

Contact Center Express Configuration API



[Giorgi Bakuridze](#) 2 posts since May 20, 2015

Contact Center Express Configuration API May 20, 2015 3:42 AM

I am building Contact center express Configuration API where you don't Authorize. I'am send authentication headers with UserID and Password but when call api url response is "Http Status: 401 Full authentication is required to access this resource Unauthorized".

I am have administration account with Unified CCX credentials.

What is the problem can you anyone help me? Do i need some CCX account for API permission only?

Tags: [center](#), [configuration](#), [express](#), [contact](#), [api](#)



[ewindgat](#) 385 posts since Jan 8, 2015

Re: Contact Center Express Configuration API May 21, 2015 3:40 PM

To access CCX, you will need to be logged in, using the CCX mechanism, before you call a CCX API.



[Giorgi Bakuridze](#) 2 posts since May 20, 2015

Re: Contact Center Express Configuration API May 22, 2015 12:59 AM

Thank you, I understood what's invalid.

I am not correctly sending UserID and password with WebClient c# Code side.



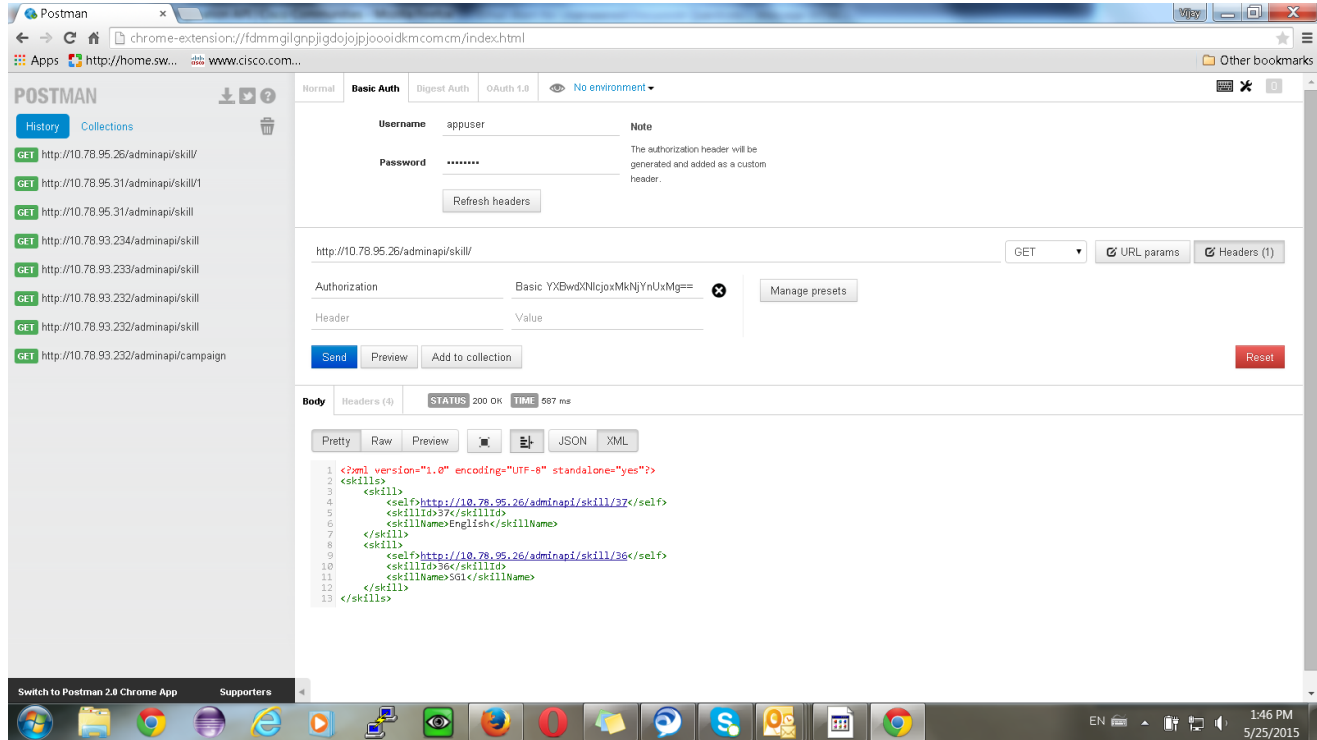
[Vijay Dheenadayalan](#) 22 posts since Nov 17, 2014

Re: Contact Center Express Configuration API May 25, 2015 1:21 AM

Hi Giorgi,

I just checked it and it is working fine for me.

Contact Center Express Configuration API



Good to know that you have identified the issue and corrected it yourself. we will be marking this query as answered for now.

Thanks and Regards
Vijay