

0000744934: 10.10.5.112: Nov 03 2016 20:45:52.540 -0700: %CCBU_pool-13-thread-2-6-MESSAGE_FROM_CTI_SERVER:
%[cti_message_name=AgentTeamConfigEvent][cti_sequence_id=0]: Message coming to Finesse from backend cti server

0000744935: 10.10.5.112: Nov 03 2016 20:45:52.540 -0700:
%CCBU_CTIMessageEventExecutor-0-6-MESSAGE_FROM_CTI_SERVER:
%[cti_message_name=AgentTeamConfigEvent][cti_sequence_id=224248]: Message coming to Finesse from backend cti server

0000744936: 10.10.5.112: Nov 03 2016 20:45:52.541 -0700:
%CCBU_CTIMessageEventExecutor-0-6-DECODED_MESSAGE_FROM_CTI_SERVER:
%[cti_message=CTIAgentTeamConfigEvent [peripheralID=5000, teamID=5000, numberOfAgents=1, configOperation=1, AgentTeamName=Culiacan, agentIDList=[8888881], agentFlagsList=[0], agentStateList=[9], stateDurationList=[0], agentID_LongList=[]]CTIMessageBean [invokeID=null, msgID=128, timeTracker={"id":"AgentTeamConfigEvent","CTI_MSG_RECEIVED":1478231152540,"CTI_MSG_DISPATCH":1478231152541}, msgName=AgentTeamConfigEvent, deploymentType=CCE]][cti_response_time=1]: Decoded Message to Finesse from backend cti server

0000744937: 10.10.5.112: Nov 03 2016 20:45:52.636 -0700: %CCBU_pool-13-thread-20-6-MESSAGE_FROM_CTI_SERVER:
%[cti_message_name=ConfigBeginEvent][cti_sequence_id=0]: Message coming to Finesse from backend cti server

0000744938: 10.10.5.112: Nov 03 2016 20:45:52.636 -0700:
%CCBU_CTIMessageEventExecutor-0-6-MESSAGE_FROM_CTI_SERVER:
%[cti_message_name=ConfigBeginEvent][cti_sequence_id=224249]: Message coming to Finesse from backend cti server

0000744939: 10.10.5.112: Nov 03 2016 20:45:52.636 -0700:
%CCBU_CTIMessageEventExecutor-0-6-DECODED_MESSAGE_FROM_CTI_SERVER:
%[cti_message=CTIConfigBeginEvent [configType=2, configInformation=4, serviceConfigKey=null, skillGroupConfigKey=null, agentConfigKey=29297829901999170, deviceConfigKey=null]CTIMessageBean [invokeID=null, msgID=233, timeTracker={"id":"ConfigBeginEvent","CTI_MSG_RECEIVED":1478231152636,"CTI_MSG_DISPATCH":1478231152636}, msgName=ConfigBeginEvent, deploymentType=CCE]][cti_response_time=0]: Decoded Message to Finesse from backend cti server

0000744940: 10.10.5.112: Nov 03 2016 20:45:52.637 -0700: %CCBU_pool-13-thread-15-6-MESSAGE_FROM_CTI_SERVER:
%[cti_message_name=ConfigAgentEvent][cti_sequence_id=0]: Message coming to Finesse from backend cti server

0000744941: 10.10.5.112: Nov 03 2016 20:45:52.637 -0700:
%CCBU_CTIMessageEventExecutor-0-6-MESSAGE_FROM_CTI_SERVER:

%[cti_message_name=ConfigAgentEvent][cti_sequence_id=224250]: Message coming to Finesse from backend cti server

0000744942: 10.10.5.112: Nov 03 2016 20:45:52.638 -0700:
%CCBU_CTIMessageEventExecutor-0-6-DECODED_MESSAGE_FROM_CTI_SERVER:
%[cti_message=CTIConfigAgentEvent [recordType=0, peripheralId=5000, agentType=1, loginId=8888881, curLoginId=null, loginName=ACLNABCDE, lastName=BCDE, firstName=ABCDE, extension=, description=, numSkills=5, skillGroupNumberList=[46320, 58049, 88624, 119199, 149774], skillGroupPriorityList=[0, 0, 0, 0, 0], agentSkillTargetId=5149]CTIMessageBean [invokeID=null, msgID=237, timeTracker={"id":"ConfigAgentEvent","CTI_MSG_RECEIVED":1478231152638,"CTI_MSG_DISPATCH":1478231152638}, msgName=ConfigAgentEvent, deploymentType=CCE]][cti_response_time=0]: Decoded Message to Finesse from backend cti server

0000744943: 10.10.5.112: Nov 03 2016 20:45:52.638 -0700:
%CCBU_CTIMessageEventExecutor-0-6-DECODED_MESSAGE_FROM_CTI_SERVER:
%[cti_message=CTIConfigAgentEvent [recordType=1, peripheralId=5000, agentType=1, loginId=8888881, curLoginId=, loginName=ACLNABCDE, lastName=BCDE, firstName=ABCDE, extension=, description=, numSkills=6, skillGroupNumberList=[46320, 58049, 88624, 119199, 149774, 7779672], skillGroupPriorityList=[0, 0, 0, 0, 0, 0], agentSkillTargetId=5149]CTIMessageBean [invokeID=null, msgID=237, timeTracker={"id":"ConfigAgentEvent","CTI_MSG_RECEIVED":1478231152638,"CTI_MSG_DISPATCH":1478231152638}, msgName=ConfigAgentEvent, deploymentType=CCE]][cti_response_time=0]: Decoded Message to Finesse from backend cti server

0000744944: 10.10.5.112: Nov 03 2016 20:45:52.638 -0700: %CCBU_pool-13-thread-4-6-MESSAGE_FROM_CTI_SERVER:
%[cti_message_name=ConfigEndEvent][cti_sequence_id=0]: Message coming to Finesse from backend cti server

0000744945: 10.10.5.112: Nov 03 2016 20:45:52.638 -0700:
%CCBU_CTIMessageEventExecutor-0-6-MESSAGE_FROM_CTI_SERVER:
%[cti_message_name=ConfigEndEvent][cti_sequence_id=224251]: Message coming to Finesse from backend cti server

0000744946: 10.10.5.112: Nov 03 2016 20:45:52.638 -0700:
%CCBU_CTIMessageEventExecutor-0-6-DECODED_MESSAGE_FROM_CTI_SERVER:
%[cti_message=CTIConfigEndEvent [status=0, text=null]CTIMessageBean [invokeID=null, msgID=234, timeTracker={"id":"ConfigEndEvent","CTI_MSG_RECEIVED":1478231152638,"CTI_MSG_DISPATCH":1478231152638}, msgName=ConfigEndEvent, deploymentType=CCE]][cti_response_time=0]: Decoded Message to Finesse from backend cti server

0000021118: 10.10.5.112: Nov 03 2016 20:45:52.639 -0700: %CCBU_pool-6-thread-139-6-NODE_IS_LEAF: %[NodeId=]: Node has been assigned with type: leaf-node

0000021119: 10.10.5.112: Nov 03 2016 20:45:52.639 -0700: %CCBU_pool-6-thread-139-6-PARENT_NODE: %[NodeId=]: Node has been assigned a parent node with nodeId

0000021120: 10.10.5.112: Nov 03 2016 20:45:52.641 -0700: %CCBU_pool-6-thread-139-6-CREATE_NODE_FAILED: %[NodeId=/finesse/api/Team/1/Users]: Failed to create a node with given Id

0000744947: 10.10.5.112: Nov 03 2016 20:45:52.642 -0700: %CCBU_pool-6-thread-139-6-QUEUE_NOT_ADDED_TO_AGENT:
%[agent_id=8888881][queue_id=46320][noname=Queue not found in QueuesManager]: Queue has not been added to Agent

0000744948: 10.10.5.112: Nov 03 2016 20:45:52.642 -0700: %CCBU_pool-6-thread-139-6-QUEUE_NOT_ADDED_TO_AGENT:
%[agent_id=8888881][queue_id=58049][noname=Queue not found in QueuesManager]: Queue has not been added to Agent

0000744949: 10.10.5.112: Nov 03 2016 20:45:52.642 -0700: %CCBU_pool-6-thread-139-6-QUEUE_NOT_ADDED_TO_AGENT:
%[agent_id=8888881][queue_id=88624][noname=Queue not found in QueuesManager]: Queue has not been added to Agent

0000744950: 10.10.5.112: Nov 03 2016 20:45:52.642 -0700: %CCBU_pool-6-thread-139-6-QUEUE_NOT_ADDED_TO_AGENT:
%[agent_id=8888881][queue_id=119199][noname=Queue not found in QueuesManager]: Queue has not been added to Agent

0000744951: 10.10.5.112: Nov 03 2016 20:45:52.642 -0700: %CCBU_pool-6-thread-139-6-QUEUE_NOT_ADDED_TO_AGENT:
%[agent_id=8888881][queue_id=149774][noname=Queue not found in QueuesManager]: Queue has not been added to Agent

0000744952: 10.10.5.112: Nov 03 2016 20:45:52.642 -0700: %CCBU_pool-6-thread-139-6-CONFIG_AGENT_CHANGED_SO_INVALIDATING: bean curLoginId=null and loginId=8888881

0000021121: 10.10.5.112: Nov 03 2016 20:45:52.660 -0700: %CCBU_pool-6-thread-139-6-XMPP_USER_ACCOUNT_OPERATION: %[log_message=Successfully created new account.][user_id=8888881]: Operations to the user account

0000021122: 10.10.5.112: Nov 03 2016 20:45:52.660 -0700: %CCBU_pool-6-thread-139-6-NODE_IS_LEAF: %[NodeId=]: Node has been assigned with type: leaf-node

0000021123: 10.10.5.112: Nov 03 2016 20:45:52.660 -0700: %CCBU_pool-6-thread-139-6-PARENT_NODE: %[NodeId=]: Node has been assigned a parent node with nodeId

0000021124: 10.10.5.112: Nov 03 2016 20:45:52.662 -0700: %CCBU_pool-6-thread-139-6-CREATE_NODE_SUCCEEDED: %[NodeId=/finesse/api/User/8888881]: Successfully created a node with given Id

0000021125: 10.10.5.112: Nov 03 2016 20:45:52.663 -0700: %CCBU_pool-6-thread-139-6-NODE_ID_EXISTS: %[NodeId=/finesse/api/User/8888881]: Successfully found node with given Id

0000021126: 10.10.5.112: Nov 03 2016 20:45:52.665 -0700: %CCBU_pool-6-thread-139-6-SUBSCRIBE_REQUEST_SUCCESS: %[NodeId=/finesse/api/User/8888881][user_id=8888881@FNS01C4CUL.c4sinaloa.gob.mx]: Sucessfully subscribed to a node on the XMPP server

0000021127: 10.10.5.112: Nov 03 2016 20:45:52.665 -0700: %CCBU_pool-6-thread-139-6-NODE_IS_LEAF: %[NodeId=]: Node has been assigned with type: leaf-node

0000021128: 10.10.5.112: Nov 03 2016 20:45:52.665 -0700: %CCBU_pool-6-thread-139-6-PARENT_NODE: %[NodeId=]: Node has been assigned a parent node with nodeId

0000021129: 10.10.5.112: Nov 03 2016 20:45:52.667 -0700: %CCBU_pool-6-thread-139-6-CREATE_NODE_SUCCEDED: %[NodeId=/finesse/api/User/8888881/Dialogs]: Successfully created a node with given Id

0000021130: 10.10.5.112: Nov 03 2016 20:45:52.668 -0700: %CCBU_pool-6-thread-139-6-NODE_ID_EXISTS: %[NodeId=/finesse/api/User/8888881/Dialogs]: Successfully found node with given Id

0000021131: 10.10.5.112: Nov 03 2016 20:45:52.669 -0700: %CCBU_pool-6-thread-139-6-SUBSCRIBE_REQUEST_SUCCESS: %[NodeId=/finesse/api/User/8888881/Dialogs][user_id=8888881@FNS01C4CUL.c4sinaloa.gob.mx]: Sucessfully subscribed to a node on the XMPP server

0000021132: 10.10.5.112: Nov 03 2016 20:45:52.669 -0700: %CCBU_pool-6-thread-139-6-NODE_IS_LEAF: %[NodeId=]: Node has been assigned with type: leaf-node

0000021133: 10.10.5.112: Nov 03 2016 20:45:52.669 -0700: %CCBU_pool-6-thread-139-6-PARENT_NODE: %[NodeId=]: Node has been assigned a parent node with nodeId

0000021134: 10.10.5.112: Nov 03 2016 20:45:52.671 -0700: %CCBU_pool-6-thread-139-6-CREATE_NODE_SUCCEDED: %[NodeId=/finesse/api/User/8888881/ClientLog]: Successfully created a node with given Id

0000021135: 10.10.5.112: Nov 03 2016 20:45:52.672 -0700: %CCBU_pool-6-thread-139-6-NODE_ID_EXISTS: %[NodeId=/finesse/api/SystemInfo]: Successfully found node with given Id

0000021136: 10.10.5.112: Nov 03 2016 20:45:52.673 -0700: %CCBU_pool-6-thread-139-6-SUBSCRIBE_REQUEST_SUCCESS: %[NodeId=/finesse/api/SystemInfo][user_id=8888881@FNS01C4CUL.c4sinaloa.gob.mx]: Sucessfully subscribed to a node on the XMPP server

0000021137: 10.10.5.112: Nov 03 2016 20:45:52.673 -0700: %CCBU_pool-6-thread-139-6-NODE_IS_LEAF: %[NodeId=]: Node has been assigned with type: leaf-node

0000021138: 10.10.5.112: Nov 03 2016 20:45:52.673 -0700: %CCBU_pool-6-thread-139-6-PARENT_NODE: %[NodeId=]: Node has been assigned a parent node with nodeId

0000021139: 10.10.5.112: Nov 03 2016 20:45:52.676 -0700: %CCBU_pool-6-thread-139-6-CREATE_NODE_SUCCEEDED:
%[NodeId=/finesse/api/User/8888881/Queues]: Successfully created a node with given Id

0000021140: 10.10.5.112: Nov 03 2016 20:45:52.676 -0700: %CCBU_pool-6-thread-139-6-NODE_IS_LEAF: %[NodeId=]: Node has been assigned with type: leaf-node

0000021141: 10.10.5.112: Nov 03 2016 20:45:52.676 -0700: %CCBU_pool-6-thread-139-6-PARENT_NODE: %[NodeId=]: Node has been assigned a parent node with nodeId

0000021142: 10.10.5.112: Nov 03 2016 20:45:52.677 -0700: %CCBU_pool-6-thread-139-6-CREATE_NODE_FAILED:
%[NodeId=/finesse/api/User/8888881/Queues]: Failed to create a node with given Id

0000021143: 10.10.5.112: Nov 03 2016 20:45:52.677 -0700: %CCBU_pool-6-thread-139-6-XMPP_PUBLISH_ASYNCHRONOUS:
%[NodeId=/finesse/api/User/8888881][Payload=<Update>

<data>

<user>

<dialogs>/finesse/api/User/8888881/Dialogs</dialogs>

<firstName>ABCDE</firstName>

<lastName>BCDE</lastName>

<loginId>8888881</loginId>

<loginName>ACLNABCDE</loginName>

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<roles>

<role>Agent</role>

</roles>

<settings>

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</wrapUpOnIncoming></wrapUpOnIncoming>;

</settings>;

</state></state>;

</stateChangeTime></stateChangeTime>;

</teamId>1</teamId>;

</teamName>Default</teamName>;

</uri>/finesse/api/User/8888881</uri>;

</user>;

</data>;

</event>POST</event>;

</requestId></requestId>;

</source>/finesse/api/User/8888881</source>;

</Update>]: Publishing XMPP Message Asynchronously

0000744953: 10.10.5.112: Nov 03 2016 20:45:52.678 -0700: %CCBU_pool-6-
thread-139-6-MESSAGE_TO_CTI_SERVER: %[cti_message=Invoke id :206562 ,
peripheralId: 5000. agentid: 8888881][cti_message_name=GetAgentStateReq]:
Message going to the backend cti server

0000744955: 10.10.5.112: Nov 03 2016 20:45:52.681 -0700:
%CCBU_CTIMessageEventExecutor-0-6-MESSAGE_FROM_CTI_SERVER:
%[cti_message_name=QueryAgentStateConf][cti_sequence_id=224252]: Message
coming to Finesse from backend cti server

0000744954: 10.10.5.112: Nov 03 2016 20:45:52.681 -0700: %CCBU_pool-13-
thread-14-6-MESSAGE_FROM_CTI_SERVER:
%[cti_message_name=QueryAgentStateConf][cti_sequence_id=0]: Message
coming to Finesse from backend cti server

0000744956: 10.10.5.112: Nov 03 2016 20:45:52.682 -0700:
%CCBU_CTIMessageEventExecutor-0-6-DECODED_MESSAGE_FROM_CTI_SERVER:
%[cti_message=CTIQueryAgentStateConf [agentState=1 (LOGOUT),
internalAgentState=null, numSkillGroups=2, agentID=8888881,
agentExtension=, agentInstrument=, agentID_Long=null,
agentAvailabilityStatus=0, fltSkillGroupNumberList=[46320, 7779672],
fltSkillGroupIDList=[5000, 5058], fltSkillGroupPriorityList=[0, 0],
fltSkillGroupStateList=[1, 1]]CTIMessageBean [invokeID=206562, msgID=37,
timeTracker={"id":"QueryAgentStateConf","CTI_MSG_NOTIFIED":1478231152682,
"CTI_MSG_RECEIVED":1478231152681}, msgName=QueryAgentStateConf,
deploymentType=CCE]][cti_response_time=1]: Decoded Message to Finesse
from backend cti server
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0000744957: 10.10.5.112: Nov 03 2016 20:45:52.682 -0700: %CCBU_pool-6-thread-139-6-AGENT_ADDED_TO_CACHE: %[agent_id=ACLNABCDE]: Agent has been added to Cache

0000744958: 10.10.5.112: Nov 03 2016 20:45:52.682 -0700: %CCBU_pool-6-thread-139-6-QUEUE_NOT_ADDED_TO_AGENT:
%[agent_id=8888881][queue_id=46320][noname=Queue not found in QueuesManager]: Queue has not been added to Agent

0000744959: 10.10.5.112: Nov 03 2016 20:45:52.682 -0700: %CCBU_pool-6-thread-139-6-QUEUE_NOT_ADDED_TO_AGENT:
%[agent_id=8888881][queue_id=58049][noname=Queue not found in QueuesManager]: Queue has not been added to Agent

0000744960: 10.10.5.112: Nov 03 2016 20:45:52.682 -0700: %CCBU_pool-6-thread-139-6-QUEUE_NOT_ADDED_TO_AGENT:
%[agent_id=8888881][queue_id=88624][noname=Queue not found in QueuesManager]: Queue has not been added to Agent

0000744961: 10.10.5.112: Nov 03 2016 20:45:52.682 -0700: %CCBU_pool-6-thread-139-6-QUEUE_NOT_ADDED_TO_AGENT:
%[agent_id=8888881][queue_id=119199][noname=Queue not found in QueuesManager]: Queue has not been added to Agent

0000744962: 10.10.5.112: Nov 03 2016 20:45:52.682 -0700: %CCBU_pool-6-thread-139-6-QUEUE_NOT_ADDED_TO_AGENT:
%[agent_id=8888881][queue_id=149774][noname=Queue not found in QueuesManager]: Queue has not been added to Agent

0000744963: 10.10.5.112: Nov 03 2016 20:45:52.682 -0700: %CCBU_pool-6-thread-139-6-CONFIG_AGENT_CHANGED_SO_INVALIDATING: bean curLoginId= and loginId=8888881

0000744964: 10.10.5.112: Nov 03 2016 20:45:52.682 -0700: %CCBU_pool-6-thread-139-6-SUPERVISOR_QUEUES_NOT_UPDATED:
%[agent_id=ACLNABCDE][supervisor_id=1035][team_id=1][noname=Updated agent queues not published since supervisor is not found]: Supervisor's queues have not been updated

0000744965: 10.10.5.112: Nov 03 2016 20:45:52.683 -0700: %CCBU_pool-6-thread-139-6-SUPERVISOR_QUEUES_NOT_UPDATED:
%[agent_id=ACLNABCDE][supervisor_id=0315885][team_id=1][noname=Updated agent queues not published since supervisor is not found]: Supervisor's queues have not been updated

0000744966: 10.10.5.112: Nov 03 2016 20:45:52.683 -0700: %CCBU_pool-6-thread-139-6-SUPERVISOR_QUEUES_NOT_UPDATED:
%[agent_id=ACLNABCDE][supervisor_id=1474848][team_id=1][noname=Updated agent queues not published since supervisor is not found]: Supervisor's queues have not been updated

0000744967: 10.10.5.112: Nov 03 2016 20:45:52.683 -0700: %CCBU_pool-6-thread-139-6-SUPERVISOR_QUEUES_NOT_UPDATED:
%[agent_id=ACLNABCDE][supervisor_id=3866891][team_id=1][noname=Updated agent queues not published since supervisor is not found]: Supervisor's queues have not been updated

0000744968: 10.10.5.112: Nov 03 2016 20:45:52.683 -0700: %CCBU_pool-6-thread-139-6-SUPERVISOR_QUEUES_NOT_UPDATED:
%[agent_id=ACLNABCDE][supervisor_id=7238945][team_id=1][noname=Updated agent queues not published since supervisor is not found]: Supervisor's queues have not been updated

0000021144: 10.10.5.112: Nov 03 2016 20:45:52.683 -0700: %CCBU_pool-6-thread-139-6-XMPP_PUBLISH_ASYNCHRONOUS:
%[NodeId=/finesse/api/User/8888881/Queues][Payload=<Update>

<data>

<queues>

<Queue>

<name>SG_Culiacan</name>

<statistics>

<agentsNotReady>0</agentsNotReady>

<agentsReady>2</agentsReady>

<agentsTalkingInbound>0</agentsTalkingInbound>

<agentsTalkingInternal>0</agentsTalkingInternal>

<agentsTalkingOutbound>0</agentsTalkingOutbound>

<agentsWrapUpNotReady>0</agentsWrapUpNotReady>

<agentsWrapUpReady>0</agentsWrapUpReady>

<callsInQueue>0</callsInQueue>

<startTimeOfLongestCallInQueue></startTimeOfLongestCallInQueue>

</statistics>

<uri>/finesse/api/Queue/7779672</uri>

</Queue>

</queues>

</data>

<event>POST</event>

<requestId></requestId>

<source>/finesse/api/User/8888881/Queues</source>

</Update>]: Publishing XMPP Message Asynchronously

0000744969: 10.10.5.112: Nov 03 2016 20:45:52.684 -0700: %CCBU_pool-6-thread-139-6-SUPERVISOR_QUEUES_NOT_UPDATED:
%[agent_id=ACLNABCDE][supervisor_id=3835901][team_id=1][noname=Updated agent queues not published since supervisor is not found]: Supervisor's queues have not been updated

0000744970: 10.10.5.112: Nov 03 2016 20:45:52.684 -0700: %CCBU_pool-6-thread-139-6-SUPERVISOR_QUEUES_NOT_UPDATED:
%[agent_id=ACLNABCDE][supervisor_id=0347247][team_id=1][noname=Updated agent queues not published since supervisor is not found]: Supervisor's queues have not been updated

0000744971: 10.10.5.112: Nov 03 2016 20:45:52.684 -0700: %CCBU_pool-6-thread-139-6-SUPERVISOR_QUEUES_NOT_UPDATED:
%[agent_id=ACLNABCDE][supervisor_id=41][team_id=1][noname=Updated agent queues not published since supervisor is not found]: Supervisor's queues have not been updated

0000744972: 10.10.5.112: Nov 03 2016 20:45:52.684 -0700: %CCBU_pool-6-thread-139-6-SUPERVISOR_QUEUES_NOT_UPDATED:
%[agent_id=ACLNABCDE][supervisor_id=4789048][team_id=1][noname=Updated agent queues not published since supervisor is not found]: Supervisor's queues have not been updated

0000021145: 10.10.5.112: Nov 03 2016 20:45:52.684 -0700: %CCBU_pool-6-thread-139-6-XMPP_PUBLISH_ASYNCROUS:
%[NodeId=/finesse/api/User/8888881][Payload=<Update>

</data>

<user>

<dialogs>/finesse/api/User/8888881/Dialogs</dialogs>

<extension></extension>

<firstName>ABCDE</firstName>

<lastName>BCDE</lastName>

<loginId>8888881</loginId>

<loginName>ACLNABCDE</loginName>

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<roles>
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</roles>
<settings>
  <wrapUpOnIncoming></wrapUpOnIncoming>
</settings>
<state>LOGOUT</state>
<stateChangeTime></stateChangeTime>
<teamId>1</teamId>
<teamName>Default</teamName>
<uri>/finesse/api/User/8888881</uri>
</user>
</data>
<event>PUT</event>
<requestId></requestId>
<source>/finesse/api/User/8888881</source>
</Update>]: Publishing XMPP Message Asynchronously
0000744973: 10.10.5.112: Nov 03 2016 20:45:52.684 -0700: %CCBU_pool-6-
thread-139-6-AGENT_ADDED_TO_CACHE: %[agent_id=ACLNABCDE]: Agent has been
added to Cache
```