail.com', rather than a company or organization account, like 'me@google.com'.

 **Step 1 - Your Cisco.com Profile has been Updated**

Your Profile

Full Name:	Felipe Assis
Email Address:	felipe.assis@br.promonlogicalis.com
Cisco ID:	felipe.assis
Phone:	0
Company / Organization Name:	0

Step 2 - Confirm the Account Name and Domain Identifier

The Account Domain Identifier is used to uniquely identify the account. It is based on your email address. [Learn More](#)

* Smart Account Name:

* Account Domain Identifier: trainingdemo2.br.promonlogicalis.com [Edit](#)

5

5

Una vez que haya terminado de editar la ID de dominio, haga clic en **Actualizar cuenta**.

5

Actualización de una Smart Account de uso limitado a una Smart Account de cliente estándar: **editar dominio**

Cisco Software Central

Cisco Software Central > Upgrade Smart Account

Upgrade Smart Account

Upgrade your Smart Account

The features of this account are being **limited**, because the email address is not a Cisco.com email address (e.g., 'me@google.com').

Step 1 - Your Cisco.com Profile has been Updated

Your Profile

Full Name:	Felipe Assis
Email Address:	felipe.assis@br.promonlogicalis.com
Cisco ID:	felipe.assis
Phone:	0
Company / Organization Name:	0

Step 2 - Confirm the Account Name and Domain Identifier

The Account Domain Identifier is used to uniquely identify the account. It is based on your email address. [Learn More](#)

- Smart Account Name:
- Account Domain Identifier: [Edit](#)

Se mostrará un mensaje informativo: La actualización de la cuenta está pendiente de aprobación.

Debido a que ha seleccionado un identificador de dominio de la cuenta que no coincide con su dirección de correo electrónico, se debe aprobar la actualización de la Smart Account.

Actualización de una Smart Account de uso limitado a una Smart Account de cliente estándar: **editar dominio**

7



Smart Account Upgrade Request from Limited Use to Standard Use - Account Name SMB 2.0 Business Demo 3 (Domain Approval)

Smart Account Upgrade Request from Limited Use to Standard Use waiting for domain approval.

Smart Account Information

Account Name: SMB 2.0 Business Demo 3
Current Account domain: x9gf62.smb
Requested Account Domain: batdemo3.br.promonlogicalis.com
Account Upgrade Requested By Email: felipe.assis@br.promonlogicalis.com
Account Upgrade Requested By CCOID: felipe.assis
Request Type: Upgrade from Limited Use to Standard Use

Please [review this request](#) for the smart account upgrade.

Thank you.
Cisco Systems

7

También recibirá una notificación por correo electrónico en la que se le informará de que la solicitud de actualización de la Smart Account de uso limitado a uso estándar está a la espera de la aprobación del dominio.

Acceso basado en el pedido

Notificación por correo electrónico de Acceso basado en el pedido (OBA)

Las notificaciones por correo electrónico de acceso basado en el pedido (OBA) ahora se pueden enviar a clientes de pequeñas o medianas empresas que posean una Smart Account de uso limitado.

El usuario designado (cliente final) recibirá una notificación por correo electrónico (activada por el partner de Cisco Commerce) en la que se solicita al cliente final que asigne una Smart Account de cliente a un pedido de venta concreto.

1 En la notificación por correo electrónico, haga clic en **Asignar Smart Account**.



La notificación por correo electrónico incluirá la información sobre el contacto del partner que ha compartido el pedido y el que lo ha realizado, así como el número de pedido de venta.

The sales order 90063029 shared for Smart Account assignment: **Action Required**

Dear Cisco User,

The sales order 90063029 has Smart Account enabled licenses that require a Customer Smart Account for provisioning. You are receiving this email as this order is shared with you for assignment of Customer Smart Account.

Order Placed By: Maria Roark
- MRoark@convergeone.com
Order Shared By: Maria Roark
- MRoark@convergeone.com

1 **Assign Smart Account**

Order Number: 90063029

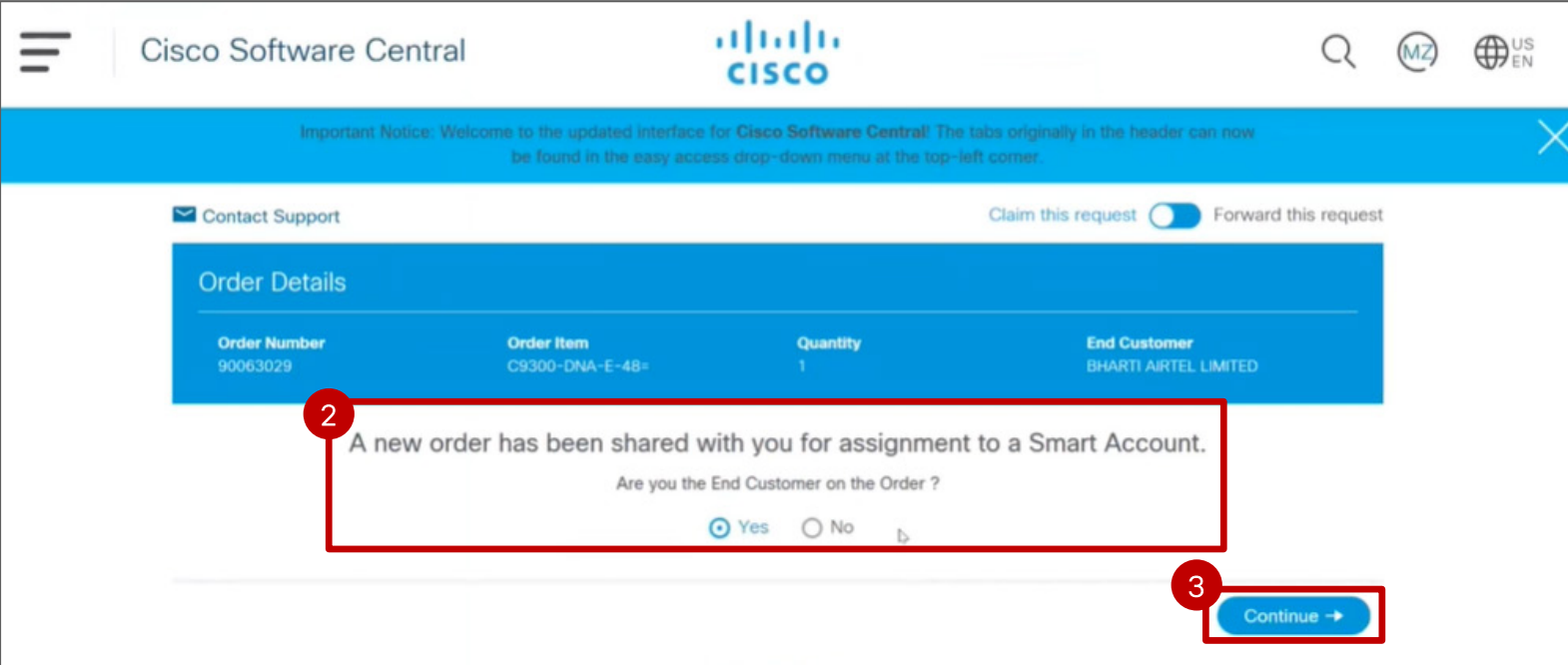
You require a Cisco Account to claim this order. If you do not have a Cisco Account, please [Register Here](#)

Thank You,
The Cisco Team

Acceso basado en el pedido (OBA): reclamar un pedido

Se redirigirá al usuario designado (cliente final) al portal web de Cisco, donde podrá reclamar el pedido.

- 2 Podrá leer que se ha compartido con usted un nuevo pedido para la asignación de una Smart Account, y tendrá que responder Sí o No a la siguiente pregunta: ¿Es usted el cliente final del pedido?
- 3 Haga clic en Continuar.



The screenshot displays the Cisco Software Central interface. At the top, there is a navigation bar with the Cisco logo and a search icon. Below the navigation bar, a blue banner contains an important notice. The main content area features a 'Contact Support' section with a 'Claim this request' toggle and a 'Forward this request' button. A table titled 'Order Details' lists the following information:

Order Number	Order Item	Quantity	End Customer
90063029	CS300-DNA-E-48=	1	BHARTI AIRTEL LIMITED

Below the table, a notification box (highlighted with a red circle 2) states: 'A new order has been shared with you for assignment to a Smart Account. Are you the End Customer on the Order?'. The notification includes radio buttons for 'Yes' (selected) and 'No'. At the bottom right, a blue 'Continue →' button is highlighted with a red circle 3.

Acceso basado en el pedido (OBA): reclamar un pedido

- 4 Después de hacer clic en Continuar, podrá ver la lista de Smart Accounts al seleccionar uno de los botones de opción:
 - A. Puede acceder a ellas (todas las Smart Accounts a las que tiene acceso el usuario que ha iniciado sesión)
 - B. Coincide con su dominio de correo electrónico (todas las Smart Accounts cuyo dominio de nivel superior coincide con el dominio de la ID de correo electrónico del usuario)
- 5 Seleccione una de las Smart Accounts de la lista (seleccione la Smart Account correspondiente a este pedido de venta).

Order Details

Order Number	Order Item	Quantity	End Customer
90063029	C9300-DNA-E-48=	1	BHARTI AIRTEL LIMITED

Select Smart Account

Please select a Smart Account from the list of available Smart Accounts that

Are accessible to you Matches your Email Domain (gmail.com)

If you are unable to find a Smart Account, you can also [Create a Smart Account](#)

You have access to following Smart Accounts

Search by Account Name or Account Domain


- DISNEY ABC TELEVISION GROUP
mediait.disney.com
- THE WALT DISNEY COMPANY
disney.com

Acceso basado en el pedido (OBA): reclamar un pedido

- 6 Si no encuentra una Smart Account (porque aún no tiene una), puede crear una Smart Account.

Order Details

Order Number	Order Item	Quantity	End Customer
90063029	C9300-DNA-E-48=	1	BHARTI AIRTEL LIMITED

 **Select Smart Account**

Please select a Smart Account from the list of available Smart Accounts that

Are accessible to you Matches your Email Domain (gmail.com)

6 If you are unable to find a Smart Account, you can also [Create a Smart Account](#)

You have access to following Smart Accounts

- DISNEY ABC TELEVISION GROUP
mediatv.disney.com
- THE WALT DISNEY COMPANY
disney.com

Acceso basado en el pedido (OBA): reclamar un pedido

Cree una nueva Smart Account: asegúrese de tener autorización para representar a su empresa en la creación de una Smart Account.

7 Nota: Puede editar el nombre de la cuenta, si es necesario.

8 Haga clic en Crear.

Cisco Software Central

New Smart Account

Please make sure that you have the authority to represent your company and will authorize activation.

The Account Domain Identifier will be used to uniquely identify the account. The default Account Domain Identifier is based on your email address **m.zabetianr@gmail.com** available in Cisco Profile.

7 Account Name
BHARTI AIRTEL LIMITED

Account Address (Not Editable)
C/O KUEHNE NAGEL PVT LTD, NO 10/2E, 2B, POOCHI ATTIPET, CHENNAI, TN, 600001, IN

8 Create ▶

You have access to following Smart Accounts

Acceso basado en el pedido (OBA): reclamar un pedido

- 9 Tras hacer clic en Crear, la Smart Account de cliente recién solicitada se asigna al pedido.
- 10 Haga clic en Enviar para confirmar la activación de la Smart Account.

The screenshot displays the 'Order Details' section of a Cisco OBA interface. At the top, a blue header contains the title 'Order Details'. Below it, a table lists order information:

Order Number	Order Item	Quantity	End Customer
90063029	C9300-DNA-E-48=	1	BHARTI AIRTEL LIMITED

Below the table, a red box highlights the 'Selected Smart Account' section, marked with a red circle containing the number 9. This section shows the account name 'BAT Demo 3' and ID '5u3251.smb', with a 'Pending' status indicator.

Underneath, the 'Specify Virtual Account' section provides instructions: 'As the selected Smart Account is in Pending state, the order items will be provisioned only when this Smart Account becomes active. By default, these order items will be provisioned in DEFAULT virtual account of this Smart Account. If you wish to provision these order items in different virtual account, please contact Cisco Support.'

A red box highlights the 'Submit' button, marked with a red circle containing the number 10.

At the bottom right, a confirmation message states: 'Smart Account BAT Demo 3 is created and selected successfully.'

Acceso basado en el pedido (OBA): confirmar Smart Account pendiente

- 11 Para confirmar la activación de la Smart Account pendiente, haga clic en Continuar.

Confirm Pending Smart Account

The selected Smart Account is in pending state. This associated order items will be provisioned only when this Smart Account is activated. Please confirm to proceed.

CANCEL CONTINUE

Order Details

Order Number
90063029

Selected Smart Account

BAT Demo 3
5u3251.smb

Specify Virtual Account

As the selected Smart Account is in Pending state, the order items will be provisioned only when this Smart Account becomes active.

By default, these order items will be provisioned in DEFAULT virtual account of this Smart Account. If you wish to provision these order items in different virtual account, please contact Cisco Support.

Acceso basado en el pedido (OBA): confirmar Smart Account pendiente

12

Recibirá un mensaje de confirmación: Hemos procesado correctamente su solicitud de reclamación y se ha asignado el elemento a la Smart Account de cliente.

13

Pasos siguientes: ahora que tiene una Smart Account, puede utilizar Smart Licensing para activar las funciones de sus dispositivos de Cisco.

En esta vista, el cliente puede elegir si desea configurar Smart Licensing o si desea que otra persona lo haga.

The screenshot shows the 'Order Details' page with a table of order information:

Order Number	Order Item	Quantity	End Customer
90063029	C9300-DNA-E-48*	1	BHARTI AIRTEL LIMITED

Below the table, a red box highlights the 'Thank You!' section, which includes a success message and a warning about the pending state of the Smart Account. A second red box highlights the 'Next Steps' section, which offers two options for configuring Smart Licensing: 'I want to setup Smart Licensing yourself' and 'I want someone else to do it'.

Order Details

Order Number	Order Item	Quantity	End Customer
90063029	C9300-DNA-E-48*	1	BHARTI AIRTEL LIMITED

12

Thank You !

We have successfully processed your Claim Request and below is status of each processed item.
For any questions or further assistance, please contact [Cisco Support](#).

Success ● C9300-DNA-E-48*
C9300 DNA Essentials, 48-Port Term Licenses Spare

✔ **This item claimed successfully**
This item is successfully assigned to Smart Account **BAT Demo 3 (5u3251.smb)** and Virtual Account **DEFAULT**.

⚠ **Selected Smart Account is in Pending State**
The selected smart account is pending approval. Once approved and activated, the order items will be assigned to this account and you will be notified of this assignment.

13

The Smart Account BAT Demo 3 has been Created ●

Next Steps

Now that you have a Smart Account, you can use Smart Licensing to activate the features on your Cisco devices. Are you going to set it up, or is someone else going to do it for you?

I want to setup Smart Licensing
Choose this if you are going to configure the Cisco devices yourself

I want someone else to do it
Choose this if another person is going to configure the devices on this account

Other Options for your New Account

Manage your Account
Change the account settings, control who has account access and add virtual accounts.

Smart Software Licensing
Once you've set up Smart Licensing, you can manage your devices and licenses here.

Software Central
Access software downloads, manage your software licenses, and order products.

Solicitud de Smart Account: recursos
adicionales

Solicitud de Smart Account: recursos adicionales

Para obtener más información sobre el proceso completo de solicitud y activación de la Smart Account (Smart Accounts estándar del cliente), consulte los siguientes módulos de formación:

- [Software de Cisco: solicitud y configuración de Smart Account para clientes](#)
- [Software de Cisco: solicitud y configuración de Smart Account para partners y distribuidores](#)

Para la administración de Smart Licensing, consulte la siguiente formación:

- [Administración de Smart Licensing de software de Cisco con Smart Accounts](#)



Historial de la versión (septiembre de 2019)

Diapositiva n.º	Detalles	Versión
5, 6, 7	Nueva diapositiva n.º 5, diapositivas 6, 7 actualizadas	Septiembre de 2019
10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 28, 29, 31, 32, 33, 34, 35, 36, 37	Diapositivas Solicitud y configuración de la Smart Account: editadas según los comentarios del equipo del programa	Septiembre de 2019

Historial de versiones (febrero de 2020)

Diapositiva n.º	Detalles	Versión
39-56	Cómo actualizar una Smart Account de uso limitado a una Smart Account de cliente estándar	14 de febrero de 2020
57-65	Acceso basado en el pedido	