## Why doesn't CCX ReST GET /adminapi/ team...



Rick Chaddock 14 posts since Aug 21, 2014

Why doesn't CCX ReST GET /adminapi/team list associated csqs? Aug 25, 2017 12:34 PM Using CCX 11.5 ReST API I can successfully

- Create a team
- Create a CSQ
- Associate/assign a csq to a team using PUT /adminapi/team/{id}

Even though the Cisco Unified CCX Administration web interface shows that the csq is assigned to the team, when I GET the team the response does not include <csqs> elements.

Is this an oversight? Is there a qualifier that will cause GET /adminapi/team to include <csqs> in the response? It shows supervisor details, and resource details, but not csqs details.

Thanks,

Rick

Tags: team, uccx, csq, rest, contactcenterexpressconfigurationapi(uccxapi), xsd, rest\_api, uccx\_11, csqid



Mohanasundaram Kathirvel 2 posts since May 31, 2011

Re: Why doesn't CCX ReST GET /adminapi/team list associated csqs? Aug 29, 2017 11:08 PM Hi Rick,

Do a GET with team id to get the CSQ details e.g) . GET /adminapi/team/{id}.

GET on adminapi/team will list the summary view of all the teams in the system and GET with team id will give the detailed view of each Team.

Thanks,

Mohan