UCCX Script download throught Rest API

[Muhammad Umar Munir](#) 7 posts since Nov 20, 2014

UCCX Script download throught Rest API Jun 5, 2016 11:16 PM

I have been facing the issue When I download the script from the rest API.

I am doing this "http://uccx-server/adminapi/script/download/call.aef" and I get the response from the server.

<apiErrors>

<apiError>

<errorData>ServerError</errorData>

<errorMessage>Missing domain: pathname call.aef</errorMessage>
</apiError>
</apiErrors>

I can see the file exits in my application.

Tags: download, script, uccx, ccx_11, ccx_10.6, rest_api, uccx_api

[ewindgat](#) *385 posts since Jan 8, 2015*

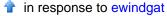**Re: UCCX Script download throught Rest API** Jun 8, 2016 5:12 PM

There could be an issue with the parameters you are sending.?

[Muhammad Umar Munir](#) *7 posts since Nov 20, 2014*

Re: UCCX Script download throught Rest API Jun 8, 2016 10:33 PM

⬆ in response to [ewindgat](#)

Yes, Everything is correct. I'm able to download the prompt file. BTW there are not parameters require for this, we just have to specify the exact path for the file which we want to download.

Download Script/Prompt

HTTP Method	GET
URI	http://<server>/adminapi/ResourceName}/download/{FilePath} Where "ResourceName" is the "script/prompt" and FilePath is a fully qualified name of the file.
Example URI	http://uccx-server:8080/adminapi/prompt/download/default/beep.wav http://uccx-server:8080/adminapi/script/download/default/icd_brkpt.aef
Content Type	Application/XML
HTTP Success Code	200
HTTP Failure Codes	401, 402, 405, 500
Error Codes	—

julien.laffitte *2 posts since Dec 15, 2009*

Re: UCCX Script download throught Rest API Jun 22, 2016 1:14 AM

⬆ in response to Muhammad Umar Munir

Hello Muhammad,

Did you succeed in downloading a script or a document through this REST API command?

As stated here in your supportforums thread I am unable to download scripts nor documents even though it works well when it comes to prompts.

I would be curious to know if the information contained in the Dev Guide is correct.

julien.laffitte *2 posts since Dec 15, 2009*

Re: UCCX Script download throught Rest API Jul 4, 2016 11:57 PM

⬆ in response to julien.laffitte

Ok so after many tests I was able to successfully download a script.

From what I can tell, the URL needs somehow to be different from a prompt download even if the developers guide tells the contrary:

- The "**default**" keyword in the developers guide URL MUST be written even though it is not the case for a prompt download.
- The keyword MUST be preceded by a double slash: "**//**"
- The path to the file has to be added after the keyword.

So for example if I want to download the **Service.aef** script mentioned above, the URL must be:
http://server_IP/adminapi/script/download//default/Site/Service.aef
Instead of:
http://server_IP/adminapi/script/download/Site/Service.aef

I think the developers guide needs to be updated to reflect this.

As for a document download, unfortunately it seems to be unavailable using the REST API.

Any comment appreciated on this!

e.silva *1 posts since Sep 21, 2009*

Re: UCCX Script download throught Rest API Nov 10, 2016 10:27 AM

⬆ in response to julien.laffitte
Hi,

Did you try to use the UCCX REST API for DELETE prompts in the UCCX Server. We are running version 11.

I´m getting the following error:

    <apiError>
      <errorData>Method Not Allowed</errorData>
      <errorMessage>The method specified in the Request-Line is not allowed for the resource identified by the
Request-URI</errorMessage>
      <errorType>405</errorType>

Thanks

Regards

Jyothish Joshi *39 posts since Sep 14, 2014*

Re: UCCX Script download throught Rest API Nov 12, 2016 9:28 AM

⬆ in response to e.silva
Did you happen to try DELETE
It works fine if the URI is proper(eg:)