

Need a simpler way to manage your Unified Communications?

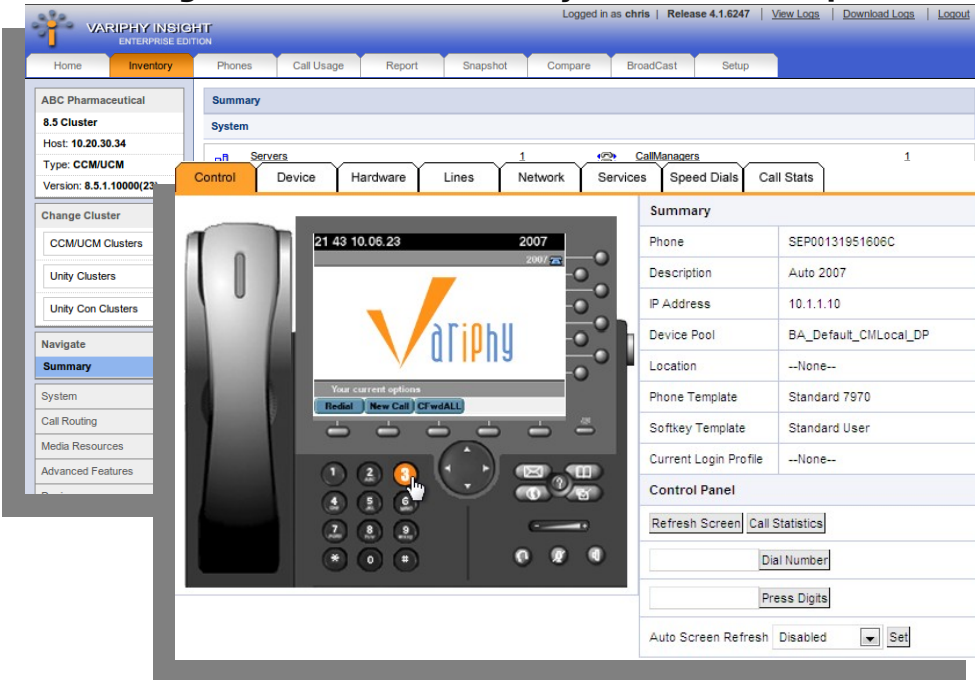
- Use Remote Phone Control to Promptly Resolve Trouble Tickets and/or Confirm User Issues.

Want to quickly view CDR Call History or email them?

- Report on inbound, outbound call history and CMR data (Who dialed 911? Who dialed International LD?)

Need to know what's changed in your UC environment?

- Run a report to see what has changed in the Configuration since last Friday or the Last Snapshot



Here are some things that Variphy Insight will accomplish:

Remote Phone Control:

- View, validate, and fix IP phone errors without dispatching precious technical resources

Automated Change Management Reporting:

- Audit your current running configuration against the baseline and see precisely what has changed
- Document the current running configuration prior to executing an update or UCM version upgrade

Automated CDR Call History Reporting:

- Comply with any legal/HR investigation by viewing and exporting the CDR Call History of an employee
- Schedule and email a weekly report of the department's past call history to the manager

Automated Configuration Reporting:

- Produce spreadsheets of your phones by serial number, device pools, of your phone users, etc....
- Quickly gain overviews the configurations of your Unified Communications environment

Broadcasting:

- Send an alert to the display of the Cisco® IP Phones such as a traffic, weather, or other emergency

Used By

- Enterprises, Fed, SLED
- Professional Services
- Managed Service Providers

Requirements

- Windows 2000 or newer (Linux also)
- 2GB+ Memory
- 10GB+ Hard Disk Space
- Physical or Virtual
- Server, Desktop, or Laptop
- Browsers: Firefox, Safari, Chrome, Internet Explorer

Performance

- 100% Web-Based
- Multi-Cluster Capable
- From CCM 4.x to UCM 8.x
- Unity Versions: 4.x to 8.x
- Unity Conn: 7.1.3 to 8.x

Contact

- Request Webex Demo
- Request Software Trial
- Request Quote

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