

# Unable to Parse UCCX API Response

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**Unable to Parse UCCX API Response** Nov 30, 2017 5:44 AM

Hello Experts,

I am using an uccx api to upload contacts to the campaign which is working as expected and in the response i am getting the contact list that is not uploaded in the campaign which is also fine.

Now coming to my question. In response i am getting more than 15 failed data, i want to parse these data one by one which i couldn't do **since there is no seperator for each individual records in the cisco api response.**

Kindly let me know how to parse the attached xml response or is there is any server side configuration need to be done?

Waiting for the earliest reply, kindly do this favour.

Regards,

Moses

- [api\\_response.txt.zip](#) 572 bytes

Tags: [contactcenterexpressconfigurationapi\(uccxapi\)](#), [rest\\_api](#), [uccx\\_11](#)