

Mobile Broadband USB Modem Compatibility Matrix (Cisco SRP500 Series Services Ready Platforms)

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This document lists the Mobile Broadband USB modems that are compatible with the Cisco SRP500 Services Ready Platforms (SRP520 and SRP540 Models).

These modems are compatible with SRP520 models running software version 1.01.24 or later and SRP540 models running software version 1.02.01 or later. We recommend that you use the latest version for your model. To obtain the latest software, click the Download Software link at: www.cisco.com/go/srp500.

Make	Model(s)	Technology
AnyData	ADU500A, ADU-510A	CDMA 450
Huawei	E153, E160, E172, E176, E177, E180, E182E, E220, E226, E270, E272, K3565, K3765, K4505	HSPA
Huawei	EC168, EC1260, EC1261	EVDO Rev A
Novatel Wireless	MC950D	HSPA
Novatel Wireless	U720, U727, U760	EVDO Rev A
Option	AT&T Quicksilver (iCON 322), AT&T Velocity (G10461)	HSPA
Sierra Wireless	USB 306U, USB 308, 312U, 875U, 880U, 881U, Compass 885U/ Mercury, Compass 888	HSPA
Sierra Wireless	AC595U, Compass 597U, 598U	EVDO Rev A
Tata	Epivalley	EVDO Rev A
UTStarcom/Pantech	UM175	EVDO Rev A
ZTE	K3571-Z, MF180, MF190, MF626, MF636	HSPA

Important Notes

- A USB modem will be automatically discovered and configured when connected to the SRP. A custom configuration for network access can be added once the modem is detected.
- If the SRP500 is configured for Connection Failover, the USB modem will only attempt to connect once higher priority interfaces fail to connect.
- If not using Connection Failover, the USB modem will attempt to connect immediately.
- Use of the Mobile Broadband USB Modem is primarily meant for data services only. Voice quality over the mobile network cannot be guaranteed.

USB Modem Initialization and Connection Status via the USB Light

During installation, the USB light of the SRP will indicate the progress of the initialization of the USB modem. The behavior of the USB light is as follows:

- **Off:** The USB modem is not plugged in.
- **Slow flash:** The USB modem is trying to connect to the service provider.
- **Fast flash:** The device is unsupported device or failed to connect.
- **Solid green:** The USB modem is connected and working normally.

Related Documentation

Support	
Cisco Small Business Support Community	www.cisco.com/go/smallbizsupport
Online Technical Support and Documentation (Login Required)	www.cisco.com/support
Cisco Small Business Support and Resources	www.cisco.com/go/smallbizhelp
Phone Support Contacts	www.cisco.com/go/sbsc
Software	
Software Downloads (Login Required)	www.cisco.com/go/srp500 Click the Download Software link.
Open Source Documentation	www.cisco.com/en/US/products/ps10500/prod_release_notes_list.html
Product Documentation	
Cisco Services Ready Platform 500 Series for Small Business	www.cisco.com/go/srp500resources
Cisco Small Business	
Cisco Partner Central for Small Business (Partner Login Required)	www.cisco.com/web/partners/sell/smb
Cisco Small Business Home	www.cisco.com/smb
Marketplace	www.cisco.com/go/marketplace

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