

## Cisco – Collaboration Endpoints Technology Group - Field update - Web Snapshots on TC software based video endpoints

Web Snapshots is a feature which allows administrators to take snapshots of all live video streams and presentations currently active on a TC software based video endpoint, both in and out of call, from the endpoint's web interface.

This is a powerful and useful feature for monitoring and support purposes. However significant security and privacy concerns must be considered when implementing this on a customer site.

For example:

- In many countries, video monitoring of people without notification is illegal.
- Customers may not be aware of this feature and do not take the necessary precautions.
- Customers are exposed to a security risk if the system is being hacked or the admin password gets in the hands of someone with the intent to retrieve information they are not entitled to.

To ensure that customers are making a conscious decision before enabling this feature, Cisco is no longer providing Web Snapshots as a standard part of the product, but rather having it as a payable option. The change is introduced in software version TC 7.3.3.

The list price of the Remote Monitoring option is 100 USD. Standard partner and customer discounts apply.

To provide customers with a transition period to this change in policy and minimize any financial impact, Cisco is providing the option at no cost until the end of CY 2015. Free licenses are obtained by GLO (Global Licensing Operations) by sending an e-mail to [licensing@cisco.com](mailto:licensing@cisco.com). There is no need to present a sales order to obtain the licenses.

Ordering information:

Top level PID: L-TP-RM

Product series	Part Number (PID)
C-series	L-C-SERIES-RM
MX-series	L-MX-SERIES-RM
SX-series	L-SX-SERIES-RM
EX-series	L-EX-SERIES-RM
Profile-series	L-PROF-SERIES-RM

This change in policy is intended to ensure our customers continue to count on Cisco for industry leading and highly secure collaboration solutions.