



Cisco Software: License Portability for Smart and Classic Licenses

Customers and Partners



Agenda

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License Portability - Overview

A person is seen from behind, looking through a blue telescope. The background shows a cityscape across a river, with a bridge and several buildings, including one with a prominent dome. The scene is brightly lit, suggesting a sunny day.

License Portability is available
for Cisco ONE license suites.

What is License Portability?

- License portability is a flow that allows you to move your software license suites from one device to another.
- This allows leveraging the existing investment in Cisco software without having to purchase licenses when doing a hardware refresh.
- You can select which suites to port and the old licenses will be replaced with the new licenses.



License Portability is available for Cisco ONE license suites.

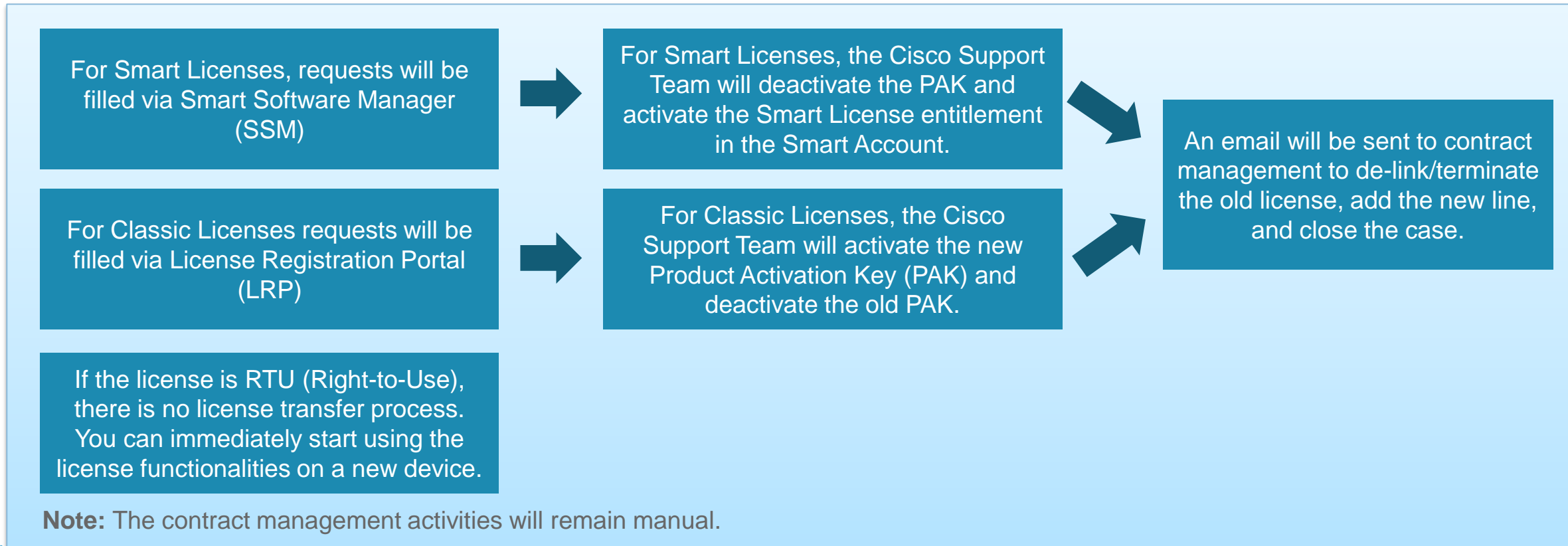
License Portability

What is License Portability?

License portability entitles customers to move their software licenses to a new device.

This allows you to leverage your existing investment in Cisco software without the need to repurchase your licenses when doing a hardware refresh.

Now you can select which licenses to port and then the old licenses will be replaced with new licenses.



License Portability in Smart Software Manager (SSM)

License Portability in Smart Software Manager

The table here below lists the Tier definitions according to the **Software Licensing Tool**.

Porting your licenses can happen in SSM and LRP. We will discuss the SSM scenario first, then transition to LRP.

Tier Definition Name	License SKU	User Defined Entitlement Name	Suite SKU(s)	Hardware PIDs	Tier#
Cisco ONE	SL-19-IPB-K9	ISR 1900 IP Base	CFPISR1900/K	CISCO1901/K9	0
Cisco ONE	SL-29-IPB-K9	ISR 2911 IP	CFPISR2900/K	CISCO2911/K9	1
Cisco ONE	SL-29-IPB-K9	ISR 2900 IP Base	CFPISR2900/K9	CISCO2901/K9	1
Cisco ONE	SL-39-IPB-K9	ISR 3900 IP Base	CFPISR3900/K9	CISCO3921/K9	2

License Portability in Smart Software Manager

- 1 In **SSM**, on the main **Inventory** page, navigate to the **Licenses** tab.
- 2 If you have licenses that are able to be ported, you will see a drop down menu named **Actions**. Select **Port** from the and the license exchange will begin.

The screenshot displays the Cisco Smart Software Manager interface. At the top, the breadcrumb navigation shows 'Cisco Software Central > Smart Software Licensing'. The main heading is 'Smart Software Licensing'. Below this, there are navigation tabs: 'Alerts', 'Inventory' (highlighted with a red box and a red circle '1'), 'Convert to Smart Licensing', 'Reports', 'Preferences', 'On-Prem Accounts', and 'Activity'. The 'Virtual Account' is set to 'VA_Port'. Below the navigation, there are tabs for 'General', 'Licenses' (highlighted with a red box and a red circle '1'), 'Product Instances', and 'Event Log'. The 'Licenses' tab contains several buttons: 'Available Actions', 'Manage License Tags', 'License Reservation...', and a plus icon. There is a search bar labeled 'Search by License' and a checkbox for 'Show License Transactions'. Below the buttons is a table with columns: License, Billing, Purchased, In Use, Balance, Alerts, and Actions. The table lists three licenses: 'BAT_Restricted', 'ISR_4321_Security', and 'ISR_4331_Application'. The 'Actions' column for each license has a dropdown menu. The dropdown menu for the first license is open, showing 'Transfer..' and 'Port' (highlighted with a red box and a red circle '2').

License	Billing	Purchased	In Use	Balance	Alerts	Actions
BAT_Restricted	Prepaid	10	0	+ 10		Actions
ISR_4321_Security	Prepaid	10	0	+ 10		Actions
ISR_4331_Application	Prepaid	10	0	+ 10		Actions

License Portability in Smart Software Manager

- 3 Another way to Port a License is to click on the actual License in the **Licenses** tab.
- 4 The License information page will appear. At the bottom of the page, you can click on the **Actions** menu and click **Port**.

The screenshot displays the Cisco Smart Software Manager interface for Smart Software Licensing. The 'Inventory' tab is selected, and the 'Licenses' sub-tab is active. A list of licenses is shown, with 'ISR_4321_Security' highlighted. A detailed view of this license is shown in a modal window, including a 'Virtual Account Usage' chart and a 'License Types' table. The 'Actions' menu at the bottom of the modal is open, with 'Port...' selected.

Smart Software Licensing

Virtual Account: VA_Port

General **Licenses** Product Instances Event Log

Available Actions Manage License Tags License Reservation... Show License Transactions Search by License

License

- BAT_Restricted
- ISR_4321_Security**
- ISR_4331_Application

ISR_4321_Security in VA_Port

Overview Product Instances Event Log Transaction History

Description

Security License for Cisco ISR 4320 Series

Virtual Account Usage

Purchased: 10 / In Use: 0 / Balance: + 10

Surplus 100%

License Types

Count	Type	Reserved	Start Date	Expiration Date	Subscription ID
10	Term	0	2018-Aug-22	2019-Feb-18	-

Showing all 1 Records

Transfer License... Port... Actions

License Portability in Smart Software Manager

- 5 A **Port Licenses** dialog box will appear.

Note: If you have reserved or upgraded licenses, these licenses won't be included in the Quantity available to port.



The license tags assigned to the current licenses are not automatically assigned to the ported licenses.

5

Port Licenses

Choose the Licenses to Port

* Port From:

* Quantity:

* Port To:

* In Virtual Account:

* Covered By:

A contract that authorizes this action.

i The tags assigned to the current licenses are not automatically assigned to the ported licenses.

Port Licenses Cancel

License Portability in Smart Software Manager

- 6 Within the Port Licenses dialog box, there are options to fill in. These include **Port From**, **Quantity**, **Port To**, **In Virtual Account**, and **Covered By**.
- 7 Within **Port From**, there are different options for the user to choose from. They can come from different SKUs and can be perpetual or term. You have the option to select the specific entitlement corresponding to the quantity, SKU, and offer type that the user chooses from.
- 8 Depending on what option you chose in the Port From menu, the available quantity will change. In this example, you have the option to port a maximum of 4 licenses. The system will not allow you to choose more than 4 licenses and the licenses must be ported in multiples of 2 (based on the SKU mapping).

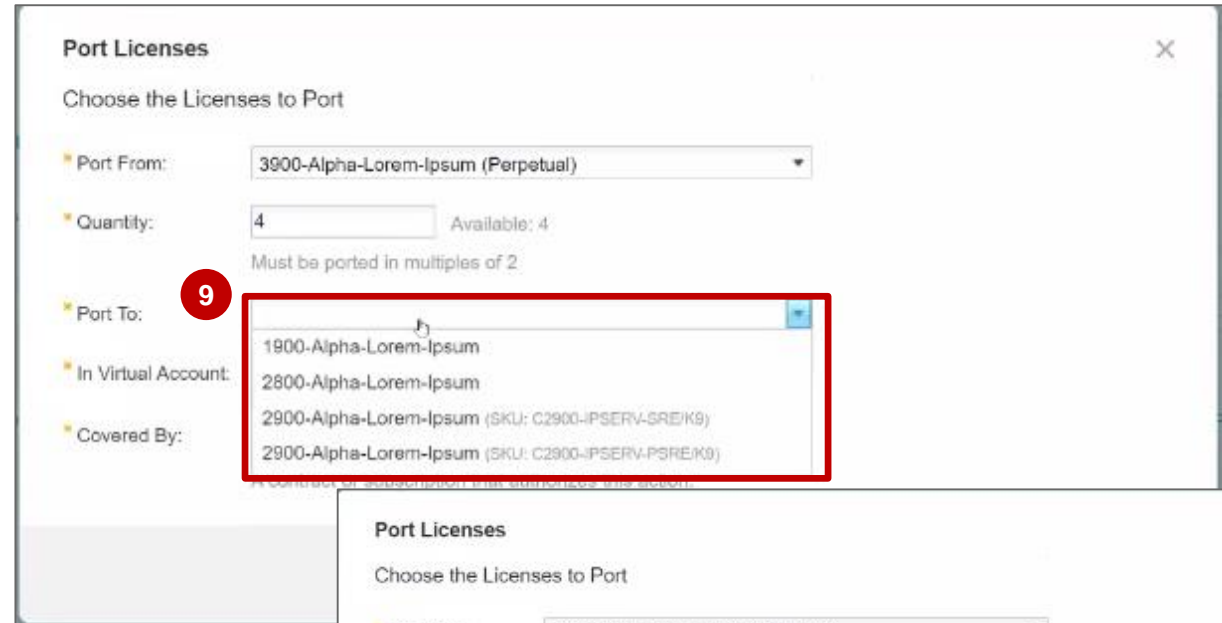
The screenshot shows the 'Port Licenses' dialog box in Smart Software Manager. The dialog is titled 'Port Licenses' and has a close button (X) in the top right corner. It contains the following fields and options:

- Choose the Licenses to Port**: A section with a dropdown menu for 'Port From' and a list of available licenses. The selected license is '3900-Alpha-Lorem-Ipsum' with 'Expires: - never -', 'Available: 8', and 'SKU: 3900-alpha-lore- ipsum'.
- Port From**: A dropdown menu showing the selected license.
- Quantity**: A text input field with a value of '4' and 'Available: 4' next to it. Below the input, it says 'Must be ported in multiples of 2'.
- Port To**: A dropdown menu.
- In Virtual Account**: A dropdown menu with the value 'Accounting'.
- Covered By**: A dropdown menu.
- Footer**: A message: 'The tags assigned to the current licenses are not automatically assigned to the ported licenses.' and two buttons: 'OK' and 'Cancel'.

License Portability in Smart Software Manager

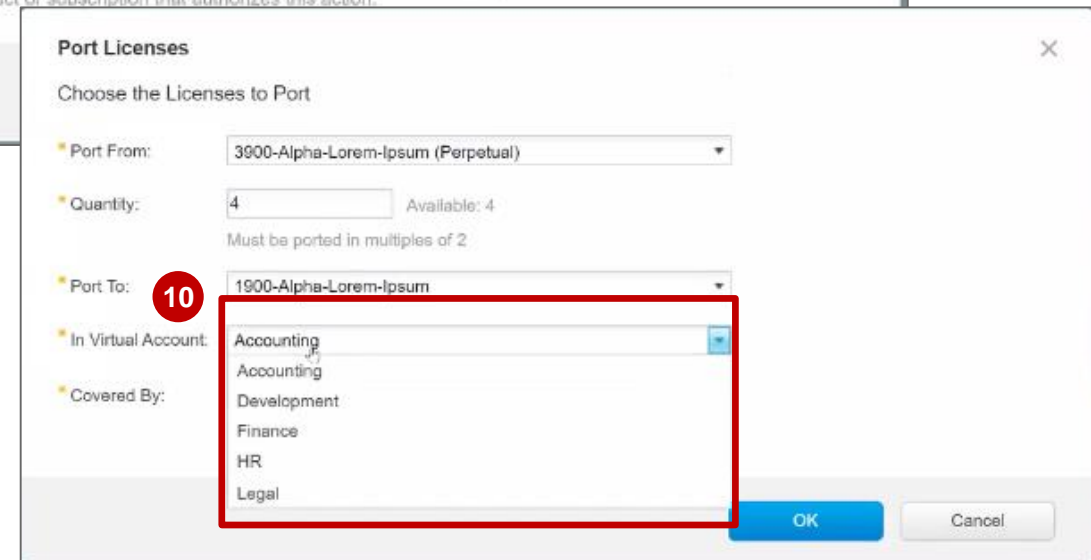
9 Here you can choose the options for **Port To**. The options available in the drop down menu are based on the tier definition table. You will only display the options to port to licenses that have the same or lower tier based on license mapping in the Software Licensing Tool.

10 You can select which **Virtual Account** to port the licenses to.



The screenshot shows the 'Port Licenses' dialog box with the following fields:

- Port From:** 3900-Alpha-Lorem-Ipsum (Perpetual)
- Quantity:** 4 (Available: 4) Must be ported in multiples of 2
- Port To:** 1900-Alpha-Lorem-Ipsum (highlighted with a red box and a red circle containing the number 9)
- In Virtual Account:** 2800-Alpha-Lorem-Ipsum
- Covered By:** 2900-Alpha-Lorem-Ipsum (SKU: C2900-IPSERV-SRE/K9), 2900-Alpha-Lorem-Ipsum (SKU: C2900-IPSERV-PSRE/K9)



The screenshot shows the 'Port Licenses' dialog box with the following fields:

- Port From:** 3900-Alpha-Lorem-Ipsum (Perpetual)
- Quantity:** 4 (Available: 4) Must be ported in multiples of 2
- Port To:** 1900-Alpha-Lorem-Ipsum
- In Virtual Account:** Accounting (highlighted with a red box and a red circle containing the number 10)
- Covered By:** Accounting, Development, Finance, HR, Legal

Buttons: OK, Cancel

License Portability in Smart Software Manager

Finally, you need to select a contract that the ported license will be covered by. The contracts displayed are based on the Entitlement Base service and the Port From value selected.

11 Select a contract and click OK. All of the contracts based on the CCO ID and the Suite SKU will be returned by the Entitlement Base service.

12 If there are no errors, you will see a success message.

Port Licenses

Choose the Licenses to Port

Port From: 3900-Alpha-Lorem-Ipsum (Perpetual)

Quantity: 4 Available: 4
Must be ported in multiples of 2

Port To: 1900-Alpha-Lorem-Ipsum

In Virtual Account: Accounting

Covered By:

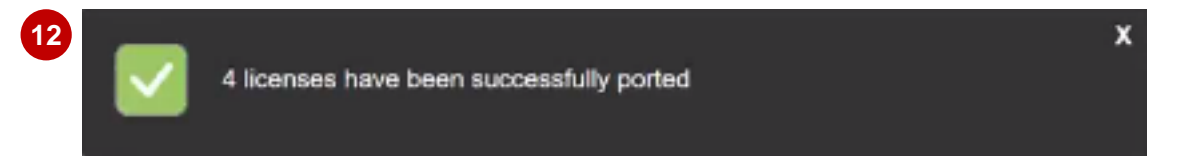
Search

Contract 86625249
Expires: 3-Jun-2018 (17 days)
Available: 10
GUID: Acme Corp.

Contract 85682524
Expires: 4-Jul-2018 (46 days)
Available: 6
GUID: Acme Corp.

Contract 88783553
Expires: 10-Sep-2020 (2 years, 51 days)
Available: 25
GUID: Beta Corp.

OK Cancel



License Portability in Smart Software Manager

13 You will also be able to see the successful porting in the **Event Log**.

The screenshot displays the 'Event Log' tab for a Virtual Account named 'Delaware'. The 'Event Log' tab is highlighted with a red box. Below the tabs, there is a search bar and a table of events. The table has columns for 'Message', 'Time', and 'User'. A red circle with the number '13' is placed next to a specific event in the table, which is also highlighted with a red box. The event message is: '5 "3900 - Universal" term licenses in Virtual Account "DEFAULT" were ported to 5 "1900 - Universal" term licenses in Virtual Account "DEFAULT".' The time is '2015-Jan-24 10:25' and the user is 'pgriffin'.

Message	Time	User
5 new "3900 - Universal" perpetual licenses and 5 new "3900 - Consectetur" perpetual licenses were added to the Virtual Account "Reservation Example" via a license upgrade. 5 existing "3900 - Lorem Ipsum" perpetual licenses and 10 existing "3900 - Dolor Est" perpetual licenses were replaced.	2015-Jan-24 10:50	pgriffin
5 "3900 - Universal" term licenses in Virtual Account "DEFAULT" were ported to 5 "1900 - Universal" term licenses in Virtual Account "DEFAULT".	2015-Jan-24 10:25	pgriffin
5 "Lorem Ipsum Dolor Est" term upgrade licenses were added to Virtual Account "DEFAULT". These licenses will become available when the upgrade is completed by identifying the current licenses to be replaced by the upgrade licenses.	2015-Jan-24 10:25	pgriffin
10 "1900-DATA" term licenses in the Virtual Account "DEFAULT" have reached their start date and can now be used.	2014-Jan-24 09:54	System
10 "1900-DATA" term licenses associated with Subscription ID "8675309" were removed from the Virtual Account "DEFAULT".	2014-Jan-24 09:54	System
10 "1900-DATA" term licenses have been added in the Virtual Account "DEFAULT" but cannot be used until they reach their start date of Apr 13, 2015.	2014-Jan-24 09:54	System
10 "1900-DATA" term licenses associated with Subscription ID "8675309" have been added in the Virtual Account "DEFAULT" but cannot be used until they reach their start date of Apr 13, 2015.	2014-Jan-24 09:54	System
10 "1900-DATA" term licenses in the Virtual Account "DEFAULT" have reached their start date and can now be used.	2014-Jan-24 09:54	System

License Portability in Smart Software Manager

- 14 An email is sent to CPS (Customer Service) for them to take the action to update the contract based on the ported licenses.

Smart Software Manager - License Port Activity

Account Details

Account Domain Identifier: acme.com
Account Name: Acme Corporation
Virtual Account: Accounting
CCO ID: pgriffin

Activity Details

Covered By: Contract 883736354
Expiration Date: 03-Jul-2018
Global Ultimate ID: Acme Corp
Source System: Smart Software Manager

Source License	Quantity	Destination License	Quantity
License SKU: sku-3900-lorem-ipsum Suite SKU: C1F13900	10	License SKU: sku-1900-lorem-ipsum Suite SKU: C1F11900	10
License SKU: sku-3900-dolor-est Suite SKU: C1F13900	5	License SKU: sku-1900-dolor-est Suite SKU: C1F11900	15
License SKU: sku-3900-lan-ipsum Suite SKU: sku-3900-lan-ipsum	10	License SKU: sku-1900-at-erat-elit Suite SKU: C1F11900	10

Inventory – Errors in License Portability in SSM

1 If there is a system error while trying to port licenses, you will see a message asking to cancel and try to port again in a few minutes. If it does not work the second time, you may **open a support case**.

2 If there are no contracts found to cover the licenses that you are trying to port, you will see a different message pop up explaining that you can manage contracts in Cisco Commerce (CCW). You may **open CCW** or **open up a support case**.

1

Port Licenses

We apologize, but a system error has occurred. Please click Cancel, and try again in a few minutes. If you see this message again, please open a support case.

Open a support case

2

Port Licenses

Licenses can only be ported to another tier if a contract or subscription authorizes this capability. No contract was found that covers the licenses to be ported. You can manage the contracts associated with your account using the Cisco Commerce Workspace.

Open Cisco Commerce Workspace
Open a support case

Choose the Licenses to Port

Port From: 3900-Alpha-Lorem-Ipsum (Perpetual)

Quantity: 4 Available: 4
Must be ported in multiples of 2

Port To: 1900-Alpha-Lorem-Ipsum

In Virtual Account: Accounting

Covered By: Contract 86625249
A contract or subscription that authorizes this action.

The tags assigned to the current licenses are not automatically assigned to the ported licenses.

OK Cancel

License Portability in the License Registration Portal (LRP)

License Portability in LRP

Overview



License Portability is available for Cisco ONE license suites.

License Portability is a rehost flow which allows Customers to move their licenses from one device to another.

The table on the right lists the scenarios for which license portability may take place.

Navigating Portability:

- ✓ For Smart Licenses, requests will be filled via Smart Software Manager (SSM)
- ✓ For Classic Licenses requests will be filled via License Registration Portal (LRP)
- ✓ If the license is RTU (Right-to-Use), there is no license transfer process. You can immediately start using the license functionalities on a new device.

Sub-Scenario	Description
a) 1:1 Refresh within same tier of devices	Device refresh with another device in the same tier (e.g., ISR 2901 to 2911)
b) 1:1 Upgrade to higher-tier of device family	Device refresh with another device in a higher tier (e.g., ISR 1921 to 2911)
c) 1:1 Downgrade to lower-tier of device family	Device refresh with another device in a lower tier (e.g., ISR 2901 to 1921)
d) 1:1 Move to next-generation of device families	Device refresh to a comparable family in the next generation offering (e.g., ISR 19xx to 432x)

License Portability in LRP

Devices Tab

- 1 Within the [Cisco License Registration Portal \(LRP\)](#), Click the **Devices** tab.
- 2 Locate the device to port and hover your cursor above the blue arrow to display the drop-down menu.
- 3 Choose Move Licenses Between Devices. This menu option allows you to perform an RMA, a rehost, or license portability. *This menu option is also available under **Devices > Move Licenses**.*

The screenshot displays the Cisco License Registration Portal (LRP) interface. The top navigation bar includes the Cisco logo, 'Products & Services', 'Support', 'How to Buy', 'Training & Events', and 'Partners'. The main content area is titled 'Product License Registration' and shows a list of licenses. The 'Devices' tab is selected, and the 'Move Licenses' option is highlighted in the top navigation. A device is selected, and a dropdown menu is open, showing the 'Move Licenses Between Devices...' option highlighted.

Device	Smart Account	Family	Features	Quantity
<input type="checkbox"/>		ISR G2	datak9	1
<input type="checkbox"/>			securityk9	1

UDI Product ID:CISCO3925...
UDI Serial Number:FOC18305J2

License Portability in LRP

Move Licenses Between Devices

Step 1: Select Devices – Move Licenses from the Source Device.

This window shows the source device that has the licenses to be moved.

- 4 Specify whether you are returning the device: Choose **Yes** for an RMA. Choose **No** for a rehost or license portability.
- 5 Click **Next**.

The screenshot displays the Cisco Product License Registration interface. The top navigation bar includes the Cisco logo, 'Products & Services', 'Support', 'How to Buy', 'Training & Events', and 'Partners'. The main content area is titled 'Product License Registration' and shows a progress indicator with three steps: 'STEP 1 Select Devices' (highlighted), 'STEP 2 Select Licenses', and 'STEP 3 Review'. Below the progress indicator, the section 'Move Licenses from this Source Device' is visible. It contains a 'Source Device' section with the following details: UDI Version ID, UDI Product ID: CISCO3925/K9, UDI Serial Number, Family: ISR G2, Smart Account: Unassigned, and Virtual Account. A dropdown menu for 'Returning Device:' is open, showing 'Yes' and 'No' options, with 'No' selected. A red circle with the number '4' is placed over the 'Returning Device:' dropdown. Below this, there is a link: 'Using a Return Material Authorization (RMA) Look up or request an RMA Number'. At the bottom, there are 'Cancel' and 'Next' buttons, with a red circle and the number '5' placed over the 'Next' button.

License Portability in LRP

Move Licenses Between Devices

Step 1: Select Devices – Move Licenses to the Destination Device.

6 Click the **Port to another device tier** link.

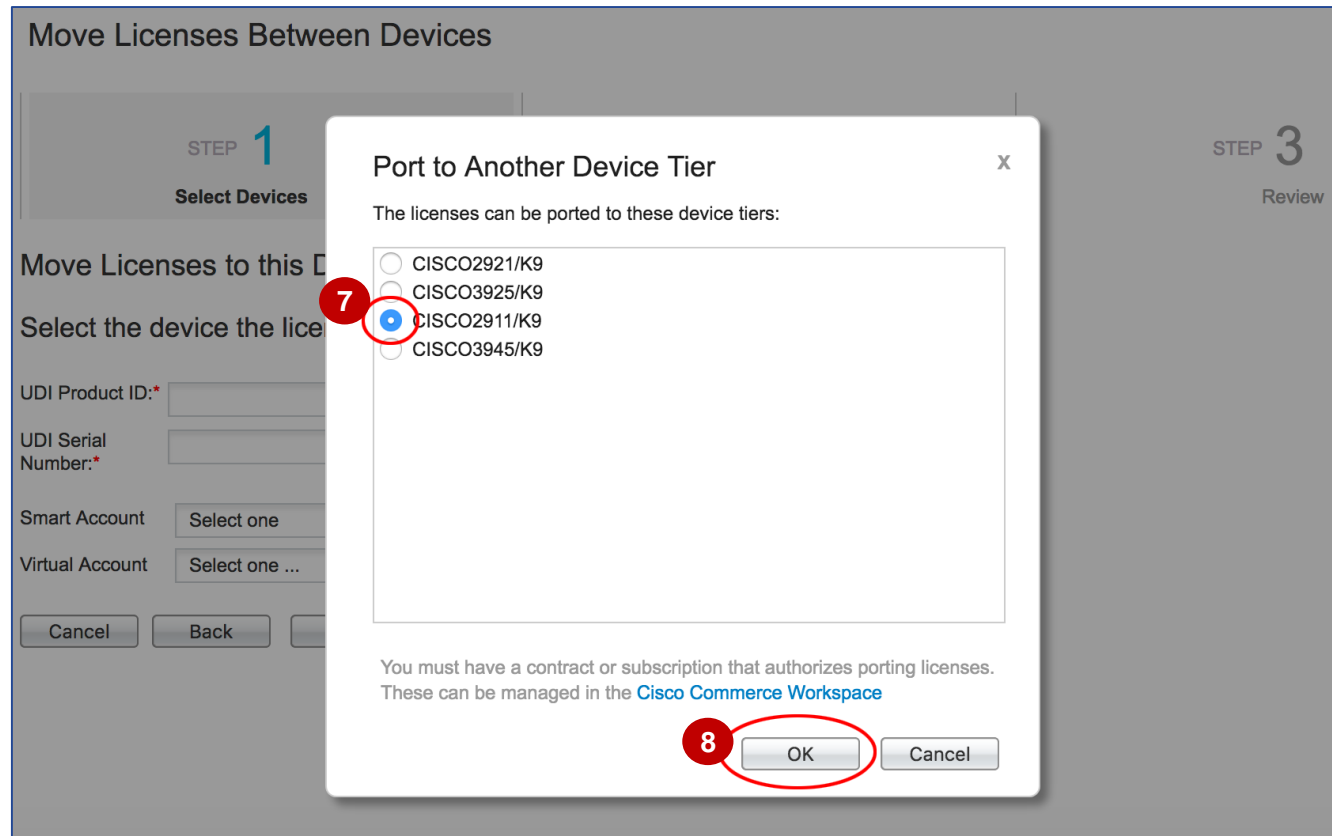
The screenshot displays the Cisco Product License Registration (LRP) interface. At the top, there is a navigation bar with the Cisco logo and links for Products & Services, Support, How to Buy, Training & Events, and Partners. A search bar is also present. Below the navigation bar, the page title is 'Product License Registration' and the user is logged in as 'Hello [Name]'. The main content area is titled 'Move Licenses Between Devices' and shows a progress indicator with three steps: STEP 1 (Select Devices), STEP 2 (Select Licenses), and STEP 3 (Review). The current step is STEP 1. Below the progress indicator, there is a section titled 'Move Licenses to this Destination Device' with the instruction 'Select the device the licenses will be moved to.' The form includes fields for 'UDI Product ID:*' and 'UDI Serial Number:*'. The 'UDI Product ID' field has a red circle around it with the number '6' and a red circle around the text 'Port to another device tier' which is a link. Below these fields are dropdown menus for 'Smart Account' and 'Virtual Account'. At the bottom of the form are buttons for 'Cancel', 'Back', and 'Next'.

License Portability in LRP

Move Licenses Between Devices

This window lists all possible destination devices for porting the licenses.

- 7 Choose the destination device by clicking the respective radio button and
- 8 click **OK**.



License Portability in LRP

Move Licenses Between Devices

The **UDI Product ID** field will populate.

- 9 Enter the **UDI Serial Number**.
- 10 You may also choose a **Smart Account** and **Virtual Account** (optional).
- 11 Click **Next**.

The screenshot displays the Cisco Product License Registration interface. The top navigation bar includes the Cisco logo and links for Products & Services, Support, How to Buy, Training & Events, and Partners. The main content area is titled 'Product License Registration' and shows a progress indicator with three steps: STEP 1 (Select Devices), STEP 2 (Select Licenses), and STEP 3 (Review). The current step is STEP 1, which is highlighted. Below the progress indicator, the text reads 'Move Licenses to this Destination Device' and 'Select the device the licenses will be moved to.' The form fields are as follows: 'UDI Product ID:' with the value 'CISCO2911/K9' and a 'Port to another device tier' link; 'UDI Serial Number:' (empty); 'Smart Account' (dropdown menu with 'Select one'); and 'Virtual Account' (dropdown menu with 'Select one ...'). At the bottom, there are three buttons: 'Cancel', 'Back', and 'Next'. The 'Next' button is highlighted with a red circle and the number 11.

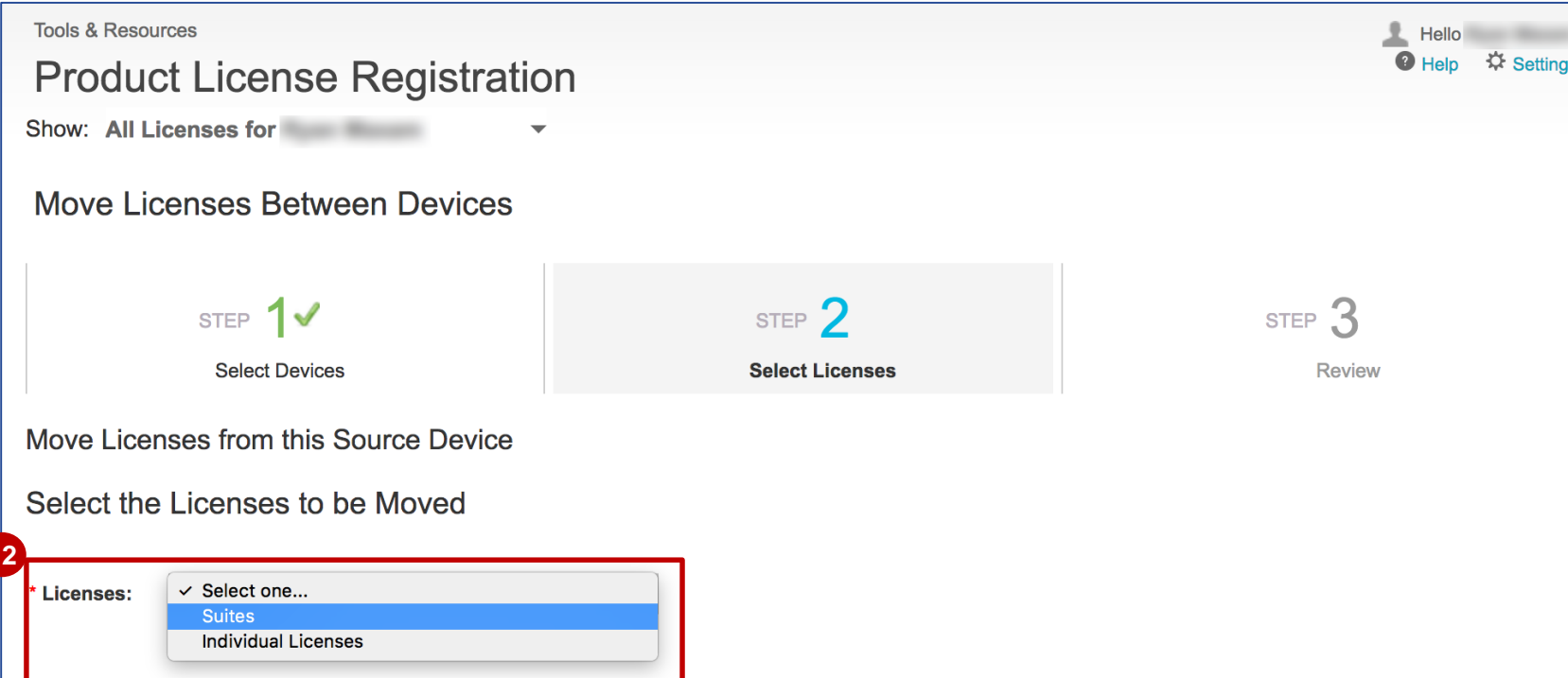
License Portability in LRP

Move Licenses Between Devices

12 **Step 2: Select Licenses – Select the Licenses to be Moved.** This window gives you two license options:

- Choose **Individual Licenses** for a rehost.
- Choose **Suites** for license portability.

Please note: You must have a valid Cisco contract in order to use the portability feature. If there is no contract, the portability option will not be visible in the drop-down menu.



The screenshot shows the 'Product License Registration' interface. At the top, it says 'Tools & Resources' and 'Hello [user]'. Below that, it says 'Product License Registration' and 'Show: All Licenses for [device]'. The main heading is 'Move Licenses Between Devices'. There is a progress bar with three steps: 'STEP 1 Select Devices' (completed), 'STEP 2 Select Licenses' (current step), and 'STEP 3 Review'. Below the progress bar, it says 'Move Licenses from this Source Device' and 'Select the Licenses to be Moved'. A red box highlights a dropdown menu labeled '* Licenses:' with three options: 'Select one...', 'Suites', and 'Individual Licenses'.

License Portability in LRP

Move Licenses Between Devices

- 13 Choose the number of licenses to port by clicking the **Quantity to Port** drop-down menu.
- 14 Choose the contract authorization by clicking the **Covered By** drop-down menu.

Product License Registration Help Settings

Show: All Licenses for XXXXXXXXXX

Move Licenses Between Devices

STEP 1 ✓ Select Devices | **STEP 2 Select Licenses** | STEP 3 Review

Move Licenses to this Destination Device

Select the Licenses to be Moved

* Licenses: Suites

Cisco ONE Advanced App Services Perpetual

Source Suite:
Cisco ONE Advanced App Services Perpetual

13 Quantity to Port :

14 Covered By:

Destination Suite:
Cisco ONE Advanced App Services Perpetual

Features:

Source Suite	Destination Suite
securityk9 Quantity: 1	datak9 Quantity: 1
datak9 Quantity: 1	securityk9 Quantity: 1

License Portability in LRP

Move Licenses Between Device

- 15 Each suite on the source device will have its own tab. Be sure to choose the quantity of licenses to port and the contract authorization coverage for each tab.
- 16 Click **Next**.

Move Licenses Between Devices

STEP 1 ✓ Select Devices

STEP 2 Select Licenses

STEP 3 Review

* Licenses: Suites

Cisco ONE Foundation Perpetual ISR

Cisco ONE Advanced App Services Perpetual

Source Suite:
Cisco ONE Advanced App Services Perpetual

Quantity to Port : 1

Covered By: 93757905 (07-Feb-2019 (-40 Days))

Destination Suite:
Cisco ONE Advanced App Services Perpetual

Features:

Source Suite	Destination Suite
securityk9 Quantity: 1	datak9 Quantity: 1
datak9 Quantity: 1	securityk9 Quantity: 1

Cancel Back Next

License Portability in LRP

Move Licenses Between Devices

Step 3: Review the Licenses to be Moved.

This window displays the details for the source device(s) and destination device, including the respective Product IDs, Serial Numbers, Licenses Being Moved, along with the user name and email address.

17 Review the details and click **Submit**.

The portability transaction will be processed and the selected contract and suites will be credited/debited to reflect the correct target suites and quantities and support coverage.

Tools & Resources Hello [User] [Help](#) [Settings](#)

Product License Registration

Show: All Licenses for [Device]

Move Licenses Between Devices

STEP 1 ✓ Select Devices | STEP 2 ✓ Select Licenses | **STEP 3 Review**

Move Licenses from this Source Device

Review the Licenses to be Moved

Source Device:	Destination Device:
UDI Version ID:	UDI PID: CISCO3945/K9
UDI Product ID: CISCO3925/K9	UDI SN: [Redacted]
UDI Serial Number: [Redacted]	Family: ISR G2
Family: ISR G2	Smart Account: TEST LRP COMCAST
Smart Account: Unassigned	Virtual Account: Federal
Virtual Account: Unassigned	

Licenses Being Moved

Source License	Contracts	Quantity	Destination License	Quantity
Cisco ONE Advanced App Services Perpetual	93757905	1	Cisco ONE Advanced App Services Perpetual	1
SKU: SL-39-SEC-K9	Expires: 07-Feb-2019 (-40 Days)		SKU: C1-SL-39-DATAAPPK9	
SKU: SL-39-DATA-K9			SKU: C1-SL-39-SEC-K9	

Send Licenses To:

End User: [Redacted]

Email Addresses: [Redacted]

[Edit Settings](#)

17

By clicking Submit you indicate that you agree with the terms of the [License Agreement](#) and the Supplemental End User License Agreement

Customer Support

Customer Support

Submitting Cases

Software Licensing Support:

If you have support questions about Software Licensing, open a case via [Support Case Manager \(SCM\)](#).

To learn more on how to open a case in SCM, click [here](#).

Product Support: Technical Assistance Center (TAC)

For Technical Support questions, please contact Cisco TAC: [Worldwide Support Contacts](#)



Version History (April 2019)

Slide #	Details	Release
4	Updated description/introduction to the License Portability topic	April 2019
19 - 27	License Portability in LRP for Cisco ONE	April 2019

Version History (July 2019)

Slide #	Details	Release
8, 9,	Updated Cisco Software Central page layout (updated screenshots)	July 1st, 2019

Version History (October 2019)

Slide #	Details	Release
8, 9,	Renaming of the Satellite tab to On-Prem Accounts (in SSM)	September 27th

Version History (December 2019)

Slide #	Details	Release
8, 9,	Screenshot updates due to the new layout of the Virtual Chat Assistant	December 13th

Version History (May 2020)

Slide #	Details	Release
5, 29	Modified Support slide and other slides to include Support Case Manager	May 2020