

# MARS Directory & Caller Details

**MARS Directory & Caller Details** application for Cisco IP Phones enables enterprise users to store and view phone numbers of external contacts and also view enterprise contacts location wise. Thus it enhances the power and search capability of the standard Directory Search mechanism in CISCO Call Manager.

The application facilitates the following two directories in a Cisco IP Phone

## **1. External Directory**

Application user will be able to view and dial out all external contacts stored in application database

Using the application the users will be able to search on the basis of Name, Phone No, Mobile No, Company and Department.

Once the search result is obtained the user can dial out to any particular number of the contact by selecting it and clicking the dial button on the phone.

## **2. Local Directory**

Application user will be able to view and dial out local enterprise contacts stored in application database.

Using the application the users will be able to search on the basis of Location, Name, Extension Number, Home Phone No, Mobile No, Company and Department.

Once the search result is obtained the user can dial out to any particular number of the contact by selecting it and clicking the dial button on the phone.

The data of the enterprise external & local contacts will be stored in the application database.

Application administrator can View/Add/Edit/Delete enterprise external & Local contacts using the web based UI.

The call dial out behavior/method will be same as that of the default Cisco Corporate Directory application.

## **3. Caller Details On Cisco IP Phone Screen**

When an incoming call lands on the cisco IP phone if the CLI of the incoming call is present in the application directory database then the caller details will be displayed in the Cisco IP Phone screen



#### 4. Directory and Call History records in web portal

User can view records in the Local Directory, External Directory and Call history using the web-based application interface

Call ID	Call Type	Caller Number	Caller Name	Called Number	Called Name	Call Connect Time	Call Disconnect Time	Area
793029/1	Outbound	2037	RAM	2000	Parsec Telesystems	08-08-2018 14:12:06	08-08-2018 14:13:01	Delhi
793028/1	Inbound	09810215537	-	2000	Parsec Telesystems	08-08-2018 14:10:59	08-08-2018 14:11:23	-
793027/1	Outbound	2000	Parsec Telesystems	2032	-	08-08-2018 14:09:21	08-08-2018 14:09:33	-
793026/1	Outbound	2032	-	2000	Parsec Telesystems	08-08-2018 14:08:33	08-08-2018 14:08:53	Delhi

Access **MARS External & Local Directory** application on the Cisco IP Phone

Users can search and dial local enterprise contacts & external contacts using the IP Phone based application service subscribed on the Cisco IP Phones.



<b>Supporting Hardware &amp; Software:</b>		
1.	CUCM Supported	9.x,10.x,11.x,12.x,14
2.	Phones supported	7970,7971,7975,6921,6961,7940/41/42/45,7960/61/62/65,7861,8841,8851, 8861 8941, 8945 8961, 9951, 9971,'7921,7925,6941,8831,IP Communicator For other phone models please contact Parsec.
3.	Application Server Details	Intel Xeon Quad Core 2.3 + RAM : 8 GB+,HDD : 70 GB+ Windows Server 2012/2016 R2 64 Bit VMware supported