

No logs on CISCO ISE VM

I can't see any logs in Radius of my CISCO ISE (2.4) VM.

31 July 2018

18:28

I created some Policy Sets and at the right I can see that I get hits.

The screenshot shows the Cisco ISE Policy Sets configuration page. The breadcrumb navigation is: Home > Context Visibility > Operations > Policy > Administration > Work Centers. The page title is "Policy Sets". There are tabs for "Policy Sets", "Probing", "Posture", "Client Provisioning", and "Policy Elements". A yellow warning box at the top right says "Click here to do wireless setup and visibility setup. Do not click this again." Below the navigation is a table of Policy Sets:

Status	Policy Set Name	Description	Conditions	Allowed Protocols / Server Sequence	Hits	Actions	View
✔	802.1X Wireless		AND RADIUS-NAS-Port-Type EQUALS Wireless - IEEE 802.11 DEVICE Device Type EQUALS All Device TypesRWC	EAP-MSCV2-TLS	708	⚙️	➔
✔	Tacacs		DEVICE Device Type EQUALS All Device TypesSWITCHES	TACACS	0	⚙️	➔
✔	Radius		OR DEVICE Device Type EQUALS All Device TypesPROXY DEVICE Device Type EQUALS All Device TypesRFBLOCK	RADIUS	0	⚙️	➔
⚙️	Pulse Secure		DEVICE Device Type EQUALS All Device TypesPULSE SECURE	Default Network Access	0	⚙️	➔
✔	Default	Default policy set		Default Network Access	0	⚙️	➔

But when I check the Radius Live Logs, I don't see anything.

The screenshot shows the Cisco ISE Live Logs page. The breadcrumb navigation is: Home > Context Visibility > Operations > Policy > Administration > Work Centers. The page title is "Live Logs". There are tabs for "Live Logs" and "Live Sessions". A yellow warning box at the top right says "Click here to do wireless setup and visibility setup. Do not click this again." Below the navigation are several summary cards for different log types, all showing 0 hits:

- Misconfigured Applicants: 0
- Misconfigured Network Devices: 0
- RADIUS Drops: 0
- Client Stopped Responding: 0
- Repeat Counter: 0

Below the summary cards is a table of live logs. The table has columns: Time, Status, Details, Repeat, Identity, Endpoint ID, Endpoint P..., Authentical..., Authorizati..., Authorizati..., IP Address, Network Device, Device Port, Identity Group, Posture St..., Server. The table is currently empty, showing "No data found". At the bottom, it says "Last Updated: Tue Jul 31 2018 16:29:59 GMT+0800 (GMT Standard Time)" and "Records Shown: 0".

I have this version installed:



Identity Services Engine

Version: 2.4.0.05T
Installed Patches: 1
Product Identifier (PID): ISE-VM-K9
Version Identifier (VID): V01
Serial Number (SN): CPEHPADDGHR
ADE-OS Version: 3.0.4.070

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Close

The screenshot shows the Cisco ISE Administration console. The top navigation bar includes 'Home', 'Context Visibility', 'Operations', 'Policy', 'Administration', and 'Work Centers'. The 'Administration' menu is expanded, showing 'Systems', 'Identity Management', 'Network Resources', 'Device Portal Management', 'pGrid Services', 'Feed Service', and 'Threat Center/NAC'. The 'Logging' sub-menu is selected, showing 'Deployment', 'Logging', 'Certificates', 'Maintenance', 'Upgrade', 'Backup & Restore', 'Admin Access', and 'Settings'. The 'Local Log Settings' page is displayed, featuring a left-hand navigation menu with options like 'Local Log Settings', 'Remote Logging Targets', 'Logging Categories', 'Message Catalog', 'Device Log Configuration', and 'Collection Filters'. The main content area is titled 'Local Log Settings' and contains a 'Local Log Storage period' section with a text input field set to '30' days. A note below the input field states: '* Keep up to 30 days (Logs may be deleted earlier if resources are needed)'. Below this, it says '(Valid Range 1 to 365)'. At the bottom of the page, there are 'Save', 'Reset', and 'Delete Local Logs Files' buttons.

What can I do to check?