

Max simultaneous DB lookup



[hebo_7380](#) 1 posts since Nov 17, 2009

Max simultaneous DB lookup Jan 28, 2014 6:03 AM

Hello

I was wondering if anyone could tell me what is the max number of simultaneous DB lookups that can be performed?

Thanks for any insights

Tags: [db](#), [lookup](#)



[dlender](#) 374 posts since Feb 23, 2010

Re: Max simultaneous DB lookup Feb 5, 2014 10:57 AM

I checked the UCCX Design Guide here

http://www.cisco.com/en/US/docs/voice_ip_comm/cust_contact/contact_center/crs/express_10_0/design/guide/UCCX_BK_DF6A995E...

I don't see any such limits other than Max IVR Ports which is 400.



[Derek Winchester](#) 4 posts since May 21, 2014

Re: Max simultaneous DB lookup May 25, 2014 12:09 PM

I think that you are looking at DB lookups wrong. There is no maximum limits on ODBC queries or lookups, because just like on other servers and systems it should be accounted for in system resources. With that there are sizing tools that DB use to estimate how many queries can be run at the same time.

The reason why it is not easy for documentation to provide a limit because you can't really limit the size of something that can vary from script to script. Unlike an IVR port which only has one application and use.

So if you really want to know the max, run it by a DB admin. I am sure they can point you to a tool to use.