

Overview

Event	5400 Authentication failed
Username	84:B2:61:1E:A6:38
Endpoint Id	84:B2:61:1E:A6:38
Endpoint Profile	
Authentication Policy	Default >> Default
Authorization Policy	Default
Authorization Result	

Authentication Details

Source Timestamp	2019-04-25 12:14:42.495
Received Timestamp	2019-04-25 12:14:42.495
Policy Server	URSB-ISE-01
Event	5400 Authentication failed
Failure Reason	22056 Subject not found in the applicable identity store(s)
Resolution	Check whether the subject is present in any one of the chosen identity stores. Note that some identity stores may have been skipped due to identity resolution settings or if they do not support the current authentication protocol.
Root cause	Subject not found in the applicable identity store(s).
Username	84:B2:61:1E:A6:38
Endpoint Id	84:B2:61:1E:A6:38
Calling Station Id	84-B2-61-1E-A6-38
Authentication Method	Lookup
Authentication Protocol	EAP-MD5
Network Device	SG500-L6
Device Type	All Device Types#URSB-Switches
Location	All Locations#FloorSix
NAS IPv4 Address	192.168.11.62
NAS Port Type	Ethernet
Response Time	32 milliseconds

Steps

11001 Received RADIUS Access-Request

11017 RADIUS created a new session

11117 Generated a new session ID

15049 Evaluating Policy Group

15008 Evaluating Service Selection Policy

15048 Queried PIP - Normalised Radius.RadiusFlowType (3)

15048 Queried PIP - Radius.NAS-Port-Type

15048 Queried PIP - Normalised Radius.RadiusFlowType (2)

11507 Extracted EAP-Response/Identity

12500 Prepared EAP-Request proposing EAP-TLS with chal

11006 Returned RADIUS Access-Challenge

11001 Received RADIUS Access-Request

11018 RADIUS is re-using an existing session

12001 Extracted EAP-Response/NAK requesting to use EAF

12000 Prepared EAP-Request proposing EAP-MD5 with cha

11006 Returned RADIUS Access-Challenge

11001 Received RADIUS Access-Request

11018 RADIUS is re-using an existing session

12002 Extracted EAP-Response containing EAP-MD5 challe accepting EAP-MD5 as negotiated

11028 Detected Host Lookup UseCase (UserName = Calling

15041 Evaluating Identity Policy

15048 Queried PIP - Normalised Radius.RadiusFlowType (4)

22072 Selected identity source sequence - All_User_ID_Stor

15013 Selected Identity Source - Internal Users

24210 Looking up User in Internal Users IDStore - 84:B2:61:

24216 The user is not found in the internal users identity stor

15013 Selected Identity Source - All_AD_Join_Points

24432 Looking up user in Active Directory - All_AD_Join_Po

24325 Resolving identity - 84-B2-61-1E-A6-38

24313 Search for matching accounts at join point - ursb.local

24318 No matching account found in forest - ursb.local

24322 Identity resolution detected no matching account

24352 Identity resolution failed - ERROR_NO_SUCH_USER

24412 User not found in Active Directory - All_AD_Join_Poir

15013 Selected Identity Source - Guest Users

24631 Looking up User in Internal Guests IDStore

24633 The user is not found in the internal guests identity str

22016 Identity sequence completed iterating the IDStores

22056 Subject not found in the applicable identity store(s)

22058 The advanced option that is configured for an unknow

22061 The 'Reject' advanced option is configured in case of request

12006 EAP-MD5 authentication failed

11504 Prepared EAP-Failure

11003 Returned RADIUS Access-Reject

Other Attributes

ConfigVersionId	241
Device Port	49205
DestinationPort	1812
RadiusPacketType	AccessRequest
Protocol	Radius
NAS-Port	68
State	64CPMSessionID=c0a80232j8z1pzvKAR6C8fASAwSie5_867KYoYuCyAj7e3tqZY;36SessionID=URSB-ISE-01/344698588/4422;
Acct-Session-Id	050004ED
OriginalUserName	84b2611ea638
NetworkDeviceProfileId	d999057c-9b95-4538-9ce6-bbcd52105a43
IsThirdPartyDeviceFlow	false
AcsSessionID	URSB-ISE-01/344698588/4422
UseCase	Host Lookup
SelectedAuthenticationIdentityStores	Internal Users
SelectedAuthenticationIdentityStores	All_AD_Join_Points
SelectedAuthenticationIdentityStores	Guest Users
IdentityPolicyMatchedRule	Default
CPMSessionID	c0a80232j8z1pzvKAR6C8fASAwSie5_867KYoYuCyAj7e3tqZY
EndPointMACAddress	84-B2-61-1E-A6-38
ISEPolicySetName	Default
IdentitySelectionMatchedRule	Default
IsMachineIdentity	false
DTLSSupport	Unknown
Network Device Profile	CISCO-IP-Phone
Location	Location#All Locations#FloorSix
Device Type	Device Type#All Device Types#URSB-Switches
IPSEC	IPSEC#Is IPSEC Device#No
RADIUS Username	84:B2:61:1E:A6:38
Device IP Address	192.168.11.62
Called-Station-ID	C4:44:A0:30:4D:E6

Result

RadiusPacketType	AccessReject
AuthenticationResult	UnknownUser