

UCCX Campaign contact for Rescheduling



[vijeesh kumar](#) 6 posts since Apr 8, 2014

UCCX Campaign contact for Rescheduling May 7, 2014 11:18 PM

Hi,

I am uploading Contacts to campaign using uccx 10.5 rest api. It works fine. all contacts are sending to dialer. after the call is completed contacts are cleared from dialer. I have some questions here.

1. how to Get the list of contacts for rescheduling (customer not attended this call , busy , Callback).
2. How to Get list of completed Calls. (based on my understanding after completing the outbound call the list is cleared from uccx campaign contacts).

I am using Fineese agent desktop.

Thanks

Tags: [contacts](#), [uccx_10.5](#), [campaigncontact](#), [uccxrestapi](#)



[gcheria](#) 836 posts since Feb 20, 2009

Re: UCCX Campaign contact for Rescheduling May 14, 2014 3:06 AM

Please refer [uccx campaign contacts status](#)



[Ahmad Kalash](#) 3 posts since Aug 5, 2014

Re: UCCX Campaign contact for Rescheduling Feb 10, 2015 2:49 AM

Dear Vijeesh,

I'm trying to upload the Contacts to campaign using UCCX 10.6 Rest API but It's not working. kindly can you tell me how did you do it?


Regards

Ahmad



[LUIS CUBERO](#) 2 posts since Apr 25, 2011

Re: UCCX Campaign contact for Rescheduling Oct 24, 2016 8:16 AM

 in response to [Ahmad Kalash](#)

Hi,

I am also trying to do the same solution but it's also not working.

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Regards,
Luís.