

DELETE PROMPTS API UCCX



[Carlos Prieto Gonzalez](#) 2 posts since Aug 7, 2015

DELETE PROMPTS API UCCX Nov 10, 2016 10:20 AM

Hi, I am trying to use the UCCX REST API for DELETE prompts to the UCCX Server. We are running version 10.6 Enhanced version.

I keep getting the following error:

```
<?xml version="1.0" encoding="UTF-8" standalone="yes"?>
```

```
<apiErrors>
```

```
  <apiError>
```

```
    <errorData>Method Not Allowed</errorData>
```

```
    <errorMessage>The method specified in the Request-Line is not allowed for the resource identified by the Request-URI</errorMessage>
```

```
    <errorType>405</errorType>
```

```
  </apiError>
```

```
</apiErrors>
```

I am attaching a screen shot of the Postman setup.

Any help would be greatly appreciated.

Thanks



[Jyothish Joshi](#) 39 posts since Sep 14, 2014

Re: DELETE PROMPTS API UCCX Nov 12, 2016 9:24 AM

I am not able to find the Postman attachment.

BTW are you trying to DELETE like <https://10.107.45.242/adminapi/prompt/download/default/filename.wav> (note 'download' in URI)?

It works fine if the URI is proper like <https://10.107.45.242/adminapi/prompt/default/filename.wav>.

Let me know the URI if you are still not able to DELETE.



[Carlos Prieto Gonzalez](#) 2 posts since Aug 7, 2015

Re: DELETE PROMPTS API UCCX Nov 14, 2016 7:23 AM

in response to [Jyothish Joshi](#)

It's OK I had the URI wrong, thanks for your help