

## Meraki Insight

Entendendo a importância do "Observability" no suporte a experiênia do usuário

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### Agenda

Full	Stack	<b>Oberva</b>	bility
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Meraki as a Platform

Meraki Insight - Demo

Meraki APIs

ThousandEyes

TE – Demo and APIs

Meraki Insight vs ThousandEyes



## Cisco Full Stack Observability

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## Full-Stack Observability

with Business Context - Customer Use Cases



#### **Performance**

Need to improve app performance and correlate metrics with business outcomes to provide a flawless app/ user experience



#### **Optimization**

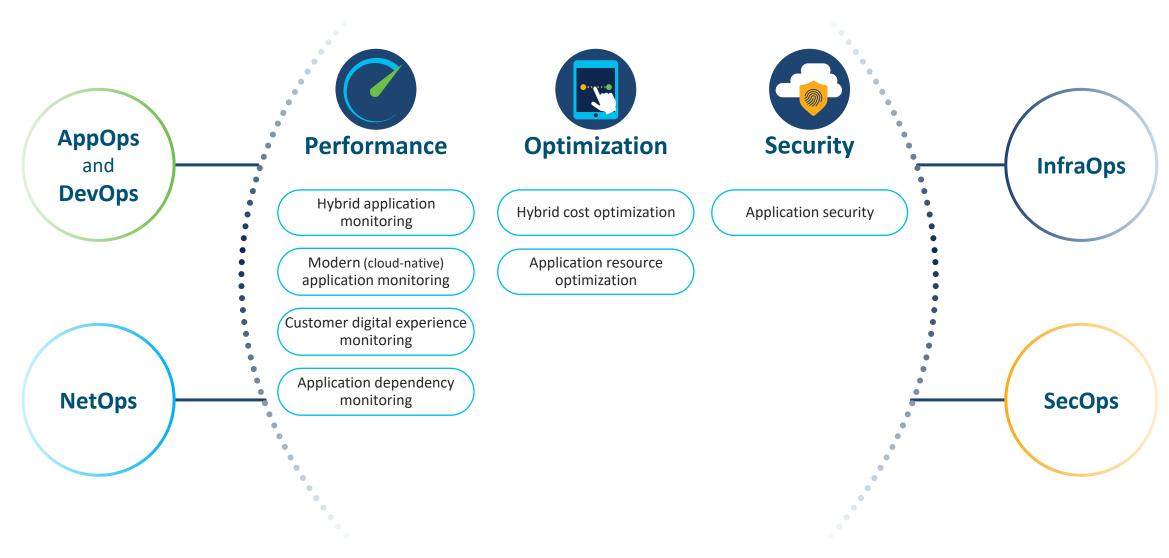
Need for active matching of infrastructure needs and costs to app and business demands



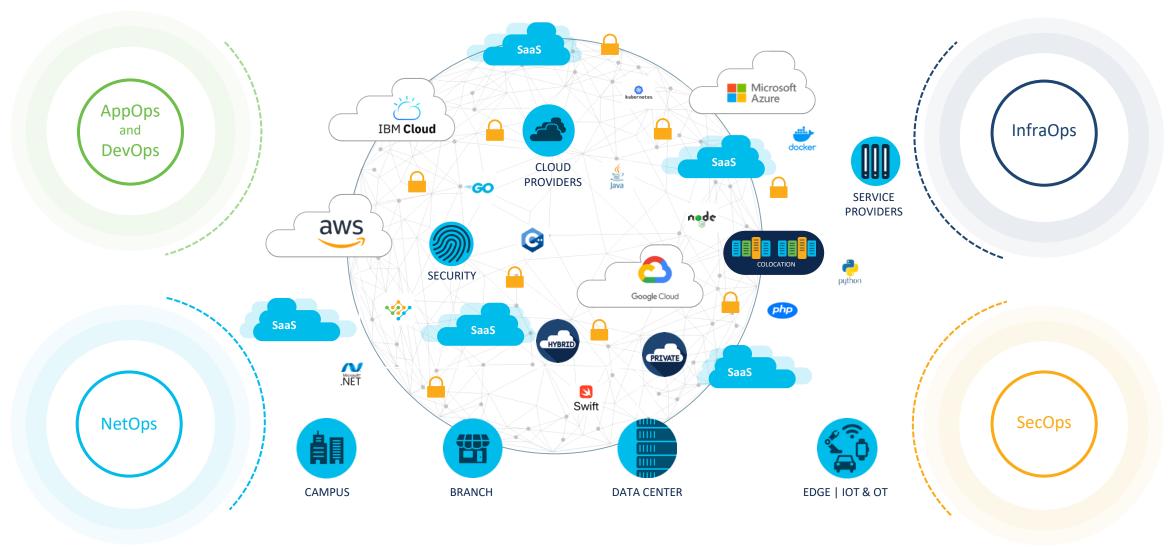
Need to ensure runtime and development app security, and create shared context between applications and security teams

#### Full-Stack Observability

Business context – customer use cases

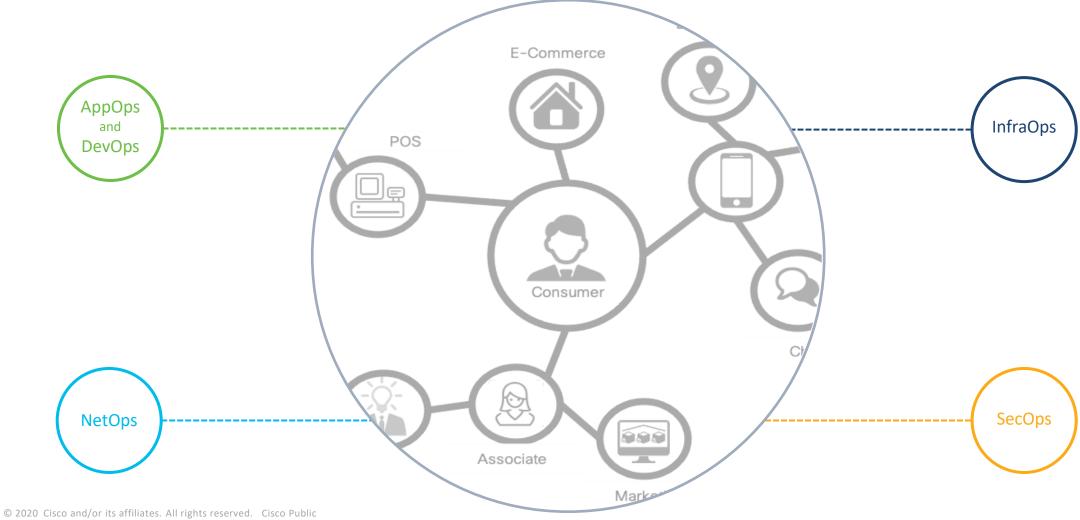


#### Islands of operations are inefficient and ineffective.

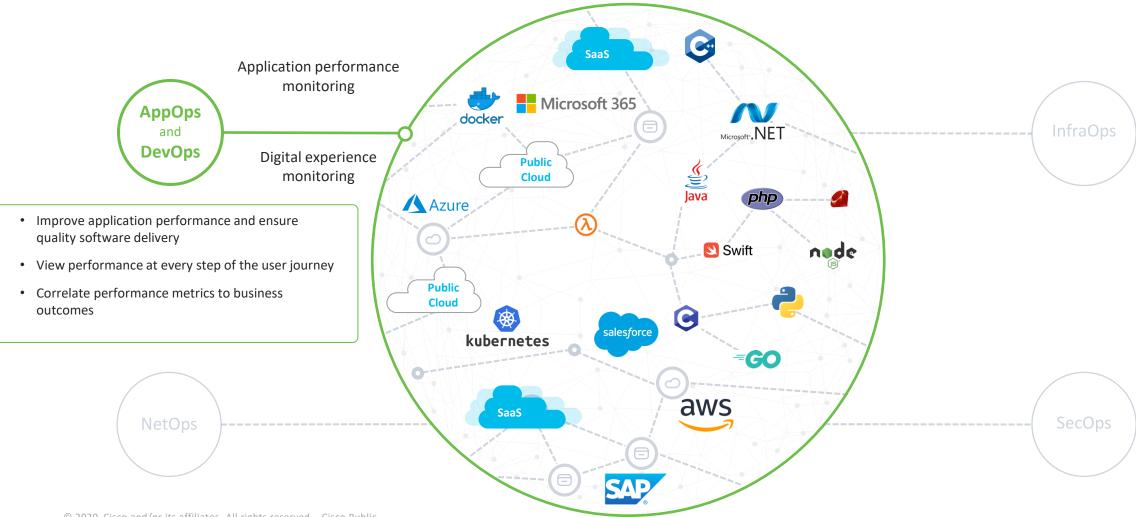


#### Your teams need to see the full stack of available data

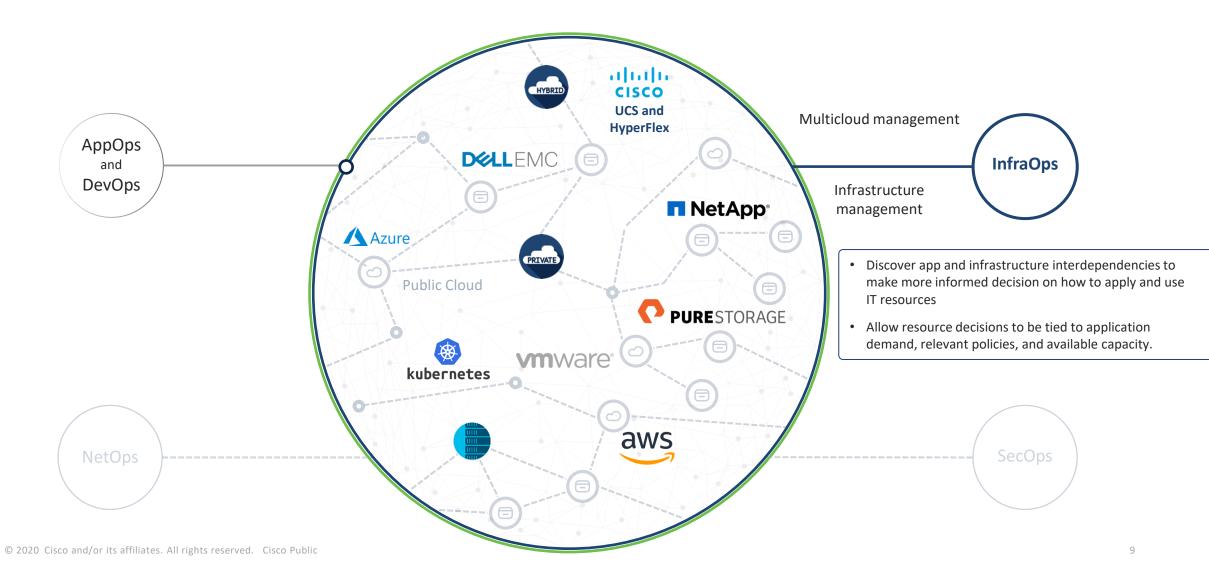
Shared context across the digital experience



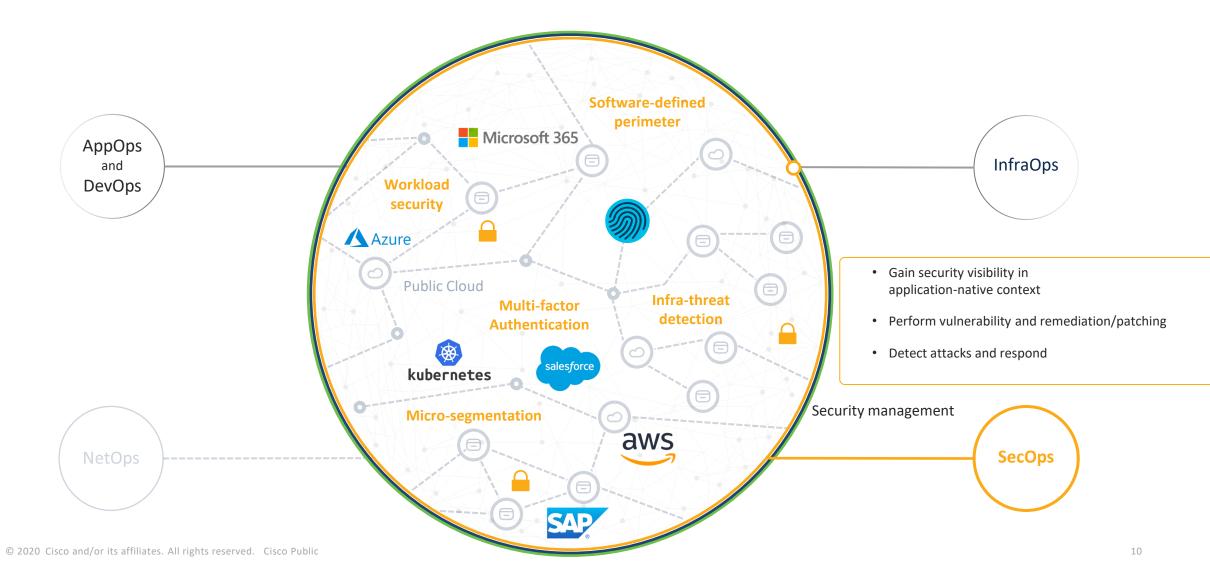
#### From applications and the business...



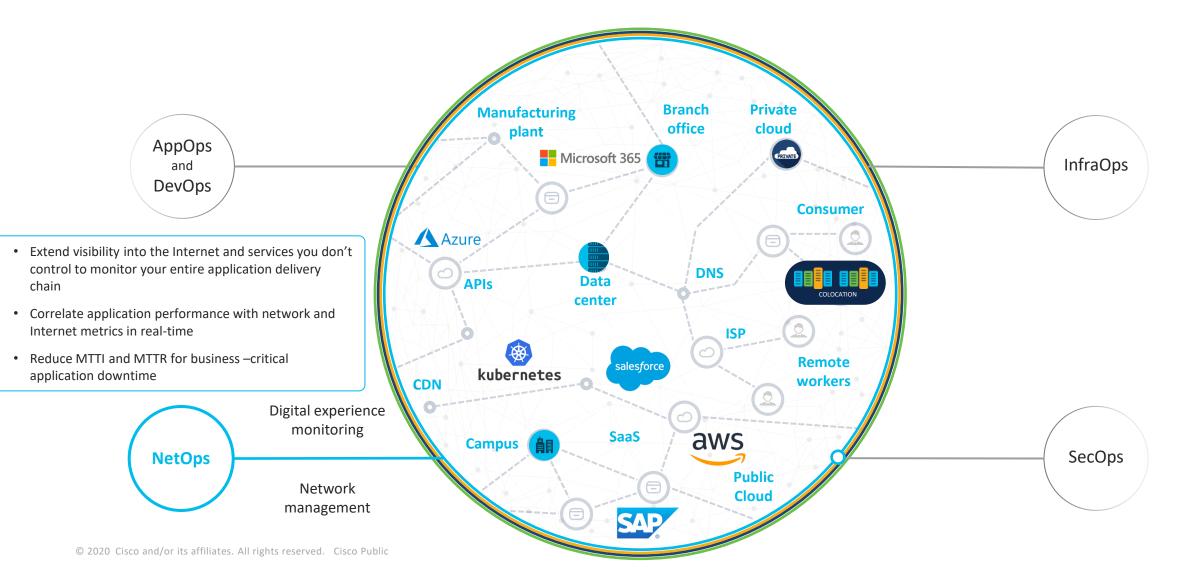
#### ...to infrastructure...



#### ...to security...

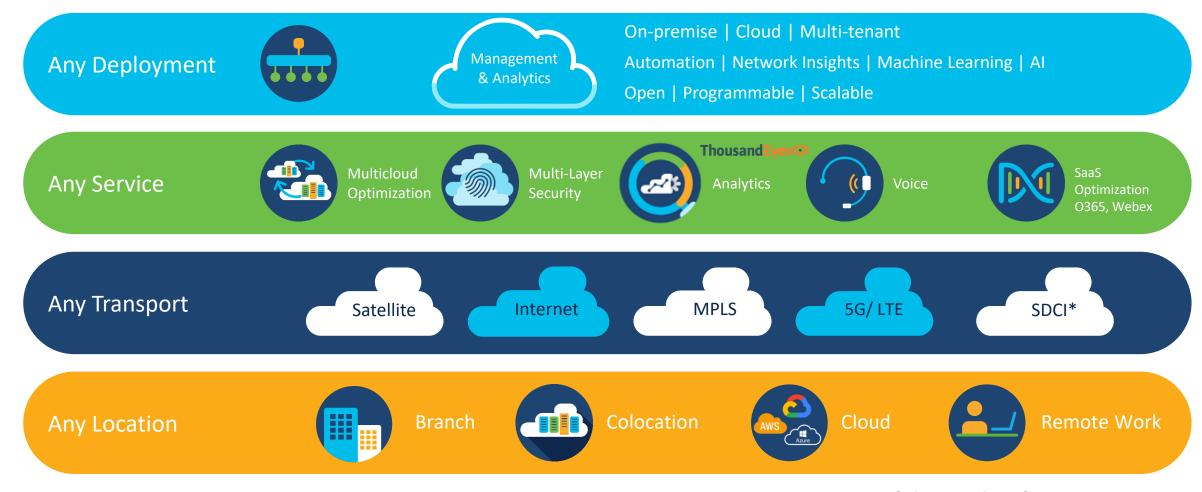


#### ...to networks.



#### Secure SD-WAN

#### Cisco's flexible architecture for Intent-based Networking

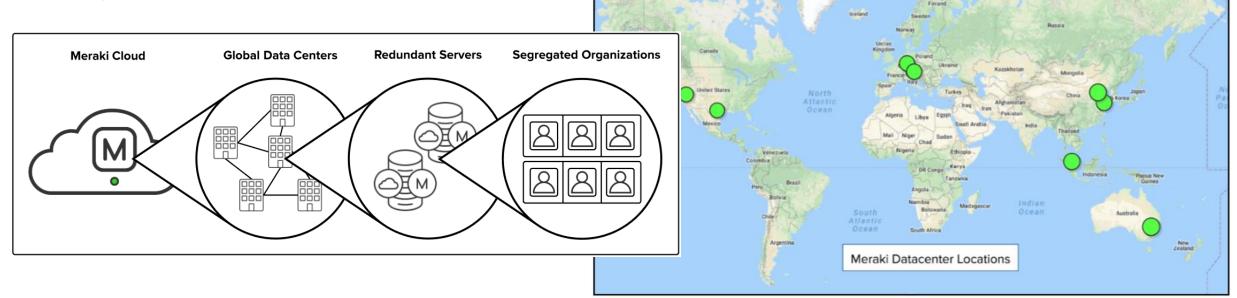




# The engine behind the single pane of glass

Highest grade security

Highly advanced cloud infrastructure





## Cisco Meraki: Simplifying IT

#### A complete cloud-managed IT solution

Wireless, switching, security, SD-WAN, endpoint management, and security cameras

Integrated hardware, software, and cloud services

#### Leader in cloud-managed IT

Among Cisco's fastest growing portfolios

250k+
Unique customers

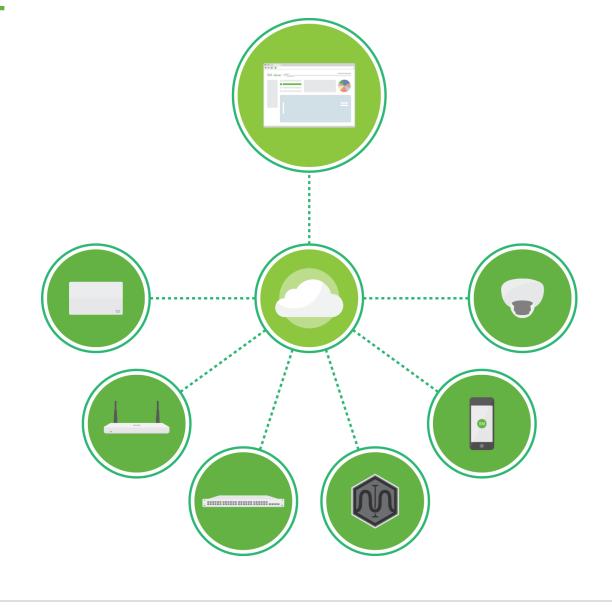
3.5M+

Meraki devices online

5.5M+

Active Meraki

dashboard users





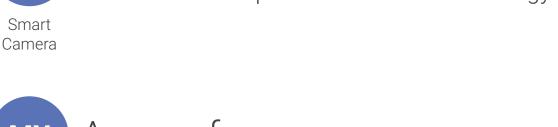
## Machine learning applied in the real-world





Object detection

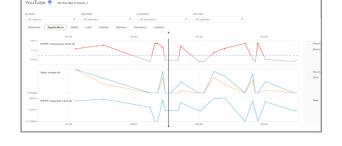
Deep neural network technology





App performance

Thresholds w/Bayesian models





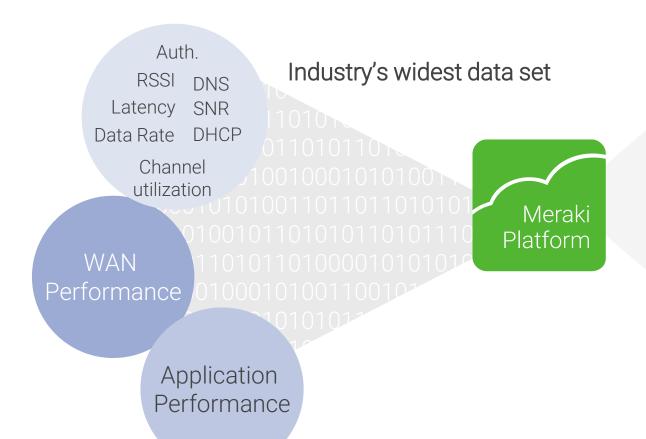
Wi-Fi connection failures

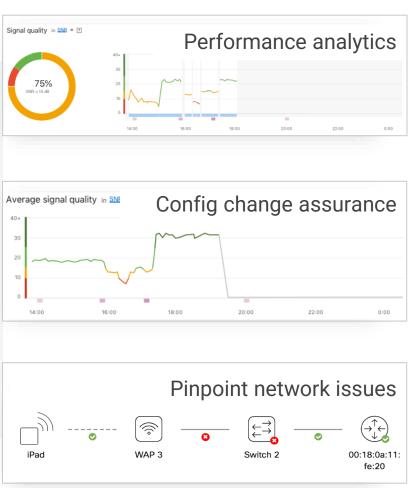
Regression models for forecasting





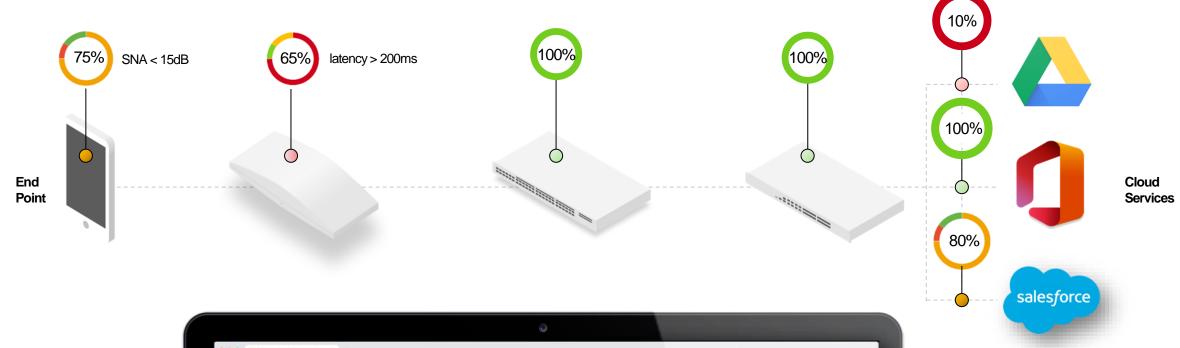
## Using infrastructure insights for better outcomes

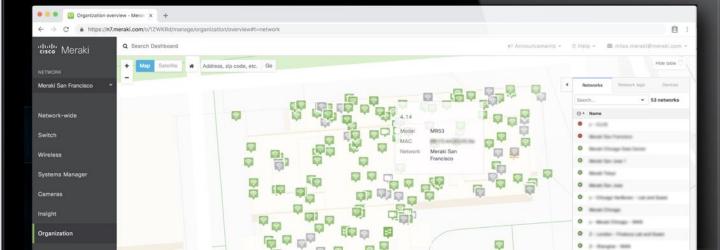






## Automating assurance with Meraki Health









## Meraki Insight Demo and APIs!

https://dcloud2-rtp.cisco.com/content/instantdemo/cisco-meraki-network-and-application-assurance-v2-for-partners-instant-demo?returnPathTitleKey=content-view

## ThousandEyes



#### How is this done?



#### **Cloud Agent**

Globally distributed agents installed and managed by ThousandEyes in 193 cities in 58 countries around the world.

**External Vantage Points** 





#### **Enterprise Agent**

Lightweight software-based agents easily installed on your own network, in data centers, branch offices & VPCs.

**Internal Vantage Points** 





#### **Endpoint Agent**

Browser-based plugins installed on end-user laptops and desktops.

End User Experience

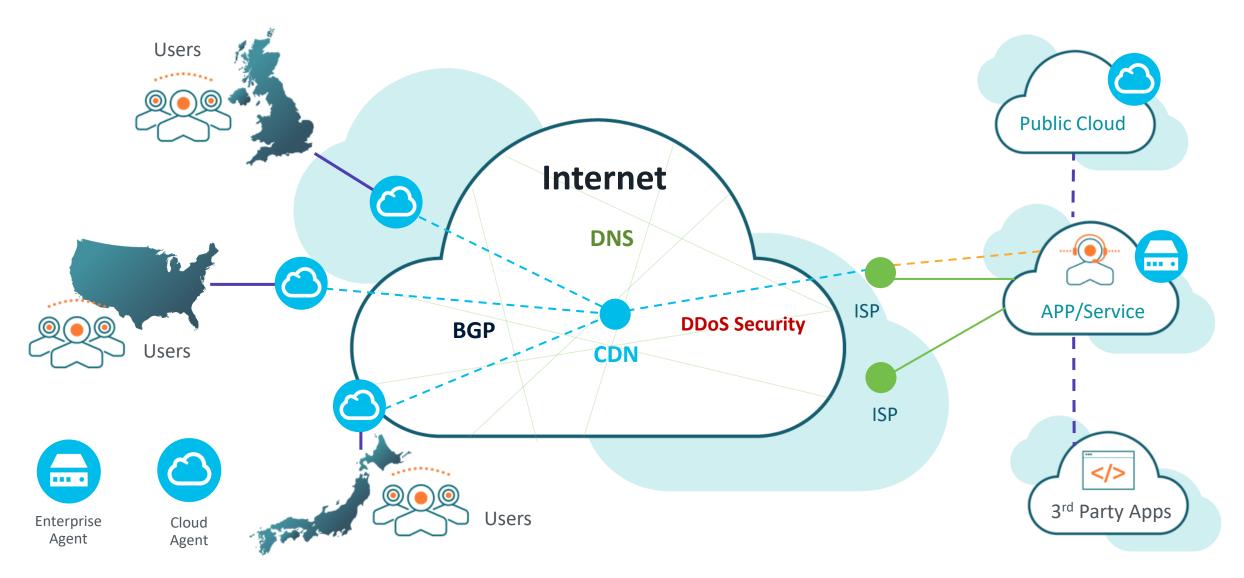


Big Data Analytics

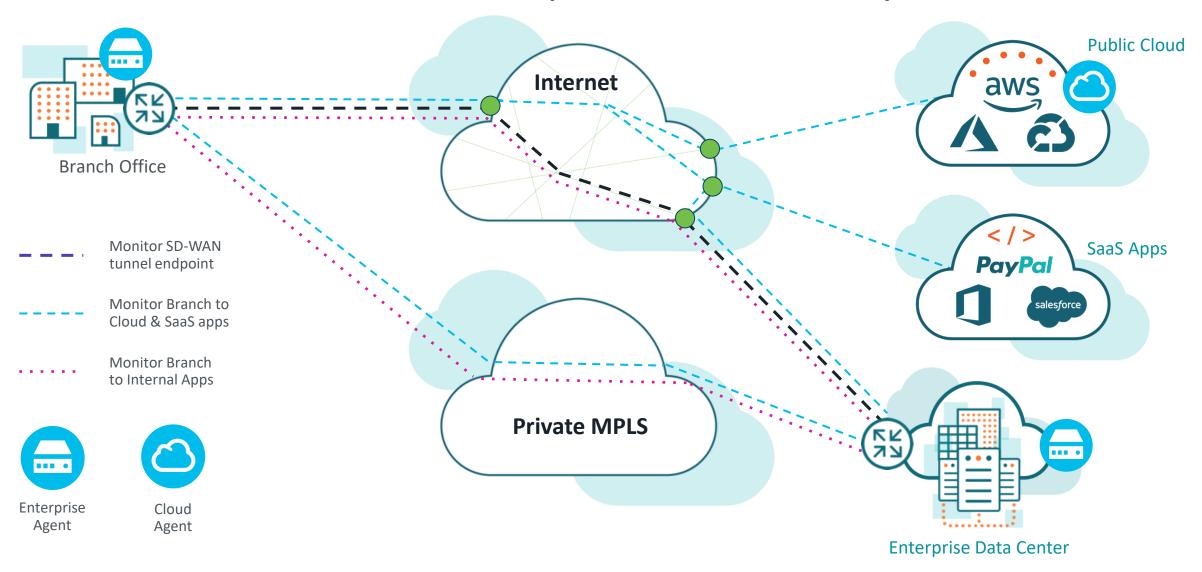




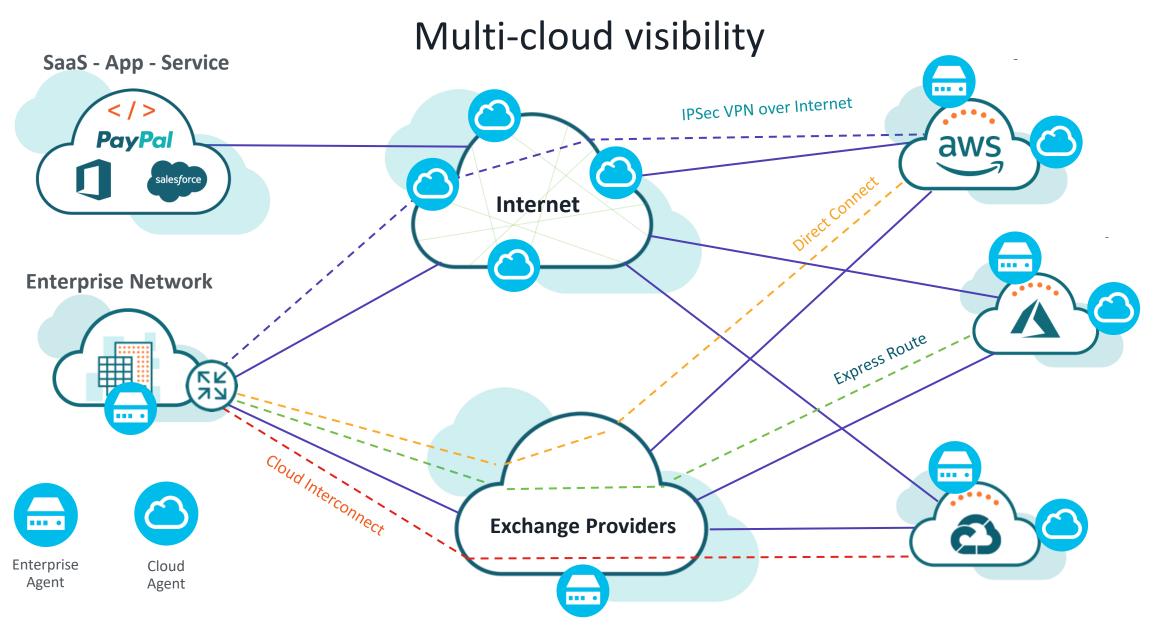
#### PaaS, laaS adoption/migration networking observability



#### Internet and Hybrid Cloud Visibility



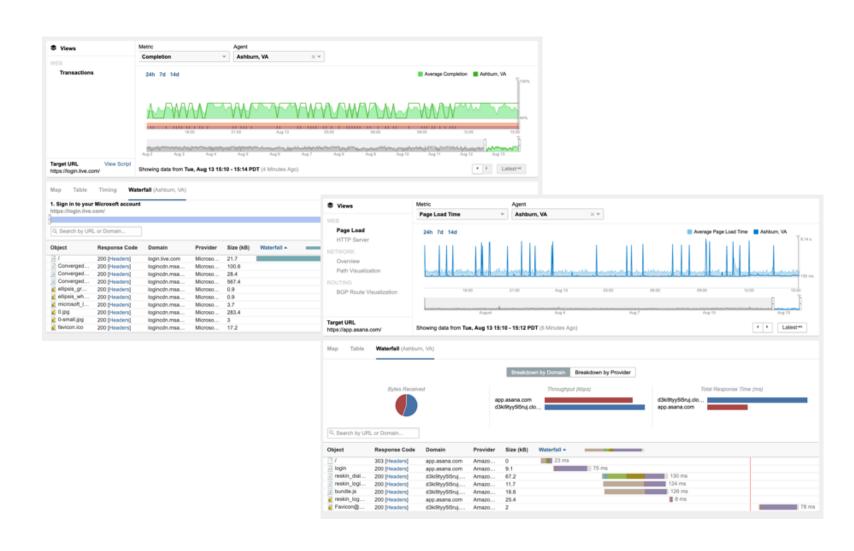






#### Understand app experience with Web Synthetics

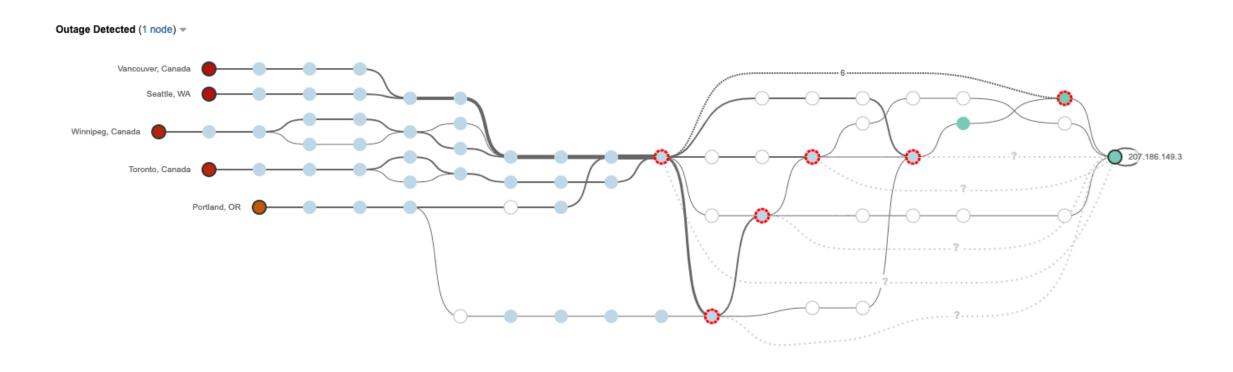
- Agent-based measurements of web applications
- Measure entire multi-page workflows simulating a complete user journey
- Multi-layer correlation
  - Transaction scripting
  - HTTP, Path Viz, BGP, Outages
- Baseline and track user experience with page load tests



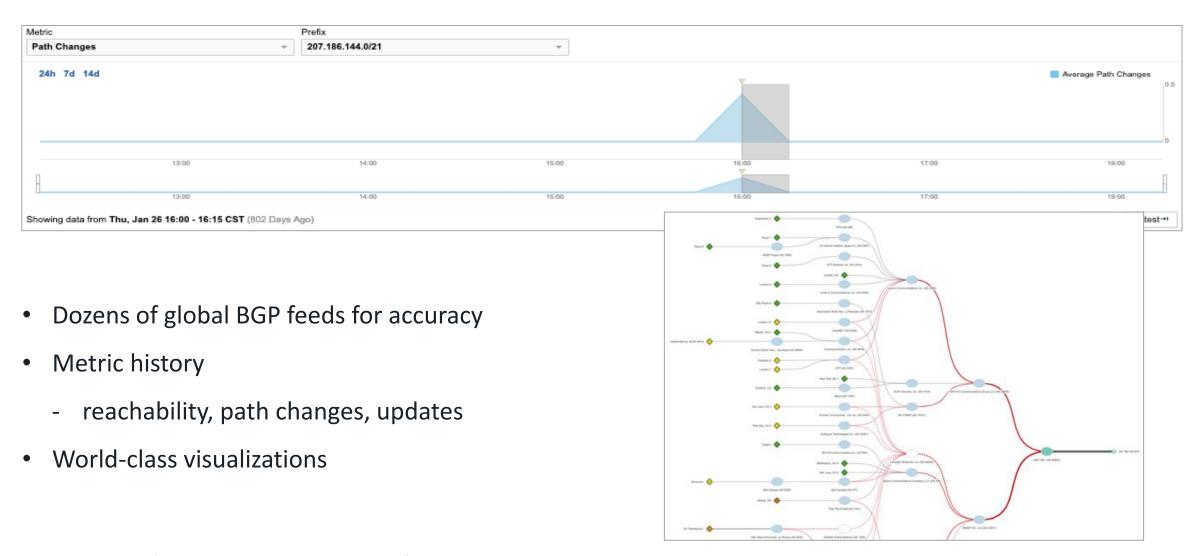
#### The gold standard for path visualization

- 16 categories of data and metrics
- Unified, interactive and tune-able visualization

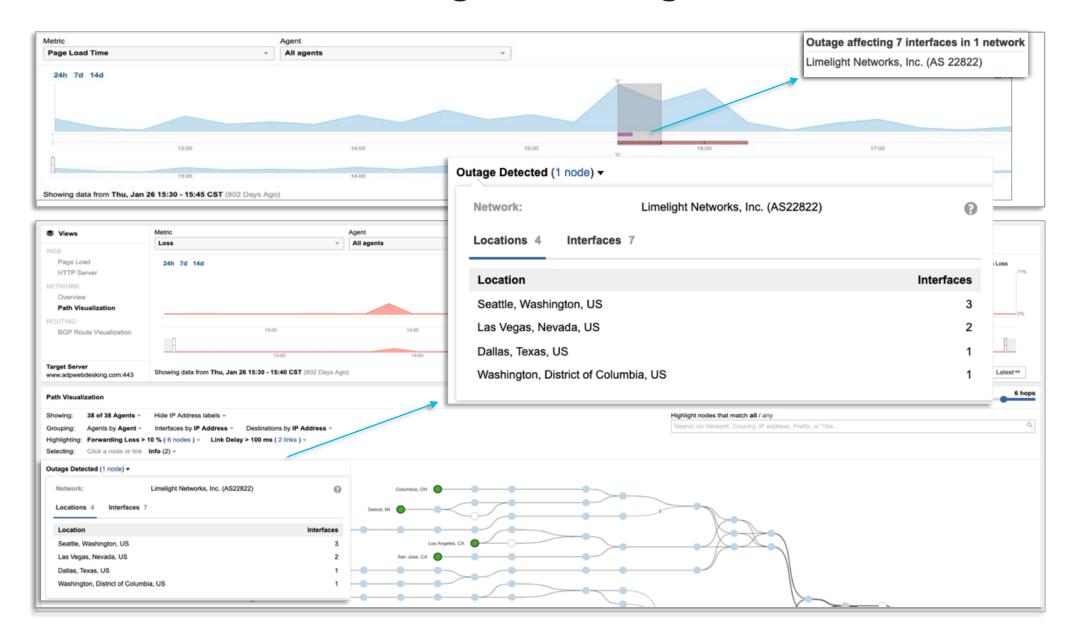
- Hop-by-hop, multi-point, interactive
- Visual error indicators based on multiple metrics



#### Industry's leading BGP monitoring

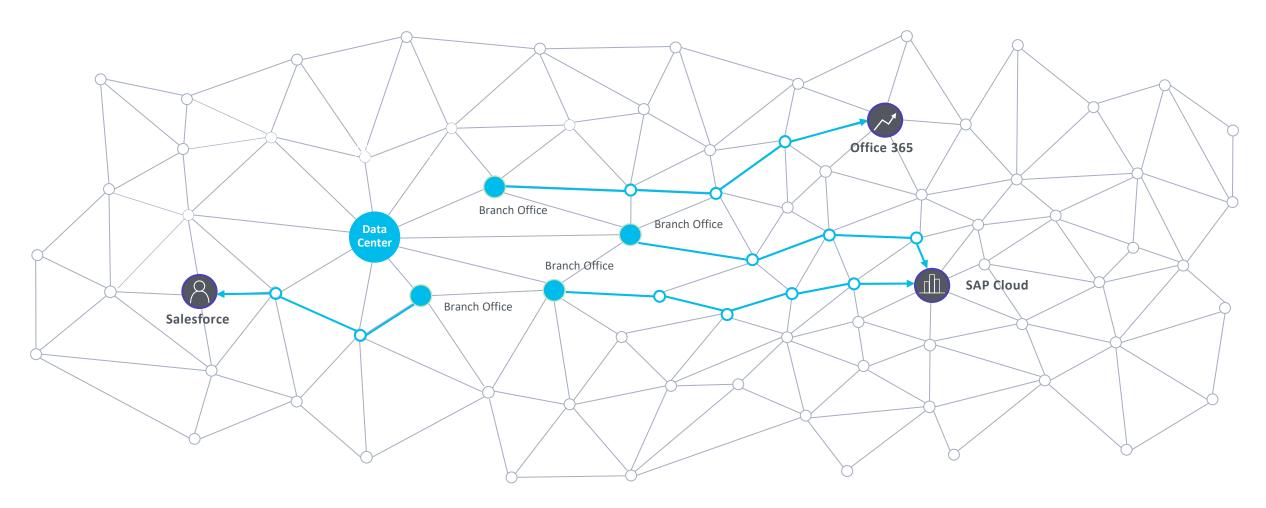


#### Collective intelligence: Outage detection



#### SaaS Experience Monitoring

Increase AIOps effectiveness with SaaS Applications network insights.



Can your users reach the services they need, as they expect?

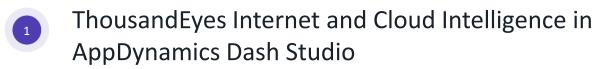


## ThousandEyes Demo and APIs!

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https://dcloud2-rtp.cisco.com/content/instantdemo/cisco-full-stack-observability-instant-demo

## 3 core **Integrations**



The native integration of ThousandEyes network and internet performance metrics into AppDynamics Dash Studio, AppDynamics's next generation dashboarding experience

- **Native Alerts Integration** Proactive outage detection through integrated, actionable alerting
- **Snapshot Integration** Trigger ThousandEyes snapshots from AppDynamics

#### Learning next steps

Visit the Infrastructure as Code Dev Center:

developer.cisco.com/iac



**Read** Full-Stack Observability: A

Quick Intro for Networkers

http://cs.co/fsointro



Connect with the DevNet Inside
Story site; sign up for Technical
Advisory Group

https://cs.co/devnet



#### TE API projects

https://github.com/CiscoDevNet/ThousandEyes-Postman

https://github.com/flopach/thousandeyes-grafana-dashboard

https://github.com/CiscoDevNet/TE-Test-Automate

https://github.com/CiscoDevNet/SDWAN-TE-Integration

https://github.com/JPedro2/Cloud-Native-Demo





## Meraki Insight vs ThousandEyes

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#### How many agents I need?

#### Multi-Sensor





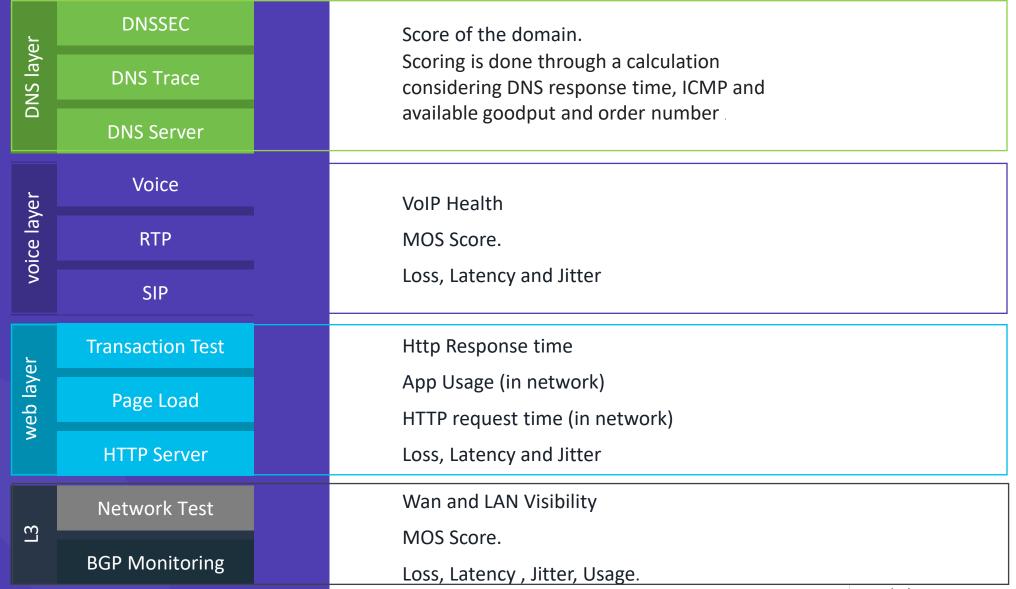






#### ThousandEyes Tests

#### Meraki Insight Tests



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