

Upgrading the Firmware of the Switch Using XMODEM

- HOME
 - PRODUCTS & SERVICES
 - SWITCHES
 - CISCO SMALL BUSINESS MANAGED SWITCHES
 - PRODUCT LITERATURE
 - Q&A
- Upgrading the Firmware of the Switch Using XMODEM

Document ID: 108874

Contents

- [Introduction](#)
- [How do I upgrade the firmware using XMODEM?](#)
- [Related Information](#)

Introduction

This article is one in a series to assist in the setup, troubleshooting, and maintenance of Cisco Small Business products (formerly Linksys Business Series).

Q. How do I upgrade the firmware using XMODEM?

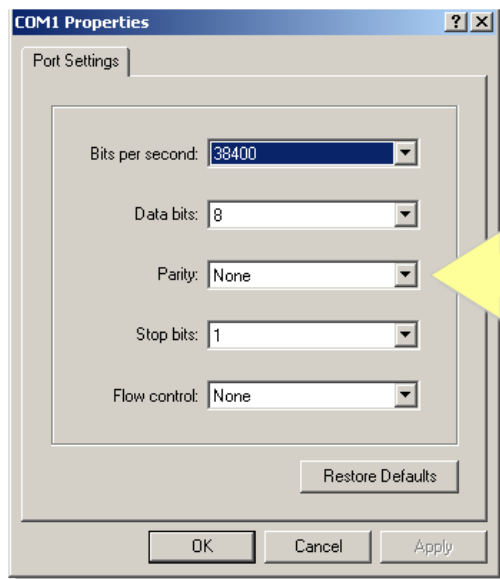
A.

If the firmware got corrupted on the switch, the last option is to use the XMODEM to upgrade the firmware.

Upgrading the Firmware of the Switch Using XMODEM

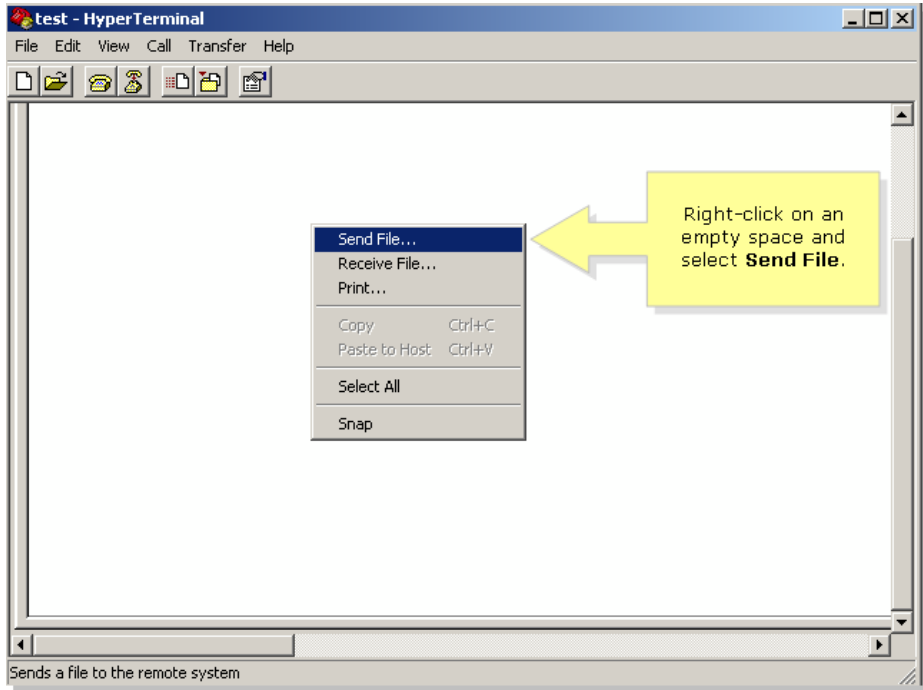
Step 1:

Access the SRW2024 using a standard console cable (RS232C). Log into the switch using **HyperTerminal** and enter the correct values as shown on the image below.

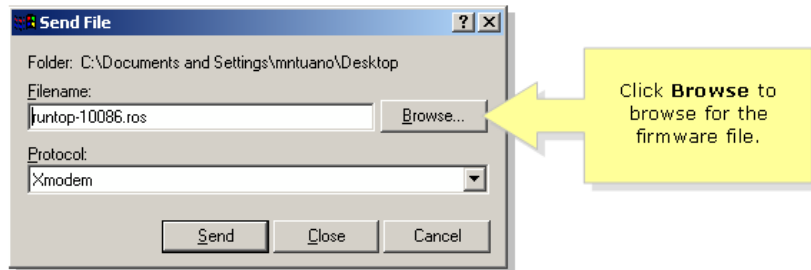


Step 2:

On the **HyperTerminal** window, right-click on an empty space and select **Send File**.

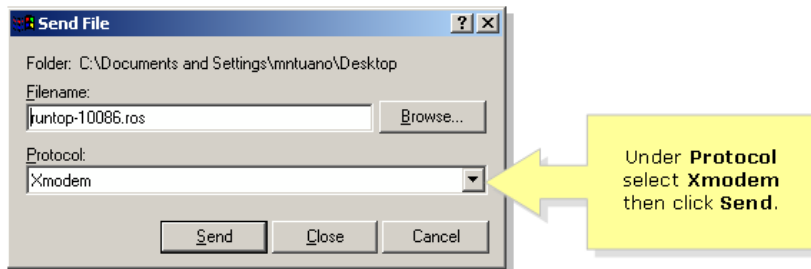


Step 3:
Click **Browse** to browse for the firmware file.

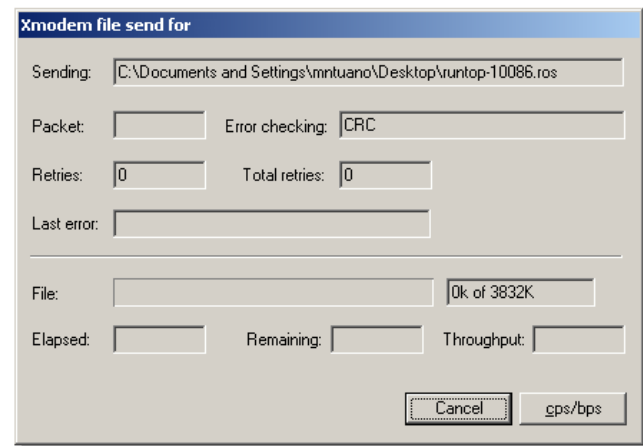


Step 4:
Under **Protocol** select **Xmodem**.

Step 5:
Click **Send**.



Note: A new window will appear informing the user that the firmware upgrade is in progress. This process may take a minimum of 2 hours.



Related Information

- [Technical Support & Documentation - Cisco Systems](#)

Updated: Dec 12, 2008

Document ID: 108874

[Borderless Networks](#)
[Product Portfolio](#)
[Architecture](#)
[Services](#)
[Solutions](#)
[Industries](#)

[Solutions For](#)
[Enterprise](#)
[Small Business](#)
[Service Provider](#)
[Home](#)
[Industries](#)
[Contacts](#)
[Contact Cisco](#)
[Find a Partner](#)

[Support](#)
[Downloads](#)
[Documentation](#)
[Communities](#)
[Collaboration](#)
[Developer Network](#)
[Learning Network](#)
[Support \(NetPro\)](#)

[About Cisco](#)
[Investor Relations](#)
[Corporate Social Responsibility](#)
[Environmental Sustainability](#)
[Human Network](#)
[Career Opportunities](#)
[Offers](#)
[Special Offers](#)
[Financing Options](#)

[Contacts](#) | [Feedback](#) | [Help](#) | [Site Map](#) | [Terms & Conditions](#) | [Privacy Statement](#) | [Cookie Policy](#) | [Trademarks](#)