

Limited Use Smart Account for SMB: Overview, Benefits, and Limitations

What is a Limited Use Smart Account?



A Limited Use Smart Account is a simplified Smart Account with just enough features to satisfy SMB customer needs

Who qualifies to create Limited Use Smart Account?



Only Customers who do not have a company email domain ID and use a public email domain, such as gmail.com, for their day to day business operations qualifies to create a Limited Use Smart Account



If you have a company email domain ID, **DO NOT** create Limited Use Smart Account. You must create the Standard Smart Account. [Learn more!](#)

How is Limited Use Smart Account different from Standard Smart Account?



Limited Use Smart Account has **restricted features** such as limited number of users (3) and Virtual Accounts (3), no user groups or customized tagging.

You can upgrade your Limited Use Smart Account to a Standard Smart Account once you update your CCOID profile with your Company Email ID.

What are the benefits of a Limited Use Smart Account?

- You can easily activate your Smart License enabled products even if you don't have a corporate domain
- Just **1 click to create your Limited Use Smart Account, 2 more steps to get your token** and register/activate your Smart License Enabled Products
- This is a one time activity - no need to learn how to navigate our portals or how to perform User/License management activities in SSM, just use your token to register all your devices
- You get all the functionality/capabilities that you need to do business with Cisco

Limited Use Smart Account for SMB: Request and Smart Licensing Setup

1. Provide contact details of the person who will authorize Smart Account activation and create account

The screenshot shows the 'Create Smart Accounts' page in Cisco Software Central. It includes a form for account creation with the following sections:

- Account Creator:** A radio button is selected for 'I have the authority to create the account on behalf of my company or organization'. A red box highlights this option with a '1' callout. A link 'update your profile' is also highlighted with a red box.
- Account Settings:** The 'Account Name' field contains 'Customer Company Name' and is highlighted with a red box and a '2' callout.
- Buttons:** The 'Create Account' button is highlighted with a red box and a '3' callout.

Callout 1: Select the first option:

- I have the authority to create the account on behalf of my company or organization
- The Customer needs to have their Cisco.com profile set up with the correct Company Name and Company Address.
- You can update your Cisco.com profile from here, if needed, including your email address.

Callout 2: Confirm the Account Name which is auto set to the Company Name as per your cisco.com profile. If required, you can modify the Account Name. Typically the Smart Account name should be the Company Name.

Callout 3: Click Create Account.

2. Set up Smart Licensing

The screenshot shows the 'Next Steps' page after a Smart Account has been created. It includes the following sections:

- Next Steps:** A message states 'The Smart Account "Customer Company Name" has been created.' Below this, there are two buttons: 'I want to set up Smart Licensing' (highlighted with a red box and a '4' callout) and 'I want someone else to do it'.
- Other Options for your New Account:** Links for 'Manage your Account', 'Smart Software Licensing', and 'Software Central' are provided.

Callout 4: Click on I want to set up Smart Licensing

You can always go to Smart Software Manager to generate additional registration Tokens at a later time.

Account created successfully

3. Generate a Smart Licensing Token

Cisco Software Central > Create Smart Accounts

Create Smart Accounts

How to Set Up Smart Licensing

In order to activate the features installed on your Cisco devices, you must register the devices to your Smart Account. To register the devices, you create a Smart Licensing token, then go to the Smart Licensing configuration on your devices and enter the token.

Step 1 - Create a Smart Licensing Token
Click the button below to create a Smart Licensing token for your account.

Step 2 - Copy the Smart Licensing Token
Copy the token to the clipboard or download it to a file.

Copy the Smart Licensing T...

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Create a Smart Licensing Token that will be required for Product (Device) Registration.

*Please note that by clicking **Create a Smart Licensing Token** you also agree to the terms of the Smart Licensing Agreement. You can view and read the Smart Licensing Agreement from this page (click on Smart Licensing Agreement and open a new window).*

Create a Smart Licensing Token

By clicking you agree to the terms of the Smart Licensing Agreement

SMART LICENSING AGREEMENT V5.0

SMART LICENSING is a Cisco software license management system that allows you to easily track license status and software usage trends. This document describes how Smart Licensing works and includes the terms that govern your use. Please make sure you are authorized by your organization before accepting these terms or using Smart Licensing.

What is Smart Licensing?

- Smart Licensing enables you to activate and manage Cisco software licenses. It also allows Cisco to send and receive periodic messages about license usage and entitlement of Cisco devices and software ("Smart Licensing Messages"). These Smart Licensing Messages will be displayed in Smart Software Manager, which is the web portal that shows your organization's license entitlement information.
 - If you choose not to enable Smart Licensing directly over the internet, you can select another method for collecting Smart Licensing Messages, like Smart Software Manager satellite. This must be hosted in your network environment that meets minimum requirements specified by Cisco.
 - If the Smart Software Manager or the satellite stops receiving periodic updates for more than 90 days, Cisco assumes the device is no longer functioning properly and those unused licenses will automatically return to your license pool. If after 90 days the device is back in use, it will reacquire the license immediately upon sending its periodic update.
 - Smart Call Home is an automated support capability within Smart Licensing that monitors Cisco devices on your network. It flags issues and initiates resolution before your business operations are affected. Smart Call Home is an optional capability that your organization can choose to enable that is included with Smart License enabled products.
- Information Collected by Cisco
- Smart Licensing collects software license usage information with associated product identification numbers, serial numbers, unique virtual device identifier, equipment models, license or hardware versions, and host names (host names are sent to aid in troubleshooting unless you disable them).

4. Copy/Download Smart Licensing Token and use to configure products

Create a Smart Licensing Token

By clicking you agree to the terms of the Smart Licensing Agreement

Step 2 - Copy the Smart Licensing Token
Copy the token to the clipboard or download it to a file.

Copy the Smart Licensing Token

Download the Smart Licensing Token

Step 3 - Use the Token to Register your Devices for Smart Licensing
Go to the Smart Licensing area of your device configuration and enter the token, to register the device to this Smart Account. Refer to your product configuration guide for more information about registering your device for Smart Licensing. Once the device is registered, you can go to [Smart Software Licensing](#) to manage your licenses and devices.

Done

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You can copy the token to the clipboard or download it to a file:

- Copy the Smart Licensing Token
- Download the Smart Licensing Token

Use the Smart Licensing Token to register Product Instances to the Smart Account/Virtual Account (go to the Smart Licensing area of your device configuration and enter the token).

This Token can be used multiple times (unlimited number of uses) and the validity is 365 days.

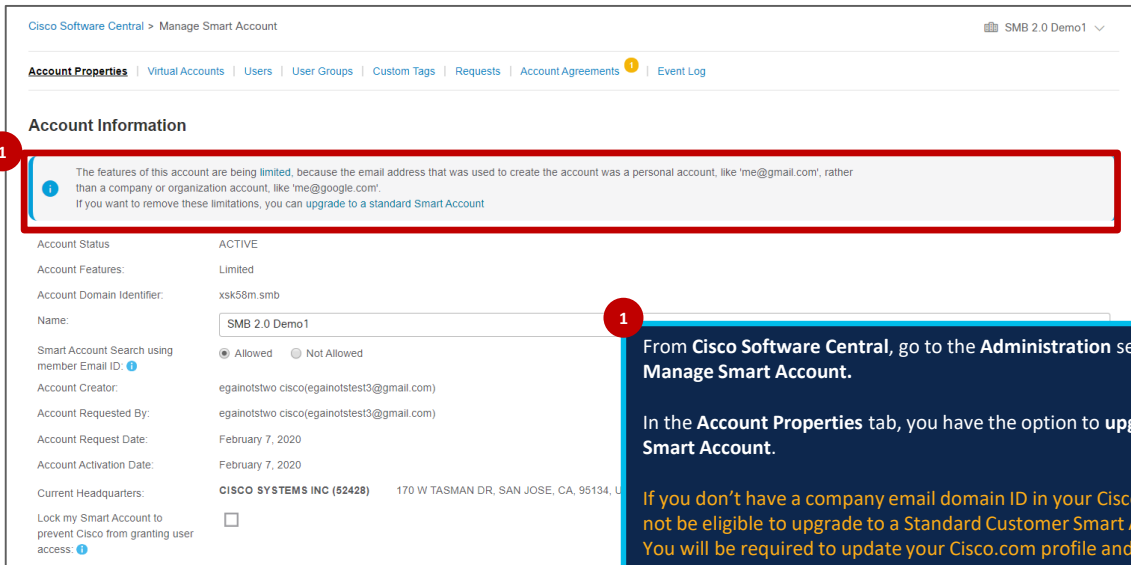
You can generate additional Tokens in [Smart Software Manager](#).

Once the device is registered, you can go to [Smart Software Manager](#) to manage your licenses and devices.

Upgrade a Limited Use Smart Account to a Standard Customer Smart Account

The **Smart Account Administrator** of a **Limited Use Smart Account** for Small/Medium Business companies can now **request an upgrade to a Standard Customer Smart Account**.

To be eligible for the upgrade to a Standard Customer Smart Account, the **Customer will need to update their Cisco.com profile to include their company email domain**.

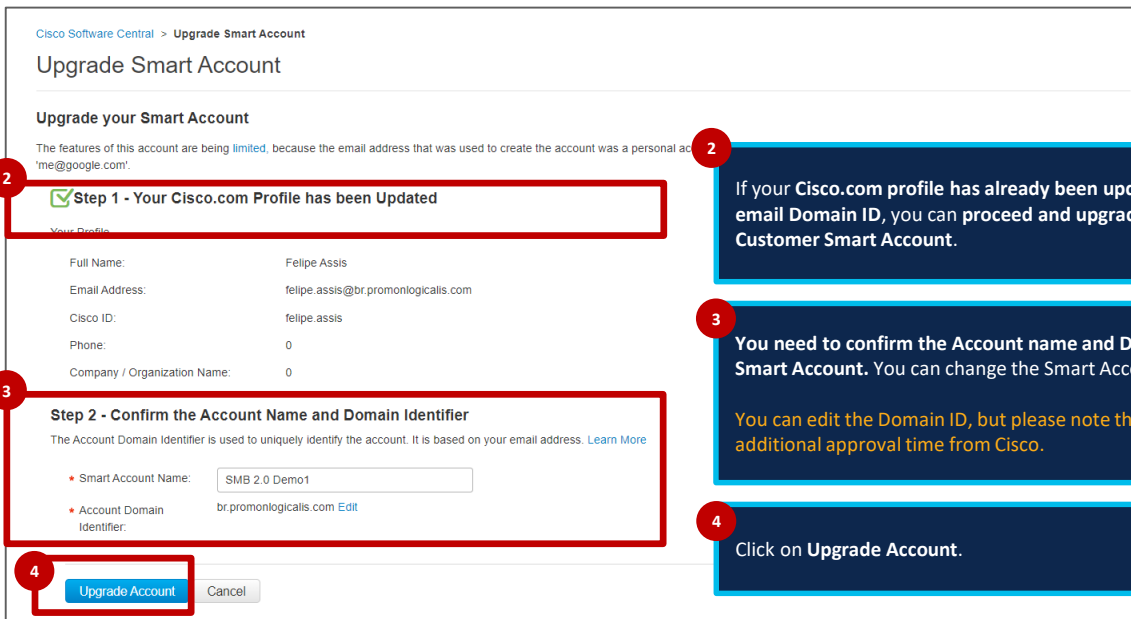


1 From Cisco Software Central, go to the **Administration** section and then to **Manage Smart Account**.

In the **Account Properties** tab, you have the option to **upgrade to a Standard Smart Account**.

If you don't have a company email domain ID in your Cisco.com profile, you will not be eligible to upgrade to a Standard Customer Smart Account. You will be required to update your Cisco.com profile and change your public email Domain ID to a company email Domain ID.

Upgrade Smart Account



2 If your **Cisco.com profile** has already been updated with a company email Domain ID, you can proceed and upgrade to a Standard Customer Smart Account.

3 You need to confirm the **Account name and Domain Identifier** of the Smart Account. You can change the Smart Account Name.

You can edit the **Domain ID**, but please note that this will require additional approval time from Cisco.

4 Click on **Upgrade Account**.