

Tutorial Mode: Welcome to Duo Level Up! - Review

Web browsers tested:

Web browsers	Version	CPU	Functionality
Firefox Desktop:	74.0	(64-bit)	No problems
Google Chrome Desktop:	80.0.3987.149	(64-bit)	No problems
Microsoft Edge:	80.0.361.69	(64-bit)	No problems

Pages:

Pages	Title	Link to page
A	About Duo Level Up	Link
B	View/Print Certificate of Completion	Link
C	Add Duo Certification to LinkedIn	Link
D	Feedback & Support	Link

All Suggested modifications:

Page		Change Type	Text	Remediation	Closed
A	1.	Duplicate text	to help to help	Delete second 'to help'	<input type="checkbox"/>
A	2.	Punctuation	deploy, manage, and	Delete comma after manage ','	<input type="checkbox"/>
B	3.	Adjective	print a certificate	Change 'a' to 'your'	<input type="checkbox"/>
B	4.	Phrasing	To view, print, or download ...	Complete the following steps to view, print, or download your certificate.	<input type="checkbox"/>
C		None			<input type="checkbox"/>
D	5.	Phrasing	Duo Community	Duo Community 'Forum site'	<input type="checkbox"/>
D	6.	Add link	Duo Community	https://community.duo.com/	<input type="checkbox"/>
D	7.	Phrasing	Return to Home Page	Return to 'Training' Home Page	<input type="checkbox"/>

Page A:

About Duo Level Up

<https://levelup.duo.com/tutorial-mode-welcome-to-duo-level-up/436803>

Suggested modifications:

Page	#	Change Type	Text	Remediation
A	1.	Duplicate text	to help to help	Delete second 'to help'
A	2.	Punctuation	deploy, manage, and	Delete comma after manage ','

About Duo Level Up

#1: to help ~~to help~~

#2: deploy, manage, and

Duo Level Up is an online learning platform with courses designed to help to help Duo administrators like you gain the knowledge to deploy, manage, and support Duo successfully.

Level Up is a companion to other Duo resources, including our documentation, Knowledge Base, and Duo Community, and is available free of charge to any administrator with access to the Duo Admin Panel. Whether you are beginning your first deployment or are an experienced administrator, our courses are designed to help you make the most of your Duo subscription and take the next step in your organization's security journey.



MORE RESOURCES

In addition to Level Up, the following additional free, public platforms will help you be a successful administrator:



Duo Documentation



Knowledge Base



Duo Community

View/Print Certificate of Completion

<https://levelup.duo.com/tutorial-mode-welcome-to-duo-level-up/436807>

Suggested modifications:


Page	#	Change Type	Text	Remediation
B	3.	Adjective	print a certificate	Change 'a' to 'your'
B	4.	Phrasing	To view, print, or download	Complete the following steps to view, print, or download your certificate.

View/Print Certificate of Completion

#3: Change 'a' to 'your'

After successfully completing a course in Level Up, you'll have the opportunity to view and print a certificate of completion. This is available for every completed course on your profile. To view, print, or download your certificate, complete the following steps:

#4: Complete the following steps to view, print, or download your certificate.

1. In the top right-hand corner, navigate to the **Account**  menu and click **My Profile**.
2. Locate the course under the Registrations heading and click **View Certificate**.

Registrations				
Title	Enrolled	Status	Completed	Receive notifications
Authentication Methods & Devices	2019-Sep-25	View certificate	2019-Sep-25	
Help Desk Administrator Certification Exam	2020-Jan-10	View certificate Add to profile	2020-Jan-10	
Helpdesk: Support Success	2019-Oct-16	20 of 28 lessons	--	
Helpdesk: The End-User Experience	2019-Oct-15	View certificate	2019-Oct-16	
Introduction to the Duo Admin Panel	2018-Aug-21	View certificate	2018-Sep-24	
Policy & Access Control for Everyone	2019-Oct-17	5 of 14 lessons	--	

Page C

Add Duo Certification to LinkedIn

<https://levelup.duo.com/tutorial-mode-welcome-to-duo-level-up/436809>



Suggested modifications:

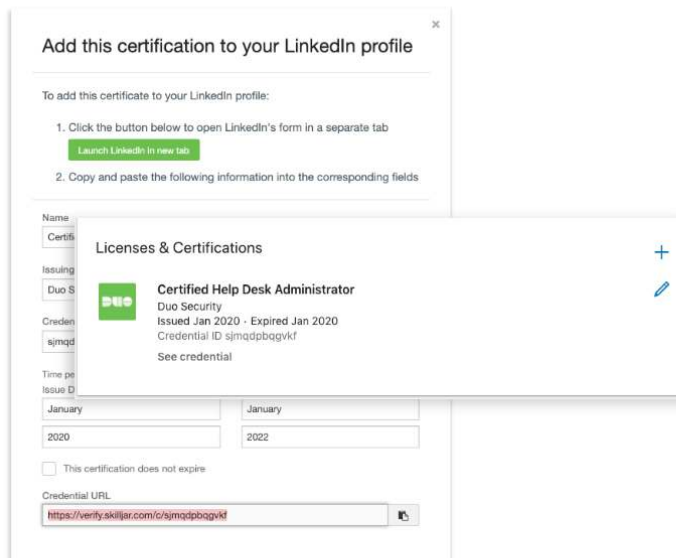
Page	Change Type	Text	Remediation
C	None		

Add Duo Certification to LinkedIn

All Level Up courses issue certificates that can be viewed or printed from your [profile](#). Certain certification courses issue a badge you can add to your LinkedIn profile after successfully passing a final exam. Though not required, certification is a great way to show what you've learned about Duo from the courses you've taken on Level Up and boost your resume by highlighting your newly gained Duo expertise. After successfully completing a Duo Certification exam, you will have the ability to view, print, and add the certification to your LinkedIn profile.

HOW TO ADD DUO CERTIFICATION TO LINKEDIN

1. Successfully complete a certification, such as the [Help Desk Administrator Certification Exam](#). (Note: Not all course series offer certification exams)
2. In the top right-hand corner, navigate to the **Account**  menu and click **My Profile**.
3. Locate the course under the **Registrations** heading and click **Add to Profile** 
4. A window will appear with instructions to add the certification to your LinkedIn profile. Click **Launch LinkedIn in a new tab** and copy and paste the values provided in each field.
5. Once complete, the certification will be visible under the Licenses & Certifications section of your LinkedIn profile.



The screenshot shows a dialog box titled "Add this certification to your LinkedIn profile" with the following instructions:

- To add this certificate to your LinkedIn profile:
- 1. Click the button below to open LinkedIn's form in a separate tab
- 2. Copy and paste the following information into the corresponding fields

Below the instructions is a form with the following fields:

- Name: [Empty]
- Certification: [Empty]
- Issuing Organization: [Empty]
- Duo Security: [Empty]
- Credential ID: [Empty]
- Time period: [Empty]
- Issue Date: [Empty]
- Expiration Date: [Empty]
- Expiration: This certification does not expire
- Credential URL: <https://verify.skilljar.com/c/sjmqdpbgvkt>

The background shows the LinkedIn "Licenses & Certifications" section with a card for "Certified Help Desk Administrator" by Duo Security, issued and expired in January 2020, with credential ID sjmqdpbgvkt.

Page D


Feedback & Support -

<https://levelup.duo.com/tutorial-mode-welcome-to-duo-level-up/436815>

Suggested modifications:

Page		Change Type	Text	Remediation
D	5.	Phrasing	Duo Community	Duo Community 'Forum site'
D	6.	Add link	Duo Community	https://community.duo.com/
D	7.	Phrasing	Return to Home Page	Return to 'Training' Home Page

Feedback & Support



JOIN US ON THE DUO COMMUNITY

Connect with other administrators and the Duo team on the Duo Community for the latest release notes, Level Up course updates, and security tips from other administrators.

FIND SUPPORT

For any assistance with Level Up, contact us at levelup@duo.com. For any other issues with Duo, please [contact our Support Team](#).

Return to Home Page

Duo Community

#5: Duo Community 'Forum site'

#6: <https://community.duo.com/>

#7: Return to Training Home